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Compete in
the Era of
SMART.

Applying Social to Document and Knowledge Management



Vinod Vishnu Shirke (vishirke@in.ibm.com)
IT Architect – Portal & Social Collaboration
WW Software Alliances Group

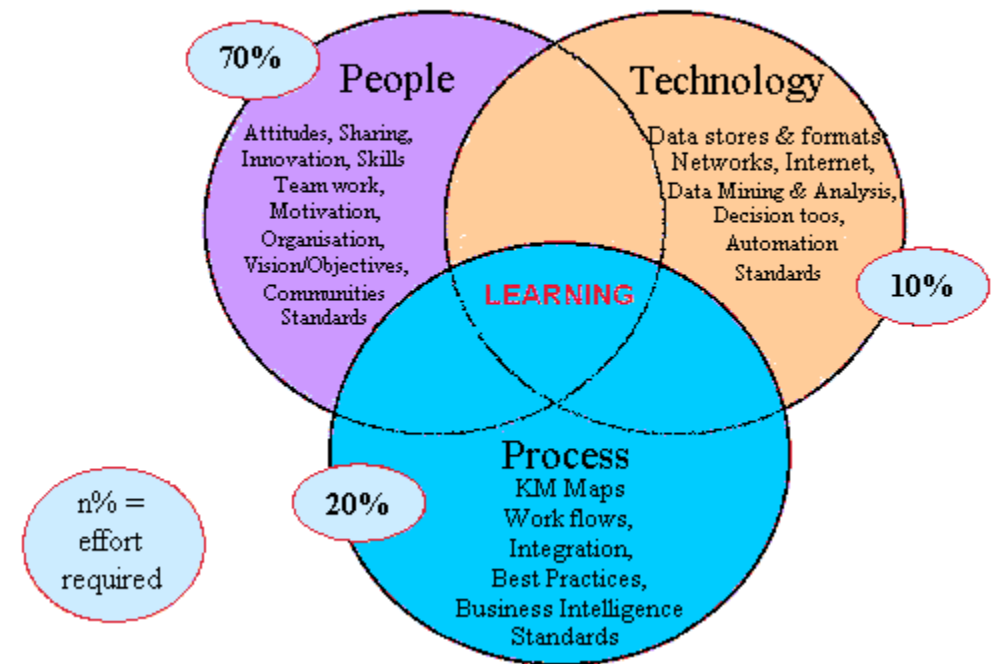
IBM

Document Management System (DMS) is a system used to track and store documents. It is usually also capable of keeping track of the different versions modified by different users. The term has some overlap with the concepts of content management systems. It is often viewed as a component of enterprise content management (ECM) systems and related to digital asset management, document imaging, workflow systems and records management systems.



Knowledge Management (KM) is the process of capturing, developing, sharing, and effectively using organizational knowledge. It refers to a multi-disciplined approach to achieving organizational objectives by making the best use of knowledge

Knowledge Components



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IBM Leadership in Social Business and Cloud

#1

IBM Named Worldwide Market Share Leader in Social Software for Fourth Consecutive Year

IDC, April 2013

Leader

IBM was cited as a leader in The Forrester Wave™ for **Cloud Strategies** of Online Collaboration Software Vendors Q3 2012

Leader

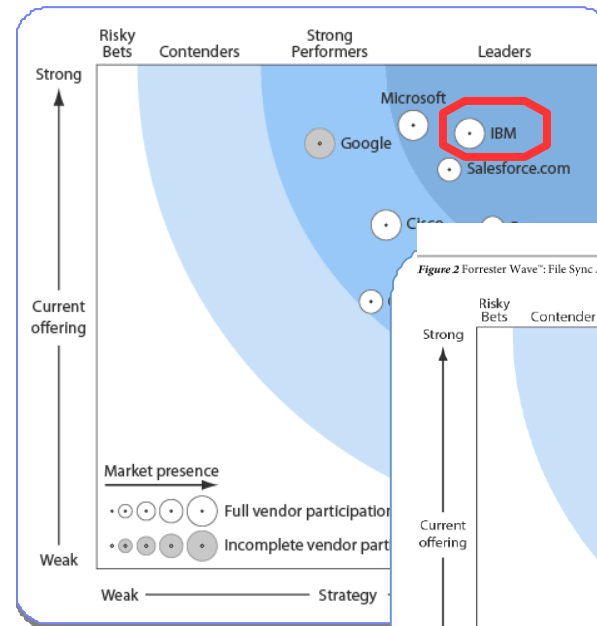
IBM was cited as a leader in The Forrester Wave™ for **File Sync and Share Platforms**

July 2013

Leader

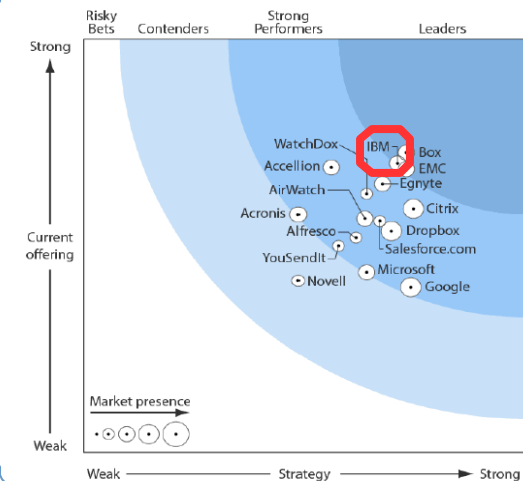
IBM was cited as a leader in The Forrester Wave™ for **Web Conferencing**

