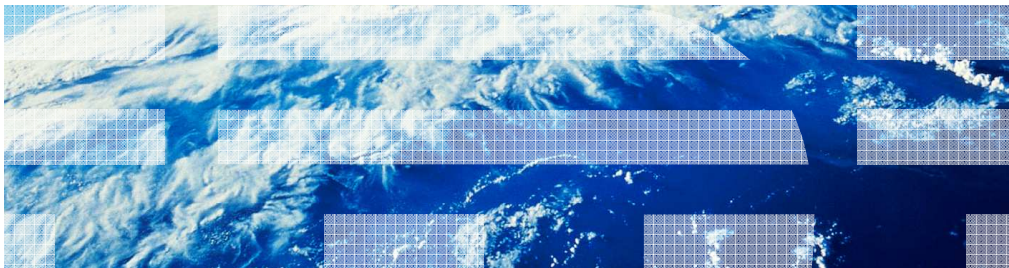


## WebSphere Commerce Version 7 Feature Pack 3

### Reducing total cost of implementation



This presentation provides an overview of the enhancements to reduce total cost of implementation in WebSphere Commerce Version 7 Feature Pack 3.

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## Table of contents

- Starter store companions
  - Review of starter store companion assets
  - Updates for Feature Pack 3
- New documentation framework

This presentation provides a review of the starter store companion assets and summarizes the updates available with Feature Pack 3. The presentation concludes with an overview of a new documentation framework in the WebSphere Commerce Information Center.

## ***Review of starter store companion assets***

This section reviews the starter store companion assets.



## WebSphere Commerce TCOI summary

<b>Plan</b>	Starter store use cases HTML assets package	Starter store site flow
<b>Design</b>	Starter store use cases Starter store site flow HTML assets package	Overall shopping flow diagram Order status transition flow diagram Order task command documentation
<b>Develop</b>	Starter stores Order task command documentation Refactored Order commands	WebSphere Commerce High Level Test Plan Starter store FVT Test Case Document Storefront Test Automation Engine and scripts
<b>Operations</b>	Data load utility WebSphere Commerce Build and Deployment tool	<b>Test</b>
<b>Post-production</b>	Generate HTML assets package	Legend Starter store companions

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Reducing total cost of implementation

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This slide summarizes the various tools, assets, documentation and code that has been introduced in version 7 and version 7 feature packs to help reduce the total cost of implementation for a WebSphere Commerce solution. The areas highlighted in yellow are known collectively as the starter store companion assets. These assets are used along with the starter store code to help you quickly get a store up and running. The individual assets and the enhancements in Feature Pack 3 are summarized in this presentation.

## Starter store use cases

- Describes main flows, alternate flows and exception flows for all starter store pages
- Provides store flow summary diagrams
- Organized by store area
  - Registration
  - My Account
  - Catalog browsing
  - Shopping cart
  - Checkout
  - Store locator

The starter store use cases document describes the main, alternate and exception flows for both the Madisons and Elite starter stores. Use this document as a starting point for defining your own store use cases. You can remove use cases for features you're not using and add use cases for new functionality.

## HTML assets package

- Direct HTML editing for starter stores
- Allows web designers to work with HTML / CSS
- JSP highlighting to help store developers to map HTML changes to store JSP files
- HTML capture done with Storefront Test Automation Engine
  - Already done for Madisons and Elite
  - Can be configured and run against any store

The static HTML asset helps store designers and developers work together more efficiently. It can also be useful for doing a fit-gap analysis or rapid prototyping. This set of HTML, CSS and JavaScript assets allows you to walk through an entire Madisons and Elite store flows without having a full WebSphere Commerce environment running. web designers can take the existing starter store pages and, using only HTML and CSS, create a custom version of the pages for store developers to build. Store developers can then make use of the JSP highlighting feature to easily see which JavaServer Page files to update and transfer the styling changes to the real store JSP pages.

Once you have a customized store, you can create a new static HTML package using the Storefront Test Automation Engine. Using automated test scripts, you can capture an updated version of the store HTML. Additional utilities are provided to help you convert the captured HTML into a new static package ready for your next store update.

