Effective Software Development and Delivery with IBM® Rational Team Concert

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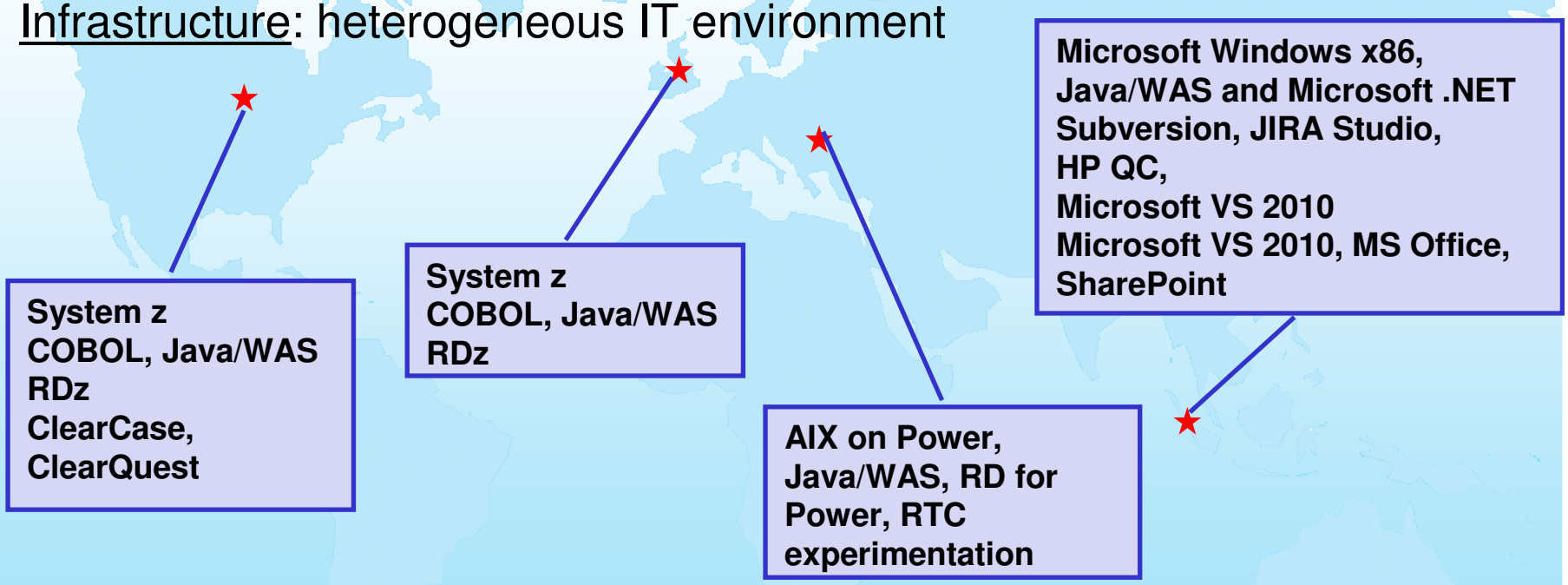
We will use a fictitious company called JK Enterprises for our examples of Change and Configuration Management challenges

- JK Enterprises (JKE) is an international bank that grew in recent years through mergers and acquisitions
- With the acquisition came multiple application development sites in several countries
- Different sites use different processes and development methodologies and tools
  - Have different platforms, mainframe and distributed
  - Little if any consistency between sites

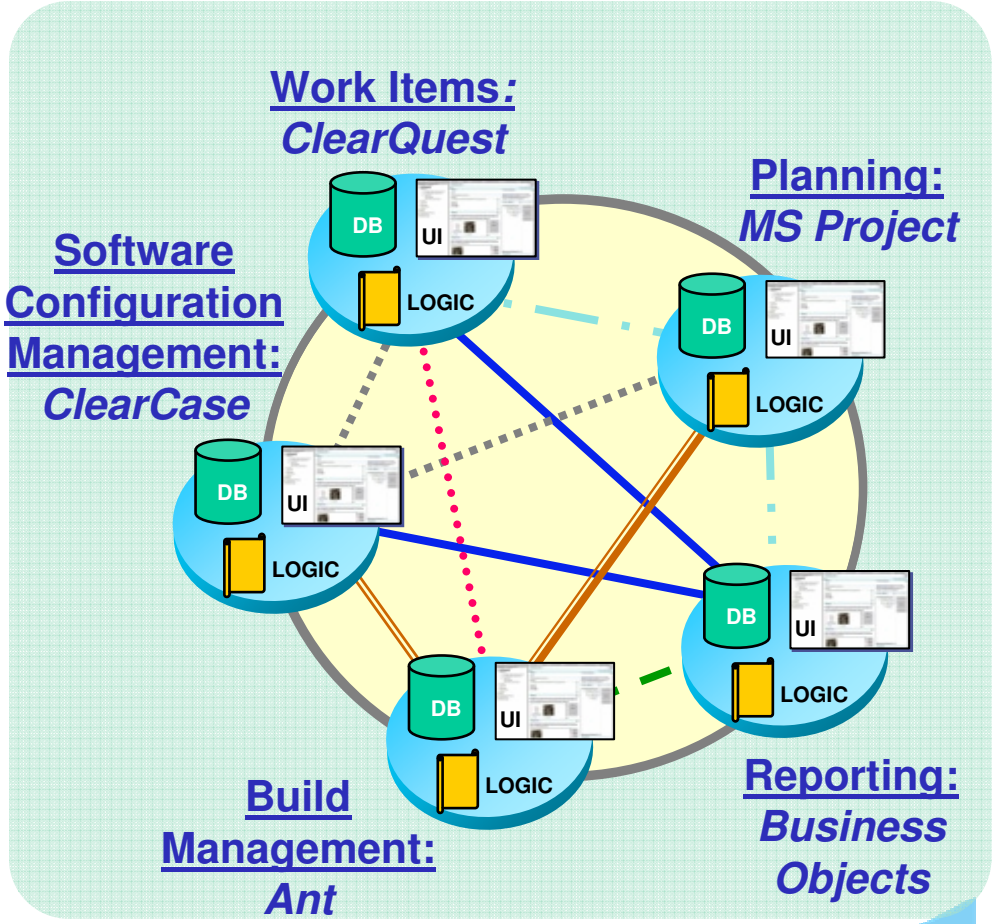
JKE experienced many challenges because of various barriers in their software delivery

- Geographical: multi-site, globally distributed development
- Organizational: inconsistent and rigid methodologies used by different teams
- Infrastructure: heterogeneous IT environment



Typically a variety of tools provide Change and Configuration Management in an enterprise software delivery and that creates challenges

- Multi-site, globally distributed development on different platforms
- Many different CCM methodologies/tools
- Each tool requires unique integration with other tools
- Each tool has own repository
- Point-to-point integrations become unmanageable
- Brittle/non-existent linkage to Requirements and Quality tools
- Teams find it hard to work together



Change and Configuration Management issues cross geographies and user roles

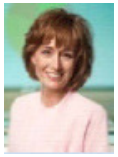
Parties feel isolated from each other…

Developer: "What test uncovered this defect, on which environment and which build?"

Analyst: "Are all the requirements tested?"

Tester: "What defects have been addressed since the last build?"

Project Manager: "Are we ready to release?"



Current Concerns

- No consolidated hub of information
- LOB Analysts and Quality Testers feel detached from the development team
- Project status reporting is labor-intensive

Build Manager "How can I speed up my builds across my platforms?"

A poor CCM process jeopardizes ability to develop high quality solutions

A robust CCM solution is needed to effectively develop and deliver high quality software

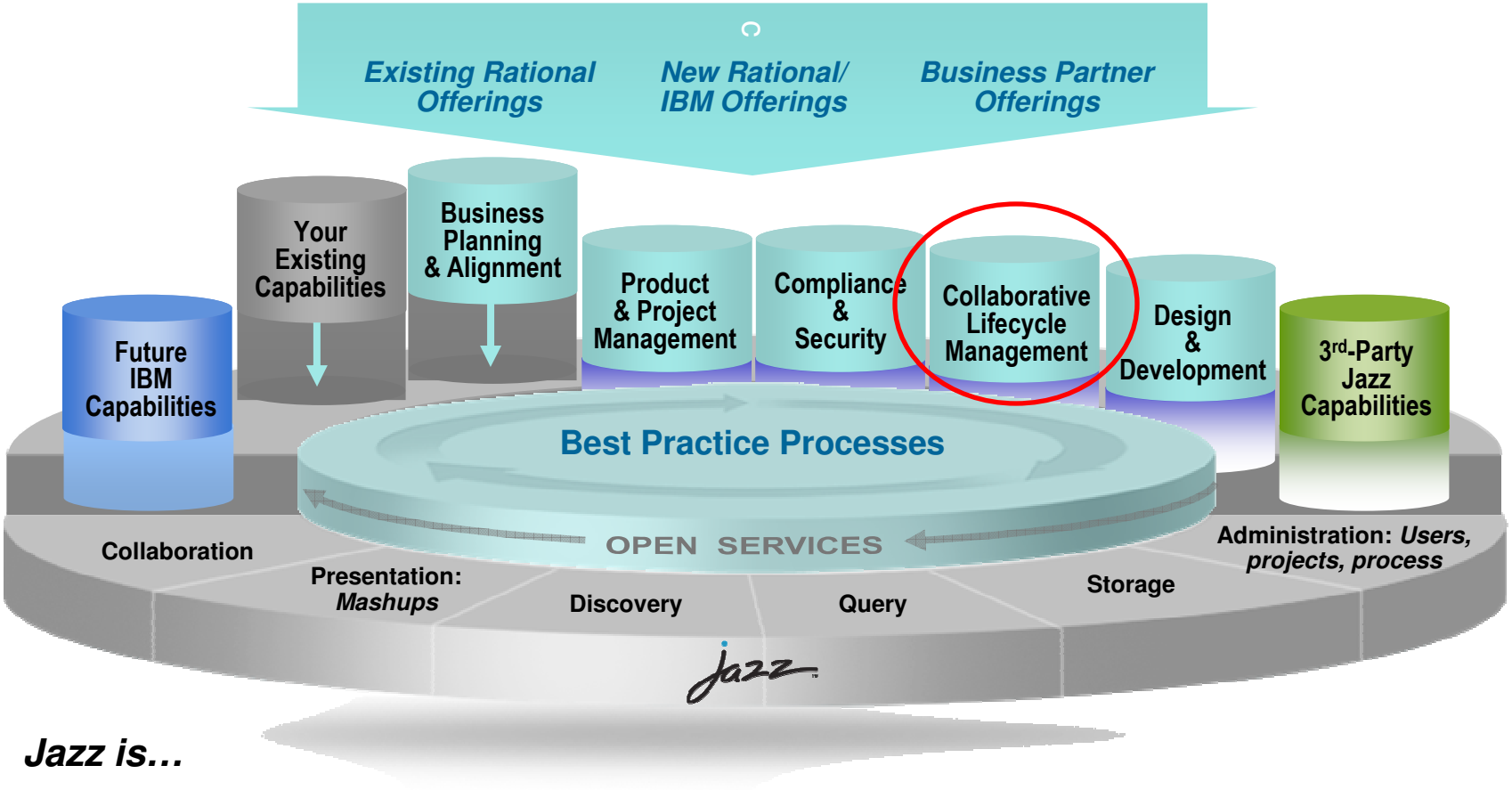
Such solution must have these capabilities:

- Work Item Management
- Linkage with Requirements and Quality Management processes
- Source Control Management
- Project Planning/Management
- Automated Build Management

Rational Team Concert was designed to do this. It allows your team to collaborate on plans, tasks, code and builds, all in one place

