Unlock the people equation:



Using workforce analytics to drive business results



An IBM Institute for Business Value Workforce Analytics Study



of organizations are able to apply predictive analytics to address people issues

As the complexity of workforce challenges continues to rise, so has the demand for more quantitative approaches to solving tough people-related challenges in organizations. To better understand the state of affairs in workforce analytics, we spoke with over 40 game changers to discover the problems they are trying to solve, the approaches they are using and the pitfalls they've encountered.

Primary drivers of workforce analytics



Analytics approaches



...yet emerging approaches are on the horizon



Social analytics



Neuroscience analytics



Sensor-based analytics



External labor market information

Top business problems

addressed with workforce analytics as identified by leading HR practitioners



Common pitfalls

Guidelines for success

- Being too HR centric
- Seeking data nirvana before starting workforce analytics
- Positioning analytics as a substitute for human judgment
- Link to overall

business strategy

- Take actions based on discovered insights
- Demonstrate the ROI
- Build the capacity to

How to get started with workforce analytics



Choose early winners



Ride a transformational wave



Start small and grow



Leverage symbiotic relationships

Ready to learn more about

using workforce analytics?

Get your insider's guide to workforce analytics. Learn the forces propelling organizations towards the use of workforce analytics, the organizational capabilities required for workforce analytics

optimization, and how organizations are using workforce analytics to impact the business.

Read the full report

ibm.com/smarterworkforce