

WebSphere. Lombardi Edition 7.2

*Runtime Environment Installation and
Configuration Guide for UNIX*



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Introduction

This guide explains how to install and configure Lombardi Process Server and Performance Data Warehouse in a runtime environment. During process development efforts, you can install process applications on Process Servers in configured runtime environments such as staging, test, and, finally, production. The runtime environments enable you to first test and refine your processes before finally rolling them out to your production audience. See [Lombardi installation options](#) for more information.

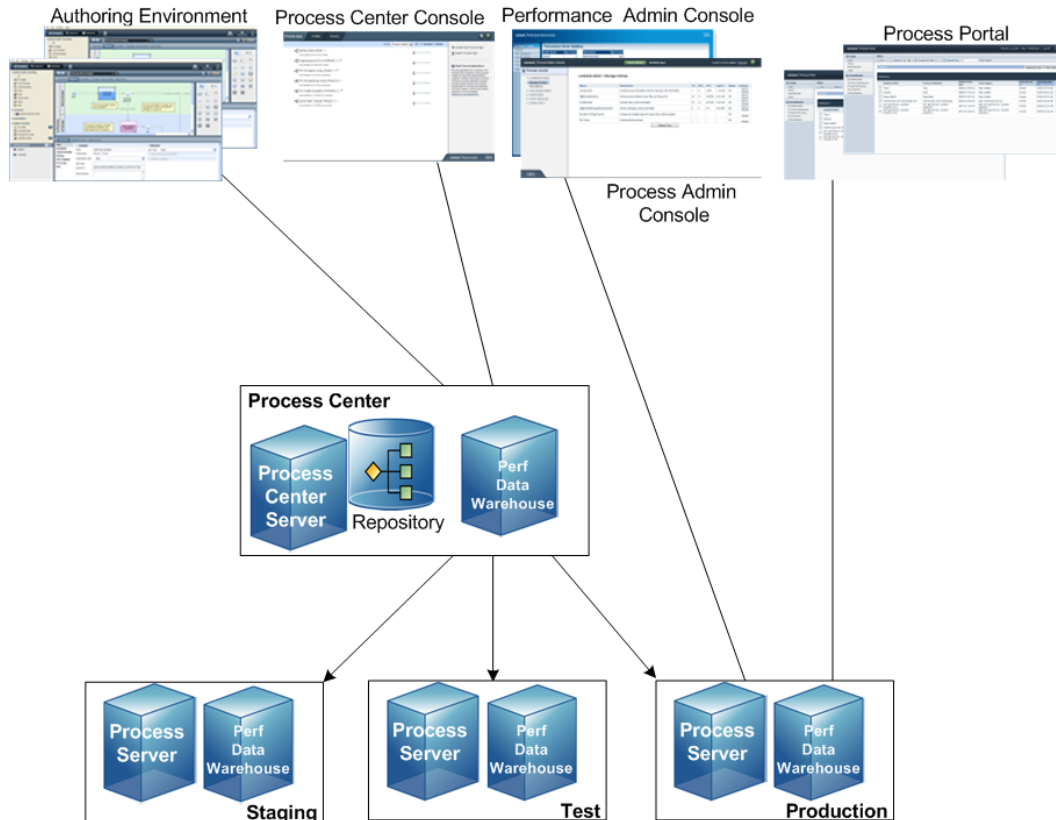
Lombardi product components

IBM® WebSphere® Lombardi Edition includes the following components. The following diagram illustrates how these components are commonly configured.

Component	Function
Process Center	Provides a central development environment and repository for multiple process authors working in the Process Center Console and other interfaces in Lombardi Authoring Environment. The Process Center includes a Process Center Server and a Performance Data Warehouse, allowing you to build and run process applications and also store performance data for testing and playback purposes during development efforts.
Process Server	Executes the processes and services built in Lombardi Authoring Environment, stored in the Process Center repository, and then installed in a runtime environment.
Performance Data Warehouse	Collects and aggregates process data according to tracking requirements established in Lombardi Authoring Environment.
Process Center Console	Enables you to manage and maintain the Lombardi repository, including management of process applications, workspaces, and snapshots. Also enables installation of process applications on Process Servers in runtime environments.
Authoring Environment	Lombardi Authoring Environment consists of several interfaces to enable process authors to model, implement, simulate, and inspect business processes.
Process Portal	Provides an interface that enables process participants to perform assigned tasks, view the history of tasks, and view the performance of their processes and teams. Using Process Portal, process participants can connect to the Process Center Server or a Process Server in any configured runtime environment, such as test or production environments.
Process Admin Console	Provides an interface that enables administrators to configure and maintain Lombardi Process Servers in any configured runtime environment, such as test or production environments. Also enables administrators to configure and maintain the Process Center Server.
Performance Admin Console	Provides an interface that enables administrators to configure and maintain Lombardi Performance Data Warehouses in any configured runtime environment, such as test or production environments. Also enables administrators to configure and maintain the Performance Data Warehouse included in the Process Center.

Lombardi architecture

The following diagram illustrates a typical IBM WebSphere Lombardi Edition configuration:



- From Lombardi Authoring Environment, multiple users connect to the Process Center.
- In Lombardi Authoring Environment, users create process models and supporting implementations (process applications) and store those applications and associated items in the Process Center repository. Authoring Environment users connected to the Process Center can share items.
- The Process Center includes a Process Center Server and Performance Data Warehouse, allowing users working in Lombardi Authoring Environment to run their process applications and store performance data for testing and playback purposes during development efforts.
- From the Process Center Console, administrators install process applications that are ready for staging, testing, or production on the Process Servers in those environments.
- From the Process Center Console, administrators manage running instances of process applications in all configured environments.
- From the Process Portal, end users perform assigned tasks. The Process Center Server and Process Servers in configured runtime environments can run the process applications that create the assigned tasks.
- Using the Process Portal, process participants can connect to the Process Center Server or a Process Server in any configured runtime environment, depending on whether a process is being developed, tested, or has been released to a production environment.
- Lombardi Performance Data Warehouse retrieves tracked data from the Process Server or Process Center Server at regular intervals. Users can create and view reports that leverage this data in Lombardi Authoring Environment and Process Portal.

- From the Process Admin Console and Performance Admin Console, administrators can manage and maintain all Lombardi servers.

Lombardi installation options

When you install Lombardi Process Center or runtime environment, the Lombardi Installer installs WebSphere® Application Server Version 7.0. The application server handles basic connections and containers for Lombardi product components, as well as underlying security and permissions.