**IBM**

**Highlight tool**

CTRL + ALT + H to activate

The screenshot shows the MADISONS website interface. The highlight tool has marked several areas with dashed red borders and labeled them with JSP file names:

- TopCategoriesDisplay.jsp
- CachedHeaderDisplay.jsp
- Furniture Tableware Kitchenware Apparel
- BreadCrumbTrailDisplay.jsp
- Home
- United States English
- US Dollar
- CachedLeftSidebarDisplay.jsp
- Furniture
  - Lounge Chairs
  - Office Chairs
  - Desks
  - Coffee Tables
  - Table Lamps
  - Desk Lamps
  - Fabric Sofas
  - Leather Sofas
  - Loveseats
  - Outdoor
- Tableware
  - Plates
  - Silverware
  - Table Glasses
  - Wine Glasses
  - Tea and Coffee Cups
  - Tea Pots
- Kitchenware
- ContentAreaESpot.jsp
- ContentAreaESpot.jsp
- ContentAreaESpot.jsp
- ContentAreaESpot.jsp

JSP name

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You can use the highlight feature on the static page using CTRL-ALT-H and it will mark up the page with borders and give you the JavaServer Page files names.

## High Level Functional Verification Test Plan Template document

- Agreements between project management team and developers on the test scope
- Microsoft Word document format
- A document template, not considered to be a complete plan
- No changes in feature pack 3

1	Introduction	4
2	Document Control Information	5
2.1	Author / Owner	5
2.2	Approvers	5
2.3	Reviewers	5
2.4	Summary of Changes	5
3	Supporting Documents	7
4	Use Cases	8
5	Objective	9
6	Assumptions	10
7	Functional Verification Test	11
7.1	Functional Verification Test Scope	11
7.1.1	Functional Scenario Testing	11
7.1.2	Access Control Testing	12
7.1.3	Large Scale Data Testing	13
7.1.4	Globalization Verification Testing	14
7.1.5	Accessibility Verification Testing	15
7.1.6	Exploratory Testing / Ad hoc Testing	16
7.2	What is NOT within the Functional Verification Test Scope	17
8	Test Methodology	18
8.1	Entry and Exit Criteria	18
8.1.1	Entry Criteria	18
8.1.2	Exit Criteria	19
8.1.3	Exception Handling for Entry / Exit Criteria	19
8.2	Regression Testing	20
8.3	Test Automation	20
8.3.1	Automation Considerations	20
9	Environments Supported and Tested	22
9.1.1	Server Environment	22
9.1.2	Client Environment	22
10	Exclusions	23
11	Dependencies	24
12	Responsibilities	25
13	Schedule	26
14	Risk Management	27
14.1	Risks	27

The High Level Functional Verification Test Plan document is an agreement between the project management team and developers on test coverage and scope. The document is a template that is not considered to be complete. In the document, instructions and samples are provided to help you complete your own test plan. A screen capture in this slide shows part of the contents in the document.



---

## Functional Verification Test Case Document

- Provides detailed steps to test the features contained in the Madisons and Elite starter stores
- Modifiable Microsoft Excel document
- Contains the set of test cases that align with the use case documentation
- Contains the test data to run the test cases
- Use it as starting point to extend to create your own test case document

The Functional Verification Test Case Document provides the detailed test procedures or steps to test the features contained in the Madisons and Elite starter stores. It is a customizable test plan in Microsoft Excel format. The test cases provided in this document align with the use case documentation. You can start with this test case document and modify it to accommodate your customizations made to the starter stores during the implementation phase.

