Lotus. software

IBM Software Services for Lotus
Domino Site Assessment

Highlights

- *Reduces the risk of future costs, by identifying and improving inferior configuration.*
- *Provides a clear view of the current environment and presents areas for improvement.*
- *IBM Software Group Services provides expertise in their vast experience of Domino.*
- *Provides a report with recommendations for improvement that can be undertaken by IBM or the customer.*

The rich infrastructure of e-mail, collaboration and people-centered workflow applications has brought many organizations considerable business value, both in terms of improving and streamlining business processes, as well as enabling organizations to react quickly to opportunities and threats. It is the very success of these tools that has driven their rapid adoption and the associated costs of supporting their enthusiastic user base.

However, there is a way to address the operational costs while retaining these business benefits. Significant reductions in IBM* Lotus* Domino* Total Cost of Ownership (TCO) can be delivered quickly with minimum disruption. Quick TCO wins are possible if efforts are concentrated on the areas that will bring the fastest returns such as server consolidation and e-mail management. Improving the work habits of the end users by deploying advanced collaboration applications for example, or implementing and enforcing a new e-mail usage policy, can also deliver dramatic results.

IBM Software Services for Lotus has significant experience in helping organizations, both large and small, to get the best out of their IBM Lotus investment.

Overview

The Domino Site Assessment is designed to assist Lotus customers in identifying key areas of performance and stability improvement within their Domino environment. This service provides customers with an expert evaluation of the customers current Domino environment and provides recommendations for improvement to current configurations.

While the Domino Site Assessment is useful at any time, great benefit can be realized prior to a major upgrade as recommendations can be applied in preparation for a smooth upgrade.

Does your organization need a Domino Site Assessment?

- Would you like to know the current state of your Domino implementation?
- Is improving the efficiency of the Domino network important to your business?
- Are you considering upgrading to a newer version of Domino?
- Do you have some performance issues and can't find the reason why?
- Are your IT staff too busy to determine the cause of performance issues?

If you answered 'yes' to any of the questions above, then the Domino Site Assessment is essential for your organization.

What is Delivered?

The Domino Site Assessment consists of the following activities and deliverables:

- Detailed replication and mail routing topologies, including internal and external links.
- Capacity issues of Servers - current and future.
- Performance tuning of replication and mail routing.
- Missing or unnecessary configuration options in Notes.ini and the Public Directory.
- Operating systems setup (as it relates to Domino).
- Housekeeping and management procedures.
- Testing procedures.
- Review general server instability issues.

Benefit from IBM Experience

IBM Software Group Services has the breadth and depth of skills available to help you through your e-business projects. This offering is just one of the many advanced solutions available from IBM Software Group Services which brings you a full portfolio of services designed to help you get the most out of your IBM Software.

For more information

To find out more about this offering, contact your local IBM Software Group Services representative.

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