

WebSphere. Lombardi Edition 7.2

*Automated Process Center Installation
and Configuration Guide for Windows*



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Introduction

This guide explains how to install and configure Lombardi Process Center using the Automated Installer. The Process Center serves as the central development environment and repository for multiple process authors. Lombardi Process Center includes a Process Center Server and a Performance Data Warehouse, allowing authors to build and run process applications and also store performance data for testing and playback during development efforts. See [Lombardi product components](#) and [Lombardi installation options](#) for more information.

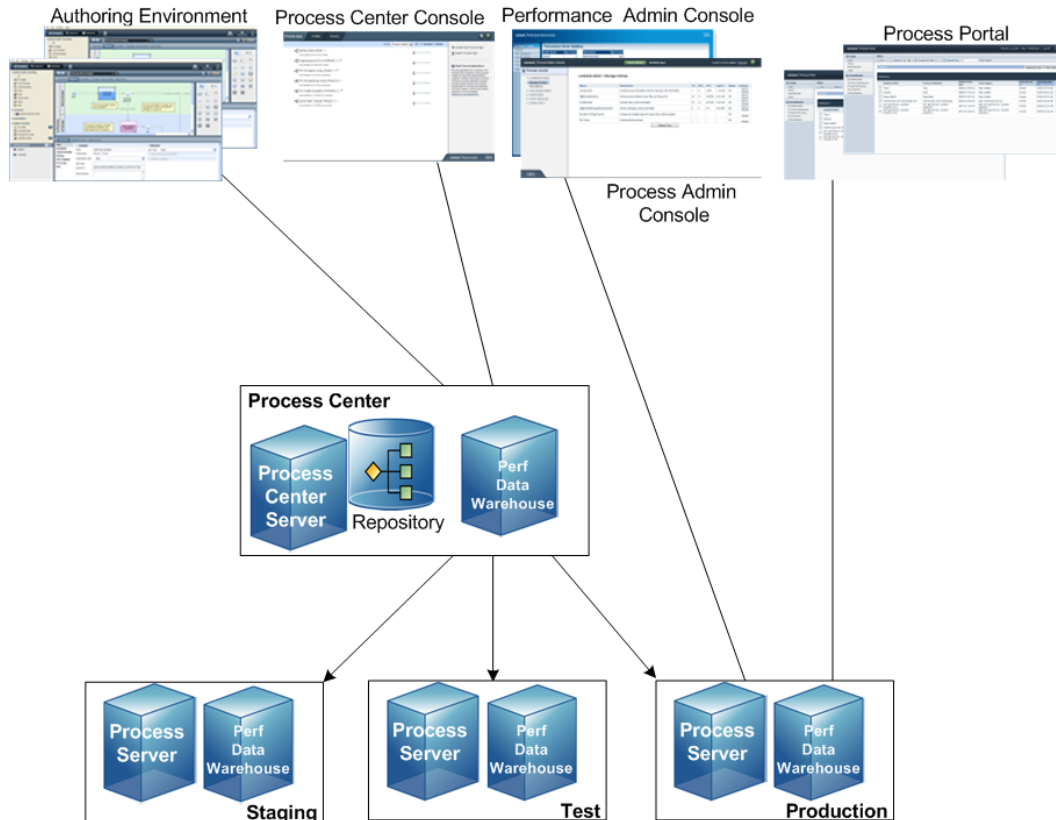
Lombardi product components

IBM® WebSphere® Lombardi Edition includes the following components. The following diagram illustrates how these components are commonly configured.

| Component | Function |
|----------------------------|---|
| Process Center | Provides a central development environment and repository for multiple process authors working in the Process Center Console and other interfaces in Lombardi Authoring Environment. The Process Center includes a Process Center Server and a Performance Data Warehouse, allowing you to build and run process applications and also store performance data for testing and playback purposes during development efforts. |
| Process Server | Executes the processes and services built in Lombardi Authoring Environment, stored in the Process Center repository, and then installed in a runtime environment. |
| Performance Data Warehouse | Collects and aggregates process data according to tracking requirements established in Lombardi Authoring Environment. |
| Process Center Console | Enables you to manage and maintain the Lombardi repository, including management of process applications, workspaces, and snapshots. Also enables installation of process applications on Process Servers in runtime environments. |
| Authoring Environment | Lombardi Authoring Environment consists of several interfaces to enable process authors to model, implement, simulate, and inspect business processes. |
| Process Portal | Provides an interface that enables process participants to perform assigned tasks, view the history of tasks, and view the performance of their processes and teams. Using Process Portal, process participants can connect to the Process Center Server or a Process Server in any configured runtime environment, such as test or production environments. |
| Process Admin Console | Provides an interface that enables administrators to configure and maintain Lombardi Process Servers in any configured runtime environment, such as test or production environments. Also enables administrators to configure and maintain the Process Center Server. |
| Performance Admin Console | Provides an interface that enables administrators to configure and maintain Lombardi Performance Data Warehouses in any configured runtime environment, such as test or production environments. Also enables administrators to configure and maintain the Performance Data Warehouse included in the Process Center. |

Lombardi architecture

The following diagram illustrates a typical IBM WebSphere Lombardi Edition configuration:



- From Lombardi Authoring Environment, multiple users connect to the Process Center.
- In Lombardi Authoring Environment, users create process models and supporting implementations (process applications) and store those applications and associated items in the Process Center repository. Authoring Environment users connected to the Process Center can share items.
- The Process Center includes a Process Center Server and Performance Data Warehouse, allowing users working in Lombardi Authoring Environment to run their process applications and store performance data for testing and playback purposes during development efforts.
- From the Process Center Console, administrators install process applications that are ready for staging, testing, or production on the Process Servers in those environments.
- From the Process Center Console, administrators manage running instances of process applications in all configured environments.
- From the Process Portal, end users perform assigned tasks. The Process Center Server and Process Servers in configured runtime environments can run the process applications that create the assigned tasks.
- Using the Process Portal, process participants can connect to the Process Center Server or a Process Server in any configured runtime environment, depending on whether a process is being developed, tested, or has been released to a production environment.
- Lombardi Performance Data Warehouse retrieves tracked data from the Process Server or Process Center Server at regular intervals. Users can create and view reports that leverage this data in Lombardi Authoring Environment and Process Portal.

- From the Process Admin Console and Performance Admin Console, administrators can manage and maintain all Lombardi servers.

Lombardi installation options

When you install Lombardi Process Center or runtime environment, the Lombardi Installer installs WebSphere® Application Server Version 7.0. The application server handles basic connections and containers for Lombardi product components, as well as underlying security and permissions.

The following table describes Lombardi installation options:

| If you want to... | You should install... | For instructions, see... |
|--|---|--|
| Create process models, implement the process steps, and share your work by connecting to a central repository. | Lombardi Authoring Environment (Windows® only) | <i>Lombardi Authoring Environment Installation and Configuration Guide</i> |
| Provide a central repository and shared development environment for process authors (using an existing database). | Lombardi Process Center (includes Process Center Server, Performance Data Warehouse, and Authoring Environment) | <i>Lombardi Process Center Installation and Configuration Guide</i> |
| Install Lombardi servers in a runtime environment such as staging, test, or production (using an existing database). | Lombardi runtime environment (includes Process Server and Performance Data Warehouse) | <i>Lombardi runtime environment Installation and Configuration Guide</i> |
| Quickly install Lombardi Process Center with an embedded DB2 Express database. | Lombardi Process Center using Lombardi Installer's Simple option (Windows only) | <i>Lombardi Express Installation and Configuration Guide</i> |
| Automate installation of Lombardi Process Center. | Lombardi Process Center using the Automated Installer | Automating installation of Lombardi Process Center |
| Automate installation of Lombardi servers in a runtime environment such as staging, test, or production. | Lombardi runtime environment using the Automated Installer | <i>Lombardi Automated Runtime Environment Installation and Configuration Guide</i> |

Automating installation of Lombardi Process Center

The following sections describe how you can use the Automated Installer to install Lombardi Process Center.

