IBM WebSphere Commerce V7 – Lab exercise

Data load utility

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What this exercise is about

The objective of this lab is to provide you with an understanding of how to use the new WebSphere Commerce data load utility to load and update catalog, price and inventory data.

This lab is provided **AS-IS**, with no formal IBM support.

Lab requirements

Before you begin this lab, ensure your system meets these requirements:

- WebSphere Commerce V7 runtime is installed
- DB2 database is used by WebSphere Commerce
- Madisons starter store has been published
- Inventory system used by Madisons starter store is non-ATP

Note: If the inventory system is not non-ATP, you can change the store's inventory system to non-ATP by running this SQL command in the DB2 Command Line Processor:

CONNECT TO <DB_name> USER <DB_user_ID> USING <DB_user_pwd>

UPDATE STORE SET INVENTORYSYSTEM=-2 WHERE STORE_ID in (SELECT STOREENT.STOREENT_ID FROM STOREENT WHERE STOREENT.IDENTIFIER ='Madisons')

What you should be able to do

At the end of this lab you should be able to:

- Use WebSphere Commerce data load utility to load and update catalog, price, and inventory data.
- Use Management Center Catalog tools to view and manage the data loaded.

Introduction

The WebSphere Commerce data load utility is new in WebSphere Commerce Version 7. The purpose of this utility is to provide an easy to use, fast utility to load data into the WebSphere Commerce database. It offers improvements for some of the difficulties experienced with the mass load utility.

Exercise instructions

The instructions in this lab are Windows[®] operating-system specific. The directory locations and variables are specified in the lab instructions using symbolic references. You will see some screen captures containing the specific values for these variables. When you do this lab, you should replace them with your own values.

Reference variable	Description	Value
<was_home></was_home>	WebSphere Application Server installation directory	
<was_profile_name></was_profile_name>	WebSphere Application Server profile name for WebSphere Commerce instance. This name should be the same as your WebSphere Commerce instance name.	
<wcs_home></wcs_home>	WebSphere Commerce V7 runtime installation directory	
<hostname></hostname>	Computer host name	
<db_user_id></db_user_id>	Database user ID for your WebSphere Commerce instance. This ID should be the same as your database schema's name.	
<db_user_pwd></db_user_pwd>	Password of <db_user_id></db_user_id>	
<db_name></db_name>	Database name for your WebSphere Commerce instance	
<siteadmin_id></siteadmin_id>	Site administrator ID. This is not an operating system ID	
<siteadmin_pwd></siteadmin_pwd>	Site administrator password	

Part 1: Update data load environment settings

In this part, you will setup the data load environment by updating the wc-dataload-env.xml file.

- ____1. Encrypt the database password.
 - ____a. Open a command window and navigate to :

<WCS_HOME>\bin

__ b. Run command :

wcs_encrypt <DB_user_PWD>



____ c. Copy the ASCII encrypted string

Note: your encrypted string should be different from the one in the screen capture if your database user's password is not db2adminb3ta.

- Open wc-dataload-env.xml under <WCS_HOME>\samples\DataLoad\Catalog. This XML file defines all environment settings for data load, including business context data (store identifier, catalog identifier, language) and database settings.
 - ____a. Comment out the code under <!-- database setting for derby in Toolkit -->. This lab is for DB2 database only

```
<!--
<_config:Database type="derby" name="..\db\mall" schema="APP"/>
-->
```

_____b. Remove the comment for the code under: <!-- database setting for AIX/DB2 server -->

```
<_config:Database type="db2" name="<database name>" user="<user>" password="<password>" server="<server>" port="<port>" schema="<schema>" />
```

____ c. You need to replace these attribute values with your own values:

- 1) Replace <database name> with your own <DB_name>.
- 2) Replace <user> with your own database user ID <DB_user_ID>.
- 3) Replace <password> with the ASCII encrypted string you copied in step 1c.
- 4) Replace <server> with **localhost.** This lab assumes your DB2 server and WebSphere Commerce are installed on the same machine.
- 5) Verify 50000 is your own database <DB_name> TCP/IP port. If not, replace it with the correct port number.
- 6) Replace <schema> with your own database schema name. This schema name should be the same as your database user ID <DB_user_ID>.