Q3 2013



The Forrester Wave: Cloud Strategies of Online Collaboration Software Vendors, 3Q 2012, Forrester Research Inc, Aug 2012

Figure 2 Forrester Wave™: File Sync and Share Platforms, Q3 '13



<http://www-03.ibm.com/press/us/en/pressrelease/40875.wss>

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Connections Overview



Home page

See what is happening across your social network and access the social data that is important to you.



Profiles

Find and discover the expertise you need.



Communities

Work together with people who have common interests, roles and expertise. Also includes ideation, media gallery, and bridging capabilities.



Blogs

Present your ideas, receive feedback and make the most of the experience and opinions of others.



Bookmarks

Find, save and share useful web-based content.



Mail

Bring information and experts immediately into view by easily sharing conversations that would have otherwise been hidden in email, for faster and more informed decision-making.



Activities

View, manage and organize tasks and quickly complete them. Tap into your professional network.



Wikis

Create and share content together with your teams and professional network.



Files

Share documents, presentations and other files with your colleagues. Now you can eliminate system duplicates and reduce the amount of mail in your inbox.



Forums

Exchange ideas with others and benefit from their expertise.



Social Analytics

Discover who and what you need to know through recommendations.



Polls and Surveys

Quickly and easily gather feedback from clients, partners and customers.



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Profiles

Respond faster to customers and make better decisions

The screenshot shows a user profile for Jasmine Haj on a platform. The profile includes a header with navigation options (Home, Profiles, Communities, Apps, Dennis Michaels, Share) and a user photo. The main content area displays the user's name, title (Administration Assistant to Lucille Suarez), contact information, and a message input field. A 'Recent Updates' section shows a post about a webcast. The right sidebar features 'Who Connects Us?' (Social Analytics), 'Report-to Chain' (Org Structure), and 'Network' (Social Networking). A 'Tags' sidebar on the left shows 'Social tagging' options. Callouts highlight these features: 'Social tagging' (tags: manager, mexico, sales), 'Synchronized Person info' (Send Email, Invite to My Network), 'Social Analytics' (Who Connects Us? showing Heather Reeds), 'Org Structure' (Report-to Chain showing hierarchy), 'Social Networking' (Network), and 'Microblogging' (Recent Updates).



Microblogging

Add custom apps

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Activities

Complete projects on time and meet goals

- Gather the e-mails, IM chats, documents, messages, and other information that you and your team need to accomplish a project
- Assign To Dos to project members
- Customize and organize an activity with sections
- Create an activity for use by the members of a community
- Create Activity Templates to capture and reuse best practices
- Leverage activities in small groups or large communities

The screenshot shows a web interface for a project titled "Product Launch". On the left is a dark sidebar with navigation options: "Activity Outline" (highlighted), "Recent Updates", "To Do Items", "Trash", "Members", "Sections" (with an "Add Section" link), and "Tags" (with "No tags yet"). The main content area has a blue header "Product Launch" and a grey sub-header "Activity Goal - Launch the new product... [more]". Below the goal are three buttons: "Add Entry", "Add To Do Item", and "Add Section". The main content is organized into sections: "Documentation", "User Experience", "Testing", and "Marketing". The "Marketing" section is expanded, showing two items: "Create YouTube Video" and "Create brochure / flyer" (by Dennis Michaels | Today 10:30 PM). Below the items are links for "Add Comment", "Add To Do Item", "Edit", and "More Actions". At the bottom, there are links to "Add to this section: Entry | To Do Item".