Installing Lombardi Process Center

To provide a central repository for all processes and a shared development environment for process authors, you should install Lombardi Process Center, which includes all required components for your shared environment. The Process Center Install includes the following Lombardi components (see [Lombardi product components](#) for descriptions):

- Process Center Server
- Process Center Console
- Process Admin Console
- Process Portal
- Performance Data Warehouse
- Performance Admin Console
- Authoring Environment

Steps for installing Lombardi Process Center

The following tables list the steps required to run the Automated Install on your system.



You must be an administrator to install Lombardi Process Center.


Pre-installation setup

| Task | See... |
|---|--|
| 1. Meet the hardware requirements. | Hardware requirements for installing Lombardi Process Center |
| 2. Meet the software requirements. | Supported software |
| 3. Create Lombardi Process Center Server database and Lombardi Performance Data Warehouse database in your database server. | Creating Lombardi databases |

Installation

| Task | See... |
|---|--|
| 1. Run Lombardi Installer to create the Automated Installer package on your system. | Creating the Automated Installer package on your system |
| 2. View the contents of the Automated Installer package. | Viewing the Automated Installer package |
| 3. Specify configuration parameters in the install.properties file. | Configuring the Automated Installer |
| 4. Run the Automated Installer from the command line. | Installing Lombardi Process Center using the Automated Installer |

Post-installation configuration

| Task | See... |
|---|--|
| 1. Run the installation scripts to load the initial data for Lombardi, including the system data toolkit and process apps.  This step is required only if you do not enable the option to initialize your database. | Loading initial data |
| 2. Start Lombardi Process Center Server and Lombardi Performance Data Warehouse. | Starting and stopping Lombardi servers |
| 3. Configure external security providers. | Configuring an LDAP security provider |
| 4. Configure accounts for Lombardi users. | Setting up Lombardi user accounts |
| 5. Perform optional configuration tasks relevant to your environment. | Optional configuration tasks for Lombardi Process Center |

Pre-installation setup

Before installing Lombardi Process Center, ensure that you meet the requirements described in the following sections.

Hardware requirements for installing Lombardi Process Center

The following table describes the hardware requirements for installing Lombardi Process Center:








By default, Lombardi Installer uses the Windows "temp" directory for temporary storage during installation. You can change the temporary directory by changing the `TMP` and `TEMP` environment variables. Ensure that these variables are set to a directory on a drive that has adequate free space, as indicated.

| Lombardi installation | Minimum hardware required |
|-----------------------|---|
| Process Center | Dual processors, each 1.3 GHz, or a single 2.2 GHz processor 3 GB available RAM 4 GB free disk space for Lombardi servers, applications, and databases 2 GB free disk space for additional database growth in development 10 GB free disk space in your default temporary directory |

Supported software

The following table describes the supported platforms for installation of Lombardi servers.

| Software | Versions |
|-------------------------------|---|
| Windows operating systems | <p>Microsoft® Windows Server 2003 (64-bit and 32-bit)</p> <p>Microsoft Windows Server 2008 (64-bit and 32-bit)</p> <p>Microsoft Windows Server 2003 R2 (64-bit and 32-bit)</p> <p>Microsoft Windows Server 2008 R2 (64-bit and 32-bit)</p> |
| DB2® database | <p>DB2 Enterprise Server Edition Version 9.7 Fix Pack 1</p> <p>DB2 Workgroup Server Edition Version 9.7 Fix Pack 1</p> <p>DB2 Express Edition Version 9.7 Fix Pack 1</p> <p> To understand the limitations of using DB2 Express Edition, review the license information: http://www.ibm.com/support/ctodoc/p278555</p> |
| Microsoft SQL Server database | <p>Microsoft SQL Server 2005 SP3</p> <p>Microsoft SQL Server 2008 R1 and R2</p> <p> Ensure that your SQL Server installation is not case-sensitive (a case-sensitive SQL Server installation is not supported).</p> |
| Oracle database | <p>Oracle Enterprise 11g Release 1</p> <p>Oracle Standard 11g Release 1</p> <p>Oracle Enterprise 11g Release 2</p> <p>Oracle Standard 11g Release 2</p> <p> XA transactions must be enabled for all Oracle databases.</p> <p> Oracle Enterprise 11g Release 2 requires the July 2010 Critical Patch as documented in Support Note 1089044.1: http://www.oracle.com/technology/deploy/security/critical-patch-updates/cpujul2010.html</p> |
| Client browsers | <p>Microsoft Internet Explorer 6, 7, and 8</p> <p> Enable Compatibility View for Internet Explorer 8.</p> <p>Mozilla Firefox 3</p> |



When you install Lombardi Process Center, WebSphere Application Server Version 7.0 is installed. The application server handles basic connections and containers for Lombardi product components, as well as underlying security and permissions.

Creating Lombardi databases

You need to create a Lombardi Process Center Server database and a Lombardi Performance Data Warehouse database in your database server before performing Lombardi installation. The following sections provide guidelines for setting up Lombardi databases in your database server environment.

Creating databases in Microsoft SQL Server

Following are guidelines for configuring a SQL Server instance for Lombardi:

1. Enable the **SQL Server authentication mode** option.
2. Create a **Login user** (in the **Security > Logins > New Login** section for the database server), and be sure to remember the database user and password because you will need to provide them when installing Lombardi. (Lombardi Installer uses `lombardi` as the default database user.)



The password policy specifies that the same value cannot be used for both user name and password. For the Login user, clear the **Enforce password policy** option if you want to use the same value for both the database user and password. If you want to apply the password policy for the Login user, enable the Enforce password policy option and specify a password value that is different from the user name value.

3. Create a database for Lombardi Process Center Server. For example, name the Process Center Server database `twProcessDB`. (Lombardi Installer uses this as the default database name.)



To support non-ASCII characters, you must create the Process Center Server database with a case-insensitive collation. See the following article for a list of collation options:
<http://msdn.microsoft.com/en-us/library/ms144250.aspx>

4. Create a database for Lombardi Performance Data Warehouse. For example, name the Performance Data Warehouse database `twPerformanceDB`. (Lombardi Installer uses this as the default database name.)



Ensure that the owner of each Lombardi database is the default owner and not the Login user created in step 2. If the new Login user is the database owner, when you try to create a database user with that Login in step 6, you will get an error.

5. For each database, set the **Parameterization** to *Forced* (in the **Properties > Options > Miscellaneous** section for each database).
6. For each database, create a **Database user** (in the **Security > Users** section for each database) whose name and password matches the Login user name. Under **Database role membership**, select `db_owner`.

- For each database, create a schema (under Security > Schemas for the database). The schema must be named the same as the Login user created in step 2. For example, if the Login user is `lombardi`, you must name the schema `lombardi`. Assign the Login user as the schema owner and specify the newly created schema as the default schema for each database.

For more information about installing and configuring the Microsoft SQL Server 2005 database server, see the following resources:

- SQL-Server-Performance.com: *Security enhancements in SQL Server 2005: Schema* http://www.sql-server-performance.com/articles/dba/authorization_2005_p1.aspx
- Microsoft TechNet: *Installing SQL Server 2005* <http://technet.microsoft.com/en-us/library/ms143516.aspx>
- Microsoft TechNet: *Forced Parameterization* <http://technet.microsoft.com/en-us/library/ms175037.aspx>

Creating databases in Oracle

You can create a new Oracle instance for use with Lombardi or you can use an existing instance. Following are guidelines for configuring an Oracle instance for Lombardi:

- In Oracle Enterprise Manager, create a new user for Lombardi Process Center Server.
- Supply a password for the Process Center Server user. It is important that you remember the database user and password because you will need to provide them when installing Lombardi. (Lombardi Installer uses `lombardi` as the default database user.)
- Add the DBA role to the Process Center Server user.
- In Oracle Enterprise Manager, create a new user for Lombardi Performance Data Warehouse.
- Supply a password for the Performance Data Warehouse user. It is important that you remember the database user and password because you need to provide them when installing Lombardi. (Lombardi Installer uses `lombardi` as the default database user.)
- Add the DBA role to the Performance Data Warehouse user.