After you replace all of the attribute values, you code should look similar to this:

<_config:Database type="db2" name="mall" user="db2admin" password="Szv3RSJ0AYIVC0AEOUqvNQ==" server="localhost" port="50000" schema="db2admin" />

____3. Review the business context data to make sure they match your environment.

```
<_config:BusinessContext storeIdentifier="Madisons"
catalogIdentifier="Madisons" languageId="-1" currency="USD">
```

- 4. To verify the **storeIdentifier** and **catalogIdentifier**, you can check the values in the database:
 - ____a. Type 'db2cmd' in the command window. A new DB2 CLP window will be opened.
 - ____b. Type 'db2' in DB2 CLP window.
 - ____ c. Type this command to connect to the database:

connect to <DB_name> user <DB_user_ID> using <DB_user_PWD>

```
      Image: DB2 CLP - DB2COPY1 - C:\DB29.5\BIN\db2setcp.bat DB2SETCP.BAT DB2.EXE

      (c) Copyright IBM Corporation 1993,2007

      Command Line Processor for DB2 Client 9.5.4

      You can issue database manager commands and SQL statements from the command prompt. For example:

      db2 => connect to sample

      db2 => connect to sample

      db2 => bind sample.bnd

      For general help, type: ?

      For command help, type: ?

      Contact to sample the first few keywords of a database manager command. For example:

      ? CATALOG DATABASE for help on the CATALOG DATABASE command.

      ? CATALOG for help on all of the CATALOG commands.

      To exit db2 interactive mode, type QUIT at the command prompt. Outside interactive mode, all command smust be prefixed with 'db2'.

      To list the current command option settings, type LIST COMMAND OPTIONS.

      For more detailed help, refer to the Online Reference Manual.

      db2 => connect to mall user db2admin using db2adminb3ta

      Database Connection Information

      Database alias = MALL

      db2 => _
```

_____d. Issue this SQL query to find the store identifiers.

select identifier from storeent

____e. Issue this SQL query to find the catalog identifiers. select identifier from catalog

TIP: The store identifier (like "Madisons") usually is the same as the catalog identifier.

Part 2: Start Management Center

In this part, you will start Management Center and review the catalog before the data load. Later on, you can use Management Center to review the data which was loaded.

- 1. Start your WebSphere Commerce Server if it is not started yet.
 - ____a. In a command window, change directory to <WAS_HOME>/profiles/<WAS_Profile_name>/bin/.
 - ____b. Run the command:

startServer.bat server1

2. Open a Management Center supported browser and type the URL:

https://<Hostname>:8000/lobtools/cmc/ManagementCenter

- _____3. Login using the site administrator ID <SiteAdmin_ID> and password <SiteAdmin_PWD>.
- 4. Select the Catalogs tool.



5. Expand the catalog for the Madisons store and make sure there are no catalog groups called "Mens Fashion" or "Womens Fashion".

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6. Keep the Management Center window open because you will use it to verify the data loaded in later steps.

NOTE: If your session times out, you may get an error when you reload the Management Center. In this case, you can just log out and login again.

Part 3: Initial load

In this part, you will first review the data load configuration files and then run data load to insert catalog groups and items (SKUs) for the first time.

This loader will create the corresponding products, so there is no need to load the products separately.

Besides that this loader also loads:

- Defining attributes, allowed values and actual value assigned to item (Color, Size)
- List price and default offer price
- 1. Open wc-dataload.xml under directory <WCS_HOME>/samples\DataLoad\Catalog\IntegrateScenario. This is the main data load configuration file which is used for defining the data load flow.

This data load configuration file has many load items.

First it uses the loader defined in **wc-loader-catalog-group.xml** to load catalog groups from file **CatalogGroup.csv**.

Note: wc-loader-catalog-group.xml and CatalogGroup.csv both have the path "../". This means both of these files are located in the parent folder of the wc-dataload.xml.

The other files will load the catalog entries, their attributes and offer prices.

2. The file wc-dataload.xml also defines the data load environment configuration file it will use. In this case, the **wc-dataload-env.xml** file under the parent folder is used.