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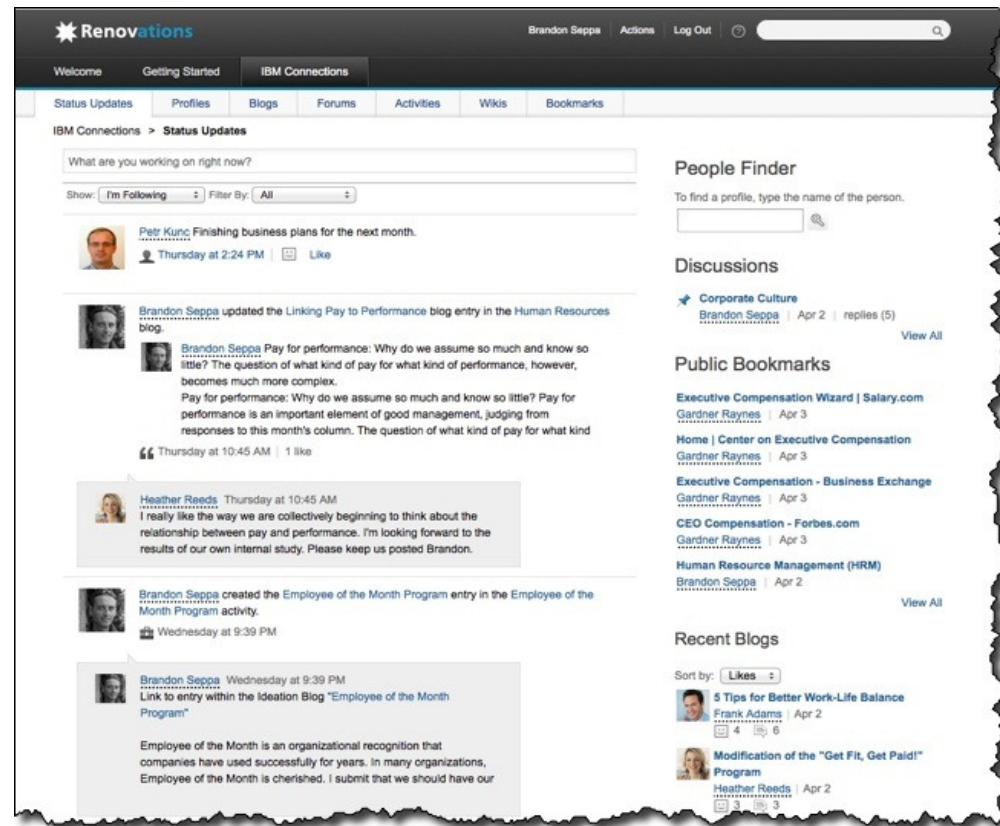
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Embed the Activity Stream in Other Contexts

- Leverage the activity stream in any OpenSocial container
- Expose as is or pin to a filter (i.e. a community)
- Uses embedded applications to enable full interaction
- Out of the box integration with IBM WebSphere Portal & Notes 9.0 Social Edition



The screenshot displays the 'Renovations' social network interface. The top navigation bar includes 'Welcome', 'Getting Started', and 'IBM Connections'. Below this, there are tabs for 'Status Updates', 'Profiles', 'Blogs', 'Forums', 'Activities', 'Wikis', and 'Bookmarks'. The main content area is titled 'IBM Connections > Status Updates' and features a search bar with the text 'What are you working on right now?'. Below the search bar, there are filters for 'Show: I'm Following' and 'Filter By: All'. The activity stream shows several posts:

- Peter Kunc: Finishing business plans for the next month. Thursday at 2:24 PM | Like
- Brandon Seppa: updated the Linking Pay to Performance blog entry in the Human Resources blog.
- Brandon Seppa: Pay for performance: Why do we assume so much and know so little? The question of what kind of pay for what kind of performance, however, becomes much more complex. Pay for performance: Why do we assume so much and know so little? Pay for performance is an important element of good management, judging from responses to this month's column. The question of what kind of pay for what kind of... Thursday at 10:45 AM | 1 like
- Heather Reeds: Thursday at 10:45 AM. I really like the way we are collectively beginning to think about the relationship between pay and performance. I'm looking forward to the results of our own internal study. Please keep us posted Brandon.
- Brandon Seppa: created the Employee of the Month Program entry in the Employee of the Month Program activity. Wednesday at 9:39 PM
- Brandon Seppa: Wednesday at 9:39 PM. Link to entry within the Ideation Blog "Employee of the Month Program". Employee of the Month is an organizational recognition that companies have used successfully for years. In many organizations, Employee of the Month is cherished. I submit that we should have our...

On the right side of the interface, there are sections for 'People Finder', 'Discussions' (with a link to 'Corporate Culture'), 'Public Bookmarks' (listing various compensation-related articles), and 'Recent Blogs' (listing '5 Tips for Better Work-Life Balance' and 'Modification of the "Get Fit, Get Paid!" Program').



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Files

Spend less time searching for information

- Share documents, spreadsheets, presentations, and others without sending large attachments through e-mail
 - Tag files so that they're easy to find; add recommendations and comments
 - Share files with selected individuals, groups and communities, or make them public
 - View sharing properties, such as who has shared a file and with whom, people who have downloaded files
 - Manage versions and allow others to upload new versions
 - Search for text in the title or body of the file
 - Organize files in public or private folders
 - Optionally moderate file submission

The screenshot shows a web interface for 'GREENWELL SPORTS'. The top navigation bar includes 'Home', 'Profiles', 'Communities', 'Apps', and a user profile for 'Dennis Michaels'. Below the navigation is a blue bar with 'Upload Files' and 'New' buttons. The main content area displays a file titled 'Greenwell Product Overview - Spring 2013.odp'. The file was created by Frank Adams on 1/21/13, is public, and is 8.76 MB. It has no tags and a 'Like' button. Below the file information are buttons for 'View', 'Download', 'Share', 'Add to Folders', and 'More Actions'. A 'Comments (3)' section is visible, showing three comments from Dennis Michaels and Frank Adams. The interface also includes a sidebar with navigation options like 'Pinned Files', 'My Files', 'Shared With Me', 'Shared By Me', 'Community Files', 'Public Files', 'Trash', 'Pinned Folders', 'My Folders', 'Folders Shared With Me', and 'Public Folders'.