When creating Oracle databases for use with WebSphere Lombardi Edition, enable the databases for Unicode. WebSphere Lombardi Edition requires the AL32UTF8 character set for full international support.

Creating databases in DB2

The following is required for IBM DB2 databases.



For more information about configuring DB2 databases, see the DB2 documentation at <http://publib.boulder.ibm.com/infocenter/db2luw/v9r7/index.jsp>.

- When setting up local database users, assign names with eight characters or less. For example, `lombardiusr` as a user name will make the Lombardi database initialization scripts fail while `lombardi` as a user name will not.
- Create the database with a page size of 32 KB.
- When creating the databases, enable the databases for Unicode (UTF-8 encoding) if you are using a non-ASCII character set such as Russian.

- Create a buffer pool with a page size that is 32 KB.
- Create a regular table space with a buffer pool that is 32 KB.
- Create a system temporary table space with a buffer pool that is 32 KB.

Automated installation

To run the Automated Installer, you must create and configure the Automated Installer package on your system. The Automated Installer package is a set of binary files that Lombardi Installer copies to a specified directory on your system.



After you create the Automated Installer package on your file system, you can copy the package to the target system where you want to install Lombardi Process Center. For example, if you want to install Lombardi Process Center on a different machine on your network, you can copy the Automated Installer package to that machine and modify the configuration properties as needed to install the Process Center.

The following sections describe how to:

1. Create the Automated Installer package on your system using Lombardi Installer.
2. View the contents of the Automated Installer package.
3. Configure the installation properties for the Automated Installer.
4. Install Lombardi Process Center by running the Automated Installer from the command line.



Lombardi Automated Installer is specifically designed to be integrated with other installation systems and can be easily configured to suit your needs. For more information, see [Using ANT targets in an integrated installation](#).

Creating the Automated Installer package on your system

You must run Lombardi Installer to create the Automated Installer package on your system. Lombardi Installer for Windows operating systems uses a graphical user interface that enables you to create the Automated Installer package, as described in the following steps.

Before you begin:

- As you complete the following steps, Lombardi Installer prompts you to enter values for specific installation parameters, which are described in the following tables. The values you supply will be used to set the initial values of properties in the `install.properties` file that is included with the Automated Installer package.
- If you do not have all the values you need prior to creating the Automated Installer package, or if you enter incorrect values, the Automated Installer package will still be created but you will need to correct or supply the values in the `install.properties` file (see [Configuring the Automated Installer](#) for more information). You can always change the settings in the `install.properties` file when configuring the Automated Installer.
- The following steps assume that you already have created databases for Lombardi Process Center Server and Lombardi Performance Data Warehouse on your database server. For more information, see [Creating Lombardi databases](#).

Steps to follow

1. Copy the WebSphere Lombardi Edition installer to a temporary directory on your file system.



Windows installers are available for 32-bit and 64-bit operating systems. Be sure to copy and use the installer that is appropriate for your Windows operating system.

2. Double-click the installer executable to start the Installer.

If the installer prompts you to select another location, be sure to select a drive that has the required free disk space (10 GB) in the default temporary directory.

3. Select the language that the Lombardi installer should use when presenting information and options and then click **OK**.

The language that you select from this drop-down list applies only to the installer itself and does not affect the language packs installed with the product.

4. Read the Introduction panel and then click **Next**.

5. Read the Lombardi Software License Agreement. If you agree, select **I accept the terms of the license agreement**. Click **Next** to continue.

6. On the Choose Setup Type panel, select **Custom**.



If you want to run the Process Center Server without a Performance Data Warehouse, see [Running a Process Center Server without a Performance Data Warehouse](#).

7. On the Choose Server Type panel, select **Process Center for Shared Process Development** and then click **Next**.

When you choose the Process Center option, the Process Center Server and Performance Data Warehouse are installed on the same host.

8. On the Process Center Options panel, provide the following information and then click **Next**.

| Parameter name | Description |
|----------------|--|
| Host Name | The name of the machine on which you want to install Lombardi Process Center. This field defaults to the current host. |
| HTTP Port | The port to use for Lombardi Process Center on the host machine. The default port is 19086. |
| SMTP Server | The SMTP server that Lombardi Process Center should use to send e-mail notifications. |

9. The Database Options panel enables you to choose the database that you want to use to store Lombardi data.

After choosing the database that you want, supply the following information:

| Parameter name | Description |
|--|---|
| Host Name | The name of the host machine for Lombardi Process Center Server and Performance Data Warehouse databases. |
| Port | The port that Lombardi should use to connect to the databases. |
| Initialize new database? | If you enable this option, the installer fully populates the Lombardi databases (specified in the following fields) with required data. If you do not enable this option, you need to initialize the Lombardi databases after installation as described in Loading initial data . |
| Process Center Database Name | The name of the database created for the Process Center Server as instructed in Creating Lombardi databases . The default name is <code>twProcessDB</code> . |
| Process Center Database User | The name of the user who can access the specified database, as described in Creating Lombardi databases . The default user name is <code>lombardi</code> . |
| Process Center Database Password | The password required for the specified user to access the database as described in Creating Lombardi databases . |
| Confirm Database Password | Enter the database password again to confirm it. |
| Performance Data Warehouse Database Name | The name of the database created for the Performance Data Warehouse as instructed in Creating Lombardi databases . The default name is <code>twPerformanceDB</code> . |
| Performance Data Warehouse Database User | The name of the user who can access the specified database, as described in Creating Lombardi databases . The default user name is <code>lombardi</code> . |
| Performance Data Warehouse Database Password | The password required for the specified user to access the database as described in Creating Lombardi databases . |
| Confirm Database Password | Enter the database password again to confirm it. |

To test a database connection, click **Test Connection**. You should see the `Connection to database successful` message. If not, go back and ensure that the database information is correct. The values are case-sensitive.

When you are finished configuring the database parameters, click **Next**.

- On the Choose Language Packs Panel, click to select the languages that you want to install with WebSphere Lombardi Edition.

You can select multiple contiguous languages by pressing the Shift key, clicking the first in the series, and then clicking the last in the series. To select multiple non-contiguous items, press the Ctrl key each time you click a language.

The languages that you select are added to the locale preferences for Lombardi Process Center Console, Process Portal, and Process Admin Console. Lombardi users can change their locale preference as described in WebSphere Lombardi Edition User Guides and Administration Guide.



Languages cannot be changed after installation so be sure to include all languages required by Lombardi users in your environment.

- On the Choose Install Folder panel, provide the directory where Lombardi product components should be installed, and then click **Next**. The directory path that you specify should not contain spaces.



If you choose the option to create an Automated Installer Package on the Pre-Installation Summary panel, the directory that you specify is the directory where the Automated Installer package is created.

12. On the Choose Shortcut Folder panel, provide the location where Lombardi installer should create the shortcuts for its components, and then click **Next**.



If you choose the option to create an Automated Installer Package on the Pre-Installation Summary panel, shortcuts are not created.

13. On the Pre-Installation Summary panel, make sure that the information is correct. If not, click the **Previous** button to alter any incorrect configuration information.

Enable the **Create Automated Installer Package** checkbox if you want to use Lombardi Automated Installer. If you enable this option, only the installer package is created in the installation directory; the product components are not installed.

When you are ready to install, click **Install**.

