

In this training module, you use the report console of Tivoli[®] Security Operations Manager 4.1.1 to define parameters of reports.



You can use the configuration area of the administration console in Tivoli Security Operations Manager to set parameters. These parameters include email or fax settings, LDAP authentication, and cache settings. You can use these parameters to generate reports.

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Log in to the **Configuration** area of the administration console and click the **Service** tab. On this tab, you can configure parameters that control how JReport connects to the server. You can set the parameters for a port number, maximum number of handlers, maximum number of connections, connection timeout, and other parameters. Connection timeout refers to an Internet timeout, not the timeout of the report GUI. Changing service parameters is not recommended. If you must change parameters, you should change them under exclusive recommendation from the IBM Tivoli support team.

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On the **Log** tab, you can set long-term values for logs. These values can be for log type, event, error, debug information, and more. You can set traces at multiple levels, including **OFF**, as well as error levels. You can also set login to test for reports here.

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You can set email report parameters for users. If you want to schedule reports to be sent to an email address, you must have an SMTP server in your environment. On the **E-mail** tab, you can provide SMTP server details, such as host name, IP address, and email address of the sender. You can set the default format in which the report would be sent by mail. You can also control maximum email size, in kilobytes.

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On the **Cache** tab, you can define how many catalogs or reports you want to place in cache. You should keep these settings at their default value of 10 and change them only at the direction of the IBM Tivoli support team. You can use the **Add** or **Remove** options to add or remove report catalogs from the cache.

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One of the more important settings on the Advanced tab is the **Enable Multiple Users to Log in Using the Same User Name** option. If the check box for this option is cleared, the current user is logged out when another user logs in with the same name.

The **User Session Timeout** parameter defines the time, in minutes, after which a user will be logged off if no action has been performed. The default value of the parameter is 180 minutes.

The **View Report Set Timeout** parameter is also important. The Tivoli Security Operations Manager Report console might show a timeout error during the execution of a report that takes a long time to execute. You can increase the value of this parameter to resolve the error. The default value of the parameter is 190 seconds.

The **Task Duration Checking Period** option defines the time in seconds after which the JReports are checked. The default value is 30 seconds.

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On the **LDAP** tab, you can change the LDAP settings. If you configure the Central Management Server (CMS) for remote authentication, the same setting is used for LDAP authentication for reports. If you do not have remote authentication for the CMS, and you want remote authentication for reports only, you can provide LDAP server details in this section.

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If you want to fax scheduled reports, you must provide fax information on the **Fax** tab. Changes to any settings do not take effect until the server is restarted. If you make any changes to JReports settings, be sure to restart the server.



In this module, you learned how to configure service parameters controlling JReport. You also learned how to set the log, email, cache, LDAP, and fax settings, and how to work with the Advanced settings.



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