Rational Team Concert is based on Jazz

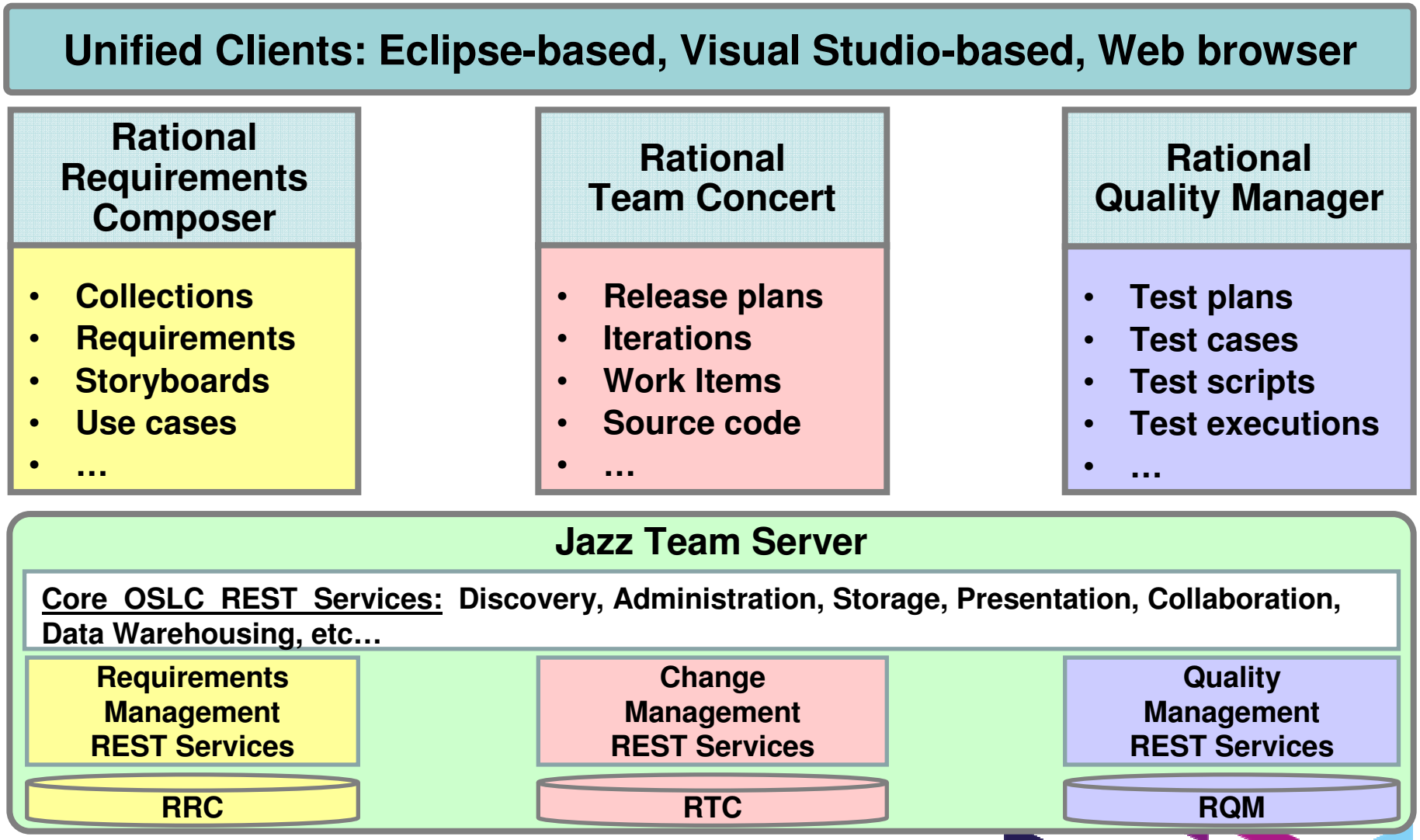
an open platform with a shared set of services



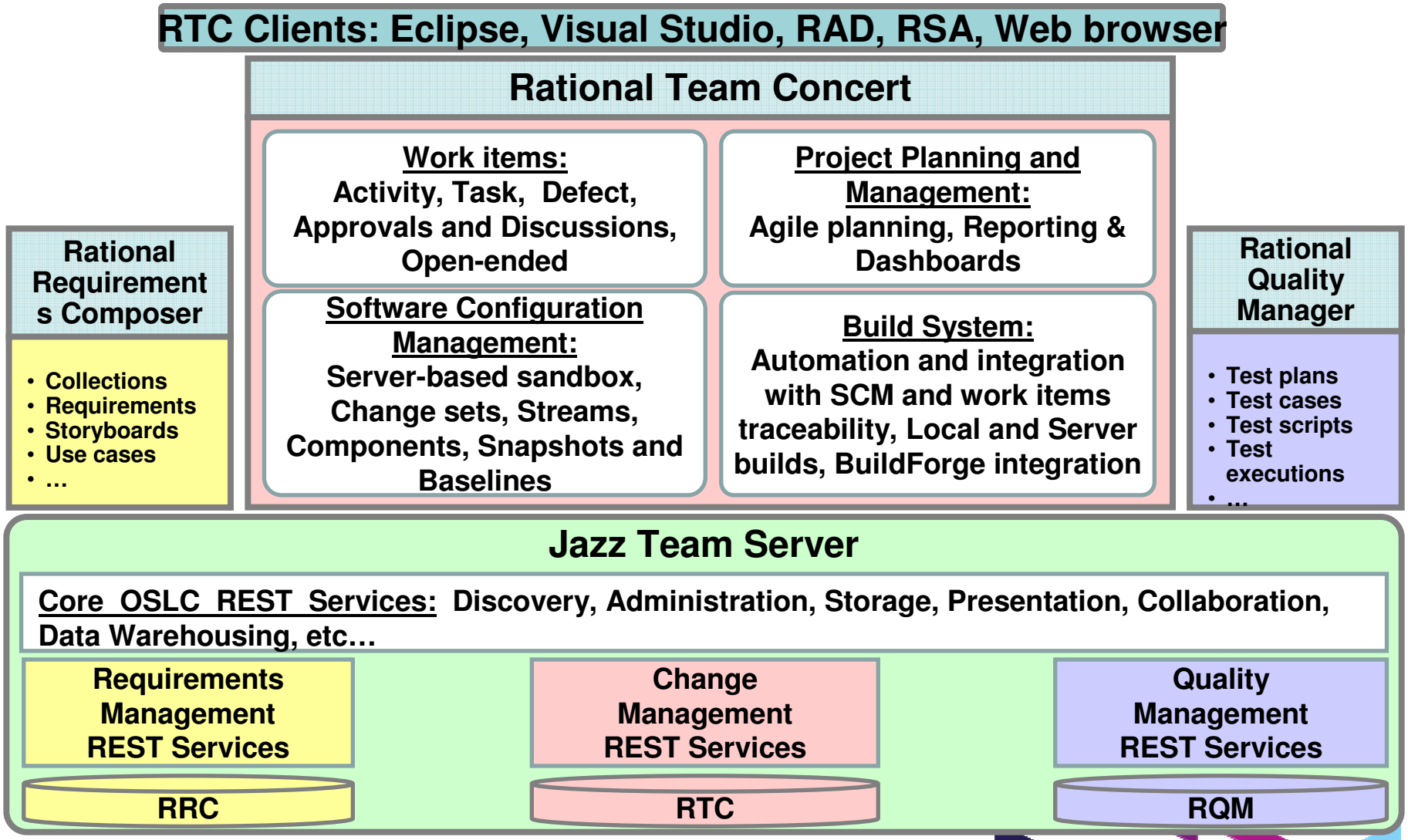
Jazz is…

- A scalable, extensible team collaboration platform
- A community at Jazz.net, where you can see Jazz-based products being built
- An integration architecture, enabling mashups and non-Jazz based products to participate

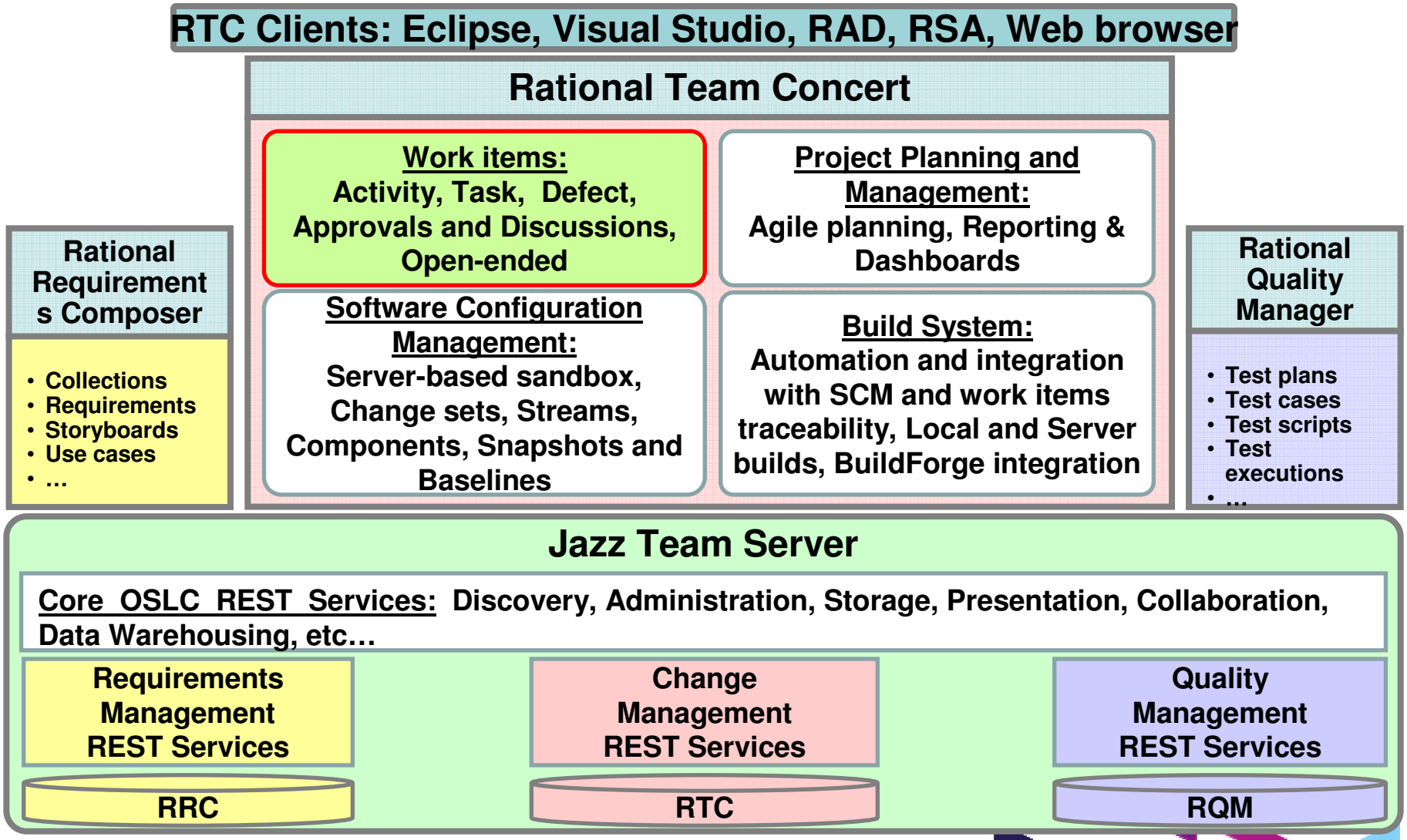
Change and Configuration Management is a central component of IBM Jazz Application Lifecycle Management



RTC is the core product in IBM Jazz-based ALM that provides the consolidated hub of all artifacts