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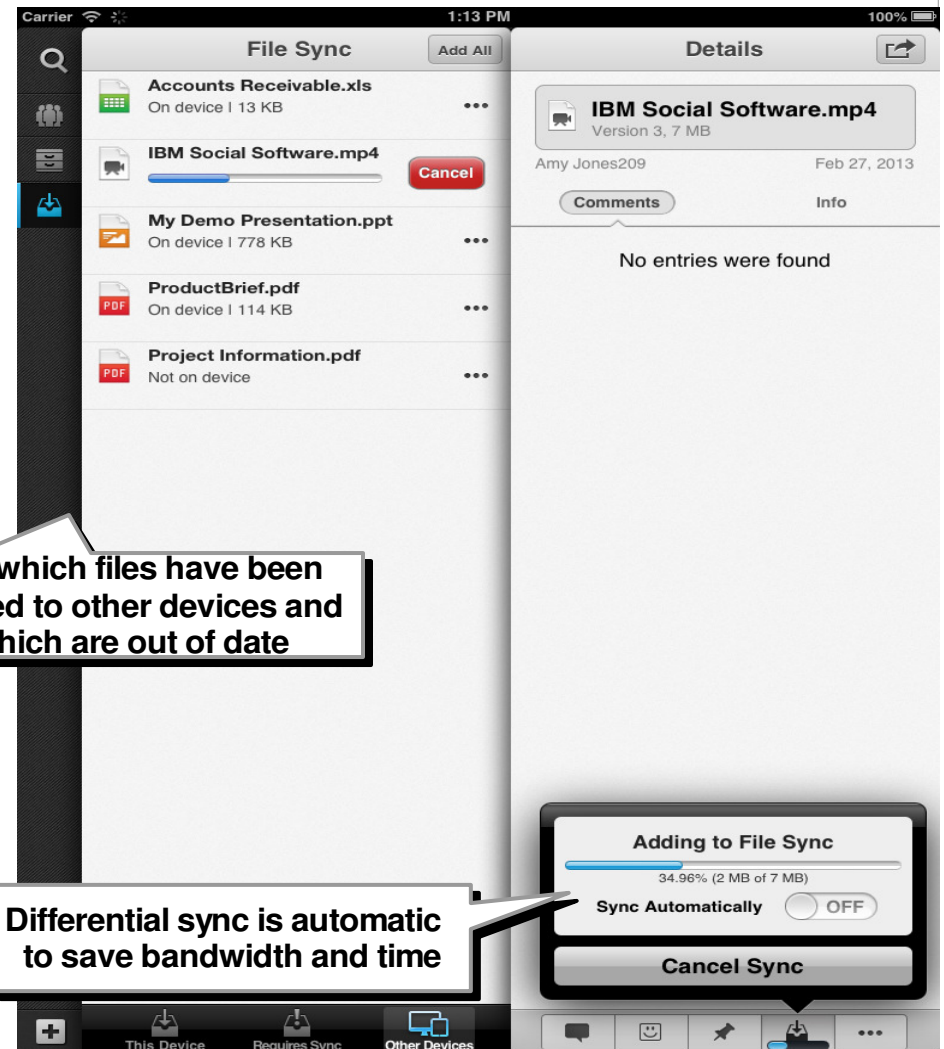
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Mobile File Sync

Anytime anywhere collaboration

- Automated file sync eliminates the stress of having to download the latest version
- Can sync via LTE/4G/3G or WiFi Only to save bandwidth
- View if files on other devices are out of sync
- Push notifications let the app know when a file has been updated

Google play



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Bookmarks

Faster access to quality information

- Bookmark any web page and track bookmarks you need quick access to in a single place
- Surface popular bookmarks and see what topics are trending
- Enhance search results with relevant, highly rated bookmarks
- Find information faster by leveraging the experience of others

The screenshot displays the IBM Connections user interface for 'My Bookmarks'. At the top, there is a navigation bar with 'IBM Connections', 'Home', 'Profiles', 'Communities', and 'Apps'. Below this, there are tabs for 'My Bookmarks', 'Public Bookmarks', 'Popular', and 'My Updates'. The main content area is titled 'My Bookmarks' and includes an 'Add to Watchlist' button, 'Add a Bookmark', 'Notify', and 'Delete Selected' options. A list of bookmarks is shown, each with a checkbox, a title, a date, and tags. The first bookmark is 'IBM Connections 3.0.1 - YouTube' from August 10th with the tag 'greenwell'. Other bookmarks include 'Boston Organics - Organic Produce Delivery!', 'Organic Certification | USDA', 'Organic Inc.', and 'Currency Conversion Website'. To the left, there is a 'My Watchlist' and 'Tags' section with a 'Find a Tag' search bar. To the right, there is a 'My Recent Notifications' section with a notification from Dennis Michaels about 'Organic Certification | USDA'.