## Functional Verification Test Case Document - example

A	B	C	D
1	<b>SCENARIO TO USE CASES MAPPING</b>		
2			
3	<SCENARIO TEMPLATE CAN BE FOUND AT THE END. Scenario 49 and 50>		
4			
5			
6	<b>Scenario 1</b>	<b>Scenario Objective</b>	
7	FSTORE.B2C.01	Register a Shopper	<a href="#">TEST CONDITION MATRIX</a>
8		<a href="#">USE CASE TO SCENARIOS MAP</a>	<a href="#">TEST CASES</a>
9	<b>#</b>	<b>Use Case(s)</b>	<b>Additional Document Link</b>
10	1	101 - Shopper registers for an account with the store	<a href="http://publib.boulder.ibm.com/infocenter/wchelp/v7r0m0/index.jsp?topic=/com.ibm.commerce.madisons-starterstore.doc/refsrsmmadisonregister.htm">http://publib.boulder.ibm.com/infocenter/wchelp/v7r0m0/index.jsp?topic=/com.ibm.commerce.madisons-starterstore.doc/refsrsmmadisonregister.htm</a>
11	2	401 - Shopper adds an item to the Shopping Cart	<a href="http://publib.boulder.ibm.com/infocenter/wchelp/v7r0m0/topic/com.ibm.commerce.madisons-starterstore.doc/refsrsmmadisonshoppingcart.htm">http://publib.boulder.ibm.com/infocenter/wchelp/v7r0m0/topic/com.ibm.commerce.madisons-starterstore.doc/refsrsmmadisonshoppingcart.htm</a>
12	3	405 - Shopper views the content of the Shopping Cart	<a href="http://publib.boulder.ibm.com/infocenter/wchelp/v7r0m0/topic/com.ibm.commerce.madisons-starterstore.doc/refsrsmmadisonshoppingcart.htm">http://publib.boulder.ibm.com/infocenter/wchelp/v7r0m0/topic/com.ibm.commerce.madisons-starterstore.doc/refsrsmmadisonshoppingcart.htm</a>
13	4	501 - Guest shopper checks out	<a href="http://publib.boulder.ibm.com/infocenter/wchelp/v7r0m0/topic/com.ibm.commerce.madisons-starterstore.doc/refsrsmmadisoncheckoutflow.htm">http://publib.boulder.ibm.com/infocenter/wchelp/v7r0m0/topic/com.ibm.commerce.madisons-starterstore.doc/refsrsmmadisoncheckoutflow.htm</a>
14	5		
15	6		
16	7		
17	8		
18	9		
19	10		
20			
21			
22	<b>Scenario 2</b>	<b>Scenario Objective</b>	
23	FSTORE.B2C.02	Shopper Signs in to the Store	<a href="#">TEST CONDITION MATRIX</a>
24		<a href="#">USE CASE TO SCENARIOS MAP</a>	<a href="#">TEST CASES</a>
25	<b>#</b>	<b>Use Case(s)</b>	<b>Additional Document Link</b>
26	1	102 - Registered shopper signs in to the store	<a href="http://publib.boulder.ibm.com/infocenter/wchelp/v7r0m0/topic/com.ibm.commerce.madisons-starterstore.doc/refsrsmmadisonsignin.htm">http://publib.boulder.ibm.com/infocenter/wchelp/v7r0m0/topic/com.ibm.commerce.madisons-starterstore.doc/refsrsmmadisonsignin.htm</a>
27	2	103 - Registered shopper signs out of the store	

10

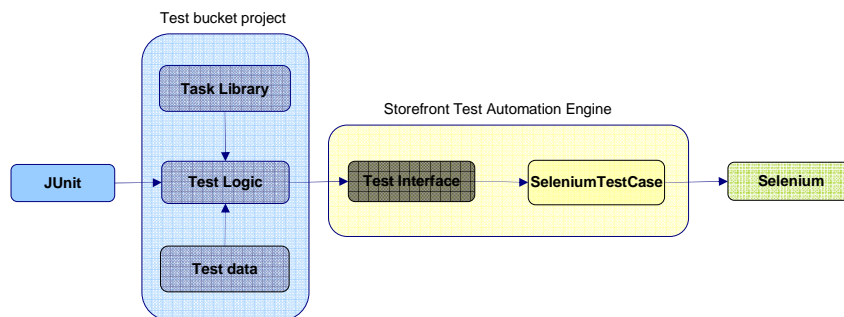
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This screen capture shows an example of one worksheet in the test case document. The selected worksheet provides a mapping for each test scenario back to the use cases it covers. You can see several other tabs along the bottom that include information such as a use case to test scenario mapping, the individual test cases and the test case data.