<_config:DataLoadEnvironment configFile="../wc-dataload-env.xml" />

3. Open the CatalogGroups.csv file under <WCS_HOME>/samples/DataLoad/Catalog. This file contains the catalog groups to be loaded. The first row of the file is the header. The name in the header is used for mapping to the loader configuration file. For example GroupIdentifier is mapped to the GroupIdentifier element in the CatalogGroup noun.

Following figure show the hierarchy of the sample data:



4. Open the file **wc-loader-catalog-group.xml** in the same directory. This is the loader configuration file, which is used for defining the mapping from CSV headers to the elements in the noun.

```
<_config:BusinessObjectBuilder
className="com.ibm.commerce.foundation.dataload.businessObjectbuilder.BaseB
usinessObjectBuilder"
packageName="com.ibm.commerce.catalog.facade.datatypes.CatalogPackage"
dataObjectType="CatalogGroupType" >
<_config:DataMapping>
    <_config:mapping
    xpath="CatalogGroupIdentifier/ExternalIdentifier/GroupIdentifier"
    value="GroupIdentifier" />
```

The attribute **dataObjectType** defines the noun used in the data load. In this case, you load the catalog group. The noun used is CatalogGroupType. The header **GroupIdentifier** in the CSV file is mapped to the **GroupIdentifier** element in CatalogGroup noun using XPath:

CatalogGroupIdentifier/ExternalIdentifier/GroupIdentifier

__ 5. Now it is time to do the data load. In the command window, navigate to <WCS_HOME>/bin and run this command:

dataload ...\samples\DataLoad\Catalog\IntegrateScenario\wc-dataload.xml

Note: You can also use an absolute path for the file. For example:

dataload C:\IBM\WebSphere\CommerceServer70\samples\DataLoad\Catalog\IntegrateScenario\wc-dataload.xml

If you see any errors while running this command, you can look at the log file for details:

<WCS_HOME>/logs/ wc-dataload.log

- 6. Verify the data is loaded into the database:
 - ____a. Go to the DB2 CLP window that you opened in Part 1 step 4.
 - ____ b. Type this command:

```
select * from catgroup where identifier in ('Mens Fashions','Womens
Fashions','Pants','Shirts','Activewear','Accessory')
```

6 records should be returned. These are catalog groups loaded.

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db2 => select * from CATGROUP_ID 	catgroup where ident: MEMBER_ID 	ifier in ('Mens Fashions','Womens Fashions','Pa IDENTIFIER
10056	70000000000000000000002	Accessory
10055	7000000000000000000000	Activewear
10051	7000000000000000000000	Mens Fashions
10053	7000000000000000000000	Pants
10054	700000000000000000000000000000000000000	Shirts
10052	7000000000000000000000	Womens Fashions
6 record(s) select	ed.	

____ c. Issue this command:

select * from catentry where partnumber like 'Cords%'

3 records should be returned. Two items are defined in the CSV file. The product is created automatically.

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* from	catentry where partne	umber like 'Cords%'			•
	MEMBER_ID	ITEMSPC_ID	CATENTTYPE_ID	PARTNUMBER	_
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10703	700000000000000000000000000000000000000	Ø	ItemBean	Cords-Brown-29W x 28L	
selecte	ed.				-
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____ d. Issue this command:

select * from attrvalue where catentry_id in (select catentry_id from catentry where partnumber ='Cords-Black-29W x 28L')

2 records should be returned. These are the defining attributes of this item (Size and Color).

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db2 => select * from	attrvalue w	here catentry_id in (:	select catentry_i	d from catentry wh 👗						
ATTRVALUE_ID	LANGUAGE_ID	ATTRIBUTE_ID	ATTRTYPE_ID	STRINGUALUE						
10952	 	10201	STRING	Black						
10954	-1	10202	STRING	29W × 28L						
2 record(s) select	ed.									
db2 =>				•						
•				▶ //						

____e. Issue this command:

select * from offerprice where offer_id in (select offer_id from offer where catentry_id = (select catentry_id from catentry where partnumber ='Cords-Black-29W x 28L'))

1 record should be returned. It is the default offer price for this item.