RTC work items are used to track and coordinate development tasks and Workflows



Work Items are the fundamental mechanisms in RTC

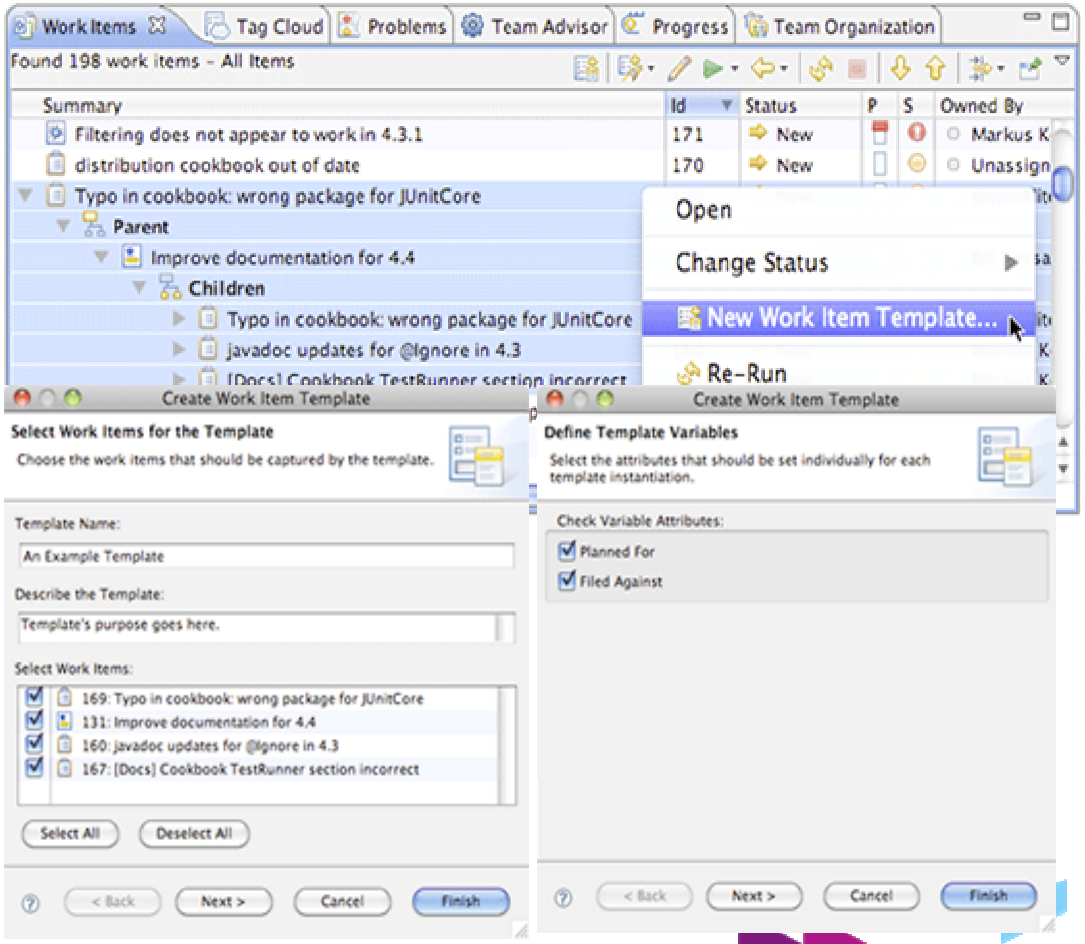
- Plan work item types are used to capture high-level plan elements
  - Epic
  - Story
- Execution work item types are used to capture the lower-level details and the work that should be completed in a single iteration
  - Task
  - Defect
- Work items are the basis for linkage between many artifacts

Work Items are used to track and coordinate development tasks and workflows

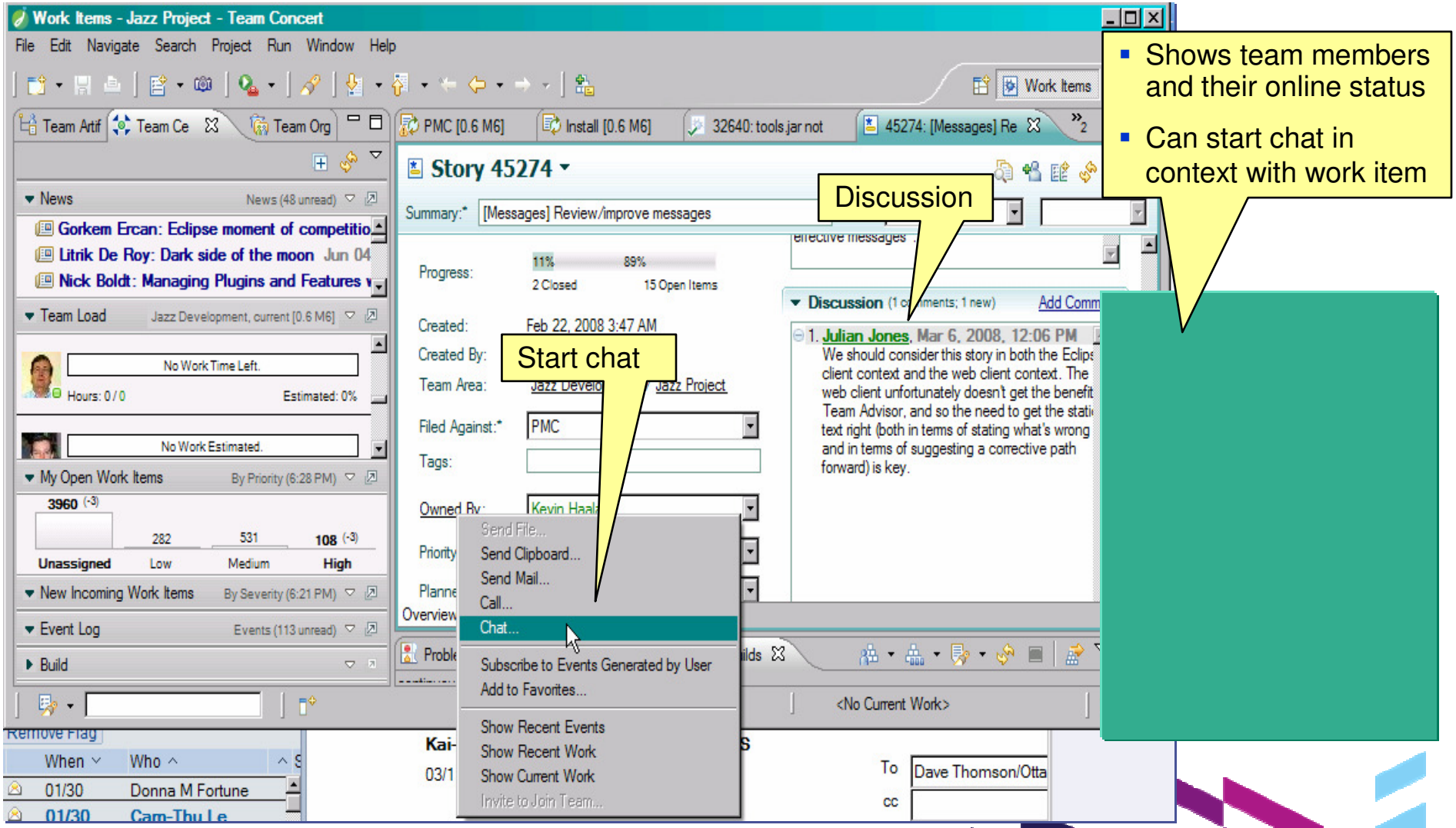
Work item creation is easy and fast

Work Item templates allow the creation of work items with pre-populated attributes and links

- Work items that reflect repeating tasks in different iterations
  - Create by instantiating a template for each iteration
- Work item template wizard
  - Capture and create new templates



RTC allows users to collaborate with a real-time, in context Work Item discussions and via instant messaging



Traceability helps team members understand what everyone else is doing

- What requirements did this iteration address?
- Are all the requirements tested?
- What defects are reported against which requirements?

LOB Analyst

- What is the quality of the build?
- What has changed that I need to test?
- What defects did the last build address?

Tester

- What requirements am I implementing?
- How can I recreate the last version?
- What test uncovered this defect?
- What changes occurred last night?

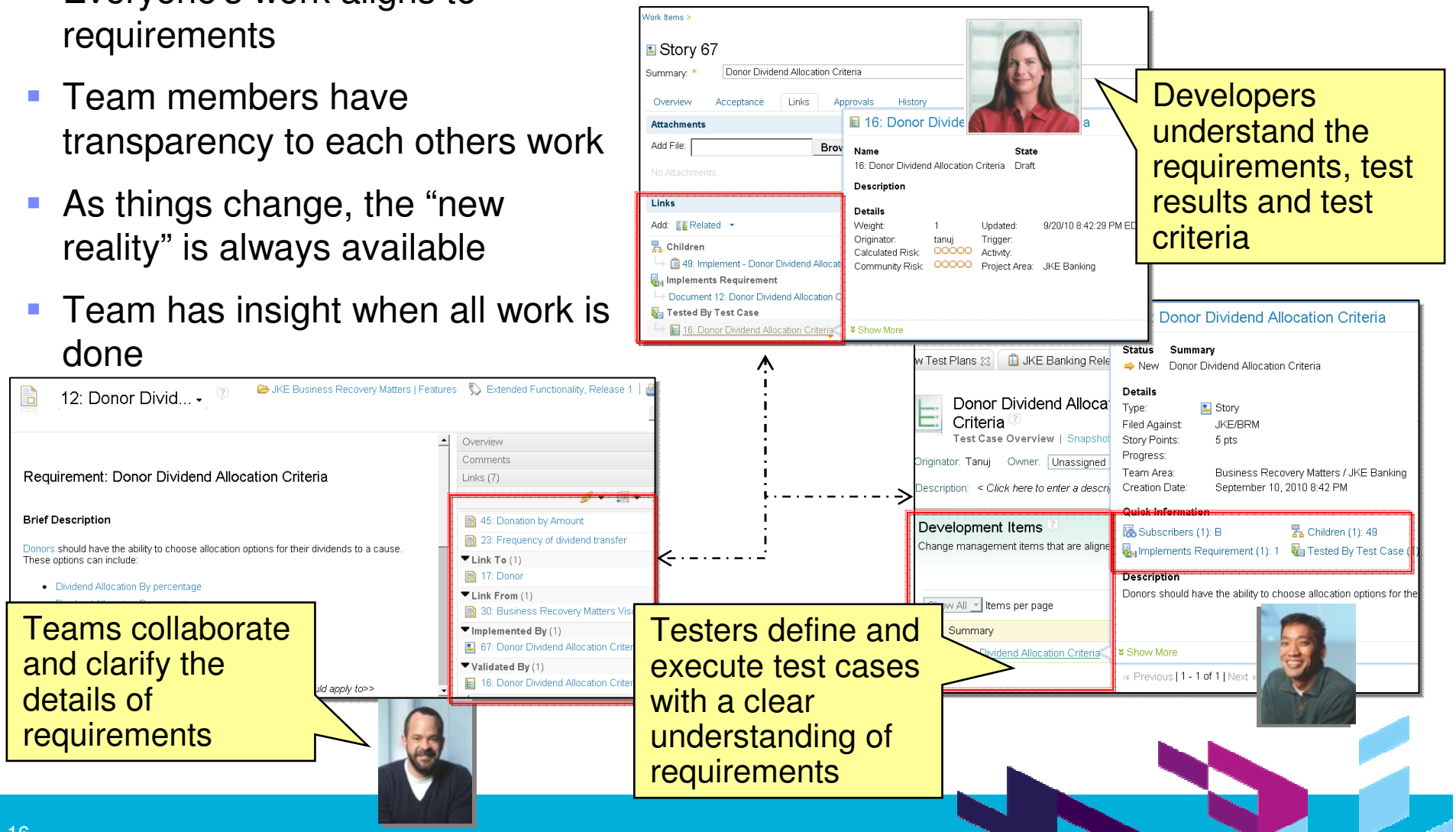
Developer

- How can I speed up my builds?
- Are build times getting longer or shorter?

