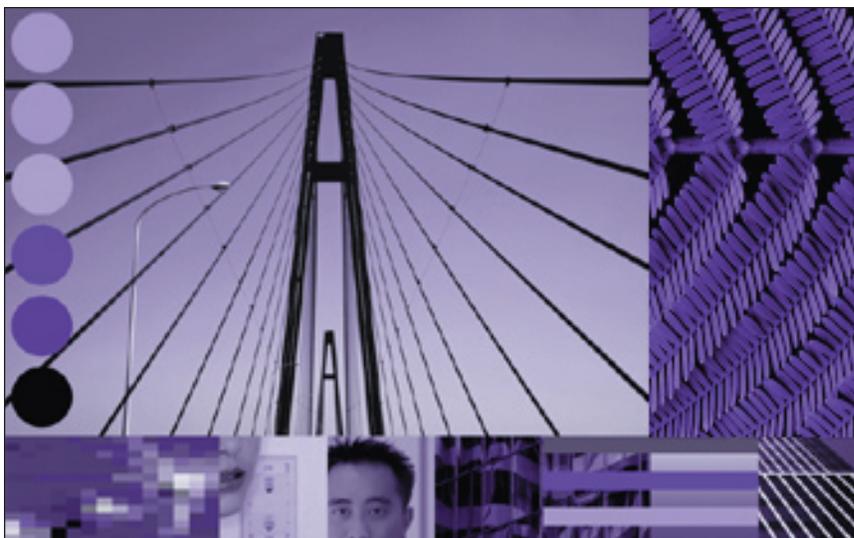


WebSphere® software

WebSphere Business Integration Upgrade Service



Highlights

- **Get ahead of your competitors!**
Team with IBM technical consultants and migrate to the latest versions of WebSphere Business Integration software
- **Resource or skill constrained?**
Stay cutting edge with WebSphere Business Integration Upgrade Service

Your Business Challenge

- *Finding the right skills to upgrade to the latest WebSphere Business Interchange Server software*
- *Minimizing the inherent risks of moving a stable production system to a newer version platform*
- *Maximizing your initial investment in WebSphere Business Integration software*
- *Performing a cost effective migration*

Services Solution

A solution customized to your business' unique needs, the WebSphere Business Integration Upgrade Service is available in two different packages:

Basic Upgrade:

This comprehensive package includes a cost effective upgrade of the base WebSphere BI InterChange Server and Adapter infrastructure, all within an explicitly-constrained scope. Since this package has a fixed price, you can rest assured that there won't be any surprises at the end!

Premium Upgrade:

This enhanced package has a more flexible scope, enabling you to take full advantage of our deeply skilled consultants. It includes everything in the basic upgrade while addressing additional needs and providing increased support.

Benefits

By providing a tailored upgrade to suit your business' needs, this service enables you to maximize the benefits of your initial investment in WebSphere Business Integration

software. Plus, this offering will give you peace of mind knowing that your upgrade is being performed with minimal risk.

Solution Outline

The IBM Business Integration Upgrade Service consists of numerous onsite tasks. In a nutshell, the consultant will uninstall previous versions of the software, install and upgrade supporting software, and validate ICS components. In the Premium Upgrade Service, the consultant goes on to system test all interfaces, and deploy ICS to production/support.

Deliverables

Basic Upgrade:

- *Post-upgrade validation testing of one interface*
- *Upgrade of two WBI Adapters (associated with the one interface to undergo post-upgrade validation)*
- *Upgrade of one InterChange Server environment to a supported version of the software for which a migration path is supported*

Premium Upgrade:

All of the basic deliverables plus:

- *Validating that all upgraded components work as intended in the new environment*
- *System testing the new environment to ensure it functions correctly*
- *Redeploying the upgraded components into production*
- *Post-production support*

Your Requirements

In preparation for the IBM Business Integration Upgrade Service, you will need to ensure that pre-requisite software is installed on a timely basis. For the upgrade to run smoothly, an adequate level of access to all environments and technical resources needs to be provided, as required by the IBM consultant. In terms of follow up, you will need to test the remainder of the interfaces and re-deploy them to a production environment.

Duration

The Basic Upgrade involves 80 hours of work by the IBM consultant, while the Premium Upgrade is customized to your needs.

Contact

Please contact us at wbiserv@us.ibm.com. To learn more about our WebSphere Business Integration services or to contact a services sales specialist, visit <http://www-3.ibm.com/software/integration/wbiserver/services/>



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