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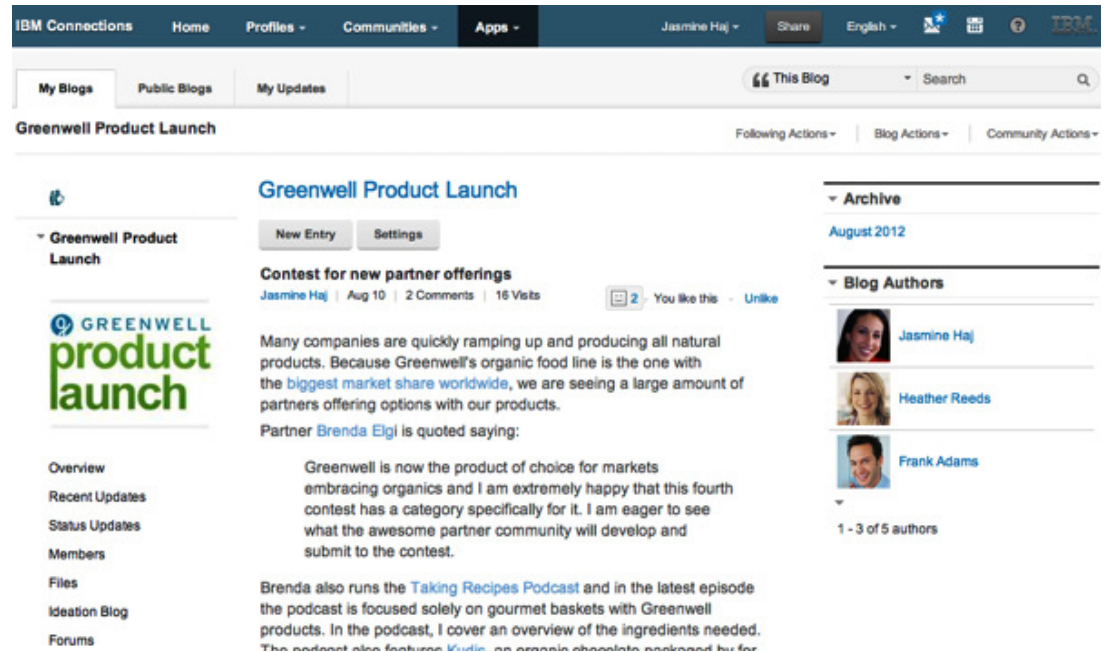
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Blogs : Share ideas and innovations

- Blogs help you connect with people - whether you know them or not, whether they are inside or outside your organization, whether they are internal or external.
- Readers benefit from the knowledge of subject matter experts.
- Share your unique perspective and expertise — solicit and rate feedback — without worrying about filling up everyone's inbox.
- Blogs help you communicate with your peers or colleagues and accelerate innovation.
- Optionally moderate blog content



The screenshot shows a blog post on the IBM Connections platform. The page header includes navigation links for 'IBM Connections', 'Home', 'Profiles', 'Communities', and 'Apps'. The user 'Jasmine Haj' is logged in, and there are options to 'Share' and 'English'. The main content area features a 'Greenwell Product Launch' blog post by 'Jasmine Haj' dated 'Aug 10' with '2 Comments' and '16 Visits'. The post title is 'Contest for new partner offerings'. The content discusses Greenwell's organic food line and a contest for partners. A quote from partner Brenda Elgi is included, along with a mention of her 'Taking Recipes Podcast'. The right sidebar shows an 'Archive' for August 2012 and a 'Blog Authors' section listing Jasmine Haj, Heather Reeds, and Frank Adams.



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Wikis

Capture and collaborate to create information

- An easy way to post, share, and comment on content
- A place for you and your teams can collaboratively edit content
 - Create wiki pages; enter and edit content using a rich text editor, adding HTML, or editing in wiki markup
 - Compare wiki page versions
 - Subscribe to wiki pages to be notified of changes
 - Organize pages hierarchically
 - Recommend, tag, and comment on pages
 - Subscribe to wiki pages to be notified of changes
 - Control and assign read access, write access, or manager access privileges

The screenshot shows the IBM Connections Wiki interface. The top navigation bar includes 'IBM Connections', 'Home', 'Profiles', 'Communities', 'Apps', and a user profile for 'Jasmine Haj'. Below the navigation is the 'Wikis' section with a search bar. The main content area is titled 'Greenwell Product Launch' and includes a sidebar with navigation options like 'Product Launch Overview', 'Core Contacts', 'Goals and Mission', 'Project Mgmt Details', 'Naming Background', 'Video and Presentation', and 'Delivery'. The main content area displays the 'Product Launch Overview' page, which includes a rich text editor, a list of tags (foods, healthy), and a list of nutritious foods categorized into Vegetables, Fruits, and Nuts, Seeds & Oils.

Product Launch Overview : Version Comparison

The screenshot shows a 'Wiki text comparison' tool. It displays two versions of the text: Version 4 (created today at 11:15 AM by Jasmine Haj) and Version 3 (created December 22, 2011 by Frank Adams). The tool includes a 'Key' section with 'Deleted' and 'New/Changed' options. The text content is identical to the one shown in the previous screenshot, but it is presented in a comparison format.



