



Workload Automation

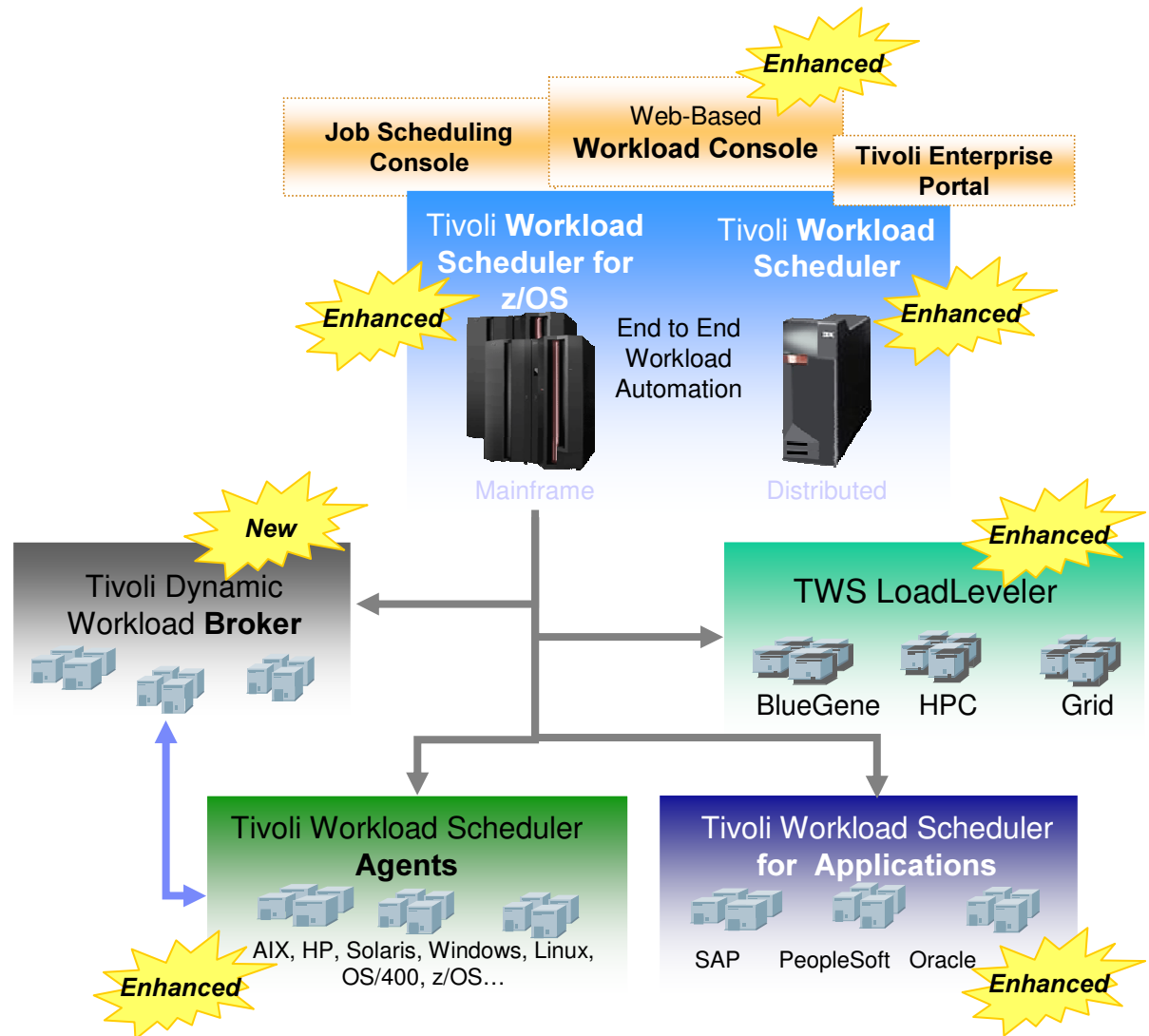
Tivoli Workload Automation: A corporate backbone for service execution



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Tivoli Workload Automation: themes and portfolio

- ◉ Evolve towards a simple *Workload Automation backbone*
- ◉ Be the *most flexible Workload Automation* solution in the market
- ◉ Expand *scheduling space* to popular applications
- ◉ Summarize all information in a *synthetic GUI on Web*
- ◉ Create a foundation for *On Demand Enterprise scheduling*



TWA Total Cost of Ownership: Key Performance Indicators

From a real customer:

When automated recovery has been considered, 99.xx% of jobs were addressed without manual intervention.

