



Daikin Airconditioning India Private Limited

High volumes of communication help keep Daikin ACs silent.

Daikin Airconditioning India Private Limited is known to have very silent air-conditioners. Daikin India is a wholly owned subsidiary of Daikin Industries Ltd., a \$ 7 billion company. It is the only air-conditioning company worldwide, which manufactures everything on its own, from refrigerants to compressors. Daikin has 11 branches in India, with more than 300 employees and about 250 dealers.



Client profile

Daikin India delivers a steady stream of technologically advanced air-conditioning products, from the Daikin worldwide portfolio to India.

The Daikin distribution network in India includes 11 sales and service offices with a new manufacturing facility coming up at Neemrana, Rajasthan.

Task

Daikin wanted a single systematic platform for all its mailing solutions. A tool for collaboration and organized communication. Slow connectivity and low bandwidth were two issues that Daikin had to contend with.

Solution

Daikin Airconditioning evaluated Microsoft Exchange before opting for Lotus portfolio of collaborative solutions. Several organizational functions such as internal data, approval process, leave management systems etc., have been covered under the implementation.

Benefits

- Reduced paperwork.
- Improved information and communication flow, as a single platform has been installed.

“We are taking full benefit of Lotus Domino by utilizing its workflow and portal facility.”

*Joybrata Mitra
Head - IT
Daikin Airconditioning India Pvt. Ltd.*