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Media Gallery

Share images, videos, education

- Upload images and videos for viewing inline
- Preview an image and watch a video from a preview dialog
- Stores uploaded images and videos into the Files repository for easy download

The screenshot displays the Media Gallery interface. On the left is a dark sidebar menu with the following items: Overview, Recent Updates, Status Updates, Members, Ideation Blog, Contracts, Forums, Bookmarks, Files, Activities, and Surveys. The main content area is titled 'Media Gallery' and includes 'Upload Photo' and 'Upload Video' buttons. Below these are filters for 'Show: Photos and Videos' (1-6 of 6) and 'Sort by: Updated' (Comments). The gallery shows three items: 'Water Back Cover 20...' by Frank Adams (Created February 22, 2013, 0 downloads | 0 comments), 'Winter 2013 Launch...' by Frank Adams (Created February 22, 2013, 1 view | 0 comments), and 'Canyoneering Tours.mp4' by Frank Adams (Created February 22, 2013, 0 views | 0 comments). A preview dialog is open over the 'Canyoneering Tours.mp4' item, showing a video player with a lime drink image and a caption: 'Lime rickey image on home page.jpg' by Jasmine Hui | Added November 17, 2011 | Go to summary.



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Communities

Increase sales and customer retention

- Help people who share common interests to exchange and share information and ideas
- Create public, private and moderated communities
- Share files, watch videos in the media gallery, vote on ideas, plan projects, share using blogs, wikis, forums, and more in a community
- Calendar provides a central place to plan and coordinate team events

GREENWELL SPORTS Home Profiles Communities Apps Dennis Michaels Share

Greenwell Sellers Follow this Community Community Actions

Community Description

Important Bookmarks
Greenwell Sales Portal

Members
View All (11 people)

Media Gallery
Upload

Upcoming Events
Checkpoint on sales pipeline
Tomorrow 12:00 PM I am Available



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Communities

Increase sales and customer retention

The screenshot shows a community interface for 'Greenwell Sellers'. The top navigation bar includes 'GREENWELL SPORTS', 'Home', 'Profiles', 'Communities', 'Apps', and 'Dennis Michaels'. The community header features 'Greenwell Sellers', 'Follow this Community', and 'Community Actions'. The main content area is divided into three sections: 'Recent Updates', 'Members', and 'Media Gallery'. The 'Recent Updates' section shows a message input field and a list of updates, including file submissions and approvals. The 'Members' section displays a grid of member avatars and a 'View All (11 people)' link. The 'Media Gallery' section shows a grid of images and a 'View All (6)' link. A sidebar on the left contains a 'sellers' banner and a menu with items like 'Ideation Blog', 'Contracts', 'Forums', 'Bookmarks', 'Files', 'Activities', and 'Surveys'. Callouts highlight: 'Add a status or content update' (pointing to the message input field), 'Access people and information' (pointing to the members section), 'Create a compelling experience' (pointing to the sidebar menu), and 'See what's new and take action' (pointing to the update list).



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Community Forums

Share and discover content faster

Like a forum topic
to share it with
your followers.

Home Profiles Communities Apps Lucille Suarez

Greenwell Product Launch > Sales Strategies - What has worked for you?

No replies

Pierre Dumont
1 Post

Sales Strategies - What has worked for you?

Jan 24 | Tags: customers, marketing, sales, strategy | Add or Remove Tags

As we enter 2013, I'm curious what sales strategies have worked for you in 2012? What do you recommend others employ? What didn't work?

Reply | Edit | Delete | Move | Lock Topic | Pin this Topic

Updated on Jan 24, 2013 at 3:41 PM by Pierre Dumont

GREENWELL SPORTS Home Profiles Communities Apps Lucille Suarez Share

I'm an Owner
I'm a Member
I'm Following
Public Forums

Topic Tags
Find a Tag
customers help marketing sales social strategy

Cloud List

My Forums

Topics from communities I'm a member of

Forums Topics Open Questions Answered Questions

1-3 of 3

Topics	Forum	Replies	Likes	Created
Sales Strategies - What has worked for you? Started by Pierre Dumont	Greenwell Product Launch	0	0	Jan 24
Ways to advertise on social networks Started by Heather Reeds	Greenwell Advertising	2	1	Jan 18

Sort to view most
"liked" topics in a
Forum or across
forums.



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Community Events

Schedule and keep track of team events

- Event calendar provides a central place to plan and coordinate team events
- Accessible from IBM Notes® & Microsoft Outlook®
- Events appear in activity stream
- Social commenting for each event

Events

Calendar View

Create an Event Edit Event Delete Event

view: Month

March 2013

Sun	Mon	Tue	Wed	Thu	Fri	Sat
02/24	02/25	02/26	02/27	02/28	1	2
	01:00AM Customer v 12:00PM Checkpoint	01:00AM Customer v	12:00PM Product La		12:00PM Checkpoint	
3	4	5	6	7	8	9
	01:00AM Customer v 12:00PM Checkpoint	01:00AM Customer v	12:00PM Product La		12:00PM Checkpoint	
10	11	12	13	14	15	16
	01:00AM Customer v 12:00PM Checkpoint	01:00AM Customer v	12:00PM Product La		12:00PM Checkpoint	
17	18	19	20			23
	01:00AM Customer v 12:00PM Checkpoint	01:00AM Customer v	12:00PM Product La			12:00PM Checkpoint on sales pipeline 1-888-426-6840 pc: 4156205 Jasmine Haj
24	25	26	27	28	29	30
	01:00AM Customer v 12:00PM Checkpoint	01:00AM Customer v	12:00PM Product La		12:00PM Checkpoint	
31	04/01	04/02	04/03	04/04	04/05	04/06
	01:00AM Customer v 12:00PM Checkpoint	01:00AM Customer v	12:00PM Product La		12:00PM Checkpoint	