14. When Lombardi Installer has finished creating the Automated Installer package, click **Done**.



When you run Lombardi Installer, an `installvariables.properties` file is created in the `[Lombardi_home]/UninstallerData` directory. This file may contain plain-text password values that are displayed in the Uninstaller during the removal of Lombardi product components. If this causes security concerns for you, delete this file after completing the installation.

Lombardi Installer creates the Automated Installer package in the directory that you specified. For more information about the contents of the Automated Installer package, see [Viewing the Automated Installer package](#). Before you can run the Automated Installer, you must configure settings for the Automated Install in the `install.properties` file, as described in [Configuring the Automated Installer](#).

Viewing the Automated Installer package

The Automated Installer package contains the files needed to automate the installation of Lombardi components on your system. To view these files, navigate to the directory where you created the Automated Installer package. The root of this directory contains subdirectories for individual Lombardi components as well as the files that enable you to configure and run the Automated Installer. These files are described in the following table.

| File name | Description | To learn more... |
|---------------------------------|--|---|
| <code>install.properties</code> | Contains configuration settings for the Automated Installer. | See Configuring the Automated Installer |
| <code>build-install.dita</code> | Contains ANT targets for performing installation tasks. This file references the <code>build-setup.dita</code> file, which contains predefined values for various operating systems, databases, and application servers. | See Installing Lombardi Process Center using the Automated Installer See Using ANT targets in an integrated installation |

Configuring the Automated Installer



Before you can use the Automated Installer to install Lombardi components, you must configure the `install.properties` file, which is located in the root of the directory where you created the Automated Installer package. The `install.properties` file is a standard Java™ property file that contains a collection of properties that enable you to customize your Lombardi installation. The values of the properties in the `install.properties` file reflect the values you supplied in Lombardi Installer when creating the Automated Installer package. If you need to make changes to the values you specified in Lombardi Installer or customize other settings, you can set the properties to suit your environment and requirements.

The following tables list the properties in the `install.properties` file that are required to enable the Automated Installer to install Lombardi Process Center. If you did not select the Process Center in Lombardi Installer when creating the Automated Installer package, the values of some properties in the `install.properties` file may be incorrect.



Do not use special characters in the `install.properties` file when using ANT targets to install Lombardi. For example, you must use '/' in file paths instead of '\' because ANT considers the '\' character an escape character

General Lombardi installation properties





| Variable Name | Description |
|--------------------|---|
| deploy.target.base | <p>The directory where you want to install Lombardi components. This defaults to the directory where you created the Automated Installer package. Most other installation path properties are defined in terms of this property, either directly or indirectly.</p>  <p>Always change the value of this property to avoid installing Lombardi components into the same directory as the Automated Installer package.</p> |
| target.os | The operating system on which to install Lombardi. Possible values are <code>win</code> for Microsoft Windows and <code>linux</code> for UNIX-based operating systems. |
| temp.dir | The path of the directory that the Automated Installer and Lombardi use to hold temporary files. This value must end with a path separator ('/'). |
| install.ps | Set the value to <code>false</code> for Process Center installations, so that the Automated Installer does not install a runtime Process Server. |
| install.ts | Set the value to <code>true</code> so that the Automated Installer installs Lombardi Performance Data Warehouse. The Performance Data Warehouse is installed to the <code>[Lombardi_home]/performance-data-warehouse</code> directory. |
| install.pcs | Set the value to <code>true</code> for Process Center installations, so that the Automated Installer installs Lombardi Process Center Server. The Process Center Server is installed to the <code>[Lombardi_home]/process-center</code> directory. |
| install.reporting | Lombardi comes with reporting functionality as provided by NetCharts. If you set this property to <code>true</code> , Lombardi components are installed with reporting capabilities. If set to <code>false</code> , Lombardi components are installed without NetCharts, and reporting will not be available. |
| install.examples | If set to <code>true</code> , the Automated Installer installs a set of examples of using Lombardi API to the <code>[Lombardi_home]/web-api</code> directory. These examples are based on the Java and .NET platforms. |
| install.web.files | If set to <code>true</code> , the Automated Installer installs Web server files to the <code>[Lombardi_home]/tw_web_files</code> directory. |
| install.setup.type | Always set to <code>Custom</code> for the Automated Installer. (The value <code>Simple</code> is used by the Express Installer.) |
| language.packs | <p>Comma-separated list of language packs to install with the product. The languages that you install are added to the locale preferences for Lombardi Process Center Console, Authoring Environment, Process Portal, and Process Admin Console.</p>  <p>Languages cannot be changed after installation so be sure to include all languages required by Lombardi users in your environment.</p> |
| run.twinit | Set to <code>true</code> to run a default post-installation script that initializes databases and imports and deploys standard toolkits and process applications. See Loading initial data for more information about this script, including instructions for running it after installation, for example, if this property is set to <code>false</code> . |


| Variable Name | Description |
|----------------------|--|
| smtp.server | The URL of the SMTP server that Lombardi uses to send e-mail notifications. |
| startup.failure.to | Comma-separated e-mail addresses that receive notifications about startup failures. |
| startup.failure.from | An e-mail address used for sending notifications about startup failures. |
| startup.failure.name | The name of the sender used to send notifications about startup failures. |
| em.enable | Set to <code>true</code> to enable Event Manager. Set to <code>false</code> to disable Event Manager, for example, if you want only some servers in a cluster to handle events. |
| em.paused | Set to <code>false</code> so that Event Manager begins processing events as soon as Process Server is started. Set to <code>true</code> so that Event Manager does not begin handling events when Process Server is started, for example, when you are performing an upgrade of Lombardi. Refer to <i>IBM WebSphere Lombardi Edition 7.2 Upgrade Guide</i> for more information on pausing and unpausing Event Manager when upgrading. |
| em.smtp.server | The URL of the SMTP server that the Event Manager uses to send notifications. |
| em.failure.email | The e-mail address from which the Event Manager sends notifications. |
| em.notify.error | The Lombardi user(s) whom the Event Manager notifies that a job failed. |
| em.user | The user name of the Lombardi user that the Event Manager runs as. |
| em.password | The (optionally encrypted) password of the Lombardi user that the Event Manager runs as. |
| stage.jdk.home | The path to the Java virtual machine to use during installation. |

Properties for installing Lombardi Authoring Environment

| Variable Name | Description |
|-----------------|--|
| install.ae | Set the value to <code>true</code> for Process Center installations so that the Automated Installer installs Lombardi Authoring Environment. Lombardi Authoring Environment is installed to the <code>[Lombardi_home]/Lombardi Authoring Environment</code> directory. Set the value to <code>false</code> for runtime environment installations, which do not need to include Lombardi Authoring Environment. |
| client.jvm.path | The path to the Java runtime environment for Lombardi Authoring Environment to use. Defaults to <code>\${appserver.root}/java/jre</code> . |