The following table describes Lombardi installation options:

If you want to...	You should install...	For instructions, see...
Create process models, implement the process steps, and share your work by connecting to a central repository.	Lombardi Authoring Environment (Windows® only)	<i>Lombardi Authoring Environment Installation and Configuration Guide</i>
Provide a central repository and shared development environment for process authors (using an existing database).	Lombardi Process Center (includes Process Center Server and Performance Data Warehouse)	<i>Lombardi Process Center Installation and Configuration Guide</i>
Automate installation of Lombardi Process Center.	Lombardi Process Center using the Automated Installer	<i>Lombardi Automated Process Center Installation and Configuration Guide</i>
Quickly install Lombardi Process Center with an embedded DB2 Express database.	Lombardi Process Center using Lombardi Installer's Simple option (Windows only)	<i>Lombardi Express Installation and Configuration Guide</i>
Install Lombardi servers in a runtime environment such as staging, test, or production (using an existing database).	Lombardi runtime environment (includes Process Server and Performance Data Warehouse)	Installing Lombardi runtime environment
Automate installation of Lombardi servers in a runtime environment such as staging, test, or production.	Lombardi runtime environment using the Automated Installer	<i>Lombardi Automated Runtime Environment Installation and Configuration Guide</i>

Installing Lombardi runtime environment

If you want to install Lombardi servers in a test, production, or other environment, you can install Lombardi runtime environment on one or more machines on your network. The runtime environment installation includes the following Lombardi product components (see [Lombardi product components](#) for descriptions):

- Process Server
- Process Admin Console
- Process Portal
- Performance Data Warehouse
- Performance Admin Console

The Process Server in each Lombardi runtime environment can be connected to the Process Center. This enables users to install snapshots of process applications from the Process Center Console to the connected Process Servers in test, production, and other environments. An example of this configuration (one Process Center connected to multiple runtime environments) is shown in [Lombardi architecture](#).


Steps for installing Lombardi runtime environment

The following tables list the steps required to install Lombardi runtime environment.




Pre-installation setup

Task	See...
1. Meet the hardware requirements.	Hardware requirements for installing Lombardi runtime environment
2. Meet the software requirements.	Supported software
3. Create Lombardi Process Server database and Performance Data Warehouse database in your database server.	Creating Lombardi databases

Installation

Task	See...
1. Select the installation method appropriate for your environment.  To add nodes to an existing cluster, you must use Lombardi automated installer.	Runtime environment installation
2. Install Lombardi servers using the installation method that you selected.	Installing the runtime environment using Lombardi Installer

Post-installation configuration

Task	See...
<p>For clustered installations in which you are creating a new cluster, start the deployment manager and synchronize the first node.</p>  <p>To add nodes to an existing cluster, you must use Lombardi's automated installer and follow the instructions in <i>Lombardi Automated Runtime Environment Installation and Configuration Guide</i>.</p>	Configuring a new cluster
<p>Run the installation scripts to load initial data, including the system data toolkit and process apps.</p>  <p>This step is required only if you do not select the option to initialize your database during installation of Lombardi product components.</p>	Loading initial data
<p>Start Lombardi Process Server and Lombardi Performance Data Warehouse.</p>  <p>For non-clustered installations, this step is required only if you do not select the option to start WebSphere Lombardi Edition during installation.</p>	Starting and stopping Lombardi servers
Configure external security providers.	Configuring an LDAP security provider
Configure accounts for users.	Setting up Lombardi user accounts Changing internal Lombardi passwords
Perform optional configuration tasks relevant to your environment.	Optional configuration tasks for Lombardi servers

Pre-installation setup

Before installing a Lombardi runtime environment, ensure that you meet the requirements described in the following sections.

Hardware requirements for installing Lombardi runtime environment

The following table describes the hardware requirements for installing Lombardi runtime environment:






By default, Lombardi Installer for Unix uses `/tmp` for its temporary directory space. You can change the temporary directory using the `IATEMPDIR` variable.





Lombardi installation	Minimum hardware required
Runtime environment	Dual processors, each 1.3 GHz, or a single 2.2 GHz processor

Lombardi installation	Minimum hardware required
	3 GB available RAM 4 GB free disk space for Lombardi servers, applications, and databases 2 GB free disk space for additional database growth in development 10 GB free disk space in your default temporary directory

Supported software

The following table describes the supported software for installation of Lombardi servers.

Software	Version
UNIX® operating systems	IBM® AIX® 5L Version 5.3 IBM AIX 6.1 (Power6)  For AIX 6.1: The system JVM must be version pap6460sr6-20090925_01 or later to run Lombardi product components. If default file size of 1 GB is set, edit /etc/security/limits (as root) by changing fsize to -1 in the default section. This change is required to use Lombardi installer. Red Hat Enterprise Linux® 5 (x86-32) Red Hat Enterprise Linux 5 (x86-64) SUSE Linux Enterprise Server 10 (x86-32) SUSE Linux Enterprise Server 10 (x86-64)  For Linux systems, you must install IBM Java SDK 6.0 prior to installation. Sun Solaris (Sparc) 10 (only 64-bit Sparc hardware is supported)
DB2® database	DB2 Enterprise Server Edition Version 9.7 Fix Pack 1 DB2 Workgroup Server Edition Version 9.7 Fix Pack 1 DB2 Express Edition Version 9.7 Fix Pack 1  To understand the limitations of using DB2 Express Edition, review the license information: http://www.ibm.com/servers/eserver/zseries/zos/pdfs/DB2ExpressEdition97306001.pdf
Oracle database	Oracle Enterprise 11g Release 1 Oracle Standard 11g Release 1 Oracle Enterprise 11g Release 2 Oracle Standard 11g Release 2

Software	Version
	 XA transactions must be enabled for all Oracle databases.  Oracle Enterprise 11g Release 2 requires the July 2010 Critical Patch as documented in Support Note 1089044.1: http://www.oracle.com/technology/deploy/security/criticalpatchupdates/cpjul2010.html
Microsoft SQL Server database	Microsoft® SQL Server 2005 SP3 (installed on a separate Windows® server) Microsoft SQL Server 2008 R1 and R2 (installed on a separate Windows server)  Ensure that your SQL Server installation is not case-sensitive (a case-sensitive SQL Server installation is not supported).
Client browsers	Microsoft Internet Explorer 6, 7, and 8  Enable Compatibility View for Internet Explorer 8. Mozilla Firefox 3



When you install Lombardi runtime environment, WebSphere Application Server Version 7.0 is installed. The application server handles basic connections and containers for Lombardi product components, as well as underlying security and permissions.

Creating Lombardi databases

You need to create a Lombardi Process Server database and a Lombardi Performance Data Warehouse database in your database server before performing Lombardi installation. The following sections provide guidelines for setting up Lombardi databases in your database server environment.

Creating databases in Microsoft SQL Server

Following are guidelines for configuring a SQL Server instance for Lombardi:

1. Enable the **SQL Server authentication mode** option.
2. Create a **Login user** (in the **Security > Logins > New Login** section for the database server), and be sure to remember the database user and password because you will need to provide them when installing Lombardi. (Lombardi Installer uses `lombardi` as the default database user.)



The password policy specifies that the same value cannot be used for both user name and password. For the Login user, clear the **Enforce password policy** option if you want to use the same value for both the database user and password. If you want to apply the password policy for the Login user, enable the Enforce password policy option and specify a password value that is different from the user name value.

