IBM Software

#### Impact2012

The Premier Conference for Business and IT Leadership

Transforming Technology. Anytime. Everywhere.







# Technology is Reshaping Industries





# What is an app?







Who can access your





# Who is influencing your



#### These trends are changing entire industries











Big Data







## Addressing them requires more than new engagements





#### You Need:

- ► Reliability
- ► Integrity
- ► Integration
- ▶ Openness
- Scale
- **▶** Security

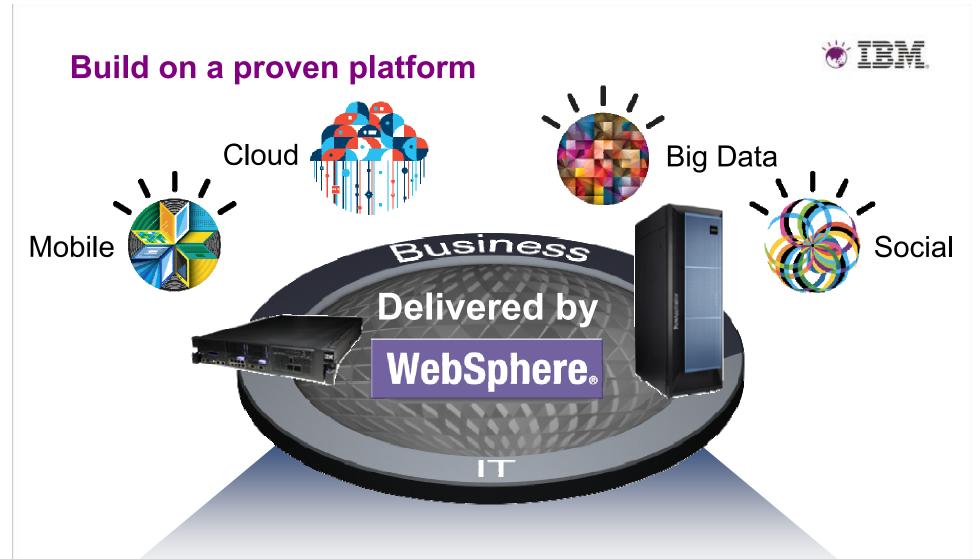




#### Your workloads are not all created equally







Extend. Transact. Optimize.





#### To extend to the world at large





**Partners** 

**Customers** 



**APIs** 

**Apps** 





**Suppliers** 



**Patterns** 

#### **Developers**

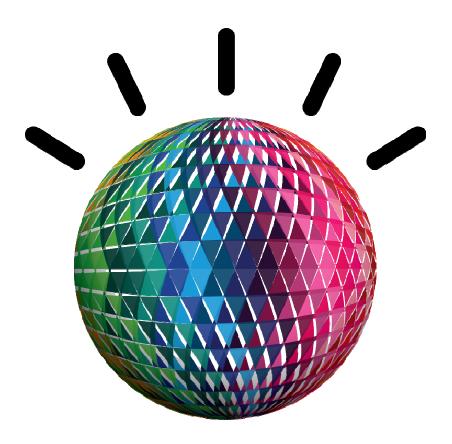






#### **Partnering to create a Smarter Planet**





### Anytime. Everywhere.





### A platform delivered by WebSphere helps you extend, transact, and optimize









50% reduction in hardware infrastructure

60% improvement in automated processes

99% increase in billing accuracy 100% improvement in data capture accuracy





### Every project and every process needs a proven platform





- ► WebSphere Application Server
- WebSphere MQ
- ► WebSphere Message Broker
- ▶ WebSphere Cast Iron Live
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### Build your platform on proven design principles and a foundation of deep integration





- Internet Scale Messaging
- Mobile integration
- Sensor and device connectivity
- Hybrid cloud integration
- API creation and publishing

**WebSphere** MQ and Message Broker





### Every project and every process needs a proven platform





- WebSphere Application Server
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- ► WebSphere Message Broker
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- ► **IBM** Mobile Foundation
- ► IBM Business Process Manager
- WebSphere Operational Decision Management





### Every project and every process needs a proven platform





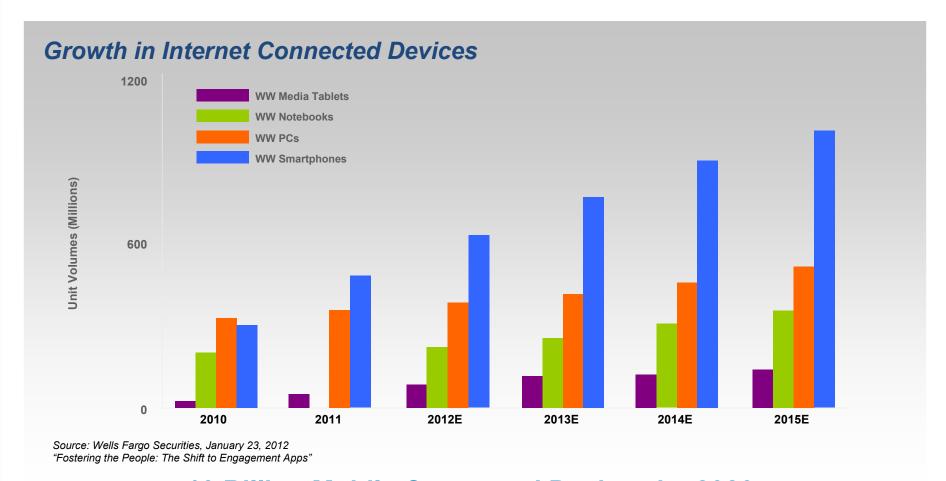
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## Mobile is now bigger than PC What's your mobile strategy?





