

IBM Tivoli Monitoring for Applications

Manage the performance and availability of your business applications



Autonomic Computing

- ***Built-in best practices encapsulate application administrator expertise for managing your critical enterprise business applications***
- ***Automated cures for common application problems and manage the performance and availability of your business applications***

In today's fast-moving world, the performance and availability of your e-business infrastructure can mean the difference between success and failure. Losing availability of a business-critical mySAP.com server, or performance degradation in your Siebel eBusiness environment, can result in significant financial loss, as well as longer-term damage to your brand. With the increase in enterprise strategic applications and e-business systems, not only has the number of enterprise resource planning (ERP) and customer relationship management (CRM) resources increased but they are also spread across several locations. Thus the task of managing multiple types of servers has become increasingly complex for the IT professional.

IBM® Tivoli® Monitoring for Applications provides a set of tools that can help increase the availability of your computing resources and take actions to avert or alert you to potential problems with performance of those resources. Tivoli Monitoring for Applications can help you:

- ***Monitor the status of your mySAP.com and Siebel eBusiness Application servers***—Provides realtime status on availability and performance through best-practices monitoring of key mySAP.com and Siebel eBusiness Applications components.
- ***Notify administrators and take automated actions***—Out-of-the-box identification of common ERP and CRM application problems notifies administrators of potential issues and automates actions to help implement fixes before problems affect end users.
- ***Go beyond monitoring***—Collects monitoring data for use in historical reporting, performance analysis, trend prediction and enterprisewide business impact analysis.



Tivoli Monitoring for Applications capabilities

Built on the IBM Tivoli Monitoring engine, Tivoli Monitoring for Applications has several capabilities that make it flexible, efficient and easy to use:

- **Monitoring of hardware and software components**—Allows administrators to view the system environment with a single Web-accessible interface and perform administrative tasks from any location.
- **Local correlation through best practices**—Allows problem determination and cure capability at the resource level, letting you focus on more serious problems that affect multiple systems and users. With default thresholds and checking for problem persistence, the best practices require minimal configuration, helping create rapid time to value right out of the box.
- **Consistent data capture and reporting for further business impact management**—Provides a central data warehouse for enterprise systems management metrics, allowing thorough and consistent analysis of historical patterns and trends to help enable pertinent and proactive management of your environment. Whether you need to access data for service-level management, capacity planning, chargeback capability or business-context-specific management capabilities, the data resides in one central, easy-to-access repository.

Tivoli Monitoring for Applications also works with:

Tivoli Monitoring

IBM Tivoli Enterprise Console®

IBM Tivoli Business Systems Manager

IBM Tivoli Service Level Advisor

Tivoli Enterprise™ Data Warehouse

For more information on Tivoli Monitoring for Applications and integrated solutions from IBM, contact your IBM sales representative or visit ibm.com/tivoli

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