Properties for installing Lombardi servers in the application server environment

| Variable Name | Description |
|-----------------------------------|---|
| iip.home.dir | Directory containing the WebSphere integrated installation package (IIP) for Lombardi. Defaults to <code>[Lombardi_Auto_Installer_directory]/was-iip</code> . Change this property only if you move the WebSphere IIP to a location that is different from the rest of the Automated Installer package. |
| websphere.platform.name | The name of the target operating system in the format expected by WebSphere Application Server. |
| appserver.root | The root directory of the application server installation (containing directories such as <code>bin</code> and <code>profiles</code>). Defaults to <code>\${deploy.target.base}/AppServer</code> . |
| server.jvm.path | The path to the Java virtual machine for the Lombardi servers to use. Defaults to <code>\${appserver.root}/java</code> . |
| websphere.profile | The WebSphere Application Server profile to use. |
| websphere.cluster.enabled.checked | Set to <code>true</code> if you want to configure a server cluster for a runtime environment. Otherwise, clustering is not enabled.  Clustering is not supported for Lombardi Process Center. |
| websphere.cluster.add | Set to <code>true</code> to add this node to an existing cluster. Otherwise, the installer creates a new cluster by creating a deployment manager and the first node in the cluster. This property is ignored if <code>websphere.cluster.enabled.checked</code> is not set to <code>true</code> .  Clustering is not supported for Lombardi Process Center. |
| appserver.jndiFactory | The Java class for the application server to use as an initial context factory for the directory service. |
| appserver.envname | The environment name can be any string that uniquely identifies your environment. |
| appserver.envname.description | Describes the Process Center Server and Performance Data Warehouse environment. |
| appserver.cell | When adding Process Server to an existing cluster, specify the WebSphere Application Server cell to use to create the node. This must be a valid WebSphere cell name that is <i>different</i> from the cell that you are federating this server into.  Clustering is not supported for Lombardi Process Center. |
| appserver.node | When adding Process Server to an existing cluster, specify the WebSphere Application Server node to use for this Process Server. This must be a valid WebSphere node name that is <i>unique</i> among all nodes of the cell that are you federating this server into.  Clustering is not supported for Lombardi Process Center. |

| Variable Name | Description |
|-------------------------|---|
| appserver.servername | The WebSphere Application Server name to use for Process Center Server. |
| appserver.virtualhost | The WebSphere Application Server virtual host name to use for Process Center Server. |
| appserver.dmgr.profile | <p>The profile name of the deployment manager when you have a clustered WebSphere Application Server configuration for Lombardi Process Server.</p>  <p>Clustering is not supported for Lombardi Process Center.</p> |
| script.websphere.twinit | <p>Script to run to initialize databases, process applications, and toolkits. Whether this script is run is determined by the <code>run.twinit</code> property. This is the platform-independent form of the script name, without any platform-specific file extension.</p> |

Properties for Lombardi Process Center Server

| Variable Name | Description |
|-------------------------------------|---|
| pcs.database | The type of database to which the Process Center Server saves all Lombardi data. The supported database types are <code>db2</code> , <code>mssql</code> , and <code>oracle11g</code> . |
| pcs.database.use_windows_auth | This property is only needed when <code>pcs.database</code> is set to <code>mssql</code> . If set to <code>true</code> , Microsoft SQL Server is configured to use Windows authentication. |
| pcs.database.url | The JDBC URL to the Process Center Server database. This string might differ depending on the database type, host, and database name. Make sure the name of the Lombardi Process Center Server database in this URL is correct. |
| pcs.database.username | The name of the user who can access the Process Center Server database. |
| pcs.database.password | The password required for the specified user to access the Process Center Server database. |
| pcs.database.additionalXaProperties | Distributed transaction properties for the Process Center Server database. |
| pcs.database.driver | Fully qualified JDBC driver class name. |
| pcs.database.jar.file | JAR archive name that contains the JDBC driver. |
| pcs.host | Optional: The host used by the Process Center Server. This defaults to <code>localhost</code> . If the Process Center Server is to be used in a multi-user environment, <code>localhost</code> cannot be used; you must set the host to the name of the machine. |
| pcs.port | Optional: The port used by the Process Center Server for Web access. Defaults to <code>9086</code> if no value is set. |
| pcs.jndiPort | Optional: The port used for data access. Defaults to <code>2812</code> if no value is set. |
| pcs.url | The URL used to access the HTTP service of the Process Center Server. Defaults to <code>http://[pcs.host]:[pcs.port]</code> . |
| pcs.jndiUrl | The URL used to access the directory service of the Process Center Server. Defaults to <code>corbaname:iiop:[pcs.host]:[pcs.jndiPort]</code> . |
| pcs.loglevel | The log level for the logs stored in <code>pcs.logpath</code> . |
| pcs.initpool | Number of connections to the database that the application server opens at start-up time. The default value is <code>2</code> . |
| pcs.maxpool | Maximum number of simultaneous connections used by the application server to connect to the Process Center Server database. The default value is <code>15</code> . |
| pcs.logpath | The directory where log files for the Process Center Server are stored. Defaults to <code>\${appserver.root}/logs</code> if no value is set. |
| pcs.minmem | The initial Java heap size (in MB) allocated for the Process Center Server. |
| pcs.maxmem | The maximum Java heap size (in MB) allocated for the Process Center Server. |
| pcs.enablePerformanceServerComm | If Performance Data Warehouse is used, this property must be set to <code>true</code> . If it is set to <code>true</code> , then the <code>ts.jndiUrl</code> property must be specified, in order for communication with the Performance Data Warehouse to work properly. |

| Variable Name | Description |
|--------------------------------|--|
| script.websphere.ps.config | Script to run for configuration when installing Process Server. This is the platform-independent form of the script name, without any platform-specific file extension. |
| script.websphere.ps.deploy | Script to run for deployment when installing Process Server. This is the platform-independent form of the script name, without any platform-specific file extension. |
| script.websphere.ps.copypolicy | Script to run to copy the WebSphere Application Server policy file into WAR files. This is the platform-independent form of the script name, without any platform-specific file extension. |

Properties for Lombardi Performance Data Warehouse

| Variable Name | Description |
|------------------------------------|--|
| ts.database | The type of database to which the Performance Data Warehouse writes data. The supported database types are <code>db2</code> , <code>mssql</code> , and <code>oracle11g</code> . |
| ts.database.use_windows_auth | This property is only needed when <code>ts.database</code> is set to <code>mssql</code> . If set to <code>true</code> , Microsoft SQL Server is configured to use Windows authentication. |
| ts.database.url | The JDBC URL to the Performance Data Warehouse database. The string might differ depending on the database type, host, and database name. Make sure the name of the Lombardi Performance Data Warehouse database in this URL is correct. |
| ts.database.username | The name of the user who can access the Performance Data Warehouse database. |
| ts.database.password | The password required for the specified user to access the Performance Data Warehouse database. |
| ts.database.additionalXaProperties | Distributed transaction properties for the database. |
| ts.database.driver | Fully qualified JDBC driver class name. |
| ts.database.jar.file | JAR archive name that contains the JDBC driver. |
| ts.host | Optional: The host used by Performance Data Warehouse. The default value is <code>localhost</code> . If the server is to be used in a multi-user environment, <code>localhost</code> cannot be used; you must set the host to the name of the machine. |
| ts.port | Optional: The port used by Performance Data Warehouse for Web access. Defaults to 9085 if no value is set. |
| ts.jndiPort | Optional: The port used for data access. Defaults to 2811 if no value is set. |
| ts.url | The URL used to access the HTTP service of the Performance Data Warehouse. Defaults to <code>http://[ts.host]:[ts.port]</code> if no value is set. |
| ts.jndiUrl | The URL used to access the directory service of the Performance Data Warehouse. Defaults to <code>corbaname:iiop:[ts.host]:[ts.jndiPort]</code> . |
| ts.loglevel | The log level for the logs stored in <code>ts.logpath</code> . |
| ts.initpool | Number of connections to the database that the application server opens at start-up time. The default value is 2. |
| ts.maxpool | Maximum number of simultaneous connections used by the application server to connect to the Performance Data Warehouse database. The default value is 15. |
| ts.logpath | The directory where log files for the Performance Data Warehouse are stored. Defaults to <code>\${appserver.root}/logs</code> if no value is set. |
| ts.minmem | The initial Java heap size (in MB) allocated for the Performance Data Warehouse. |
| ts.maxmem | The maximum Java heap size (in MB) allocated for the Performance Data Warehouse. |
| twperfserver.servername | The WebSphere Application Server name to use for Performance Data Warehouse. |
| twperfserver.virtualhost | The WebSphere Application Server virtual host name to use for Performance Data Warehouse. |

| Variable Name | Description |
|----------------------------|---|
| script.websphere.ts.config | Script to run for configuration when installing Performance Data Warehouse. This is the platform-independent form of the script name, without any platform-specific file extension. |
| script.websphere.ts.deploy | Script to run for deployment when installing Performance Data Warehouse. This is the platform-independent form of the script name, without any platform-specific file extension. |

The following properties exist in `install.properties` for historical reasons. Do not modify these properties.