3. Create a database for Lombardi Process Server. For example, name the Process Server database `twProcessDB`. (Lombardi Installer uses this as the default database name.)



To support non-ASCII characters, you must create the Process Server database with a case-insensitive collation. See the following article for a list of collation options:
<http://msdn.microsoft.com/en-us/library/ms144250.aspx>

4. Create a database for Lombardi Performance Data Warehouse. For example, name the Performance Data Warehouse database `twPerformanceDB`. (Lombardi Installer uses this as the default database name.)



Ensure that the owner of each Lombardi database is the default owner and not the Login user created in step 2. If the new Login user is the database owner, when you try to create a database user with that Login in step 6, you will get an error.

5. For each database, set the **Parameterization** to *Forced* (in the **Properties > Options > Miscellaneous** section for each database).
6. For each database, create a **Database user** (in the **Security > Users** section for each database) whose name and password matches the Login user name. Under **Database role membership**, select `db_owner`.
7. For each database, create a schema (under Security > Schemas for the database). The schema must be named the same as the Login user created in step 2. For example, if the Login user is `lombardi`, you must name the schema `lombardi`. Assign the Login user as the schema owner and specify the newly created schema as the default schema for each database.

For more information about installing and configuring the Microsoft SQL Server 2005 database server, see the following resources:

- SQL-Server-Performance.com: *Security enhancements in SQL Server 2005: Schema*
http://www.sql-server-performance.com/articles/dba/authorization_2005_p1.aspx
- Microsoft TechNet: *Installing SQL Server 2005* <http://technet.microsoft.com/en-us/library/ms143516.aspx>
- Microsoft TechNet: *Forced Parameterization* <http://technet.microsoft.com/en-us/library/ms175037.aspx>

Creating databases in Oracle

You can create a new Oracle instance for use with Lombardi or you can use an existing instance. Following are guidelines for configuring an Oracle instance for Lombardi:

1. In Oracle Enterprise Manager, create a new user for Lombardi Process Server.
2. Supply a password for the Process Server user. It is important that you remember the database user and password because you will need to provide them when installing Lombardi. (Lombardi Installer uses `lombardi` as the default database user.)
3. Add the DBA role to the Process Server user.
4. In Oracle Enterprise Manager, create a new user for Lombardi Performance Data Warehouse.

5. Supply a password for the Performance Data Warehouse user. It is important that you remember the database user and password because you need to provide them when installing Lombardi. (Lombardi Installer uses `lombardi` as the default database user.)
6. Add the DBA role to the Performance Data Warehouse user.



When creating Oracle databases for use with WebSphere Lombardi Edition, enable the databases for Unicode. WebSphere Lombardi Edition requires the AL32UTF8 character set for full international support.

Creating databases in DB2

The following is required for IBM DB2 databases.



For more information about configuring DB2 databases, see the DB2 documentation at <http://publib.boulder.ibm.com/infocenter/db2luw/v9r7/index.jsp>.


- When setting up local database users, assign names with eight characters or less. For example, `lombardiusr` as a user name will make the Lombardi database initialization scripts fail while `lombardi` as a user name will not.
- Create the database with a page size of 32 KB.
- When creating the databases, enable the databases for Unicode (UTF-8 encoding) if you are using a non-ASCII character set such as Russian.
- Create a buffer pool with a page size that is 32 KB.
- Create a regular table space with a buffer pool that is 32 KB.
- Create a system temporary table space with a buffer pool that is 32 KB.

Runtime environment installation

After you have met all the requirements for installation, you are ready to install Lombardi runtime environment.

The following sections describe how to install Lombardi runtime environment on your system using the available installation methods, which are listed in the following table.

Available methods for installing Lombardi runtime environment

Installer program	Description	See...
Lombardi Installer	Command-line user interface for installing Lombardi components on Unix-based operating systems	Installing the runtime environment using Lombardi Installer
Lombardi Automated Installer	Automates the installation of Lombardi components on any supported operating system  To add nodes to an existing cluster, you must use Lombardi's automated installer and follow the	<i>Lombardi Automated Runtime Environment Installation and Configuration Guide</i>

Installer program	Description	See...
	instructions in <i>Lombardi Automated Runtime Environment Installation and Configuration Guide</i> .	

Installing the runtime environment using Lombardi Installer

Lombardi Installer for Unix operating systems enables you to install and configure Lombardi runtime environment using a command-line user interface. Before running Lombardi Installer, review the following steps and make sure you have the information that the Installer requests.

Run Lombardi Installer on the machine where you want to install Lombardi runtime environment, supplying the appropriate parameters when prompted. You can use the Lombardi installer for Unix to install a new cluster or a single (non-clustered) environment.



If you are setting up Lombardi in a clustered application server environment, you can create a new cluster using the interactive installer and the instructions in this guide. However, to add nodes to an existing cluster, you must use Lombardi's automated installer and follow the instructions in *Lombardi Automated Runtime Environment Installation and Configuration Guide for UNIX*.

Steps to follow

1. Copy the WebSphere Lombardi Edition installer to a temporary directory on your file system.



Several Unix installers are available. Be sure to copy and use the installer that is appropriate for your operating system.

2. From a shell prompt, run `./ [installer_name] .bin` to start the Installer.

If the installer prompts you to select another location, be sure to select a drive that has the required free disk space (10 GB) in the default temporary directory.

3. At the Choose Locale prompt, select the language that the Lombardi installer should use when presenting information and options and then press **Enter**.

The language that you select at this prompt applies only to the installer itself and does not affect the language packs installed with the product.

4. Read the Introduction, and then press **Enter**. You must supply each parameter requested by Lombardi Installer at the shell prompt, as described in the following steps. Press **Enter** to accept the default selection for the parameter.



If you make a mistake when supplying installation parameters, you can type `back` at any prompt to return to a previous step in the installation procedure.

If you press `Ctrl+C` to cancel the installation procedure and then attempt to reinstall, you might receive a "files are corrupted" error and the reinstallation fails. This is because the Installer creates temporary files that are not deleted when the installation is interrupted. You can resolve this issue by deleting the temporary files in the `/tmp` directory and then reinstalling.

If you must interrupt an installation procedure, an alternative to pressing `Ctrl+C` is to issue a `QUIT` command at any time during the installation procedure.

5. Read the Lombardi Software License Agreement. If you agree, select **I accept the terms of the license agreement** and then press **Enter**.
6. At the Choose Server Type prompt, select one of the following runtime environment options and then press **Enter**.

Testing Processes or Business Playback
Staging Processes for Production, User Training, or User Acceptance
Production Process Execution

When you choose a runtime environment option, Lombardi Process Server and Performance Data Warehouse are installed on the same host.



If you want to run the Process Server without a Performance Data Warehouse, see [Running a Process Server without a Performance Data Warehouse](#).