Build Manager

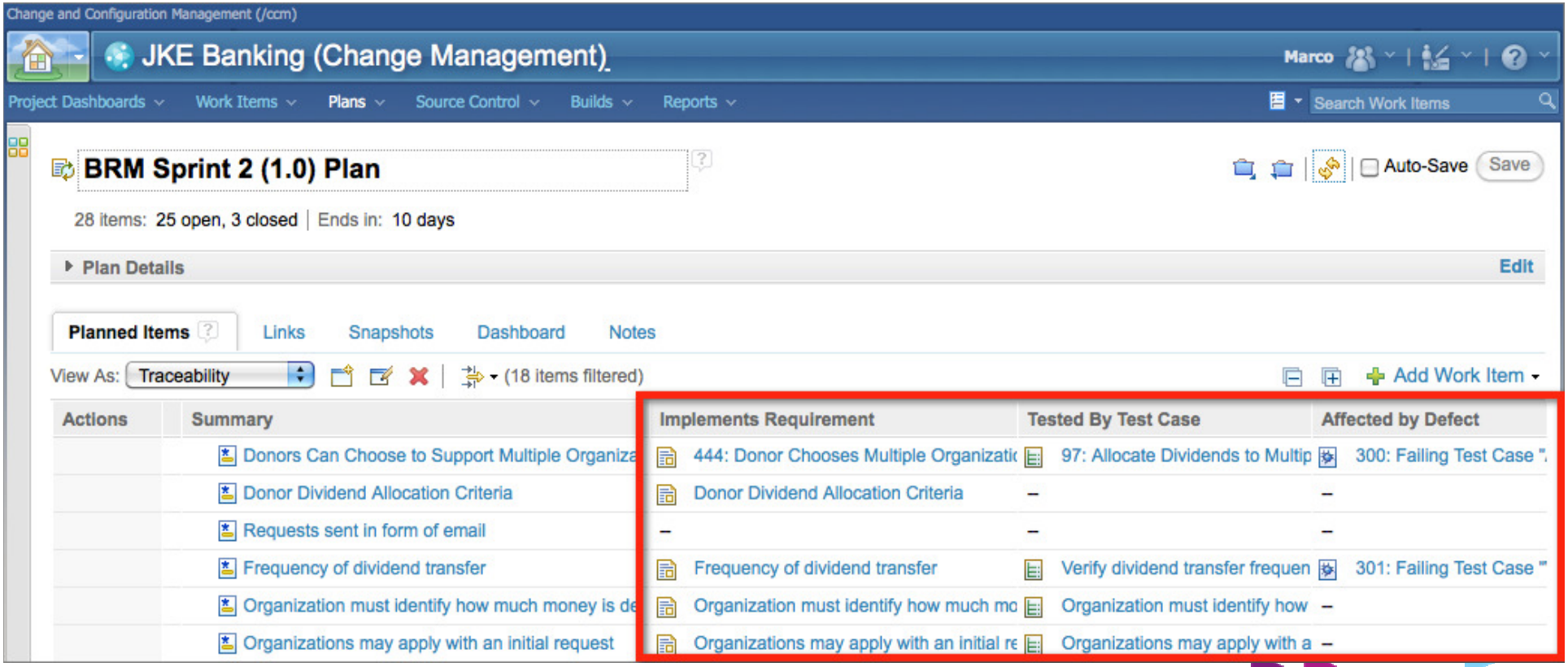
Plan Item traceability improves quality and predictability

- Everyone's work aligns to requirements
- Team members have transparency to each others work
- As things change, the “new reality” is always available
- Team has insight when all work is done



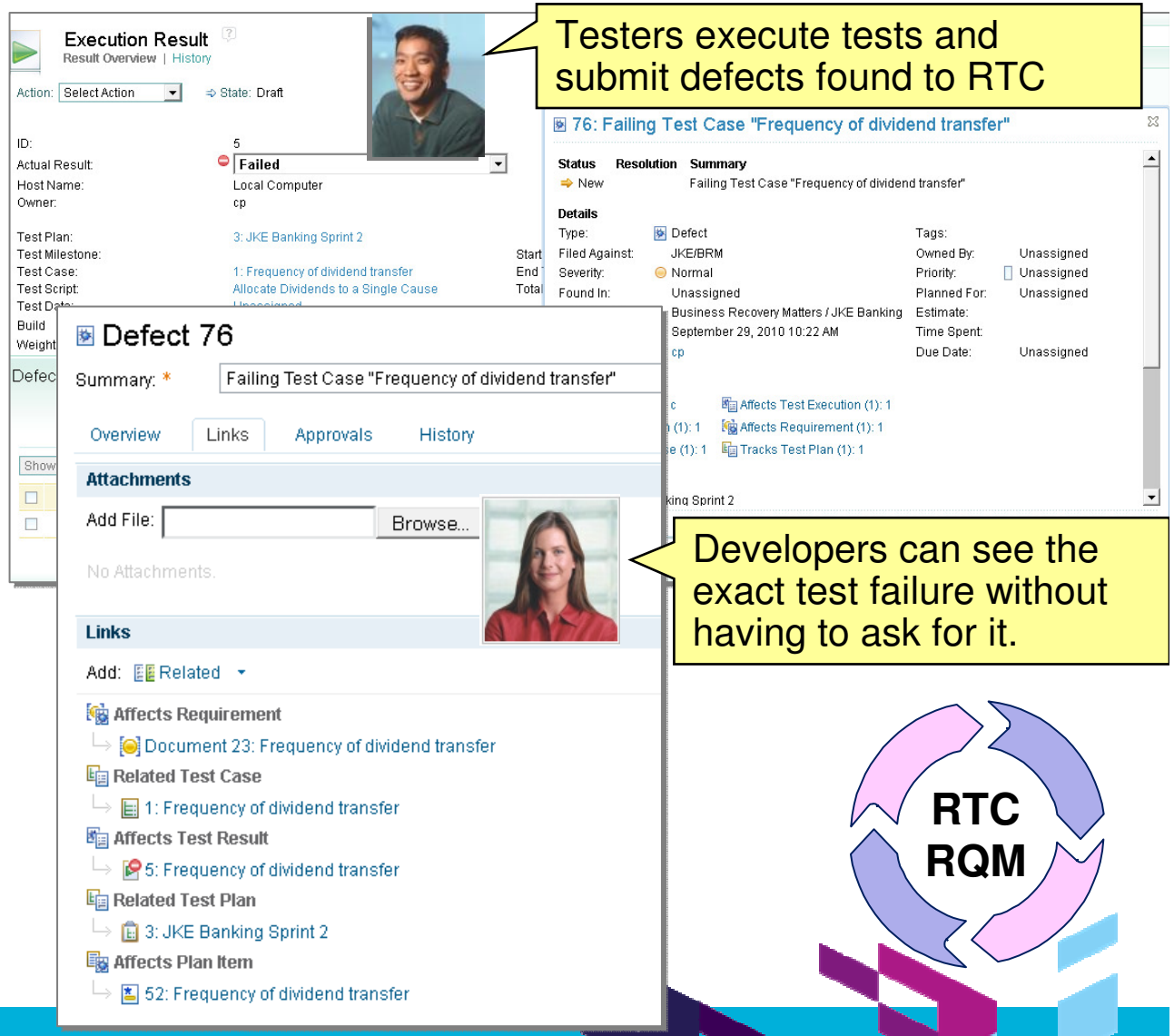
Relationship Views enable continuous traceability

- Find and respond to gaps as they surface through out the project
- Tracing throughout the project improves regulatory compliance

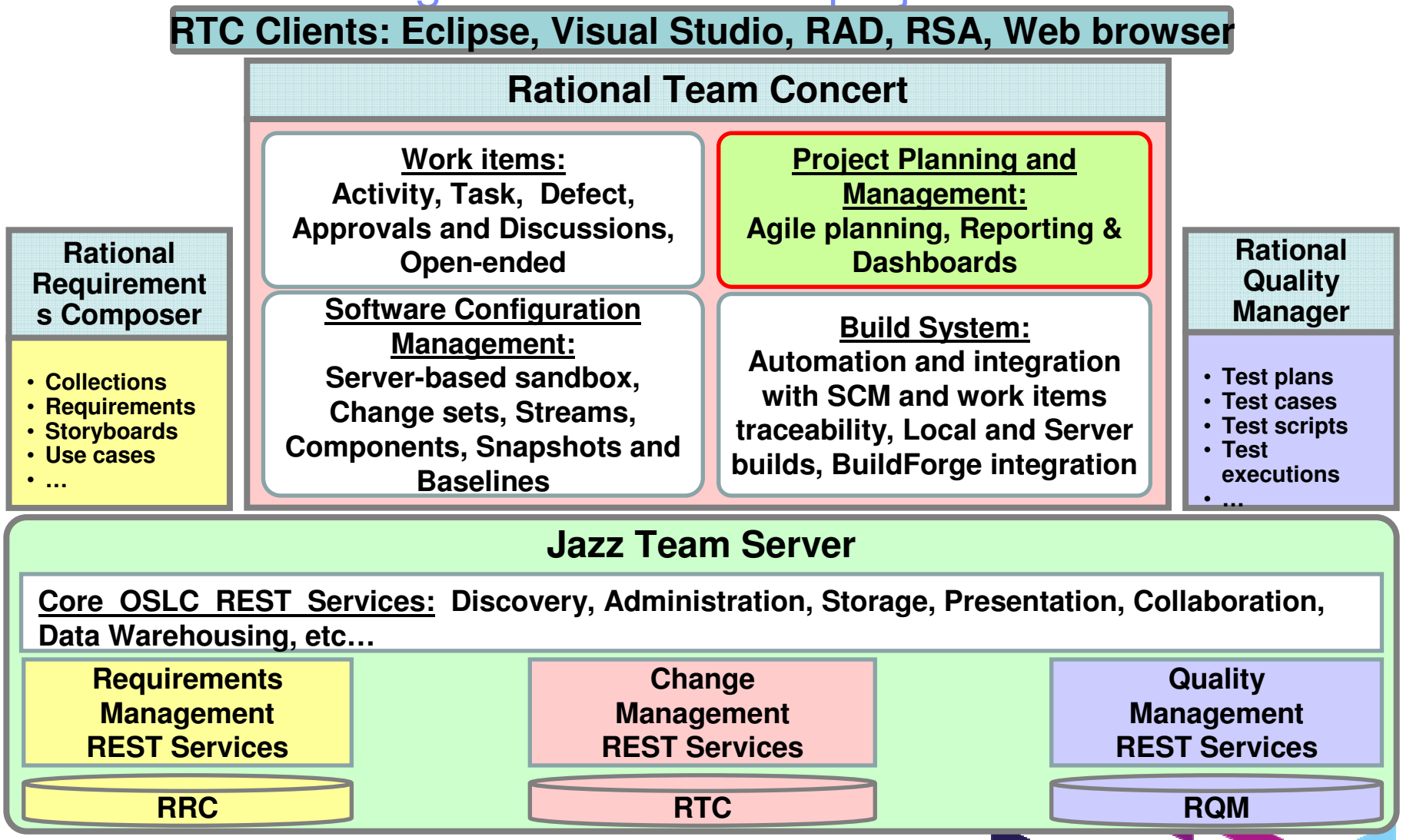


Defect collaboration in the development-test cycle reduces costs and improves quality