🔤 DB2 CLP - DB2COPY	'1 - db2						_ [□×
db2 => select * from	offerprice whe	re offer_id i	n (select	offer_id	from c	offer	where ca	te
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1 record(s) select	ed.							
db2 =>								-

____7. Copy the image files for the catalog groups and catalog entries.

- ____a. Navigate to the directory <WCS_HOME>\samples\catalogimport\
- _____b. Extract the file images.zip into the directory where the Madisons store catalog images are located. For example, if your WebSphere Commerce instance name is demo, this directory should be

<WAS_HOME>\profiles\demo\installedApps\WC_demo_cell\WC_demo.ear\Stores.war\Madisons\im ages\catalog

- 8. Verify the catalog groups and catalog entries appear in the **Management Center** Catalogs tool:
 - ____a. In the **Catalogs** tool, right click Madisons catalog and select "Reload". You may need to log in again if your session has expired.
 - ____b. Browse the catalog groups and catalog entries loaded.

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____ c. Open a product by double-clicking on it. Select the **Defining Attributes** tab. You can two defining attributes (Size and Color) have been created.

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_____d. Right click a product and select **Show SKUs List** from the pop-up menu.

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____e. The SKUs for the product will be displayed.

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____f. Open a SKU by double-clicking it. Expand the Offer Price section. You can see that the list price and offer price are loaded.

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Part 4: Update load

In this part, you will try the update load. Update load means you make changes to the CSV file and run the data load again to upload the changes to the database.

_ 1. In Catalogs tool, type **Cords-Black-29W x 28L** in quick search and press enter.



2. Open the resulting SKU in the property view.

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	•	1	23.00				+

____3. You want to change two things for this item. First, change the "Long Description"

From

Fabric 50% cotton, 50% polyester.

To:

Fabric 80% cotton, 20% polyester.

Second, change the "Offer Price"

From

25.00

To:

22.00

4. Open **CordsWithAttributesPrice.csv** under <WCS_HOME>\samples\DataLoad\Catalog\ IntegrateScenario. You can use a text editor, IBM Lotus Symphony or Excel to edit the CSV file. Make the changes to Price and LongDescription as shown below. Save the file.

А	В	С	D	E	F	G	Н	
PartNumber	ParentPartNumber	Sequence	ParentGroupIdentifier	ListPrice	Price	Name	ShortDesc	LongDescription
Cords-Black-29W x 28L	Cords	1	Pants	30	22	Men's cord	Men's cord	Fabric 80% cotton, 20% polyester.
Cords-Brown-29W x 28L	Cords	2	Pants	30	25	Men's cord	Men's cord	Fabric 50% cotton, 50% polyester.

5. In the command window, navigate to <WCS_HOME>\bin and run this command:

dataload ...\samples\DataLoad\Catalog\IntegrateScenario\wc-dataload.xml

6. In Management Center, reload "Cords-Black-29W x 28L" in the property view. You can see both the Long Description and Price are updated.

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Master Catalog Categories Cords-Black-29W x 28L Save and Close Close
Search Results
Dress shirt Fabric 80% cotton, 20% polyester,
IIII Cords-Black-29W x 28I
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Kitchenware States (i)
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D 🖹 Shirts
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Manufacturer part number U
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♥ Pricing
List price C + USD BRL CAD CNY EUR JPY K
Offer price (Madisons) (1) Minimum Quantity * USD 881 CAD CNV EUP

Part 5: Update inventory

In this part, you will learn how to update the inventory quantity for the items previously loaded.

___1. In the command window, navigate to <WCS_HOME>\bin, and run this command:

```
dataload ..
\samples
DataLoad
Catalog
IntegrateScenario
wc-dataload-non
ATP-inventory.xml
```

Note: You can also use an absolute path, for example:

dataload C:\IBM\WebSphere\CommerceServer70\samples\DataLoad\Catalog\IntegrateScenario\wc-dataload-nonATP-inventory.xml

Check the log file <WCS_HOME>\logs\ wc-dataload.log if you see any errors.

2. Verify if data is loaded into the database.

____a. Issue this SQL query from a DB2 CLP window:

```
select * from inventory where catentry_id = (select catentry_id from
catentry where partnumber ='Cords-Black-29W x 28L')
```

1 record should be returned. It is the inventory of this item.