7. At the Process Server Options prompt, provide the following information for the runtime environment host:

Parameter name	Description
Host Name	The name of the machine on which you want to install Lombardi runtime environment. This field defaults to the current host.
HTTP Port	The port to use for Lombardi runtime environment on the host machine. The default port is 19086.
SMTP Server	The SMTP server that Lombardi runtime environment should use to send e-mail notifications.

8. At the **Is Offline server** prompt, type `Y` and press **Enter** if you want to install an offline server.

Type `N` and press **Enter** if you want to install an online server that is connected to the Process Center. This enables Lombardi users to install snapshots of process applications from the Process Center Console to the connected Process Servers in test, production, and other environments. An example of this configuration (one Process Center connected to multiple runtime environments) is shown in [Lombardi architecture](#).

If you want to connect to the Process Center, provide the following information:

Parameter name	Description
Process Center Host	Specify the host name for the Process Center to which the Process Server in your runtime environment will connect.
Process Center HTTP Port	Specify the port that the Process Server in your runtime environment should use to connect to the Process Center.

9. At the **Enable clustering** prompt:

Type <code>Y</code> and press Enter	If you want to configure a server cluster for your runtime environment.
--	---

Type N and press Enter	If you do not want to configure a server cluster for your runtime environment.
--------------------------------------	--

10. If you enable clustering in the preceding step, specify whether to **Add to existing cluster**:

Type Y and press Enter	If you want to add a node to an existing server cluster.
Type N and press Enter	If you do not want to add a node to an existing server cluster.



When adding nodes to a cluster, be sure to install Lombardi product components in the same directory location for each node in your cluster.


If the **Enable clustering** option is enabled and the **Add to existing cluster** option is not enabled, the installer creates a new cluster (deployment manager plus the first node in the cluster).

11. The Database Options prompt enables you to choose the database that you want to use to store Lombardi data.



If you enable clustering in the preceding steps, be sure to specify the same database for a new cluster and each node that you add to that cluster.

After choosing the database that you want, supply the following information:

Parameter name	Description
Database Host	The name of the host machine for Lombardi Process Server and Performance Data Warehouse databases.
Port	The port that Lombardi should use to connect to the databases.
Initialize new database?	<p>If you enable this option, the installer fully populates the Lombardi databases (specified in the following fields) with required data. If you do not enable this option, you need to initialize the Lombardi databases after installation as described in Loading initial data.</p>  <p>If you enable clustering and elect to Add to existing cluster in the preceding steps, this option is disabled. When you add a node to an existing cluster, you must run an automated installation. See the <i>Lombardi Automated Runtime Environment Installation and Configuration Guide</i> appropriate for your environment for more information.</p>
Process Server Database Name	The name of the database created for the Process Server as instructed in Creating Lombardi databases . The default name is <code>twProcessDB</code> .
Process Server Database User	The name of the user who can access the specified database, as described in Creating Lombardi databases . The default user name is <code>Lombardi</code> .
Process Server Database Password	The password required for the specified user to access the database as described in Creating Lombardi databases .
Confirm Database Password	Enter the database password again to confirm it.
Performance Data Warehouse Database Name	The name of the database created for the Performance Data Warehouse as instructed in Creating Lombardi databases . The default name is <code>twPerformanceDB</code> .

Parameter name	Description
Performance Data Warehouse Database User	The name of the user who can access the specified database, as described in Creating Lombardi databases . The default user name is lombardi.
Performance Data Warehouse Database Password	The password required for the specified user to access the database as described in Creating Lombardi databases .
Confirm Database Password	Enter the database password again to confirm it.

Ensure that the database information is correct, as the values are case-sensitive.

When you are finished configuring the database parameters, press **Enter**.

- At the Choose Language Packs prompt, select the language packs that you want to install with WebSphere Lombardi Edition and then press **Enter**. By default, Lombardi installer installs all language packs unless you choose the language packs that you want. To choose multiple language packs, type the number of each pack that you want, separating each number with a comma like so: 2, 3, 4

The languages that you select are added to the locale preferences for Lombardi product interfaces such as Lombardi Process Portal and Process Admin Console. Lombardi users can change their locale preference as described in WebSphere Lombardi Edition User Guides and Administration Guide.



Languages cannot be changed after installation so be sure to include all languages required by Lombardi users in your environment.

- At the Choose Install Folder prompt, provide the directory where Lombardi product components should be installed, and then press **Enter**.



If you choose the option to create an Automated Installer Package at the following Pre-Installation Summary prompt, the directory that you specify is the directory where the Automated Installer package is created.

When adding nodes to a cluster, be sure to install Lombardi product components in the same directory location for each node in your cluster.

- On the Pre-Installation Summary panel, make sure that the information is correct. If not, go back to alter any incorrect configuration information.

At the **Create Automated Installer Package** prompt:

Type Y and press Enter	If you want to use Lombardi Automated Installer. If you select this option, only the installer package is created in the installation directory; the product components are not installed. When you enable the Create Automated Installer Package option, you should refer to <i>Lombardi Automated Runtime Environment Installation and Configuration Guide</i> .
Type N and press Enter	To install Lombardi product components in the installation directory.



If you enable clustering and elect to **Add to existing cluster** in step 8, the **Create Automated Installer Package** option is enabled by default. Adding a node to an existing cluster is not possible without creating an automated installation package.

To learn how to configure and use an automated installation package, see the *Lombardi Automated Runtime Environment Installation and Configuration Guide* appropriate for your environment.

- The installer displays an Installation Complete message when it has finished installing Lombardi product components.



When you run Lombardi Installer, an `installvariables.properties` file is created in the `[Lombardi_home]/UninstallerData` directory. This file may contain plain-text password values that are displayed in the Uninstaller during the removal of Lombardi product components. If this causes security concerns for you, delete this file after completing the installation.

- For non-clustered installations, use the Startup Lombardi prompt to specify:

Type Y and press Enter	To start Lombardi product components.
Type N and press Enter	To start Lombardi product components manually as described in Starting and stopping Lombardi servers .

For clustered installations, first you must complete some configuration tasks and then manually start the servers as described in [Configuring a new cluster](#). If adding a node to an existing cluster, see the *Lombardi Automated Runtime Environment Installation and Configuration Guide* appropriate for your environment for post-installation configuration requirements.

Post-installation configuration

After installing Lombardi runtime environment on your system, you need to configure your Lombardi installation to enable the installed components to run, as described in the following sections.



The directory where you installed Lombardi product components is referred to as `[Lombardi_home]`.

Loading initial data

If you do not select the option to initialize your database during installation of Lombardi product components, you need to run an initialization script after installation is complete. When you run the initialization script, it creates the required schema and permissions for the Lombardi databases, imports system data, and (on runtime environments) deploys snapshots of imported toolkits and process applications.

- From a command line console, navigate to your `[Lombardi_home]\twinit` directory.
- Run the following command:

```
twinit.sh
```

The console should report a successful build.

If the build fails, for example, due to database server connectivity or user permission issues, inspect the log file in the `twinit\logs` folder for errors. Troubleshoot the indicated issues and then run the

script again. The script will resume from the last successful task and will not overwrite any existing data.

