



Aligning and bringing increased efficiencies to the energy sector in India.

The IBM FileNet® P8 4.5 Content Manager helped CLP India achieve data accessibility by connecting different locations across India on a common platform. The company also managed to make significant savings in operational costs by using FileNet.



Client Profile

CLP India is a wholly-owned subsidiary of CLP Holdings, a leading investor-operator in the Asia-Pacific energy sector. CLP India set up a 655 MW gas-based power plant in Bharuch, Gujarat in 2002. Since then, the company has embarked on a growth path and is now constructing a 1320 MW coal-fired power plant in Jhajjar, Haryana. This plant is due for commissioning in 2011. CLP India is also the largest foreign investor in the wind power sector, with a combined capacity of 450 MW spread across five states in India.

Task

Running the asset-intensive operation of an energy generation company involves generation of massive amounts of data. This data is crucial to running the operations efficiently and to enable future scale-up of operations. Each business unit head should have easy, anytime access to crucial information. With operations spread across locations, accessibility of data for decision-makers was turning out to be a big challenge for CLP India. Data accessibility is also important to enable compliance with company policies, statutory and regulatory requirements, and internal and external audits. The company wanted to make data easily accessible in a secure

“IBM FileNet P8 has enabled us to leverage on the knowledge that we have collectively created, which is a key asset for the organisation. We are now empowered to take decisions faster, protect our data in a robust, enterprise-wide platform, and introduce more transparency into the organisation.”

*Nimesh Mehta,
Head IT, CLP India*

platform to consolidate and utilise the knowledge. Besides fulfilling other requirements, it would also help in training new company recruits.

CLP India sought to create a robust, scalable and user-friendly platform to implement an Electronic Data Management System (EDMS). The platform would enable CLP India to improve turnaround time, reduce operational costs, and create a business continuity plan.

Solution

IBM FileNet P8 4.5 Content Manager is a platform for managing content and a growth enabler for the company. With FileNet, CLP India now has a common platform connecting the existing plant in Bharuch, the upcoming plant in Jhajjar, the corporate office in Mumbai and the regional office in Ahmedabad. Anybody from any of these locations can learn about statutory requirements, retrieve company policy documents, access project documents, or use common templates to apply for leave or fulfill travel requirements.

Benefits

Implementation covered 18 departments

The EDMS solution included the Content Engine and Application Engine installation and configuration. IBM partner Datamatics Software Services Ltd conducted the end-to-end implementation. CLP India identified 18 departments for implementation of the new platform, which included administration, business development, control & instrumentation, civil, electrical, and fire department. The team created a content repository to which all the departments were given access. Users can access the repository through their intranet application, Workplace. Users have access to library features like add, delete, modify and search. The team identified about 20 folders for categorisation which met the requirements of the various departments.

“The various documents that went into this repository are routine operational records, critical procedure and policy documents, statutory documents, transactional documents, training presentations and project files. We follow strict health and environment guidelines, which are higher than the statutory provisions. It is important for us to acquaint employees about these standards and FileNet has helped us achieve that,” said Mehta.

Reducing operational costs and building disaster recovery

CLP India has accrued significant cost benefits with the FileNet P8 implementation. The company has eliminated unproductive and time-consuming tasks, like managing separate drives for documents and tracing documents to prepare business reports and comply with audits and regulatory issues.

“We have now been able to redeploy manpower into more productive tasks. We have put in place a transparent system which has led to higher levels of employee motivation. We are now encouraging employees to populate the platform and use it for all their requirements. There has definitely been significant cost savings and we are working on finding out how much we’re actually saving.” said Mehta.



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