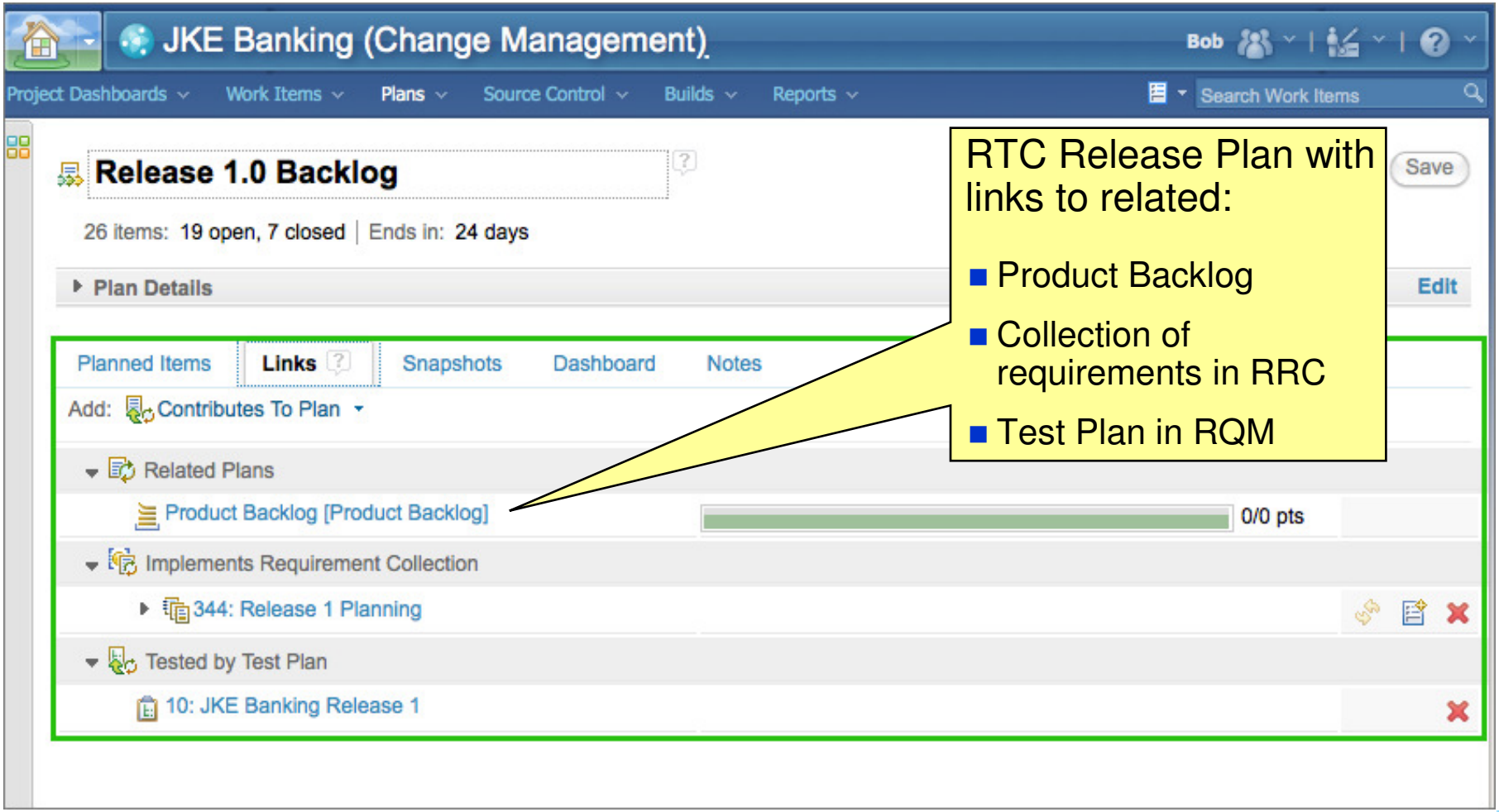
- Minimal number of clicks needed to submit a defect that is automatically linked to impacted artifacts
- Test results recorded and linked to test cases and associated requirements
- Test results can link to software builds
- Everyone has visibility to defects, their impact, and actions taken to resolve them



RTC Planning provides tools to assist with planning and execution of both agile and traditional projects

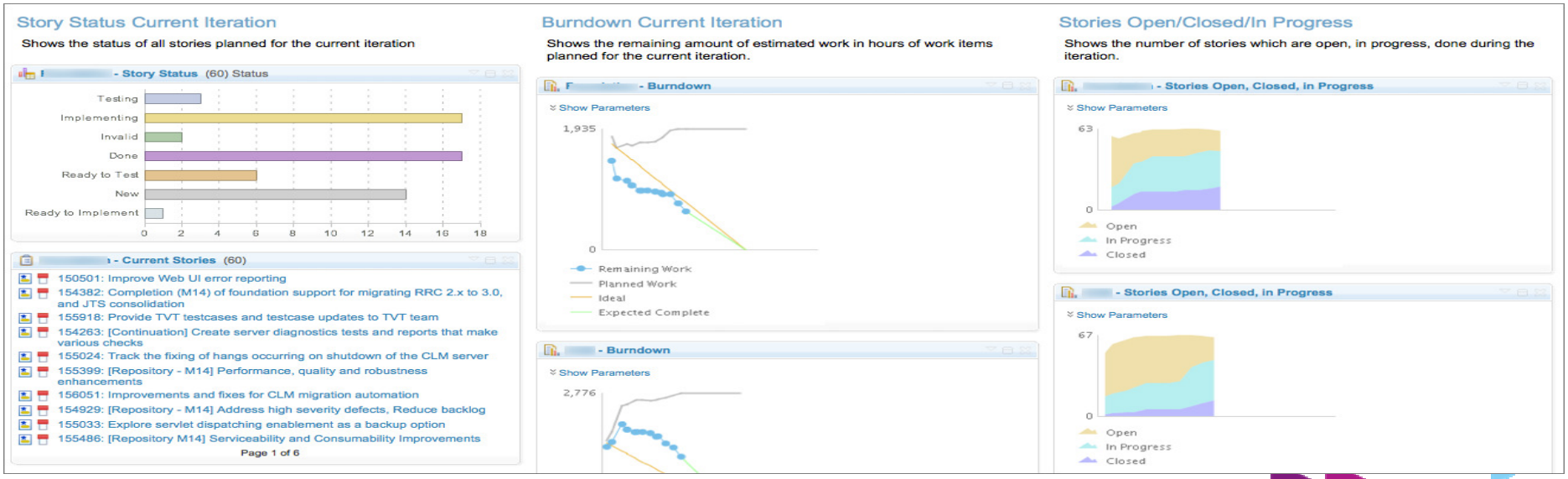


Planning across the entire team includes requirements and test team roles



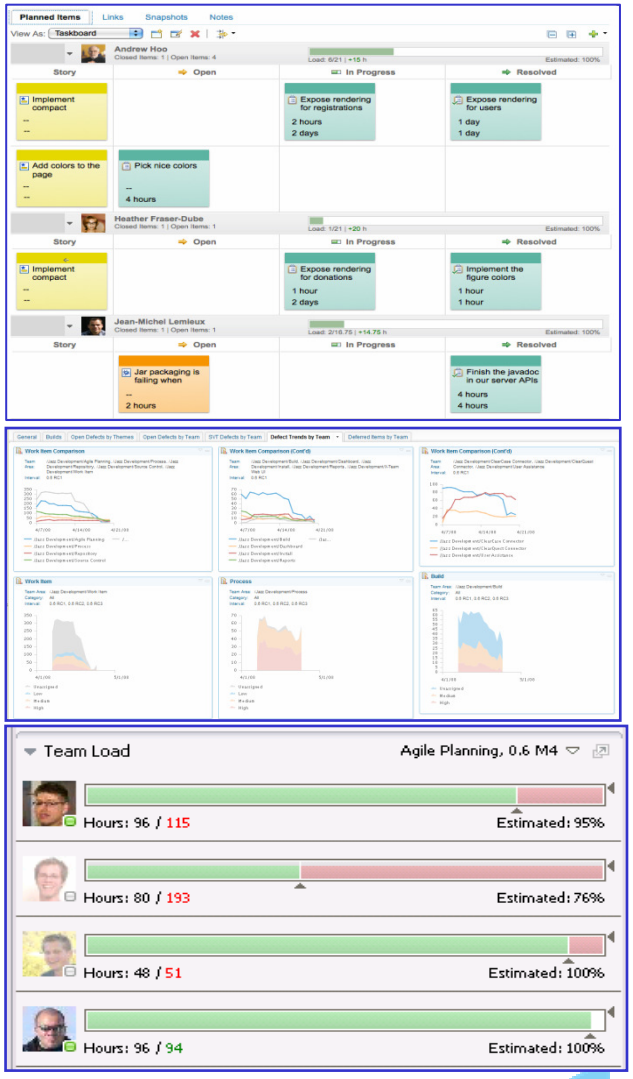
RTC has reports and dashboards to help managers track and report on project status

- Keep tabs on project health
- Prevent unpleasant surprises
- Reports provide both real-time views and historical trends
- Ships with library of 50+ predefined reports
- Dashboards provide at-a-glance views on project progress
- Both customizable/configurable

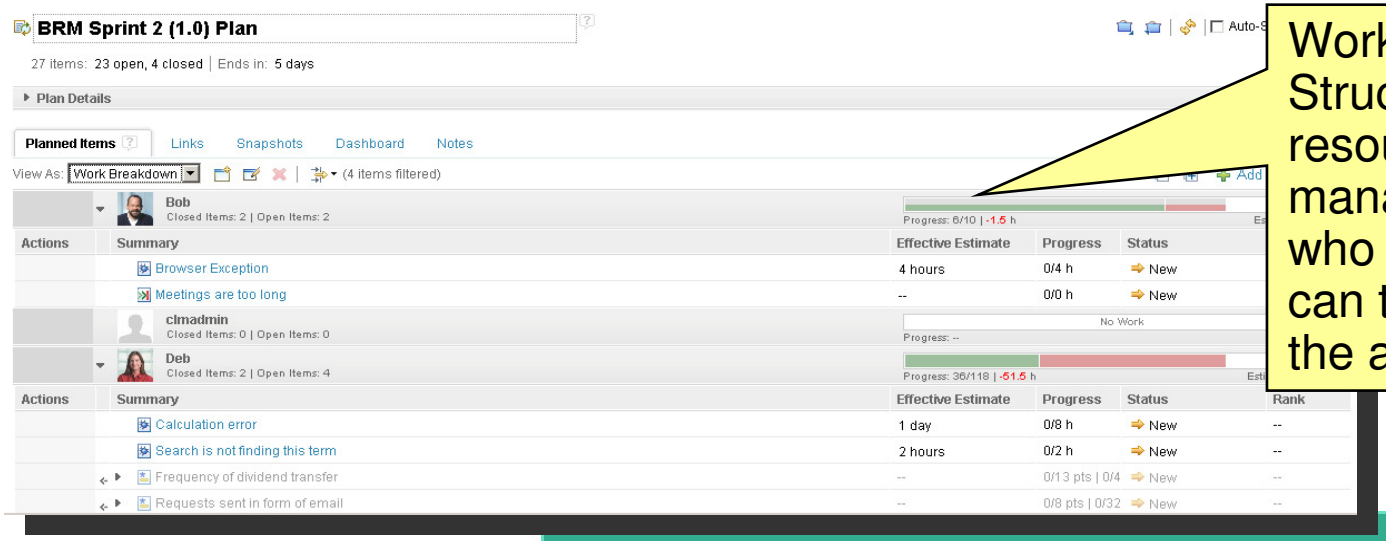


RTC planning and management is directly linked to execution

- Track progress during an iteration
- Balance work load of developers
- Determine schedule dependencies and constraints
- Make plans accessible to everyone on team
- Change plan dynamically over course of project to reflect team's position and direction
- Perform estimation and planning at daily, iteration, and release level
- Make plans and status Web-accessible to extended stakeholders



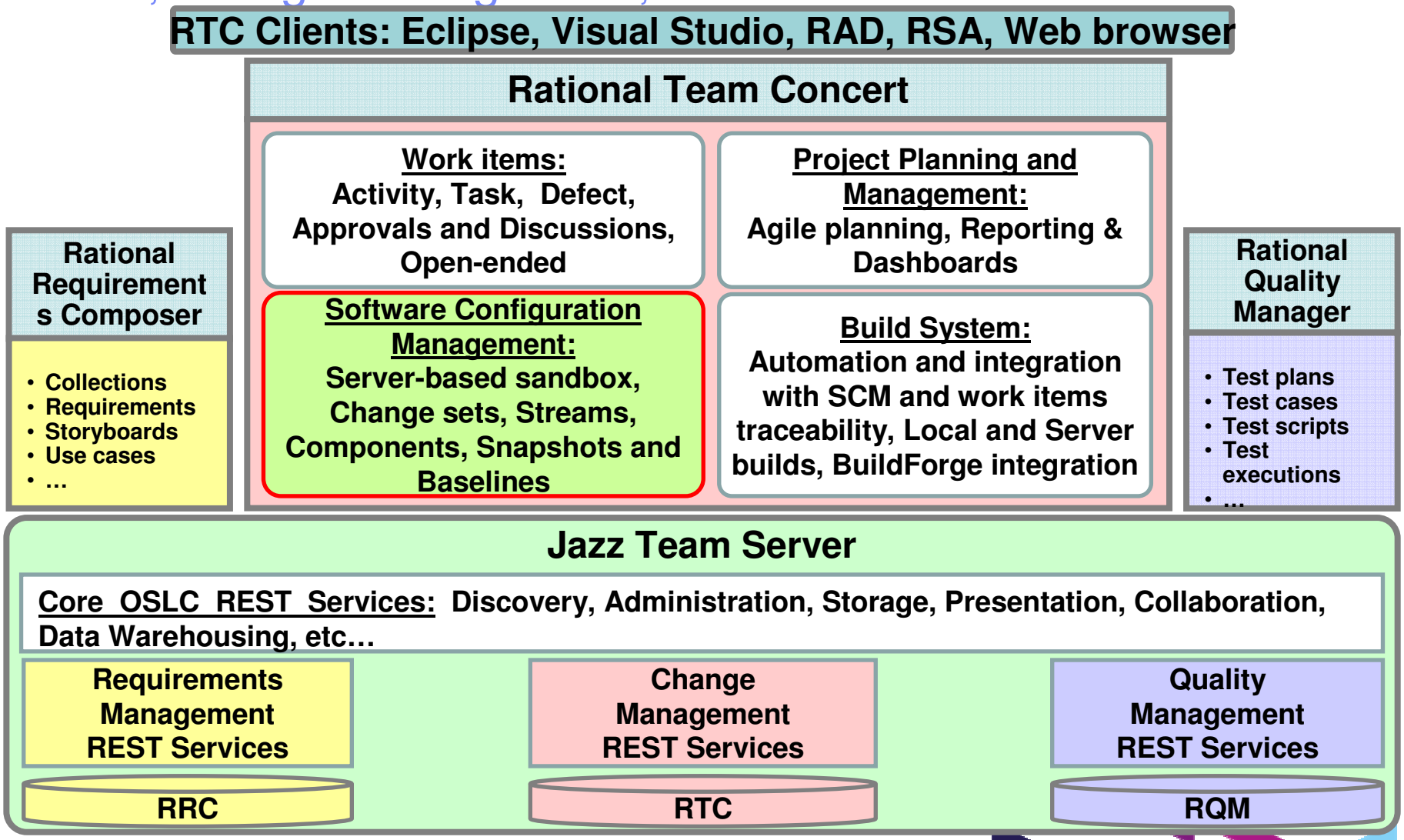
Variety of views helps managers keep track of work items and changes