3. Start the management tool for your database and then verify that Lombardi database tables exist with data. The tables are named with a `lsw_` prefix (for example, `[schema_name].lsw_usr`).

Configuring a new cluster

If you enable clustering during Lombardi installation and do *not* add a node to an existing cluster, the installer creates a deployment manager plus the first node in the new cluster. After installation is complete, you need to start the deployment manager and synchronize the new node as described in the following steps. If you did not select the option to initialize your databases during installation, follow the instructions in [Loading initial data](#) before completing the following steps.

1. After Lombardi installation completes, start the deployment manager using the following command:

```
[Lombardi_home]/AppServer/profiles/Dmgr01/bin/startManager.sh
```

2. When the deployment managers starts, synchronize the deployment manager and the first node using the following command:

```
[Lombardi_home]/AppServer/profiles/Lombardi/bin/syncNode.sh [DM_host]
[DM_SOAP_Connector_port] -user tw_user -password tw_user
```

Where:

[DM_host]	Is the name of the machine where the deployment manager is installed and running.
[DM_SOAP_connector_port]	(Not required if the deployment manager is running on its standard port.) Is the port to use for the SOAP connection to the deployment manager host. The deployment manager SystemOut.log includes this port. Search the logs for the text: <code>SOAP connector is available at port</code>
-user	Specifies the user for this operation. You must specify <code>tw_user</code> .
-password	Specifies the password of the user. You must specify the password for <code>tw_user</code> , which is <code>tw_user</code> by default.

3. Start Lombardi product components as instructed in [Starting and stopping Lombardi servers](#).

Starting and stopping Lombardi servers

You can start and stop Lombardi servers simultaneously or one at a time as described in the following procedures.



If you have configured a server cluster for your runtime environment, be sure to start and stop all servers in the cluster.



For configurations that are not clustered, you must start server 1 to run WebSphere Administration Console. See [Starting and stopping server 1](#).

Starting and stopping both Lombardi servers simultaneously

The following procedures describe how to stop and start both the Process Server and Performance Data Warehouse.



If you have configured a server cluster for your runtime environment, the following commands start both the node agents as well as the Lombardi servers.

To start both the Process Server and Performance Data Warehouse:

1. From a shell prompt, navigate to the `[Lombardi_home]/bin` directory.
2. Run `./startLombardi.sh`

To stop both the Process Server and Performance Data Warehouse:

1. From a shell prompt, navigate to the `[Lombardi_home]/bin` directory.
2. Run `./stopLombardi.sh`

If the stop script fails, specify the user and password when running the script. For example:

```
./stopLombardi.sh -user tw_user -password tw_user
```

Starting and stopping Lombardi Process Server

If you have configured a server cluster for your runtime environment, you need to start the node before you start the server as described in the following steps.

1. From a shell prompt, navigate to the `[Lombardi_home]/AppServer/profiles/Lombardi/bin` directory.
2. Run `./startNode.sh`

To start the Process Server:

1. From a shell prompt, navigate to the `[Lombardi_home]/process-server/bin` directory.
2. Run `./startProcessServer.sh`

If you have configured a server cluster for your runtime environment, you need to stop the node before you stop the server as described in the following steps.

1. From a shell prompt, navigate to the `[Lombardi_home]/AppServer/profiles/Lombardi/bin` directory.
2. Run `./stopNode.sh`

To stop the Process Server:

1. From a shell prompt, navigate to the `[Lombardi_home]/process-server/bin` directory.
2. Run `./stopProcessServer.sh`

Starting and stopping Lombardi Performance Data Warehouse

If you have configured a server cluster for your runtime environment, you need to start the node before you start the server as described in the following steps.

1. From a shell prompt, navigate to the `[Lombardi_home]/AppServer/profiles/Lombardi/bin` directory.
2. Run `./startNode.sh`

To start the Performance Data Warehouse:

1. From a shell prompt, navigate to the `[Lombardi_home]/performance-data-warehouse/bin` directory.
2. Run `./startPerformanceDataWarehouse.sh`

If you have configured a server cluster for your runtime environment, you need to stop the node before you stop the server as described in the following steps.

1. From a shell prompt, navigate to the `[Lombardi_home]/AppServer/profiles/Lombardi/bin` directory.
2. Run `./stopNode.sh`

To stop the Performance Data Warehouse:

1. From a shell prompt, navigate to the `[Lombardi_home]/performance-data-warehouse/bin` directory.
2. Run `./stopPerformanceDataWarehouse.sh`

Starting and stopping server 1

For configurations that are not clustered, you must start server 1 to run WebSphere Administration Console. To start server 1:

1. From a shell prompt, navigate to the `[Lombardi_home]/AppServer/profiles/Lombardi/bin` directory.
2. Run `./startServer.sh server1 -user tw_user -password -tw_user`

To stop server 1:

1. From a shell prompt, navigate to the `[Lombardi_home]/AppServer/profiles/Lombardi/bin` directory.
2. Run `./stopServer.sh server1 -user tw_user -password -tw_user`

To access the WebSphere Administration Console, open your Web browser to the following location:

`https://[host_name]/[port_WAS_console/admin]`

Log in using the following default WebSphere Lombardi Edition account: user name: `tw_user` password: `tw_user`

Configuring an LDAP security provider

By default, WebSphere Lombardi Edition is configured with a single federated repository that contains only the internal Lombardi security provider. To use an additional LDAP security provider, you need to add the provider to the federated repository. The following steps describe how to configure an LDAP security provider (such as Microsoft Active Directory) with WebSphere federated repository.

1. Log on to WebSphere administrative console as tw_user. (The default password for the tw_user account is tw_user.)
2. Navigate to: **Security > Global security**
3. Under **User account repository**, select **Federated repositories** from the **Available realm definitions** drop-down list.
4. Click the **Configure** button.
5. Under **Related items**, click **Manage repositories**.
6. Click the **Add** button and input parameters for the provider that you want to add. For example, to add Microsoft Active Directory, you would input parameters like the following:

Repository identifier	SALOMLDAP // change to suit
Directory type	Microsoft Windows Active Directory
Primary host name	10.1.5.18
Bind distinguished name	cn=LDAP_USER, CN=Users, DC=COMPANYQA, DC=com
Bind password	pwsaaswp

7. Click the **OK** button and then click Save.
8. Click the **Add Base entry to Realm** button and provide values like the following:

Distinguished name of a base entry that uniquely identifies this set of entries in the realm	cn=Users, DC=COMPANYQA, DC=com
Distinguished name of a base entry in this repository	cn=Users, DC=COMPANYQA, DC=com

9. Click the **OK** button and then click Save.
10. On the Global Security page, click the **Set as current** button and then click the **Apply** button.
11. Shut down all Lombardi servers as instructed in [Starting and stopping Lombardi servers](#).
12. Make sure no duplicate users exist in the Lombardi internal security provider and the security provider that you just added. If duplicate users exist, you will get exceptions when you run WebSphere Lombardi Edition product components.
13. Start all Lombardi servers as instructed in [Starting and stopping Lombardi servers](#).