## Storefront test automation engine

- Software to automate storefront functional verification test
- Use JUnit to run the test scripts
- Use Selenium to perform browser actions
- Packages provided
  - Storefront Test Automation Engine
  - Madisons and Elite starter store test bucket projects
- Test scripts derived from test case spreadsheet



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Storefront automation harness is provided to assist in automating functional verification testing. It consists of four key assets: JUnit, test bucket project, Storefront Test Automation Engine and Selenium.

JUnit is a Java tool used to run test cases. It is used by the storefront automation harness to initiate tests.

The test bucket project is a Java project which contains test logic, test data and task library packages.

The test logic package contains test scripts. A test script is a Java class which contains all the logic for a test scenario.

The test data package contains data files which hold the actual data for each test script.

The task library package contains the reusable tasks. A library is a Java class. A task is a Java method which implements a storefront action, such as clicking on the header link.

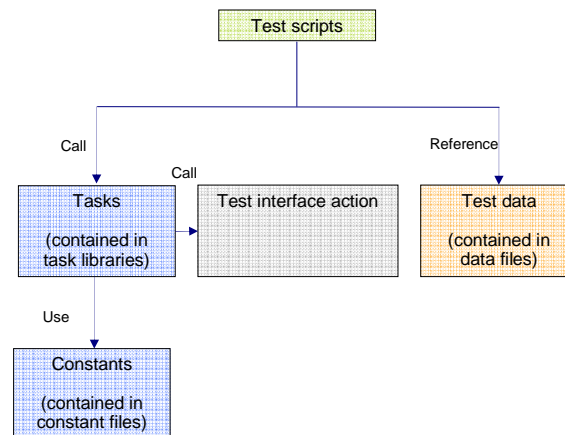
Storefront Test Automation Engine is a Java project which contains the code to interact with the Selenium test tool to do the test. Two key packages are included in this project: Test interface and Selenium Test case.

Test interface provides a set of methods, such as click, select, and type. The test scripts use these methods to instruct the Selenium test tool to perform the corresponding action in the actual browser.

Selenium Test case is the implementation of test interface for Selenium tool.

## Test scripts

- A Java class that automates a single test scenario
- Contains one or more JUnit test case methods
- Test cases perform storefront actions by calling the tasks in a specific order
- Tasks use constants to represent storefront object DOM IDs
- Tasks call the test interface action methods to send action to browser
- Test interface actions use DOM IDs passed by tasks to access the storefront objects
- Each test script references one test data file



A test script is a JUnit Java class that automates a single test scenario. Each test script contains one or more test cases. A test case is a JUnit test case method which holds the logic to perform storefront actions by combining tasks from the task libraries in a specific order. The tasks are contained in task libraries. The tasks call the test interface action methods to send actions to the browser. They pass values, stored as constants, to represent the DOM ID of the page element to take the action on. The test interface uses the DOM ID to access the storefront object. The data used for a test case is from a data file. You should have one data file for each test script.

## ***Updates for Feature Pack 3***

This section summarizes the updates to starter store companion assets in Feature Pack 3.

## Starter Store Companion updates

- Use case and static HTML updates
  - Base starter stores
  - Base starter stores + store enhancements
  - Madisons + store enhancements + social commerce
  - Brazil starter store (post GA for use cases)
  - China starter store
- Test case updates
  - Search
  - Social Commerce (post GA)
- Test script updates
  - Search (post GA)

All of the existing starter store companion assets have been updated to the feature pack 3 level. In addition, some features from the add-on store archives have been included. This slide summarizes the features included in the latest version of each asset. The use case document and static HTML package is available in five different versions. Each version contains a different subset of features. You can choose the version that most closely matches the features you plan to use in your store. The test case document has been updated to include test scenarios for the search and social commerce features. The next version of the automated test scripts will include test cases for the WebSphere Commerce search feature.

