

IBM QuickStart Services for Tivoli Monitoring for Applications – mySAP

IBM Tivoli Monitoring for Applications – mySAP

IBM Software Services for Tivoli

This offering helps you to quickly install IBM Tivoli® Monitoring for Applications – mySAP on a remote system to monitor your SAP environment. It enables you to manage your SAP landscape through the implementation of typical use cases, based on best practice solutions.

Challenges

- *Successfully and quickly implement IBM Tivoli Monitoring for Applications – mySAP in your pilot environment to realize a more rapid time to value*
- *Improve proactive and comprehensive monitoring of your SAP landscape*
- *Implement a proven solution for your monitoring requirements in the SAP environment*
- *Benefit from the expertise offered by IBM Tivoli consultants*
- *Develop a proven plan and steps for moving to the next implementation phase*

Benefits

- *Extension of your existing IBM Tivoli Monitoring solution for SAP monitoring*
- *Implementation of a proven solution based on best practices, covering the most frequent requirements*
- *Expert consultant on-site to share lessons learned and valuable expertise to ensure a successful implementation*
- *Assistance in launching deployment in a test environment to prepare for implementation to production*
- *Learn skills and gain hands-on experience*

Deliverables

- *Installation and configuration of IBM Tivoli Monitoring for Applications in your test environment and setup of a remote agent for SAP monitoring*
- *Implementation of the following use cases based on best practices:*
 - *Basic monitoring with standard situations*
 - *CCMS integration*
 - *Monitoring SAP system log, alert log and IDOC log*
 - *Monitoring of critical SAP parameters*
 - *Transaction performance monitoring*
 - *Business transaction monitoring*
- *Provide guidance for deployment of agents in customer environment*
- *Provide information on common issues and basic architecture advantages*
- *Duration: 5 days*

Contact Information

You may contact your IBM account manager or Tivoli Services Sales representative, or visit our Web site: ibm.com/software/tivoli/services/consulting

Copyright IBM Corporation 2007.

IBM, the IBM logo and Tivoli are registered trademarks of International Business Machines Corporation in the United States, other countries, or both. Other company, product and service names may be trademarks or service marks of others. All rights reserved.