- 3. Verify the inventory by ordering the item from the Madisons store.
 - ____a. In the Management Center Catalog tools, make sure the Madisons store is selected and click the "Store Preview" button.

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b. Copy the store URL shown in the Store Preview Options (Do not press enter or click "Launch Store Preview")

Store Preview Options Manage SKU Descriptive Attributes Defining attrib	utes Merchandising Associations Ass
What store URL do you want to preview? (Default is stor	re home page)
Store Address	
http://aimcpvs/webapp/wcs/stores/servlet/StoreView?st	toreId=10001 🔹
Store Alias	
Madisons	
Dptions	
	Launch Store Preview Cancel

____ c. Open a new browser window and paste the store URL. For example, the URL in the above screen capture:

http://aimcpvs/webapp/wcs/stores/servlet/StoreView?storeId=10001

- ____ d. Browse to the new Men's Fashions and Pants category.
- ____e. Select Cords and click Add to Cart.

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____f. Select a Color and Size and click Add to Cart

MADISON	15	Home Shopping Cart A	Search Q dvanced Search Store Locator Sign In
Furniture Men's Fashi	ons Tableware Women's Fashions	See All	Cart: 0 item(s) subtotal: \$0.00
Home Men's Fashions P	ants		US Dollar 🛛 😪
Men's Fashions	Pants		Compare
Shirts	Cords	dose 🔀	Drag products here to compare
	\$22.00	Quantity: 1 Add to Cart	E-mail Newsletter Subscribe now!
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		more info	
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	\$22.00 1 Add to Cart	Add to Cart	

Part 6: Manage merchandising associations

In this part, you will learn how to load merchandising associations and how to delete them.

1. In the command window, navigate to <WCS_HOME>\bin, and run this command:

```
dataload ..\samples\DataLoad\Catalog\IntegrateScenario\wc-dataload-
merchandising-association.xml
```

- _____ 2. Verify the data is loaded into the database.
 - ____a. Issue this SQL query:

```
select * from MASSOCCECE where catentry_id_from = (select catentry_id
from catentry where partnumber ='Cords-Black-29W x 28L')
```

2 records should be returned. They are the merchandising associations for this item.

db2 =≻ select	* from	MASSOCCECE where	catentry_id_from	= (select catent	try_id	d from (catentry where	partnumber ='Cords-Bla	ack-29W x 28L')
MASSOCCECE_ID		MASSOCTYPE_ID		CATENTRY_ID_FROM	F	RANK		CATENTRY_ID_TO	MASSOC_ID
	10201 10202	X-SELL UPSELL		 14 14	4702 4702		1.00000 2.00000	14202 15202	NONE None
2 record(s)	selecte	ed.							

3. Verify the merchandising associations are loaded in the Management Center Catalogs tool:

____a. In the Catalogs tool, type **Cords-Black-29W x 28L** in the quick search and press enter.

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Master Catalog Categories	Q S	Search Resu	Its - All Catalog Er 1 1 objects matching Cords	ntries incluc -Black-29W x 28	ling SKUs st.		
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 Decive work ■ Unassigned Catalog Entries ▷ ☑ Madisons 	8881	Cords-Black- 29W x 28L	Men's corduroy pants - Black 29W x 28L			V	
	•						1 to 1 of 1
							1
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_____b. Open the SKU Cords-Black-29W x 28L and select the Merchandising Associations tab. You can see the two merchandising associations are displayed. Click the Reload button on the menu bar if you cannot see them.

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IIII Cords-Black-29W x 28L Junassigned Catalog Entries Indisons	ions 🛈	Show All Sequence 1.0	Find and A	* Code Casual shirt- White-Small	Name Casual shirt-White-Small	* Association Cross-sell	Q	2uantity
IIII Cords-Black-29W x 28L Unassigned Catalog Entries Image: The second secon	ions 🕕	Show All Sequence 1.0 2.0	Find and A	* Code Casual shirt- White-Small Classic pleated dress pant-Black- 29W × 32L	Name Casual shirt-White-Small Classic pleated dress pants - Black-29W × 32L	* Association Cross-sell Upsell	Q • 1	Quantity
IIII Cords-Black-29W x 28L Unassigned Catalog Entries Indisons	ions (i)	Show All Sequence 1.0 2.0	Find and A	* Code Casual shirt- White-Small Classic pleated dress pant-Black- 29W × 32L	Name Casual shirt-White-Small Classic pleated dress pants - Black-29W x 32L	* Association Cross-sell Upsell	Q • 1	2uantity L +

- __4. Now try deleting the Upsell association. To do this, open MerchandisingAssociations.csv under <WCS_HOME>\samples\DataLoad\Catalog\IntegrateScenario. You can use a text editor, IBM Lotus Symphony or Excel to edit the CSV file.
- 5. Change the Delete cell for the "Upsell" association from 0 to 1 and save the file.