## Use case organization overview

- Top level use case represents a unique shopper function
  - Examples: search, create a blog entry
- Alternate flow for a use case represents an optional way to achieve the same function
  - Examples: Ajax versus regular checkout, various add to cart methods
- To customize
  - Locate all use cases that deal with the store function being changed
    - Might span multiple shopper function use cases
    - Refer to the use case's **Store Function** and **Related Use Cases**
  - Update the affected use cases

The use case document is organized based on shopper functions within the store. For each shopper function, there might be alternate ways to complete the same task. These are recorded as alternate flows for a use case. When it comes to customization, you might need to update or remove use cases related to a specific store function, such as subscriptions, that spans multiple use cases. You can use the Store Function and Related Use Cases fields in the use case definition to locate the other use cases to be modified.

## ***New documentation framework***

This section introduces a new documentation framework.



## TCOI documentation framework

- Problem
  - Can be time consuming to find the right information when you need it
  - Easy to get lost in the details
- Solution
  - Create a central summary of implementation resources
    - Grouped by project phase
    - Dashboard experience
    - Consolidated from multiple sources

Having access to the right information at the right time is an important part of reducing the cost of implementation during a project. To help ensure you can quickly find the right assets and information for each phase of your project, a new documentation framework has been added in the WebSphere Commerce Information Center. The framework groups information by project phase and introduces a new dashboard style display method. It also consolidates information from multiple sources to provide a summary of all available implementation resources. You can find this new information resource in the Planning book in the Information Center.

## Planning book

- Product overview
- Planning**
  - Concept stage
    - Concept stage: HTML starter stores
    - Concept stage: Use case documentation
  - Design stage
  - Implementation stage
  - Testing stage
  - Launch stage
  - Maintenance stage
- Installing
- Migrating
- Operating
- Administering
- Tutorials
- Samples
- Developing
- Securing
- Tuning
- Troubleshooting and support
- Reference
- Glossary

[Planning >](#)

### Concept stage

During the Concept stage of your project you communicate WebSphere Commerce capabilities. WebSphere Commerce provides resources that you can use to demonstrate, describe and capabilities.

[Concept](#)
[Design](#)
[Implement](#)
[Test](#)
[Launch](#)
[Maintain](#)

Reference material	Use this to ...
<a href="#">HTML Store</a>	WebSphere Commerce provides a set of static, navigable HTML pages for the store pages and their different supported flows. For example, there shopping cart, a shopping cart page with more than 20 items and pagination; opening the HTML files in a browser. You do not need a development environment. While viewing a static page you can display the names of the JS highlight feature. The highlight feature marks off each JSP page and sheet.
<a href="#">Use case documentation</a>	During a customization project, you must perform architectural design for the store. To reduce the time required to document use cases for your store clearly describes the functionality provided with a starter store.

This slide shows a screen capture of the new Planning book. Each project phase has its own tab so you can easily navigate between phases without returning to the table of contents on the left. The table on each tab provides links to the reference material available for the selected phase along with a description of when and how to make use of each resource.

## Summary

- Starter store companions
  - Review of starter store companion assets
  - Updates for feature pack 3
- New documentation framework

This presentation provided a review of the starter store companion assets and summarized the updates available with feature pack 3. The presentation concluded with an overview of a new documentation framework in the WebSphere Commerce Information Center.

## References

- **Testing starter stores**
  - <http://publib.boulder.ibm.com/infocenter/wchelp/v7r0m0/topic/com.ibm.commerce.starterstores.doc/refs/rsmstorefrontautomationharness.htm>
- **Static starter stores**
  - <http://publib.boulder.ibm.com/infocenter/wchelp/v7r0m0/topic/com.ibm.commerce.starterstores.doc/refs/rsmstatichtmlassets.htm>
- **Planning book**
  - [http://publib.boulder.ibm.com/infocenter/wchelp/v7r0m0/topic/com.ibm.commerce.planning.doc/concepts/cpl\\_planning\\_main.htm](http://publib.boulder.ibm.com/infocenter/wchelp/v7r0m0/topic/com.ibm.commerce.planning.doc/concepts/cpl_planning_main.htm)

This slide provides some reference links.



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