If you have configured a server cluster for your runtime environment, be sure to stop and restart all servers in the cluster.

Setting up Lombardi user accounts

IBM WebSphere Lombardi Edition includes an internal security provider, which you can use to create and maintain Lombardi users and groups. You can use the internal Lombardi security provider in conjunction with an external security provider (such as LDAP) that you have configured with WebSphere application server (see [Configuring an LDAP security provider](#)). Lombardi internal security provider includes several default users and groups. When you use the internal Lombardi security provider in conjunction with an external provider, the users and groups from both providers are available for selection throughout Lombardi.



Do not remove the default Lombardi administrator account, `tw_admin`, or the default administrator group, `tw_admins`. Administration of Lombardi servers and users is not possible without these default accounts. You can change the password for the `tw_admin` account as described in [Changing internal Lombardi passwords](#).


The best way to manage security in Lombardi is by using groups. For example, the best way to grant administrative access to Lombardi is to add preexisting groups of users from your external security provider to `tw_admins`, which is a Lombardi group whose members have administrative access to Lombardi product components by default. Then when changes are required, you can simply add or remove individual users from the groups that exist in your external security provider. This practice ensures that the security maintenance you perform in your external provider does not require additional work in Lombardi.



For more information about managing Lombardi users and groups in the Process Admin Console, see *Lombardi Administration Guide*.

When initially configuring Lombardi servers, you should complete tasks similar to the following to set up your users:

Task	Interface	To learn more..
1. Access the Process Admin Console by opening your Web browser to the following location: <code>http://[host_name]:[port]/ProcessAdmin</code> . Log on using the default administrative account (<code>tw_admin</code>) and the default password (<code>tw_admin</code>).	Process Admin Console	See <i>Accessing the Process Admin Console in Lombardi Administration Guide</i>
2. (Optional) Create the different types of users and groups that your users will need in Lombardi.	Process Admin Console	See <i>Creating and maintaining users and Creating and maintaining groups in Lombardi Administration Guide</i>
3. Add members to the default Lombardi groups or groups that you have created. You can add users and groups from any configured external provider (such as LDAP) and internal Lombardi users and groups.	Process Admin Console	See <i>Managing group membership in Lombardi Administration Guide</i>
4. Access the Process Center Console by opening your Web browser to the following location: <code>http://[host_name]:[port]/ProcessCenter</code> . Log on using the default administrative account (<code>tw_admin</code>) and the default password (<code>tw_admin</code>). Add the users and groups who need access to the repository, grant administrative access to the appropriate users, and then establish who can access each process application and toolkit.	Process Center Console	See <i>Managing access to the Process Center repository in the Authoring Environment User Guide</i> or online help

Task	Interface	To learn more..
 <p>The best way to grant access to the repository is to add members to the default Lombardi group, <code>tw_authors</code>.</p>		

Changing internal Lombardi passwords

After you install Lombardi product components, you can log on to the Process Admin Console and change the default passwords to make your environment more secure. You can change all user passwords if you log on as `tw_admin`.

To change passwords:

1. Access the Process Admin Console by opening your Web browser to the following location: `http://[host_name]:[port]/ProcessAdmin`. Log on using the default administrative account (`tw_admin`) and the default password (`tw_admin`).
2. On the Admin tab in the Process Admin Console, click **User Management**.
3. Click the **User Management** option.
4. In the **User Management > Maintain User Settings** dialog, enter a user name in the **Retrieve Profile** field.

For a complete list of default Lombardi accounts, see *Managing default users and groups* in *Lombardi Administration Guide*.

5. Click the **Retrieve** button.
6. Change settings as required and click the **Update** button.

If you want to change the default Lombardi administrative account user name and password, you must also update the relevant Lombardi configuration files to reflect the new values, as described in [Changing the default administrative account password](#). The new values can be encrypted using the `EncryptPassword` utility provided with Lombardi, as described in [Encrypting passwords](#).



Additional steps are required if you want to encrypt the passwords for `tw_admin` and `tw_user` as described in the following technote: <http://www-01.ibm.com/support/docview.wss?uid=swg21448216>

Changing the default administrative account password

Be sure to change the default Lombardi internal security provider's administrative account password if you intend to restrict access to administrative functions. Doing so is prudent because administrative users can halt and delete processes. To change the `tw_admin` password you need to make changes for Lombardi servers and other tools as described in the following sections:

- [Lombardi server changes](#)
- [Lombardi tool changes](#)

Lombardi server changes

1. Log on to the Process Admin Console using the default administrative account (tw_admin) and the default password (tw_admin), and change the password for the tw_admin account in the Process Admin Console as described in [Changing internal Lombardi passwords](#).
2. Log out of the Process Admin Console.
3. Stop Lombardi Process Server (see [Starting and stopping Lombardi servers](#)).
4. Generate an encrypted value for the new password as described in [Encrypting passwords](#).
5. Copy the following section of the [Lombardi_home]/process-server/config/system/99Local.xml file to the [Lombardi_home]/process-server/config/100Custom.xml file and make the following changes.

Add merge="replace" to the <system-lane users> tag. Also change the value of the password attribute to the encrypted value of the new password (make sure the value of the password-encrypted attribute is set to true):

```
<server merge="mergeChildren">
  <bpd-engine merge="mergeChildren">
    <system-lane-users merge="replace">
      <!-- Use java -cp utility.jar com.lombardisoftware.utility.EncryptPassword <password> -->
      <!-- to generate encrypted password -->
      <user login="tw_admin" password-encrypted="true" password="new-password"/>
    </system-lane-users>
  </bpd-engine>
</server>
```



To learn more about the merge options that you can use in the 100Custom.xml file, see [Changing Lombardi server properties](#).

Save your changes.

6. Copy the following lines from the [Lombardi_home]/process-server/config/system/80EventManager.xml file to the [Lombardi_home]/process-server/config/100Custom.xml file.

Add merge="replace" to the <password> tag and change the value of the <password> element to the encrypted value of the new password. Also change the value of the <password-encrypted> element to true):

```
<event-manager merge="mergeChildren">
  <password merge="replace">[new-password]</password>
  <password-encrypted merge="replace">true</password-encrypted>
</event-manager>
```

Save your changes.

7. The contents of your 100Custom.xml file should look like the following example when you are finished with your edits:

```

<properties>
  <server merge="mergeChildren">
    <bpd-engine merge="mergeChildren">
      <system-lane-users merge="replace">
        <!-- Use java -cp utility.jar com.lombardisoftware.utility.EncryptPassword <password> -->
        <!-- to generate encrypted password -->
        <user login="tw_admin" password-encrypted="true" password="new-password]"/>
      </system-lane-users>
    </bpd-engine>
  </server>
  <event-manager merge="mergeChildren">
    <password merge="replace">[new-password]</password>
    <password-encrypted merge="replace">true</password-encrypted>
  </event-manager>
</properties>

```

8. Start Lombardi Process Server (see [Starting and stopping Lombardi servers](#)). (If you are running Lombardi in a clustered environment, be sure to restart all servers in the cluster.)