10 Billion Mobile Connected Devices by 2020





### Mobile is both an enterprise mandate and challenge



45% increased productivity with mobile apps<sup>1</sup>

Mobile and Cloud are

top priorities

for CIOs<sup>2</sup>

#### **Top Mobile Adoption Concerns:**<sup>3</sup>

- 1. Security/privacy (53%)
- 2. Cost of developing for multiple mobile platforms (52%)
- 3. Integrating cloud services to mobile devices (51%)

<sup>3 2011</sup> IBM Tech Trends Report https://www.ibm.com/developerworks/mydeveloperworks/blogs/techtrends/entry/home?lang=en





<sup>&</sup>lt;sup>1</sup> Aberdeen Survey: ipadcto.com/2011/01/05/survey-mobile-apps-increase-enterprise-performance-and-productivity-advantages-top-three-mobile-app-strategies-gain-momentum/

<sup>&</sup>lt;sup>2</sup> 2011 IBM Global CIO Study

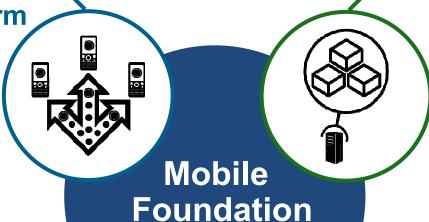
#### Client initiatives require a mobile foundation



#### **Extend & Transform**

**Extend** existing business capabilities to mobile devices

**Transform** the business by creating new opportunities



#### **Build & Connect**

**Build** mobile applications **Connect** to, and **run**backend systems in

support of mobile





#### Manage & Secure

Manage mobile devices and applications

Secure my mobile business





#### **Mobile Application Security Objectives**

### Protect data on the device

- Malware, Jailbreaking
- Offline access
- Device theft
- · Phishing, repackaging

### Enforce security updates

 Be proactive: can't rely on users getting the latest software update on their own

#### Streamline Corporate security approval processes

- Complex
- Time-consuming

### Provide robust authentication and authorization

- Existing authentication infrastructure
- Passwords are more vulnerable

# Protect from the "classic" threats to the application security

- Hacking
- Eavesdropping
- Man-in-the-middle





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## Optimize business operations across organizational boundaries







#### Extend.

- Record ad-hoc interactions with full visibility
- Greater efficiency to conduct core business activities during peak times

#### Transact.

Integrate easily with further upgrades and additions

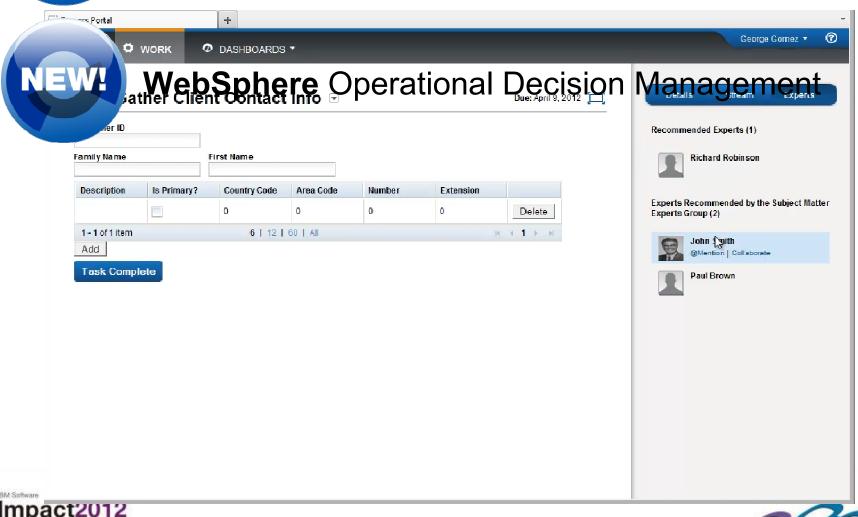
#### Optimize.

60% improvement in performance of automated processes





#### **IBM** Business Process Manager





### **Extend and Protect Your Software Investment**



### Ongoing product innovation coupled with world class customer support

#### **Delivering Value with Subscription and Support:**

- New product releases and enhancements
  - Maximize performance and accelerate productivity
  - Lower operational costs with the latest version
- Customer satisfaction and support
  - Exploit trusted expertise and best practices
  - Mitigate risk with robust and convenient tools

Each year IBM invests billions of dollars on software research and development.









#### **Reshape Your Industry**



#### Extend.

applications, processes and services

#### Transact.

with integrity, scale, and speed



### Optimize.

business operations