Day 74 - 291 days left in the year

Add to Personal Calendar

I am Available



Webcal link to add to your
personal calendar

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Community Metrics

Understand community adoption

- Reports / dashboard to monitor adoption and community vitality
- Comprehensive set of metrics of all Connections services and page views
- Targeted Users
 - Business Owner / IT Owner
 - Community Owner
- Supports extensibility
- Flexible drill down and data slicing
- Create custom reports or modify existing ones



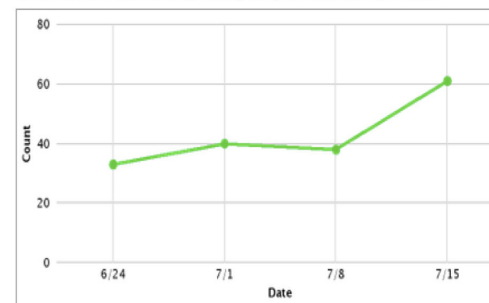
Participation

Leaders need to know how many people contribute and consume content in the community. Participation metrics answer questions like, "How many wiki pages were created in the past year?"

Number of visits

[View table](#)

For each segment (day, week, month, or year) of the selected time period, displays the number of visits to this community, including anonymous users and repeat visitors.



Metric	Total	Max
Number of visits	172	--
Number of unique contributors	--	6
Number of new updates	71	--
Number of unique people following the community	--	0

[View More](#)

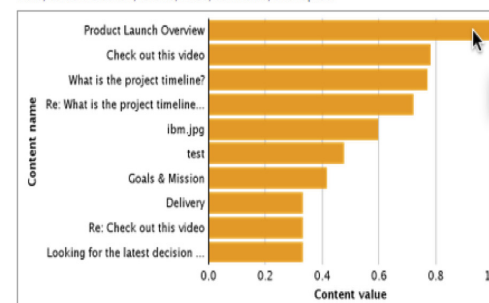
Content

Leaders need to know about the content that is shared in the community and the type of value it brings to members. Content metrics answer questions like, "Which content do members value most?"

Most active content

[View more detail](#)

For the selected time period, displays content in this community ranked by usage, based on visits, content creation, follows, Likes, comments, and replies.



Content name = Product Launch Overview
Content value = 1

Metric	Total
Most active content	--

[View More](#)

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Social Bridging

Socialize content to get answers and respond faster

Related Communities

Add a Community

- IBM Connections 4 DE
Recent Updates
- Comunidade Connections 4
Recent Updates
- ACME Community
Recent Updates
- Microfinance
Recent Updates

[View All](#)

**Bring multiple communities
Together to monitor and act
On them from a single place**

Discuss This

Post this content in a Connections forum for your colleagues to read and discuss.

Topic

A Day in the Life of an Account Manager

This video shows how IBM Sametime, IBM Notes Social Edition Beta, and IBM Connections working together create a Social Communications solution that can save ...

Client	Date	Size
IBM Notes widget for Marketing collateral	03/27/2012 03:13 PM	7K
tablement on...	02/28/2012 10:58 AM	7K
'savel itener...	02/28/2012 13:12 AM	14K
'half set of c...	02/28/2012 13:12 AM	14K
spring meetin...	02/28/2012 11:12 AM	11K
suback Webpa...	02/28/2012 11:17 AM	6K
Feedback	02/28/2012 13:17 AM	6K
Feedback		6K
attorney func...		2K
also update...		2K
(Re) Paul Zho...		13K

**Capture relevant content
from external websites and
bring internal for fast action
and collaboration**



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Social Analytics

Discover what and who you should know

- Personalized, smart recommendations for the People, Community and Content **you** should know
- Based on your Profile, tags, social network, and actions
- Found in Home page, Profiles and Communities

▪ Status Updates

▼ Trending ?

all app blue connections
connections-mail feedback
file first following forum go-to
help mail next opportunity
page status swg team test
video was

Recommendations ≡

- IT Professionals** ×
1 related person
- Social Marketing Community** ×
4 related people
- Sales Room** ×
1 related tags
5 related people

Previous Next

Do You Know ≡

Samantha Daryn

Invite to connect Remove

- You share a forum thread
- You share some colleagues
- You are in a community together

Things in Common ≡

▼ Communities (3)

- Better Living
- Project Planning
- Greenwell Product La...

▼ Discussions (2)

- What is the project ...
- Feedback on new mark...