Lombardi tool changes

In addition to making the changes to the `100Custom.xml` file as described in the preceding section, you must also edit the following files to universally change the `tw_admin` password. The following files are located in `[Lombardi_home]`.



The files in the `twinit` directory are created when you initialize Lombardi databases, which is an option that can be enabled during installation or a task that can be completed after installation as described in [Loading initial data](#).

File	Required changes
<code>tools/process-installer/process-installer.properties</code>	Change <code>pcs.encrypted</code> and <code>ps.encrypted</code> to the encrypted value from the preceding procedure.
<code>twinit/tw-init.xml</code>	Change the value of the <code>bootstrap.password</code> property to the encrypted value from the preceding procedure.
<code>twinit/resources/config/system/99Local.xml</code>	Change the <code>system-lane-users</code> password to the encrypted value from the preceding procedure. Make sure the value of the <code><password-encrypted></code> element is <code>true</code> .
<code>twinit/resources/config/system/80EventManager.xml</code>	Change the <code>event-manager</code> password to the encrypted value from the preceding procedure. Make sure the value of the <code><password-encrypted></code> element is <code>true</code> .

Encrypting passwords

When you install Lombardi product components, passwords in the installed files are generally encrypted by default. If you ever need to change these passwords, you can easily encrypt the new passwords using the Lombardi `EncryptPassword` utility:

1. From a shell prompt, navigate to the `[Lombardi_home]/twinit/lib` directory and then run the following command:

```
java -cp utility.jar com.lombardisoftware.utility.EncryptPassword <password>
```

where `<password>` is the password you want to encrypt.

Example:

```
java -cp utility.jar com.lombardisoftware.utility.EncryptPassword JohnDoe
```

prints

```
taVCmTLTWWgkTvfavvu/7g==:sROM4ZbvqRDFYMobWXqvwg==
```

If you are running the utility from a directory other than the above, you must replace `utility.jar` with the exact path to the `utility.jar` file.

If the utility fails with a `ClassNotFoundException` exception, set your java home to the following directory before running the utility: `[Lombardi_home]/AppServer/java/bin/java`

Example:

```
java -cp /opt/[Lombardi_home]/twinit/lib/utility.jar
com.lombardisoftware.utility.EncryptPassword JohnDoe
```



The `EncryptPassword` utility only works in one direction; you cannot use it to decrypt passwords that are already encrypted.

2. Replace the existing encrypted password in your Lombardi configuration files (such as `[Lombardi_home]/process-server/config/100Custom.xml`).



When you need to change encrypted passwords in Lombardi configuration files such as `98Database.xml`, `80EventManager.xml`, and `99Local.xml`, you should copy the necessary sections from those files to the `100Custom.xml` file and make changes there as described in [Changing the default administrative account password](#).

Configuring single sign-on

WebSphere Lombardi Edition supports Kerberos-based automatic login (often referred to as Single Sign-On, or SSO). This functionality reduces configuration overhead and simplifies the authentication process by using the credentials of the current Windows user to authenticate with WebSphere Lombardi Edition. The Kerberos protocol enables users to automatically log on to Lombardi interfaces, including Process Center Console, Process Portal, Process Admin Console, and Performance Admin Console.

To configure single sign-on, follow the instructions provided in the following technote: <http://www-01.ibm.com/support/docview.wss?uid=swg21448203>

Optional configuration tasks for Lombardi servers

The following topics provide instructions for optional post-installation configuration tasks for your Lombardi installation and environment.

Changing Lombardi server properties

When changing a Lombardi configuration, you should not change the setting in the original configuration file. For example, you should not change properties in `[Lombardi_home]/process-server/config/system/00Static.xml` directly. You should instead add the configuration you want to change to the `[Lombardi_home]/process-server/config/100Custom.xml` file. Lombardi merges the changes you make in the `100Custom.xml` file with the original configuration, as described in the following table.



You should always use the `100Custom.xml` file to change configuration settings so that all customizations are captured in a single file and are readily available when you upgrade to a newer version of Lombardi. When you do upgrade, remember to review the settings in the `100Custom.xml` file to ensure they are appropriate for the new version.

When using `100Custom.xml` to change Lombardi configuration settings, you can use the `merge` attribute for each element. The `merge` attribute supports the following options:

Option	Description
"append"	Appends the new tag regardless.
"mergeChildren"	Merges the new tag with the first of the existing tags. (This is the default behavior.)
"replace"	Replaces all old tags with the new one.

The following example describes how to use `100Custom.xml` to change the environment name in the `99Local.xml` file.

1. Stop Lombardi Process Server (see [Starting and stopping Lombardi servers](#)).
2. Open the `[Lombardi_home]/process-server/config/system/99Local.xml` file in a text editor and you see content like the following:

```
<properties>
...
  <common merge="mergeChildren">
    ...
    <environment-name>[existing_name]</environment-name>
  </common>
...
</properties>
```

3. To change the environment name, you can specify the following in the `100Custom.xml` file:

```
<properties>
  <common merge="mergeChildren">
    <environment-name merge="replace">[new_name]</environment-name>
  </common>
</properties>
```

4. Start Lombardi Process Server (see [Starting and stopping Lombardi servers](#)). (If you are running Lombardi in a clustered environment, be sure to restart all servers in the cluster.)



Make a backup copy of the configuration files you are changing and when backing them up, be sure to change the file extension to something like .bak. Changing the extension is necessary to ensure that Lombardi does not attempt to load the backup files instead of the originals during start up.

Running a Process Server without a Performance Data Warehouse

You might find a situation when you want to run Lombardi Process Server without connecting to a Performance Data Warehouse. You can disconnect the Performance Data Warehouse communication by changing a setting in the Lombardi properties files. Disconnecting the Performance Data Warehouse communication enables you to work in the Process Server without seeing connection errors.



If you disconnect, you will not be able to track data required for reports and optimization.

1. Open the `[Lombardi_home]/process-server/config/100Custom.xml` file in a text editor.
2. Add the following elements to merge with the other properties files:

```
<common> <performance-data-warehouse-communication> <enabled
merge="replace">false</enabled> </performance-data-warehouse-communication>
</common>
```

3. Restart Lombardi Process Server. Communication between the Performance Data Warehouse and the Process Server is now disabled. Any tracking you have set up will not occur during the time that the communication is down.

Connecting a runtime environment to a Process Center

The Process Server in each Lombardi runtime environment can be connected to the Process Center. This enables Lombardi users to install snapshots of process applications from the Process Center Console to the connected Process Servers in test, production, and other environments. An example of this configuration (one Process Center connected to multiple runtime environments) is shown in [Lombardi architecture](#).