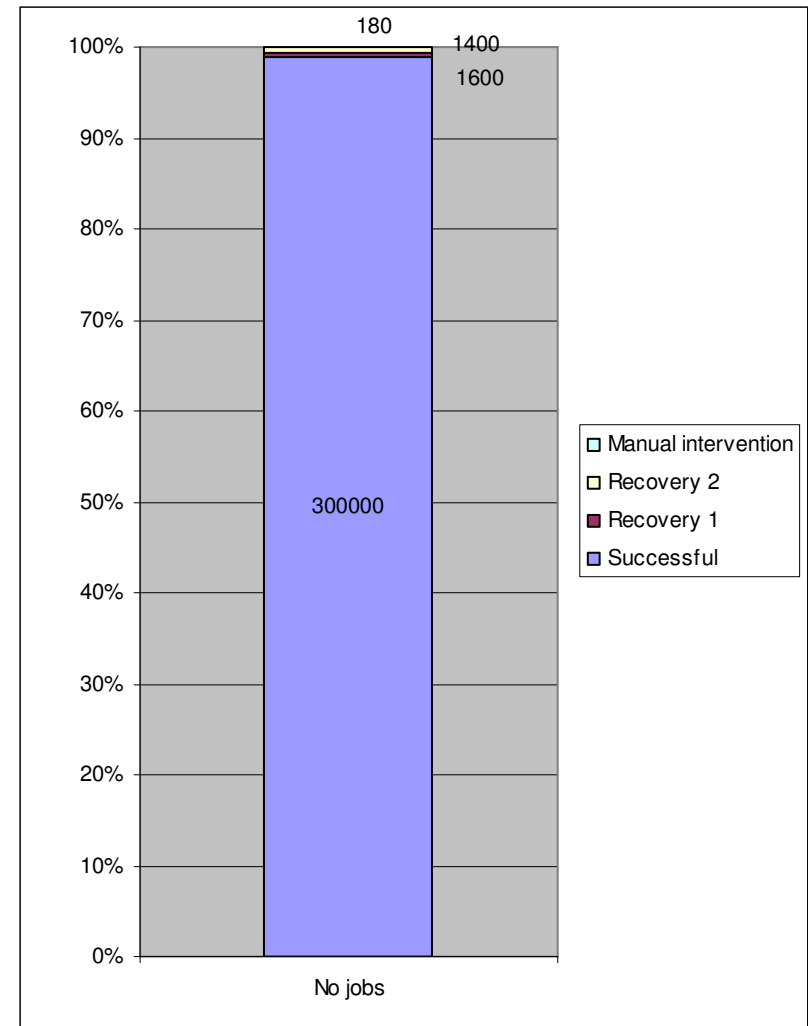
98.9% of jobs were adequately triggered and successful.

KPI for TWA:

- Proportion of manual intervention

Improvement factors:

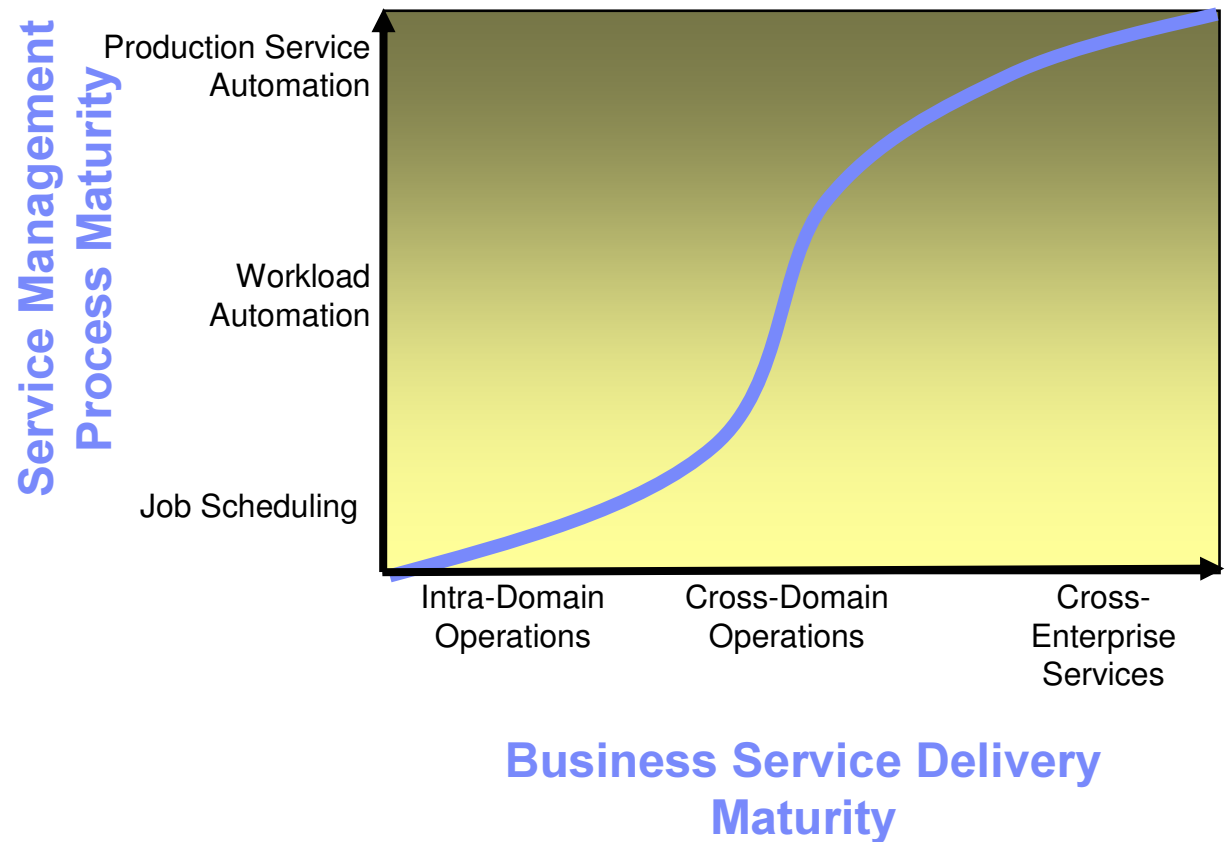
- Add new mechanisms of automated recovery.
- Provide better availability with dynamical solutions