Work Breakdown Structure view has resource bars so that managers can determine who is overloaded. They can then manually level the assignments

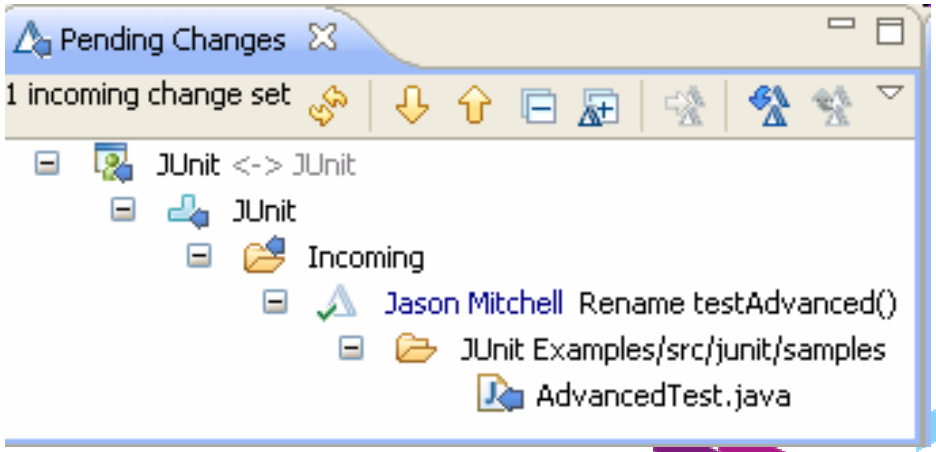
Taskboard view is ideal for daily Scrums. At a glance everyone can see who is working on and what is in the pipeline

RTC Software Configuration Management consists of source control, change management, and version control



Software Configuration Management tracks and controls changes in software artifacts

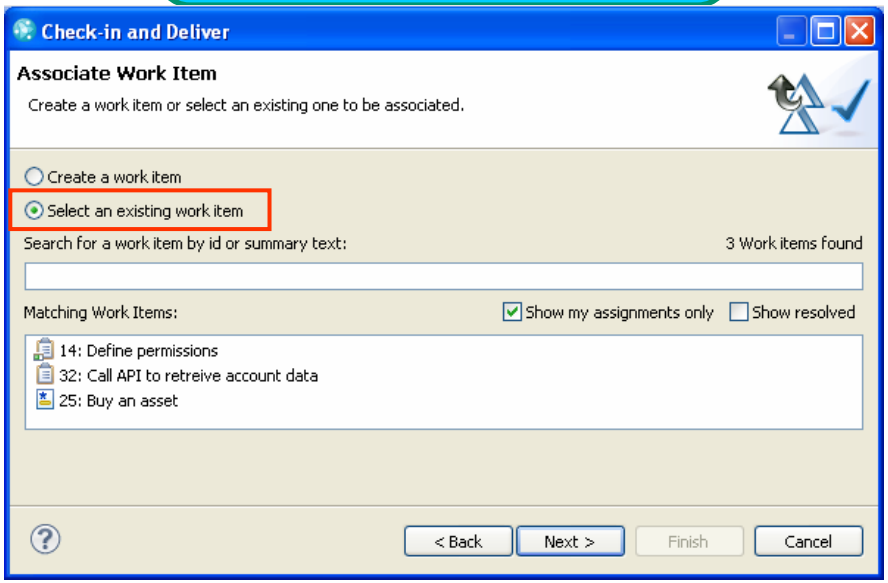
- Software Configuration Management (SCM) provides processes and methodologies for managing assets that
  - Are stored in a secure repository
  - Can be organized into versioned artifacts, components and subsystems
  - Can be baselined for milestones in projects, and tracked
  - Can be worked on by multiple developers at the same time
- RTC has its own indigenous source control that is built into Jazz for better integration
  - Storage model is based on the change set – a collection of changes to one or more files and folders

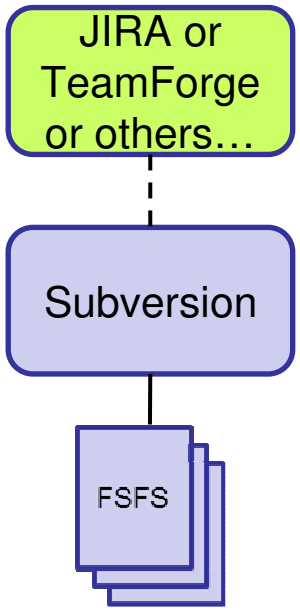


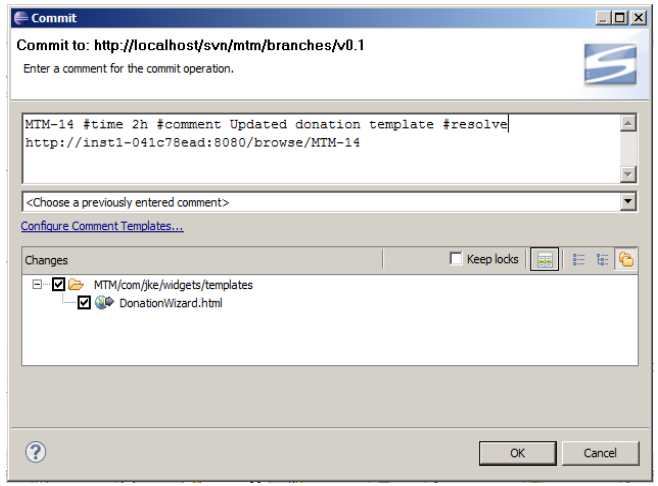
Integrated Configuration Management is critical for effective software delivery solution

- RTC offers native source control allowing better integration especially when it comes to linking change sets with work items
- Many ALM suites integrate with 3rd party tools like Subversion for configuration management
- Results in poor integration -- in order to link a change set to a work item one has to enter the artifact ID in the comment field

Rational Team Concert
Planning, Work items, SCM, Build, Deployment

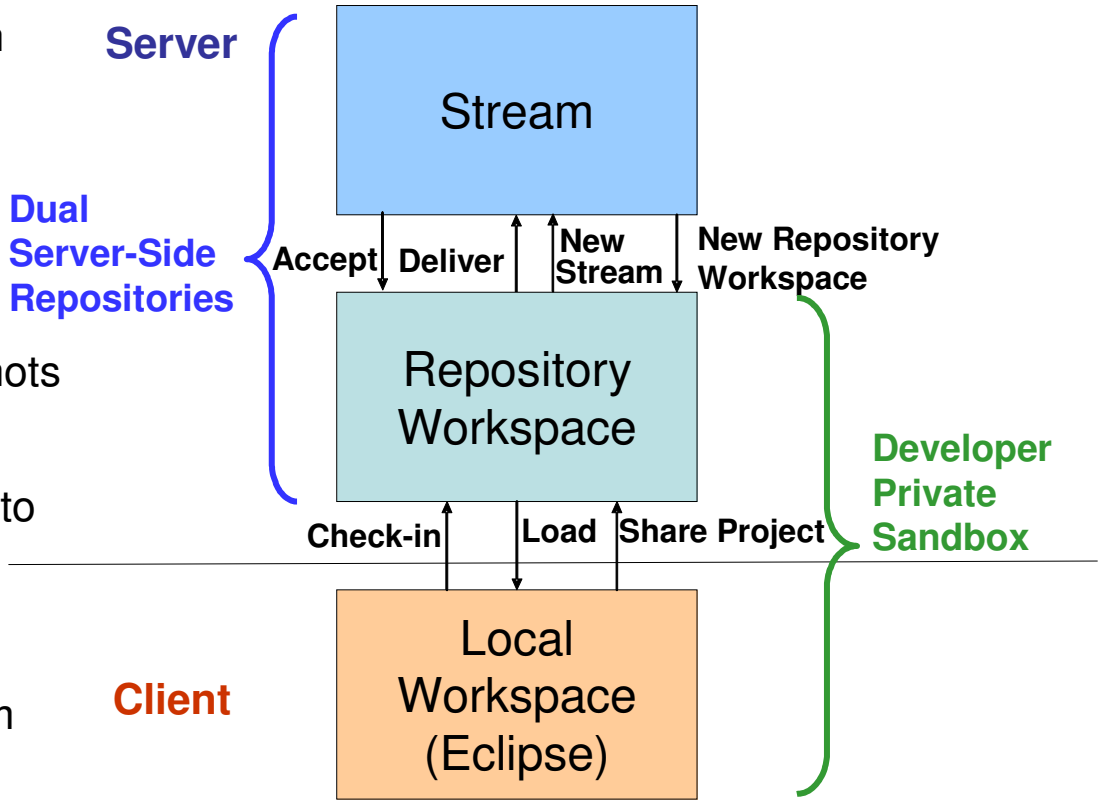






RTC uses a dual developer workspace design

- "Sandbox" – Developer work area where code changes made. In RTC:
  1. On the developer's machine (Eclipse workspace shown), plus…
  2. Personal repository workspace on the server
- Personal repository workspace
  - Backed up with other server repositories
  - Preserved in baseline and snapshots
  - Searchable and collaborative
  - Available to other team members to view and access
- Permits personal builds
  - Test your code against latest team build before delivered to stream
  - Avoids accidentally breaking team build with your changes



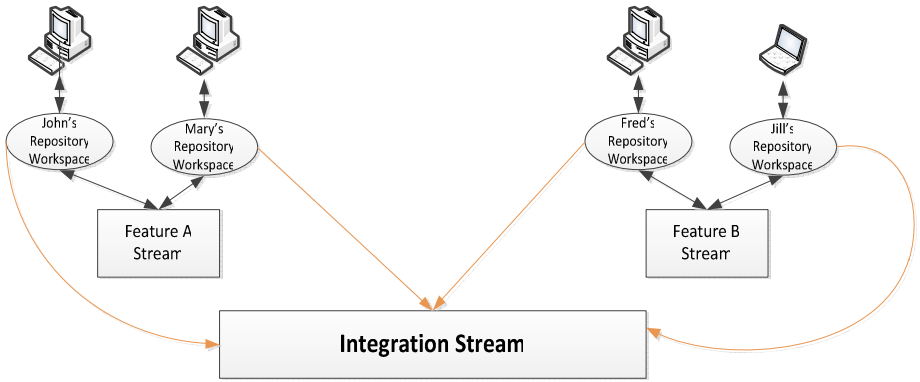
RTC streams avoid the chaos that emerges from constant branching and merging