If you want to connect the Process Server in your runtime environment to a different Process Center or if you want to connect an offline Process Server to a Process Center, you do not need to reinstall the runtime environment. However, you must update the Process Center host information in the Lombardi configuration properties as described in the following procedure.

1. Stop Lombardi Process Server (see [Starting and stopping Lombardi servers](#)).

2. Open the [Lombardi_home]/process-server/config/system/99Local.xml file in a text editor.
3. Find the following section:

```
<repository-server-url>http://[process-center-host-name]:[port]/ProcessCenter</repository-server-url>
<repository-server-user>tw_runtime_server</repository-server-user>
<repository-server-password>XDfGSzXrZ7nYglKiB:yMR2XQwJXzQACE</repository-server-password>
<repository-server-password-encrypted>true</repository-server-password-encrypted>
<repository-server-designated-user>tw_author</repository-server-designated-user>
<repository-server-designated-password>fZN75qYgnZl10MCV80AAhA--</repository-server-designated-password>
<repository-server-designated-password-encrypted>true</repository-server-designated-password-encrypted>
<repository-server-interval>5</repository-server-interval>
```

The name and port of your Process Center host are defined in the <repository-server-url> element.

4. Copy the <repository-server-url> element and any other lines that contain elements that you want to change to the [Lombardi_home]/process-server/config/100Custom.xml file.
5. Change the value of <repository-server-url> to the name and port of the Process Center host to which you want to connect, using the following syntax:
http://[process-center-host-name]:[port]. Use merge="replace" in the 100Custom.xml file as shown in the following example:

```
<repository-server-url
merge="replace">[http://process-center-host-name:port]/ProcessCenter</repository-server-url>
```



To learn more about the merge options that you can use in the 100Custom.xml file, see [Changing Lombardi server properties](#).

6. You can also change the following elements:

Element	Description
repository-server-user	User name used to connect to the designated Process Center. By default, Lombardi uses the tw_runtime_server user account. If you specify a different user for this connection, the user that you specify must exist on the Process Center.
repository-server-password	Password used to connect to the designated Process Center. By default, Lombardi uses the password for the tw_runtime_server user account.
repository-server-password-encrypted	By default, the password for the account used to connect to the Process Center is encrypted.
repository-server-designated-user	User name used to connect to this runtime Process Server when: (1) running BPDs or services in the Inspector in Lombardi Authoring Environment and (2) installing snapshots of process applications. (When running BPDs or services in the Inspector, you can choose to run on any connected Process Server. When installing process application snapshots, you can choose any connected Process Server.) By default, Lombardi uses the tw_author user account. If you specify a different user for this connection, the user that you specify must exist on the runtime Process Server and must be a member of the tw_authors security group.
repository-server-designated-password	Password used to connect to this runtime Process Server when running BPDs or services in the Inspector in Lombardi Authoring

Element	Description
	Environment. By default, Lombardi uses the password for the tw_author user account.
repository-server-designated-password-encrypted	By default, this password is encrypted.
repository-server-interval	Polling interval (in seconds) at which the Process Server in your runtime environment polls the Process Center for updates. Polling is disabled by using a negative value, so be sure that this value is positive when changing settings to connect to a Process Center.



See [Encrypting passwords](#) for more information about encrypting passwords.

- The contents of your 100Custom.xml file should look like the following example when you are finished with your edits. In the following example, we're specifying a Process Center Server and changing the password for the default user account (tw_runtime_server) used to connect to that server:

```
<properties>
  <common merge="mergechildren">
    <repository-server-url merge="replace">[http://process-center-host-name:port/ProcessCenter]</repository-server-url>
    <repository-server-password merge="replace">[new_password]</repository-server-password>
  </common>
</properties>
```

- Save your changes.
- Start Lombardi Process Server (see [Starting and stopping Lombardi servers](#)).

Changing the Process Server environment type

During development in Lombardi Authoring Environment, process authors can set environment-specific variables for each process application. These variables enable process authors to define values for each type of environment in which a process will run. The environment type that you select during installation establishes the type of environment in which this server resides and thus the environment variable values that apply to this server. Although Lombardi Installer only supports four environment types (development, test, staging, and production), you can specify a custom environment type for your Process Server in the configuration properties using the following procedure.

To change the environment type for the Process Server:

- Stop Lombardi Process Server (see [Starting and stopping Lombardi servers](#)).
- Open the [Lombardi_home]/process-server/config/system/99Local.xml file in a text editor.
- Copy the following element to the [Lombardi_home]/process-server/config/100Custom.xml file:

```
<environment-type>TEST</environment-type>
```

- Change the value of the <environment-type> element to the desired type. Use merge="replace" in the 100Custom.xml file as shown in the following example:

```
<environment-type merge="replace">STAGING</environment-type>
```



To learn more about the `merge` options that you can use in the `100Custom.xml` file, see [Changing Lombardi server properties](#).

- The contents of your `100Custom.xml` file should look like the following example when you are finished with your edits:

```
<properties>
  <common merge="mergeChildren">
    <environment-type merge="replace">STAGING</environment-type>
  </common>
</properties>
```

- Save your changes.
- Start Lombardi Process Server (see [Starting and stopping Lombardi servers](#)).

Allocating Async and Sync threads

Separate pools of threads are available for running Undercover Agents (UCAs) and processes (BPDs) in designated Asynchronous and Synchronous queues. To control the number of threads assigned to executing BPDs, and asynchronous and synchronous UCAs, override the default values set in the `[Lombardi_home]/process-server/config/system/80EventManager.xml` system configuration file using the `[Lombardi_home]/process-server/config/100Custom.xml` file.



Increasing the number of threads increases the required system resources needed for processing.

See [Changing Lombardi server properties](#) for more information about overriding default values in Lombardi configuration files.

Specifying the run-time sender of tasks

When a task is generated at run time and sent to the assigned participant, the task sender is the `tw_admin` user. For example, the **Sent From** field in Lombardi Process Portal displays this user name.

The default task sender is set in the `[Lombardi_home]/process-server/config/system/99Local.xml` file.

To specify another sender for run-time tasks:

- Open the `[Lombardi_home]/process-server/config/100Custom.xml` file in a text editor, and then add the following code block inside the `<common>` element of the file:

```
<common merge="mergeChildren">
  <user-to-create-task
merge="replace">[custom_task_sender_name]</user-to-create-task>
</common>
```

- For the custom task sender name, specify the appropriate user name and then save your changes.

3. Restart the Lombardi server (if you are running a clustered environment, restart all servers in the cluster).

Removing Lombardi components

If you need to remove Lombardi from your system, the Uninstaller program removes installation files and folders for Lombardi and the embedded application server.

Before you begin:

- Back up any files that you want to preserve.
1. Run the Uninstaller program, `[Lombardi_home]/uninstall/uninstall.sh`.
 2. When the Uninstaller program completes, you might need to remove some installation files manually. For example, if you have a shell open to a directory in the Lombardi installation directory, the Uninstaller program cannot remove that directory.

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