Unmodifiable properties

| Variable Name | Description |
|----------------------|---|
| install.was | Must be set to <code>true</code> . |
| appserver.home | The home directory of the application server. |
| appserver.clienthome | The home directory of the application server. |
| target.queuemanager | Not supported. |
| mq.host | Not supported. |
| mq.port | Not supported. |
| mq.channel | Not supported. |
| pcs.ear.expanded | Not supported. |
| ts.ear.expanded | Not supported. |
| pcs.portal.expanded | Not supported. |

Installing Lombardi Process Center using the Automated Installer

After you configure the `install.properties` file (see [Configuring the Automated Installer](#)), you are ready to install Lombardi Process Center using the Automated Installer.

1. From a command prompt, navigate to the root of the directory where you created the Automated Installer package.
2. Run `install.bat` to begin installing Lombardi Process Center. Installation may take several minutes to complete.

Using ANT targets in an integrated installation

Lombardi Automated Installer is written in ANT script and can be integrated with another installer. You can write custom ANT scripts that utilize logic provided by Lombardi Automated Installer ANT scripts. ANT is a freely available Java-based open source product that can automate complex system tasks like installation.

The `build-install.xml` file located in the root of the directory where you created the Automated Installer package is a standard XML file containing ANT targets that perform particular tasks during a Lombardi installation. The `build-install.xml` file contains three top-level ANT targets that perform the entire installation and refer to the `install.properties` file for all installation parameters.

1. From a command prompt, navigate to the root of the directory where you created the Automated Installer package.

- Run the install target command, calling the three top-level targets as described in the following table. You must call the targets in the order shown.

```
ant -buildfile build-install.xml
```



Directly calling build files other than the root `build-install.xml` is not recommended.

| Target | Requirements |
|---------------------------------|--|
| <code>unpack-was-iip-jdk</code> | Must be run independently of the following two targets. |
| <code>auto-install-was</code> | Set <code>JAVA_HOME</code> to <code>[auto_install_root]/was-iip-jdk</code> before calling. |
| <code>install</code> | Set <code>JAVA_HOME</code> to <code>[auto_install_root]/was-iip-jdk</code> before calling. |

You might want to capture the progress of the Lombardi installation to display in a user interface (for example, in a progress bar). The easiest way to accomplish this is to capture the output from ANT and then use keywords such as `install-ps:`.

The top-level ANT targets described in the preceding table comprise a collection of lower-level targets. You can use the lower-level targets to gain more control over which Lombardi components are installed, and in what order. This is useful particularly when installing Lombardi components as part of a larger system.

The Apache ANT Web site provides technical documentation and other useful resources:

<http://ant.apache.org/>

Post-installation configuration

After installing Lombardi Process Center on your system, you need to configure your Lombardi installation to enable the installed components to run, as described in the following sections.



The directory where you installed Lombardi product components is referred to as `[Lombardi_home]`.

Loading initial data

If you do not select the option to initialize your database during installation of Lombardi product components, you need to run an initialization script after installation is complete. When you run the initialization script, it creates the required schema and permissions for the Lombardi databases, imports system data, and (on runtime environments) deploys snapshots of imported toolkits and process applications.

- From a command line console, navigate to your `[Lombardi_home]\twinit` directory.
- Run the following command:

```
twinit.cmd
```

The console should report a successful build.

If the build fails, for example, due to database server connectivity or user permission issues, inspect the log file in the `twinit\logs` folder for errors. Troubleshoot the indicated issues and then run the

script again. The script will resume from the last successful task and will not overwrite any existing data.

3. Start the management tool for your database and then verify that Lombardi database tables exist with data. The tables are named with a `lsw_` prefix (for example, `[schema_name].lsw_usr`).

Starting and stopping Lombardi servers

You can start and stop Lombardi servers simultaneously or one at a time as described in the following procedures.



If you are running Lombardi servers as Windows services, use the Microsoft Management Console to start and stop Lombardi servers.

Starting and stopping both Lombardi servers simultaneously

The following procedures describe how to stop and start both the Process Center Server and Performance Data Warehouse.

To start both the Process Center Server and Performance Data Warehouse:

1. From a command prompt, navigate to the `[Lombardi_home]/bin` directory.
2. Run `startLombardi.cmd`

To stop both the Process Center Server and Performance Data Warehouse:

1. From a command prompt, navigate to the `[Lombardi_home]/bin` directory.
2. Run `stopLombardi.cmd`

If the stop script fails, specify the user and password when running the script. For example:

```
stopLombardi.cmd -user tw_user -password tw_user
```

Starting and stopping Lombardi Process Center Server

To start the Process Center Server:

1. From a command prompt, navigate to the `[Lombardi_home]/process-center/bin` directory.
2. Run `startProcessCenter.cmd`

To stop the Process Center Server:

1. From a command prompt, navigate to the `[Lombardi_home]/process-center/bin` directory.
2. Run `stopProcessCenter.cmd`

Starting and stopping Lombardi Performance Data Warehouse

To start the Performance Data Warehouse:

1. From a command prompt, navigate to the `[Lombardi_home]/performance-data-warehouse/bin` directory.

2. Run `startPerformanceDataWarehouse.cmd`

To stop the Performance Data Warehouse:

1. From a command prompt, navigate to the `[Lombardi_home]/performance-data-warehouse/bin` directory.
2. Run `stopPerformanceDataWarehouse.cmd`

Configuring an LDAP security provider

By default, WebSphere Lombardi Edition is configured with a single federated repository that contains only the internal Lombardi security provider. To use an additional LDAP security provider, you need to add the provider to the federated repository. The following steps describe how to configure an LDAP security provider (such as Microsoft Active Directory) with WebSphere federated repository.

1. Log on to WebSphere administrative console as `tw_user`. (The default password for the `tw_user` account is `tw_user`.)
2. Navigate to: **Security > Global security**
3. Under **User account repository**, select **Federated repositories** from the **Available realm definitions** drop-down list.
4. Click the **Configure** button.
5. Under **Related items**, click **Manage repositories**.
6. Click the **Add** button and input parameters for the provider that you want to add. For example, to add Microsoft Active Directory, you would input parameters like the following:

| | |
|-------------------------|--|
| Repository identifier | <code>SALOMLDAP // change to suit</code> |
| Directory type | <code>Microsoft Windows Active Directory</code> |
| Primary host name | <code>10.1.5.18</code> |
| Bind distinguished name | <code>cn=LDAP_USER,CN=Users,DC=COMPANYQA,DC=com</code> |
| Bind password | <code>pwsaaswp</code> |

7. Click the **OK** button and then click **Save**.
8. Click the **Add Base entry to Realm** button and provide values like the following:

| | |
|--|---|
| Distinguished name of a base entry that uniquely identifies this set of entries in the realm | <code>cn=Users,DC=COMPANYQA,DC=com</code> |
| Distinguished name of a base entry in this repository | <code>cn=Users,DC=COMPANYQA,DC=com</code> |

9. Click the **OK** button and then click **Save**.
10. On the Global Security page, click the **Set as current** button and then click the **Apply** button.
11. Shut down all Lombardi servers as instructed in [Starting and stopping Lombardi servers](#).

12. Make sure no duplicate users exist in the Lombardi internal security provider and the security provider that you just added. If duplicate users exist, you will get exceptions when you run WebSphere Lombardi Edition product components.
13. Start all Lombardi servers as instructed in [Starting and stopping Lombardi servers](#).