IBM Tivoli Workload Automation is Breaking Traditional Boundaries

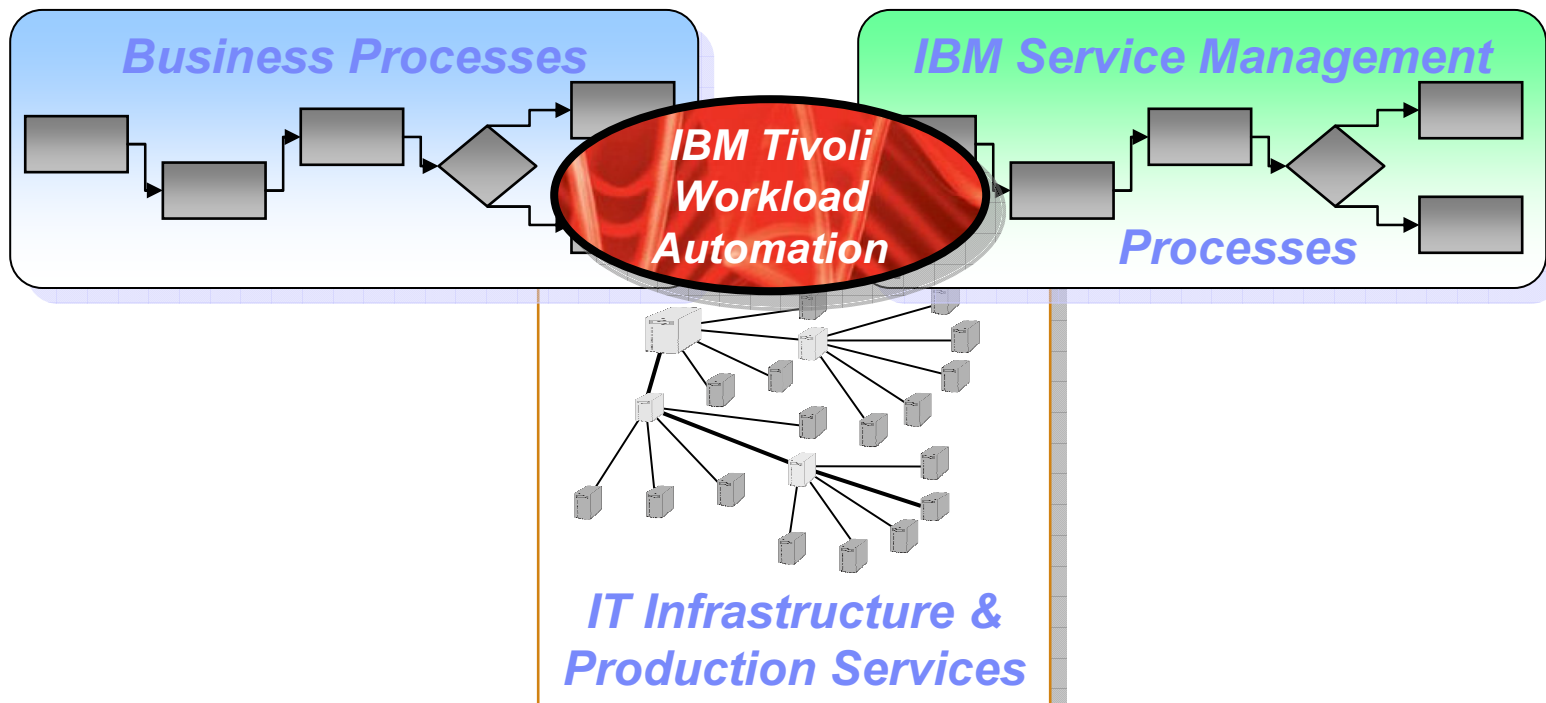
- Create a foundation for on demand workload automation
- Enhance end-to-end workload automation
- Establish a workload and workflow integration backbone

