

IBM Software Services for Lotus

Domino Server Health Check

Highlights

- *Performed by experienced IBM Software Group Service Engineers.*
- *Recommendations provided to optimize your Domino Server configuration.*
- *Potential performance benefits can be realized.*
- *Identification of any configuration issues designed to improve performance, and increase server up-time.*
- *Skills transfer to technical staff as work is being performed.*

The rich infrastructure of e-mail, collaboration and people-centered workflow applications has brought many organizations considerable business value, both in terms of improving and streamlining business processes, as well as enabling organizations to react quickly to opportunities and threats. It is the very success of these tools that has driven their rapid adoption and the associated costs of supporting their enthusiastic user base.

However, there is a way to address the operational costs while retaining these business benefits. Significant reductions in IBM* Lotus* Domino* Total Cost of Ownership (TCO) can be delivered quickly with minimum disruption. Quick TCO wins are possible if efforts are concentrated on the areas that will bring the fastest returns such as server consolidation and e-mail management. Improving the work habits of the end users by deploying advanced collaboration applications for example, or implementing and enforcing a new e-mail usage policy, can also deliver dramatic results.

IBM Software Services for Lotus has significant experience in helping organizations, both large and small, to get the best out of their IBM Lotus investment.

Overview

With today's complex IT environments, businesses run the risk of experiencing problems such as system degradation or downtime. System stability and performance improvements can often be made by making configuration adjustments based on a thorough technical evaluation performed by experienced IBM Software Group Services professionals.

The Domino Server Health Check is designed to assist Lotus Customers in identifying key areas for Domino Server system stability and performance improvement. This service will provide recommendations to assist you in ensuring that any cost, due to server outages is minimized and server performance is optimized.

Domino Server Health Check features

- QuickStarts and pilots
- Infrastructure assessments and analysis
- Solution/architecture design
- Production deployments
- Health checks/environment reviews
- Migration and upgrade assistance
- Application development resources
- Software asset deployment

Does your organization need a Domino Server Health Check?

- Do you need assistance in identifying the source of instability issues in relation to Domino Servers?
- Are you looking for ways in which you can optimize the performance of your Domino Servers?
- Have you recently upgraded your Domino Servers and are ready to fine tune them to maximize the additional features?
- Do you need additional expertise in administering your Domino Servers?
- Could you benefit from some guidance from an experienced IBM Software Group Services professional?
- Do you need an extra pair of hands, to assist in determining potential areas of performance improvement?

If you answered 'yes' to any of the above questions then you are ready for a Domino Server Health Check.

What is delivered?

The Domino Server Health Check provides the following deliverables:

- Capacity issues - current and future
- Performance tuning
- Missing or unnecessary configuration options

- Operating system setup (as it relates to Domino)
- Public Directory configuration
- Replication and mail routing topology
- Review of any server instability issues

Benefit from IBM experience

IBM Software Group Services has the breadth and depth of skills available to help you through your e-business projects. This offering is just one of the many advanced solutions available from IBM Software Group Services - which brings you a full portfolio of services designed to help you get the most out of your IBM Software.

For more information

To find out more about this offering, contact your local IBM Software Group Services representative.

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