Who Connects Us? ≡

How are you and Frank Adams connected

- You are colleagues
- You share 3 activities
- You co-edited a wiki
- You shared a file with Frank Adams
- Frank Adams shared a file with you
- You share a forum thread

How are Frank Adams and Samantha Daryn connected

- They are colleagues
- They share an activity
- They share a forum thread



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IBM Connections Content Manager

Document management in your social platform

The screenshot shows the IBM Connections Content Manager interface for a community named "Greenwell Sellers". The interface includes a navigation sidebar on the left with options like Overview, Recent Updates, Status Updates, Members, Meetings, Media Gallery, Events, Document Library, and Ideation Blog. The main content area displays a list of documents and folders, including "Competitive Information", "Education", "Contracts", "Legal Contract.doc", "Retailer Purchase Agreement Template.odt", "Greenwell Sales Process - Q1 2013.odt", "ROI Calculator.ods", "Greenwell - Sales Rules.pdf", and "Greenwell Product Overview - Spring 2013.odp". Callouts highlight various features: "Views*" points to the "Views" button; "Nested folders" points to the folder structure; "Check in / out documents" points to the lock icon; "Count and sort by number of Likes and Downloads" points to the like and download icons; "Trash can for 'soft' delete" points to the trash icon; and "*Views" points to the "Views" button in the sidebar menu.



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IBM Connections Content Manager

Document management in your social platform

The screenshot displays the IBM Connections Content Manager interface. At the top, a navigation bar includes 'GREENWELL SPORTS', 'Home', 'Profiles', 'Communities', 'Apps', and 'Moderation'. Below this, a blue header identifies the 'Greenwell Sellers' community. A left sidebar contains a navigation menu with items like 'Overview', 'Recent Updates', 'Status', 'Members', 'Ideation', 'Contracts', 'Forums', and 'Bookmarks'. The main content area shows a document titled 'Outinc Disributors.odt' with a 'Draft' status. A callout box points to the 'Draft' label, stating: 'Draft is only available to author or reviewer'. Below the document title, there is a description: 'Distribution agreement to be sent to Outinc for new joint partnership', the author 'Heather Reeds', the update date 'February 25, 2013', and the file size '737 KB'. A red 'Review In progress' button is visible, along with a 'View all (2)...' link. A 'Download' button is also present. Below the document, there are tabs for 'Comments', 'Versions', 'Sharing', 'About this File', 'Document Type', and 'Review'. A callout box points to the 'Comments' tab, stating: 'Approved versions and current drafts are displayed'. The comments section shows two entries: 'Heather Reeds commented on 2/25/13 (version undefined) Please review before I send this out.' and 'Jasmine Haj commented on 2/26/13 (version undefined) Great job!'. A 'Feed for these Comments' link is at the bottom.



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Social Business Processes

Bring customers/stakeholders closer to processes

The screenshot displays a social business process interface. At the top, there are navigation tabs: Social Home, Profiles, Communities, Apps, and Metrics. Below this is a 'Home' section with a sidebar on the left containing links like 'Getting Started', 'I'm Following', 'Status Updates', 'My Notifications', 'Action Required', 'Saved', 'Discover', and 'My Page'. The main content area is titled 'I'm Following' and shows a feed of updates. A prominent update is a task notification: 'You have been assigned a task. Task notification from Standard Employee Requisition for DJohnson2 process to Step: Approve or reject requisition. Today at 11:23 AM'. Below this are messages from Frank Adams and Gardner Raynes. On the right, a task details panel is open, titled 'Job Approval'. It includes a 'Job Approval' header, a 'Approved?' section with radio buttons for 'Approved' and 'Rejected', a 'Comments' field, a 'Submit' button, and 'View More Details' link. Below the task details is a 'Position Information' section with fields for Req Type, Title, Req, Mgr, Status, Dept, Number, and Location.

IBM BPM embedded in Connections allows users to process tasks in context: Connections, Notes, Portal, mobile, etc



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IBM Docs

Improve simplicity and efficiency by which teams build documents

- Preview, present and print files without downloading
- Web-based editors for creating and sharing documents, spreadsheets, and presentations
- Real-time co-editing of documents available in Mobile
- AirPlay dual-display mode (present on one screen, and view speaker notes on your tablet)



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Polls and Surveys

Get a pulse on your team

- Web-based survey/poll designer
- Create single question polls
- Multiple questions in one page
- Define which responses are required
- Place questions in a logical order on a page
- Control how questions flow with rules
- Notifications in the stream to raise awareness and engagement

The screenshot displays the IBM Connections Communities interface. The main content area shows a community page for 'Greenwell Product Launch' with a 'Community Description' featuring a photo of a person climbing a snowy mountain. A poll is visible at the bottom of the page, asking 'Does this style fit with the rest of our products?' with radio button options for 'Yes' and 'No', and a 'Submit' button. The left sidebar contains navigation links such as 'Overview', 'Recent Updates', 'Status Updates', 'Members', 'Media Gallery', 'Related Communities', 'Events', 'HTML Widget', 'Data Sheets', 'Forums', 'Ideation Blog', 'Files', 'Activities', and 'Wiki'. The top navigation bar includes 'IBM Connections', 'Profiles', 'Communities', and 'Apps'. The right sidebar shows 'Important Bookmarks' and 'Members'.



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The 6 Social Business Patterns touch processes in all parts of your business



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Question ?

Thanks



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