Α	В	С	D	E	F
PartNumber	AssociationType	TargetPartNumber	Sequence	Quantity	Delete
Cords-Black-29W x 28L	CrossSell	Casual shirt-White-Small	1	1	0
Cords-Black-29W x 28L	UpSell	Classic pleated dress pant-Black-29W x 32L	2	1	1

6. In the command window, navigate to <WCS_HOME>\bin, and run this command again:

dataload ../samples/DataLoad/Catalog/IntegrateScenario/wc-dataloadmerchandising-association.xml

7. Verify the Upsell merchandising association has been deleted by reloading this item in the Management Center Catalogs tool:

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Master Cata Search R Case Active W	Alog Categories Alog Categories Alog Categories Alog Categories Alog Mana Alog Man	Cords-Black-	29W x 28	– Defining attri	butes Merchandising Associat	Save and Close	Close
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Part 7: How to turn on data load trace

If there are errors reported during data load, you can turn on the data load trace to debug the problem by specifying one extra parameter on the command line.

____1. Run this on the command line:

```
dataload ..\samples\DataLoad\Catalog\IntegrateScenario\wc-dataload.xml -
D.level=FINER
```

2. The trace output file **wc-dataload.log** can be found under:

<WCS_HOME>\logs

NOTE: The noun populated from the CSV is helpful in debugging problems. You can find the noun by searching for the second occurrence of populateDataObject in the wc-dataload.log

The following is an example:

```
<?xml version="1.0" encoding="UTF-8"?>
```

<sdo:datagraph xmlns:_cat="http://www.ibm.com/xmlns/prod/commerce/9/catalog"

xmlns:_wcf="http://www.ibm.com/xmlns/prod/commerce/9/foundation" xmlns:sdo="commonj.sdo">

```
<_cat:CatalogGroupType displaySequence="1.0"
```

```
topCatalogGroup="true">
```

<_cat:CatalogGroupIdentifier>

```
<_wcf:ExternalIdentifier>
```

<_wcf:GroupIdentifier>Mens Fashions</_wcf:GroupIdentifier>

```
<_wcf:StoreIdentifier>
```

<_wcf:ExternalIdentifier/>

- </_wcf:StoreIdentifier>
- </_wcf:ExternalIdentifier>
- </_cat:CatalogGroupIdentifier>
- <_cat:Description>
 - <_cat:Name>Men's Fashions</_cat:Name>
 - <_cat:Thumbnail>images/catalog/mens_shirts_dress_stone_sm.gif</_cat:Thumbnail>
 - <_cat:FullImage>images/catalog/mens_shirts_dress_stone.gif</_cat:FullImage>
 - <_cat:ShortDescription>All men's dresswear</_cat:ShortDescription>
 - <_cat:LongDescription>Find the latest in men's fashions.</_cat:LongDescription>
 - <_cat:Keyword>mens fashions</_cat:Keyword>
- </_cat:Description>

<_cat:ParentCatalogGroupIdentifier>

- <_wcf:ExternalIdentifier>
 - <_wcf:StoreIdentifier>
 - <_wcf:ExternalIdentifier/>
 - </_wcf:StoreIdentifier>
- </_wcf:ExternalIdentifier>
- </_cat:ParentCatalogGroupIdentifier>
- </_cat:CatalogGroupType>
- </sdo:datagraph>

Part 8: Clean up the data loaded

If you want to clean up the all the data loaded in the previous steps to start again, you can run this script in DB2 CLP window, for example:

db2 -tvf <WCS_HOME>\samples\DataLoad\Catalog\IntegrateScenario\CleanUp.sql

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