Managing the Delivery of Services

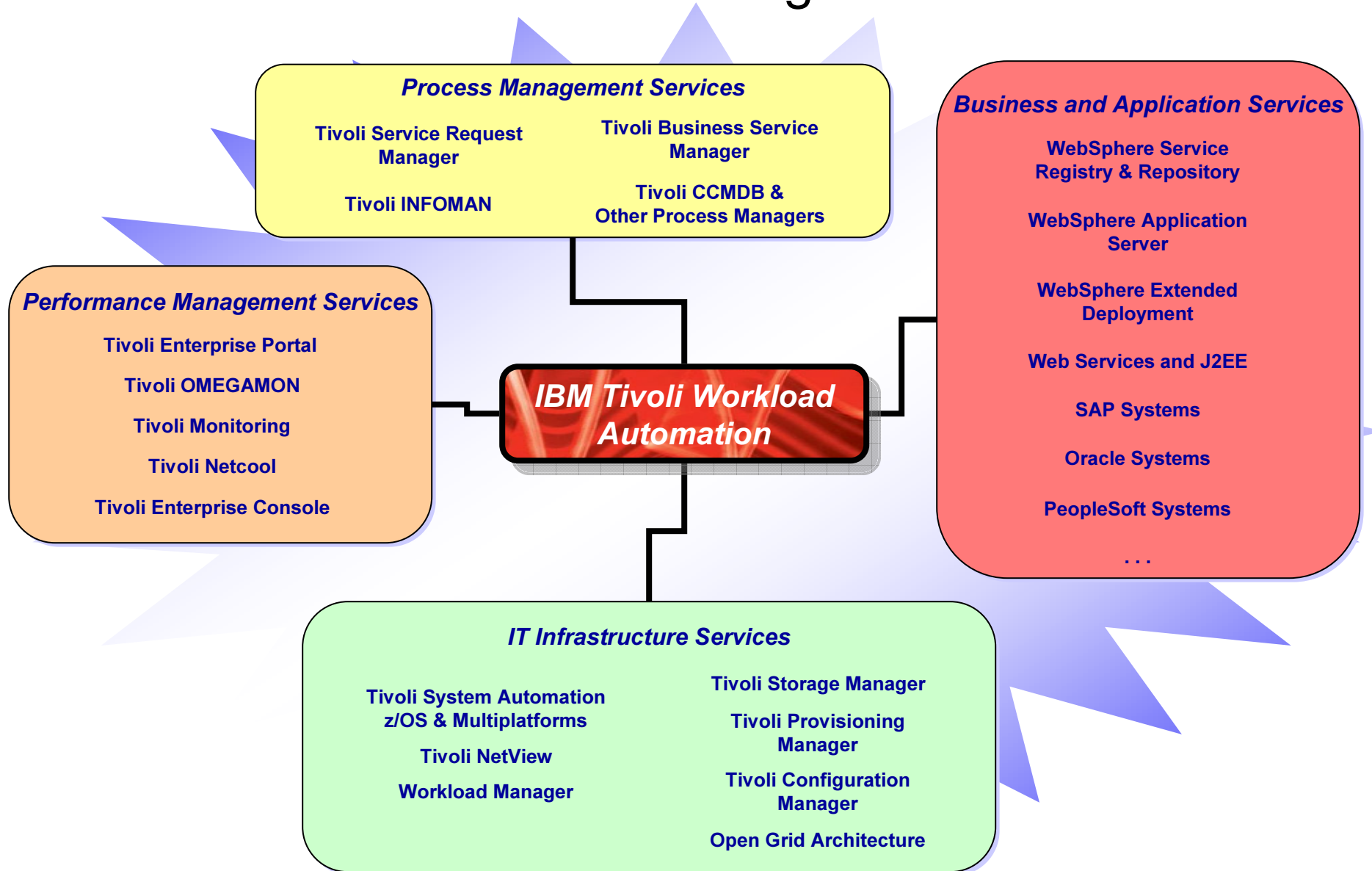


Align Business and IT Objectives, and Execution of Services with Workload Automation

- *Financial consolidation and reporting*
- *Supply chain management*
- *Customer support*
- *Online banking, pharmacy benefits, . . .*
- *File transfers, data backup. . .*
- *Data processing and analysis*
- *Service catalog and delivery management*
- *Change and configuration management*
- *Release management*
- *Incident and availability management*
- *Business continuity management*



Tivoli Workload Automation Integration Points



Customer connect and other drivers