Setting up Lombardi user accounts

IBM WebSphere Lombardi Edition includes an internal security provider, which you can use to create and maintain Lombardi users and groups. You can use the internal Lombardi security provider in conjunction with an external security provider (such as LDAP) that you have configured with WebSphere application server (see [Configuring an LDAP security provider](#)). Lombardi internal security provider includes several default users and groups. When you use the internal Lombardi security provider in conjunction with an external provider, the users and groups from both providers are available for selection throughout Lombardi.



Do not remove the default Lombardi administrator account, `tw_admin`, or the default administrator group, `tw_admins`. Administration of Lombardi servers and users is not possible without these default accounts. You can change the password for the `tw_admin` account as described in [Changing internal Lombardi passwords](#).


The best way to manage security in Lombardi is by using groups. For example, the best way to grant administrative access to Lombardi is to add preexisting groups of users from your external security provider to `tw_admins`, which is a Lombardi group whose members have administrative access to Lombardi product components by default. Then when changes are required, you can simply add or remove individual users from the groups that exist in your external security provider. This practice ensures that the security maintenance you perform in your external provider does not require additional work in Lombardi.



For more information about managing Lombardi users and groups in the Process Admin Console, see *Lombardi Administration Guide*.

When initially configuring Lombardi servers, you should complete tasks similar to the following to set up your users:

| Task | Interface | To learn more.. |
|--|------------------------|--|
| 1. Access the Process Admin Console by opening your Web browser to the following location: <code>http://[host_name]:[port]/ProcessAdmin</code> . Log on using the default administrative account (<code>tw_admin</code>) and the default password (<code>tw_admin</code>). | Process Admin Console | See <i>Accessing the Process Admin Console</i> in <i>Lombardi Administration Guide</i> |
| 2. (Optional) Create the different types of users and groups that your users will need in Lombardi. | Process Admin Console | See <i>Creating and maintaining users</i> and <i>Creating and maintaining groups</i> in <i>Lombardi Administration Guide</i> |
| 3. Add members to the default Lombardi groups or groups that you have created. You can add users and groups from any configured external provider (such as LDAP) and internal Lombardi users and groups. | Process Admin Console | See <i>Managing group membership</i> in <i>Lombardi Administration Guide</i> |
| 4. Access the Process Center Console by opening your Web browser to the following location: <code>http://[host_name]:[port]/ProcessCenter</code> . Log on using the default administrative account (<code>tw_admin</code>) and the default password (<code>tw_admin</code>). Add the users and groups who need access | Process Center Console | See <i>Managing access to the Process Center repository</i> in the <i>Authoring Environment User Guide</i> or online help |

| Task | Interface | To learn more.. |
|---|-----------|-----------------|
| <p>to the repository, grant administrative access to the appropriate users, and then establish who can access each process application and toolkit.</p>  <p>The best way to grant access to the repository is to add members to the default Lombardi group, <code>tw_authors</code>.</p> | | |

Changing internal Lombardi passwords

After you install Lombardi product components, you can log on to the Process Admin Console and change the default passwords to make your environment more secure. You can change all user passwords if you log on as `tw_admin`.

To change passwords:

1. Access the Process Admin Console by opening your Web browser to the following location: `http://[host_name]:[port]/ProcessAdmin`. Log on using the default administrative account (`tw_admin`) and the default password (`tw_admin`).
2. On the Admin tab in the Process Admin Console, click **User Management**.
3. Click the **User Management** option.
4. In the **User Management > Maintain User Settings** dialog, enter a user name in the **Retrieve Profile** field.

For a complete list of default Lombardi accounts, see *Managing default users and groups* in *Lombardi Administration Guide*.

5. Click the **Retrieve** button.
6. Change settings as required and click the **Update** button.

If you want to change the default Lombardi administrative account user name and password, you must also update the relevant Lombardi configuration files to reflect the new values, as described in [Changing the default administrative account password](#). The new values can be encrypted using the `EncryptPassword` utility provided with Lombardi, as described in [Encrypting passwords](#).



Additional steps are required if you want to encrypt the passwords for `tw_admin` and `tw_user` as described in the following technote: <http://www-01.ibm.com/support/docview.wss?uid=swg21448216>

Changing the default administrative account password

Be sure to change the default Lombardi internal security provider's administrative account password if you intend to restrict access to administrative functions. Doing so is prudent because administrative users can halt and delete processes. To change the `tw_admin` password you need to make changes for Lombardi servers and other tools as described in the following sections:

- [Lombardi server changes](#)
- [Lombardi tool changes](#)

Lombardi server changes

1. Log on to the Process Admin Console using the default administrative account (tw_admin) and the default password (tw_admin), and change the password for the tw_admin account in the Process Admin Console as described in [Changing internal Lombardi passwords](#).
2. Log out of the Process Admin Console.
3. Stop Lombardi Process Center Server (see [Starting and stopping Lombardi servers](#)).
4. Generate an encrypted value for the new password as described in [Encrypting passwords](#).
5. Copy the following section of the [Lombardi_home]/process-center/config/system/99Local.xml file to the [Lombardi_home]/process-center/config/100Custom.xml file and make the following changes.

Add merge="replace" to the <system-lane users> tag. Also change the value of the password attribute to the encrypted value of the new password (make sure the value of the password-encrypted attribute is set to true):

```
<server merge="mergeChildren">
  <bpd-engine merge="mergeChildren">
    <system-lane-users merge="replace">
      <!-- Use java -cp utility.jar com.lombardisoftware.utility.EncryptPassword <password> -->
      <!-- to generate encrypted password -->
      <user login="tw_admin" password-encrypted="true" password="new-password"/>
    </system-lane-users>
  </bpd-engine>
</server>
```



To learn more about the merge options that you can use in the 100Custom.xml file, see [Changing Lombardi server properties](#).

Save your changes.

6. Copy the following lines from the [Lombardi_home]/process-center/config/system/80EventManager.xml file to the [Lombardi_home]/process-center/config/100Custom.xml file.

Add merge="replace" to the <password> tag and change the value of the <password> element to the encrypted value of the new password. Also change the value of the <password-encrypted> element to true):

```
<event-manager merge="mergeChildren">
  <password merge="replace">[new-password]</password>
  <password-encrypted merge="replace">true</password-encrypted>
</event-manager>
```

Save your changes.

7. The contents of your 100Custom.xml file should look like the following example when you are finished with your edits:

```

<properties>
  <server merge="mergeChildren">
    <bpd-engine merge="mergeChildren">
      <system-lane-users merge="replace">
        <!-- Use java -cp utility.jar com.lombardisoftware.utility.EncryptPassword <password> -->
        <!-- to generate encrypted password -->
        <user login="tw_admin" password-encrypted="true" password="new-password]"/>
      </system-lane-users>
    </bpd-engine>
  </server>
  <event-manager merge="mergeChildren">
    <password merge="replace">[new-password]</password>
    <password-encrypted merge="replace">true</password-encrypted>
  </event-manager>
</properties>

```

8. Start Lombardi Process Center Server (see [Starting and stopping Lombardi servers](#)).

Lombardi tool changes

In addition to making the changes to the `100Custom.xml` file as described in the preceding section, you must also edit the following files to universally change the `tw_admin` password. The following files are located in `[Lombardi_home]`.