***Change set:* A collection of changes to one or more files and folders**

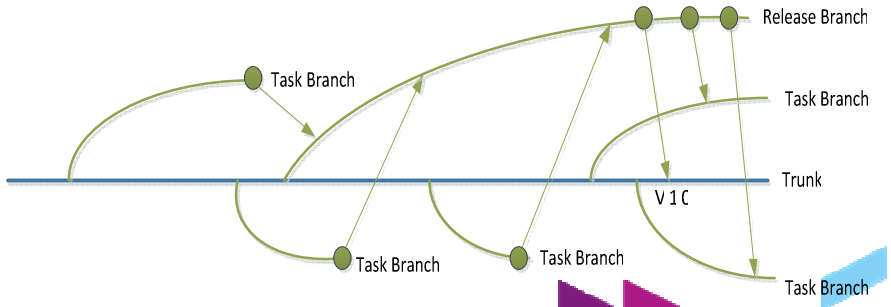
***Stream:* A single configuration of source code**

Team members can share change sets using streams or even in an ad hoc manner directly from each other's repository workspaces

- RTC's streams are integrated, organized and managed
- The repository manages searchable metadata about streams, components, and how they're linked
- The tool is the "integration agent"

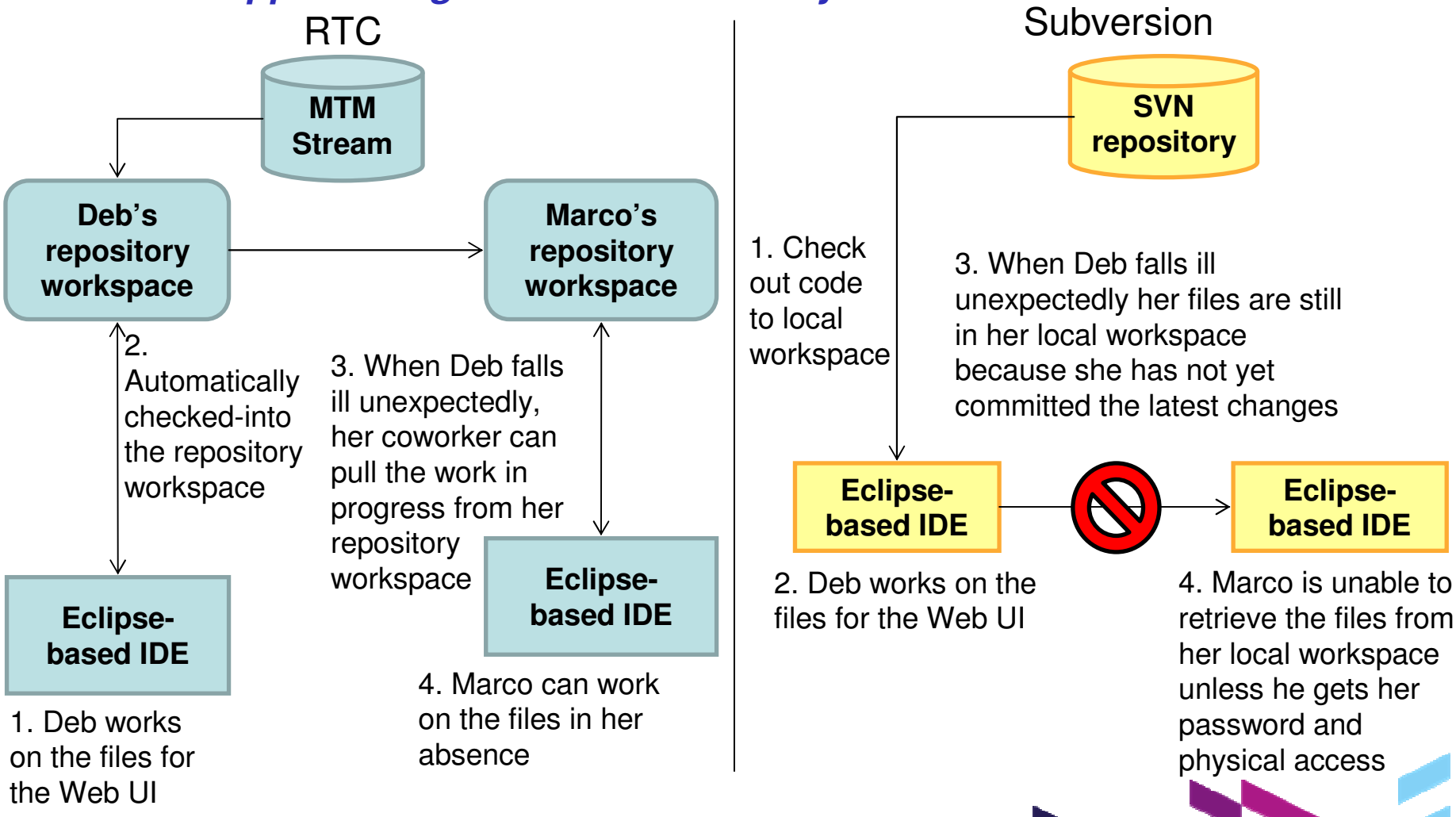


- Subversion uses branches and merges, not streams
- Relies on conventions for naming and committing
- Depends on the underlying file system
- Developers need to understand that structure

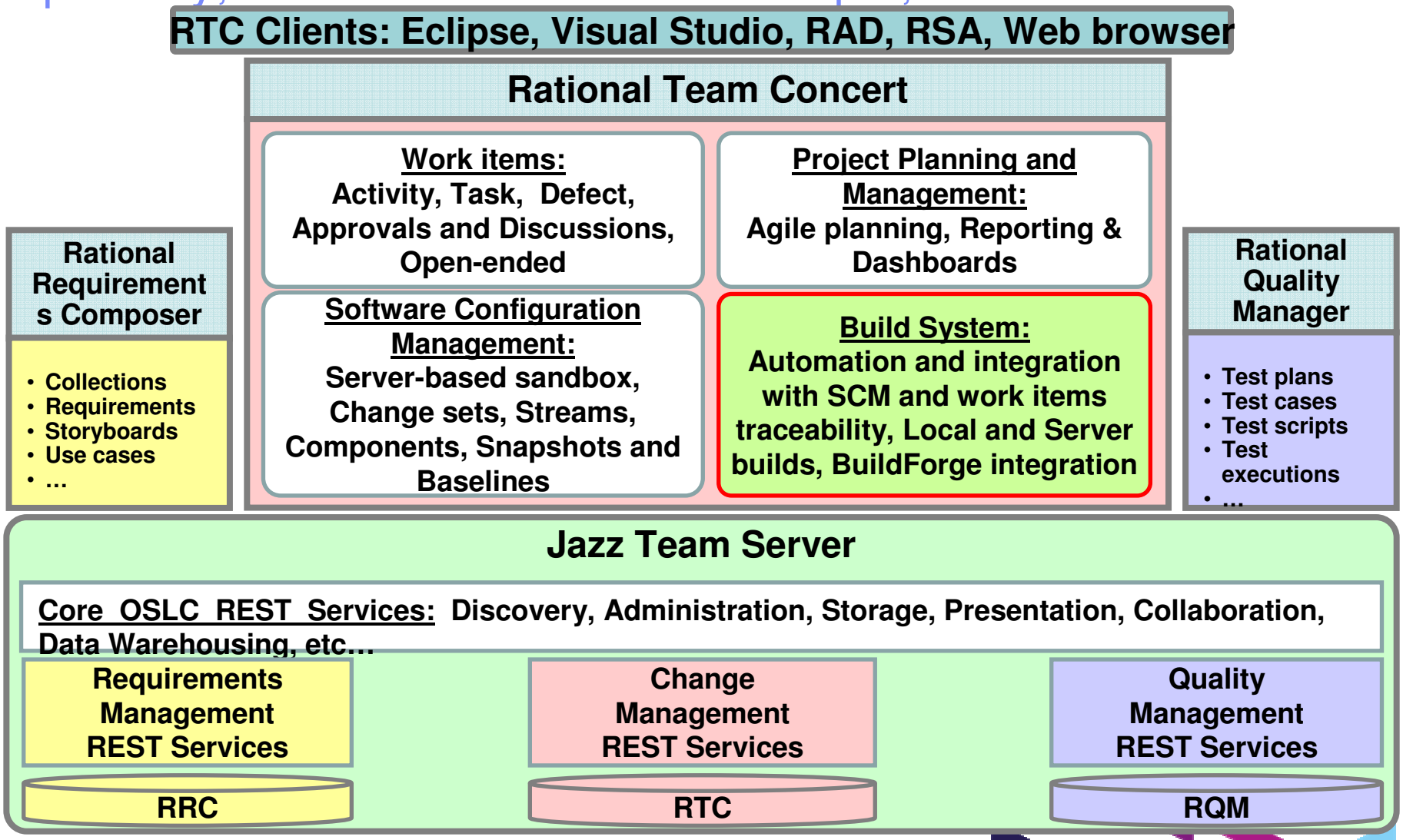


Scenario: Jazz Source Control and repository workspaces

Deb is working on the website user interface for Money that Matters (MTM). What will happen though when she suddenly falls ill?



RTC Build System provides means to retrieve work from repository, make available to build scripts, and deliver results

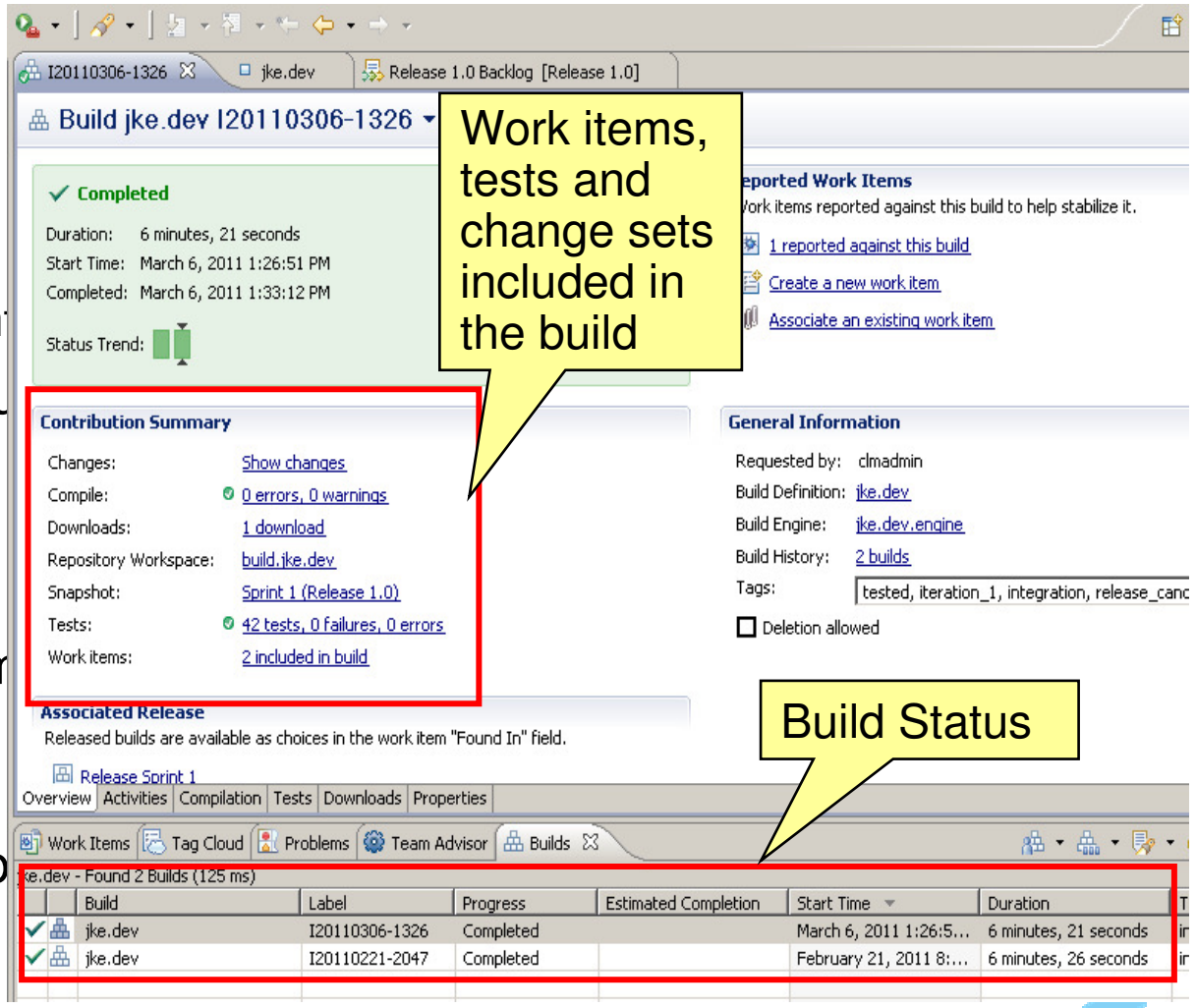


Automated builds save time and effort, so that developers can focus on writing code