The files in the `twinit` directory are created when you initialize Lombardi databases, which is an option that can be enabled during installation or a task that can be completed after installation as described in [Loading initial data](#).

| File | Required changes |
|---|---|
| <code>tools/process-installer/process-installer.properties</code> | Change <code>pcs.encrypted</code> and <code>ps.encrypted</code> to the encrypted value from the preceding procedure. |
| <code>twinit/tw-init.xml</code> | Change the value of the <code>bootstrap.password</code> property to the encrypted value from the preceding procedure. |
| <code>twinit/resources/config/system/99Local.xml</code> | Change the <code>system-lane-users</code> password to the encrypted value from the preceding procedure. Make sure the value of the <code><password-encrypted></code> element is <code>true</code> . |
| <code>twinit/resources/config/system/80EventManager.xml</code> | Change the <code>event-manager</code> password to the encrypted value from the preceding procedure. Make sure the value of the <code><password-encrypted></code> element is <code>true</code> . |

Encrypting passwords

When you install Lombardi product components, passwords in the installed files are generally encrypted by default. If you ever need to change these passwords, you can easily encrypt the new passwords using the Lombardi `EncryptPassword` utility:

1. From a command prompt, navigate to the `[Lombardi_home]/twinit/lib` directory and then run the following command:

```
java -cp utility.jar com.lombardisoftware.utility.EncryptPassword <password>
```

where `<password>` is the password you want to encrypt.

Example:

```
java -cp utility.jar com.lombardisoftware.utility.EncryptPassword JohnDoe
```


prints

```
taVCmTLTWWGkTvfVavu/7g==:sROM4ZbvqRDFYMobWXqvwg==
```

If you are running the utility from a directory other than the above, you must replace `utility.jar` with the exact path to the `utility.jar` file.

If the utility fails with a `ClassNotFoundException` exception, set your java home to the following directory before running the utility: `[Lombardi_home]/AppServer/java/bin/java`

Example:

```
java -cp c:\[Lombardi_home]\twinit\lib\utility.jar
com.lombardisoftware.utility.EncryptPassword JohnDoe
```



The `EncryptPassword` utility only works in one direction; you cannot use it to decrypt passwords that are already encrypted.

2. Replace the existing encrypted password in your Lombardi configuration files (such as `[Lombardi_home]/process-center/config/100Custom.xml`).



When you need to change encrypted passwords in Lombardi configuration files such as `98Database.xml`, `80EventManager.xml`, and `99Local.xml`, you should copy the necessary sections from those files to the `100Custom.xml` file and make changes there as described in [Changing the default administrative account password](#).

Configuring single sign-on

WebSphere Lombardi Edition supports Kerberos-based automatic login (often referred to as Single Sign-On, or SSO). This functionality reduces configuration overhead and simplifies the authentication process by using the credentials of the current Windows user to authenticate with WebSphere Lombardi Edition. The Kerberos protocol enables users to automatically log on to Lombardi interfaces, including Process Center Console, Process Portal, Process Admin Console, and Performance Admin Console.

To configure single sign-on, follow the instructions provided in the following technote: <http://www-01.ibm.com/support/docview.wss?uid=swg21448203>

Optional configuration tasks for Lombardi Process Center

The following topics provide instructions for optional post-installation configuration tasks for your Lombardi installation and environment.

Changing Lombardi server properties

When changing a Lombardi configuration, you should not change the setting in the original configuration file. For example, you should not change properties in `[Lombardi_home]/process-center/config/system/00Static.xml` directly. You should instead add the configuration you want to change to the `[Lombardi_home]/process-center/config/100Custom.xml` file. Lombardi merges the changes you make in the `100Custom.xml` file with the original configuration, as described in the following table.



You should always use the `100Custom.xml` file to change configuration settings so that all customizations are captured in a single file and are readily available when you upgrade to a newer version of Lombardi. When you do upgrade, remember to review the settings in the `100Custom.xml` file to ensure they are appropriate for the new version.

When using `100Custom.xml` to change Lombardi configuration settings, you can use the `merge` attribute for each element. The `merge` attribute supports the following options:

| Option | Description |
|-----------------|---|
| "append" | Appends the new tag regardless. |
| "mergeChildren" | Merges the new tag with the first of the existing tags. (This is the default behavior.) |
| "replace" | Replaces all old tags with the new one. |

The following example describes how to use `100Custom.xml` to change the environment name in the `99Local.xml` file.

1. Stop Lombardi Process Center Server (see [Starting and stopping Lombardi servers](#)).
2. Open the `[Lombardi_home]/process-center/config/system/99Local.xml` file in a text editor and you see content like the following:

```
<properties>
...
  <common merge="mergeChildren">
    ...
    <environment-name>[existing_name]</environment-name>
  </common>
...
</properties>
```

3. To change the environment name, you can specify the following in the `100Custom.xml` file:

```
<properties>
  <common merge="mergeChildren">
    <environment-name merge="replace">[new_name]</environment-name>
  </common>
</properties>
```

4. Start Lombardi Process Center Server (see [Starting and stopping Lombardi servers](#)).



Make a backup copy of the configuration files you are changing and when backing them up, be sure to change the file extension to something like .bak. Changing the extension is necessary to ensure that Lombardi does not attempt to load the backup files instead of the originals during start up.

Running a Process Center Server without a Performance Data Warehouse

You might find a situation when you want to run Lombardi Process Center Server without connecting to a Performance Data Warehouse. You can disconnect the Performance Data Warehouse communication by changing a setting in the Lombardi properties files. Disconnecting the Performance Data Warehouse communication enables you to work in the Process Center Server without seeing connection errors.



If you disconnect, you will not be able to track data required for reports and optimization.

1. Open the `[Lombardi_home]/process-center/config/100Custom.xml` file in a text editor.
2. Add the following elements to merge with the other properties files:

```
<common> <performance-data-warehouse-communication> <enabled
merge="replace">false</enabled> </performance-data-warehouse-communication>
</common>
```

3. Restart Lombardi Process Center Server. Communication between the Performance Data Warehouse and the Process Center Server is now disabled. Any tracking you have set up will not occur during the time that the communication is down.

Allocating Async and Sync threads

Separate pools of threads are available for running Undercover Agents (UCAs) and processes (BPDs) in designated Asynchronous and Synchronous queues. To control the number of threads assigned to executing BPDs, and asynchronous and synchronous UCAs, override the default values set in the `[Lombardi_home]/process-center/config/system/80EventManager.xml` system configuration file using the `[Lombardi_home]/process-center/config/100Custom.xml` file.



Increasing the number of threads increases the required system resources needed for processing.

See [Changing Lombardi server properties](#) for more information about overriding default values in Lombardi configuration files.

Specifying the run-time sender of tasks

When a task is generated at run time and sent to the assigned participant, the task sender is the `tw_admin` user. For example, the **Sent From** field in Lombardi Process Portal displays this user name.

The default task sender is set in the `[Lombardi_home]/process-center/config/system/99Local.xml` file.

To specify another sender for run-time tasks:

1. Open the `[Lombardi_home]/process-center/config/100Custom.xml` file in a text editor, and then add the following code block inside the `<common>` element of the file:

```
<common merge="mergeChildren">
  <user-to-create-task
merge="replace">[custom_task_sender_name]</user-to-create-task>
</common>
```

2. For the custom task sender name, specify the appropriate user name and then save your changes.
3. Restart the Lombardi server (if you are running a clustered environment, restart all servers in the cluster).

Removing Lombardi components

If you need to remove Lombardi from your system, the Uninstaller program removes installation files and folders for Lombardi and the embedded application server.

Before you begin:

- Back up any files that you want to preserve.
 - If you are running the Lombardi servers as Windows services, first remove the services. Removing services does not remove files; it only removes them from the list of Windows services.
 - Remove the Windows service for IBM WebSphere Application Server v7.0 - ProcessCenter01.
1. Run the Uninstaller program, [Lombardi_home]\uninstall\uninstall.bat. You can do this by executing it from a Command Prompt window or by double-clicking the file in Windows Explorer.
 2. When the Uninstaller program completes, you might need to remove some installation files manually. For example, if you have a Windows Explorer or Command Prompt window open to a directory in the Lombardi installation directory, the Uninstaller program cannot remove that directory.
 3. The Uninstaller program does not remove shortcuts from the Start menu, All Programs menu, Quick Launch toolbar, or desktop. Remove these shortcuts manually.

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