- RTC Build System automates builds as part of the continuous integration process
  - Small changes are constantly applied and integrated
  - In some cases, builds are triggered on every commit
- Process of integrating early and often improves quality and reduces rework and cost
- The build can be fully automated
  - Compile the source
  - Generate documentation or supporting files
  - Package the binaries
  - Deploy, Trigger test execution
  - Publish build results
- RTC Build System tracks and monitors status of builds

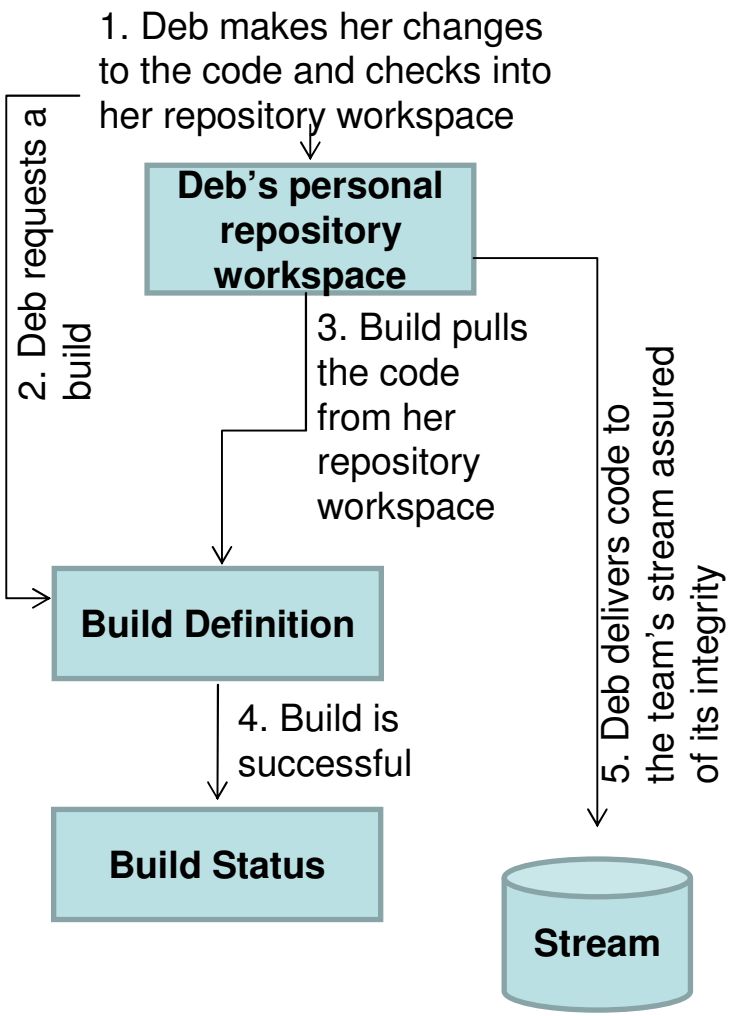
Development teams can schedule and execute software builds efficiently

- Visibility to build engines, queues and schedules
- Results of each build displayed on status page
  - Any failures/errors highlight
- Drill down for each build ru
  - Performance
  - Work performed
- Build results can link to change sets and work item
  - Traceability across the lifecycle
- Build results can deploy to servers for testing or production

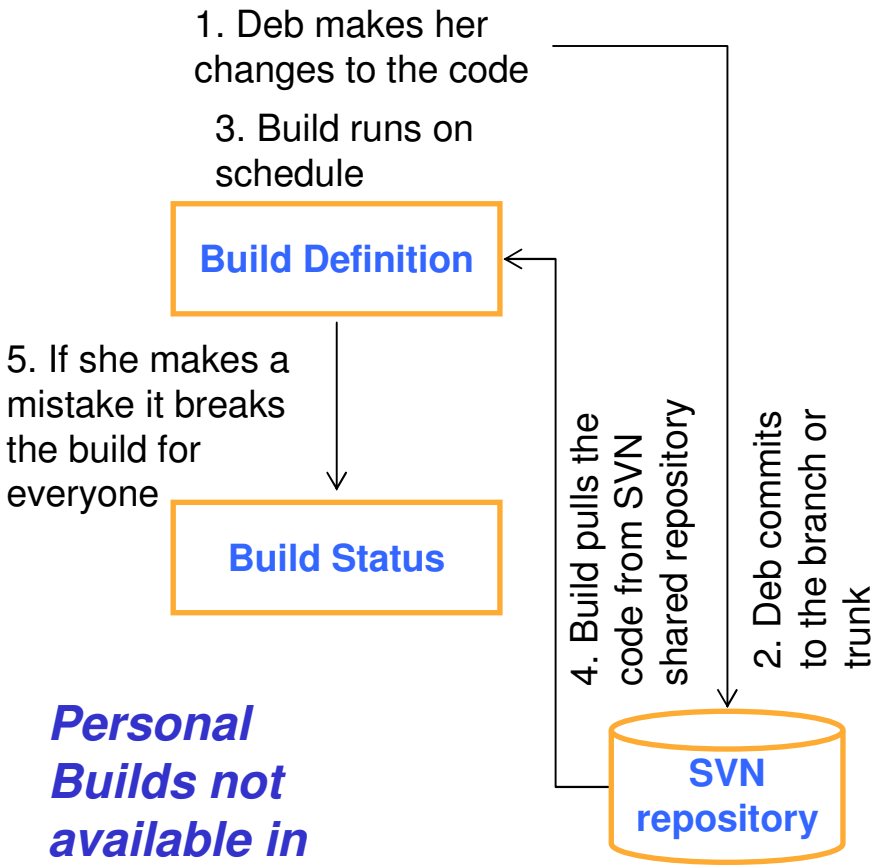


Scenario: Personal Builds

Running a personal build in RTC



Build process with Subversion + 3rd party build engine



Personal Builds not available in Subversion

For organizations that require advanced integration, IBM offers Build Forge

- Can execute centrally-controlled builds in parallel across distributed systems, speeding up the overall process
- Utilizes sophisticated scripting and scheduling of the steps comprising each build
  - Minimizes the amount of manual intervention required by a build engineer
- Support for a broad spectrum of platforms (including System z), scripting languages, and source code repositories
  - For usage as an enterprise standard build infrastructure
- Builds source code, but also automatically deploys the underlying software infrastructure (e.g. WebSphere Application Server, Portal) for the code to run on
  - This level of automation completely frees up the build engineer and is not found in any competing product
- Tight integration with Rational Team Concert and Jazz artifacts for end-to-end traceability

RTC offers tight integration with Rational Build Forge

RTC and Build Forge integration is ideal for customers who require:

- Enterprise-wide process automation across multiple platforms
- Software assembly for Jazz and traditional environments
- Build server load balancing
- Deployment process automation support
- Stringent compliance mandates for governance and traceability

Even when Build Forge manages and runs your builds, RTC will:

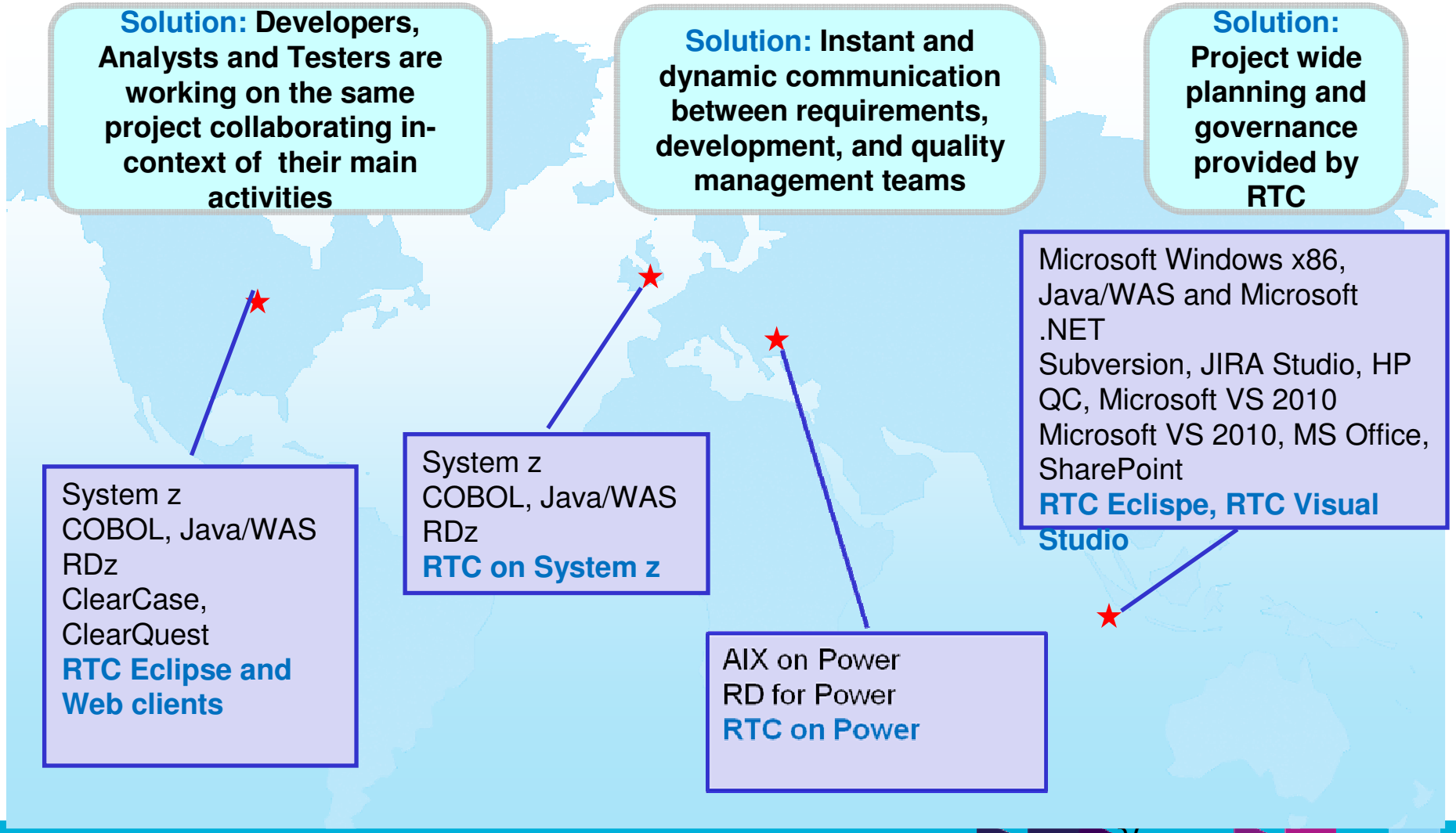
- Publish build results
- Show links to RTC-managed change sets and work items consumed by build
- Create metrics reporting/health status of Build Forge builds
- Start Build Forge jobs from the RTC User Interface

Summary

- Integrated Planning and Work Items management provide in-context collaborative environment
  - Plan is always up to date, developers and other team members track their work with zero overhead
- Life cycle traceability of work items
  - Coverage of requirements, development, builds and test results
- Productive Software Configuration Management
  - Integrated Jazz Source Control links code artifacts to work items and then to builds and build results
  - Enables developers to effectively work in parallel and to easy track versions of code artifacts for issue resolution
- Integrated and extensible Build System that seamlessly links to work items and code version artifacts
  - Can execute tests and automatically create issues linked to code artifacts and work items
  - Supports all platforms
- RTC creates and deploys packages on all platforms

RTC Within JKE's Current Environment

RTC and Jazz break down barriers throughout the lifecycle



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