IBM BUSINESS PROCESS MANAGER 7.5 – LAB EXERCISE

Developing business processes with Advanced Integration Services, the Process Developers perspective

A top-down approach

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What this exercise is about

IBM Business Process Manager Advanced (BPM) V7.5 is a single BPM solution that combines the best of breed human-centric and integration-centric capabilities into a unified platform.

When developing a business process that uses services to integrate functionality from other systems there are several different approaches that can be taken. With one approach, the process developer defines the interface for the service to be called and the integration developer will then create the implementation based on the interface provided. This *top-down* approach works well when the service does not already exist.

Another approach is for the integration developer to create the service interface and the service implementation and then make them available to the process developer in a Toolkit. This *bottom-up* approach works well when there is already a mature SOA architecture with reusable services.

In this exercise you will learn how to use the *top-down* approach for integrating *Advanced Integration Services* into your human centric business process.

Lab requirements

These products below are required for this exercise:

- IBM Business Process Manager V7.5 Server with IBM Process Center V7.5 stand-alone profile
- IBM Process Designer V7.5
- IBM Integration Designer V7.5
- DB2 V9.7.200.358 or higher

Throughout the lab, references to these products drop the IBM prefix and the version, calling the Process Center, Process Designer, and Integration Designer.

What you should be able to do

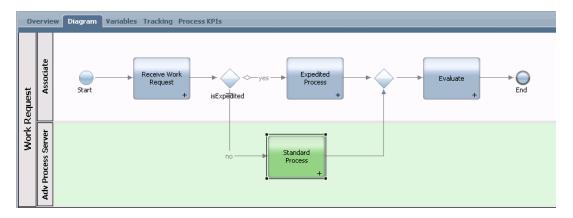
At the end of this lab you should be able to:

- Import an existing business process definition into Process Center
- Implement a simple business process definition in Process Designer
- Define an Advanced Integration Service in Process Designer
- Configure Integration Designer to connect Process Center
- Implement the Advanced Integration Service in Integration Designer
- Publish and synchronize changes between Integration Designer and Process Center
- Test a business process definition that is associated to an advanced integration service in Process Designer

Introduction

This lab exercise has three parts to it. As you work through the lab you will be switching roles from *process developer* to *integration developer* and then back to *process developer*.

The business process used for this exercise models a work request order where the request can be handled using either the standard process or the expedited process. The expedited process requires human interaction while the standard process can be automated using existing services.



As the *process developer*, you will import a **Work Request** business process that was created with WebSphere Lombardi edition V7.1 and using a new feature of the *Activity Wizard*, you will convert the generic service into an *advance integration service* called **Standard Process AIS**.

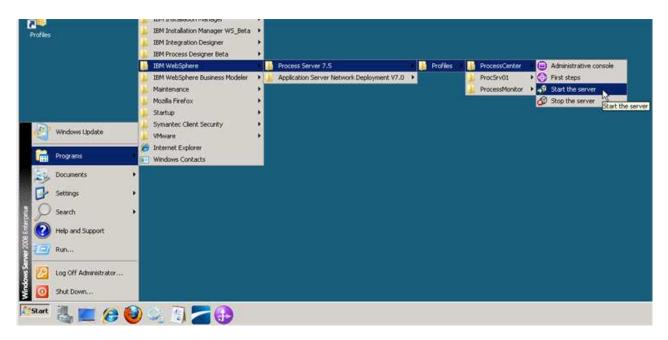
In the second part you switch roles and become the *integration developer*. Using Integration Designer, you will first import the business process components into your workspace. Then you will implement the **Standard Process AIS** service as a Java component. When the implementation is complete, you will publish it to the *Process Center* repository, where it can then be used by the *process developer*.

Returning to the *Process Designer*; as a *process developer* you will step through the Work Request business process and test the newly created **Standard Process AIS** *implementation* in the context of the business process flow.

Part 1: Process Designer - Defining the Advanced Integration Service

The first part of this lab will focus on importing as existing business process into **Process Designer** and defining an **Advanced Integration Service** called **Standard Process AIS** which will eventually be implemented using **Integration Designer**.

- 1. Start Process Center
 - __ a. Select Start → Programs → IBM WebSphere → Process Server 7.5 → Profiles → Process Center → Start the Server



__ b. Wait for the server to start, which can take a few minutes. While it is starting, you should see this window:



__ c. When the server startup completes, you will see some additional messages in the window and then it will then close automatically. When the window disappears, you are ready to continue

___ 2. Start Process Designer

__ a. Start **Process Designer** by clicking on the Process Designer icon from the Windows *Start* menu.



NOTE: The user that will be publishing the Process Application or Toolkit that contains Advanced Integration Services must have either *Deployer* or *Configurator* administrative privileges in the WebSphere Process Server user registry. This is managed through the *WebSphere Process Server administrative console*, also known as the *Integrated Solutions Console*.

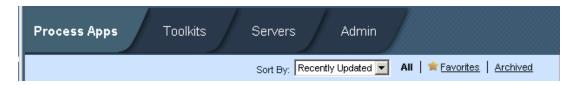
__ b. Enter the credentials

User Name: **<your user ID>** (default administrative user is 'admin')
Password: **<your password>** (default administrative password is 'admin')

and then click the **Login** button.



- __ c. If you are presented with Getting Started screen, you can close it.
- _____ 3. Import existing process application into **Process Center** and open in Process Designer ____ a. First, you need to ensure you are in the Process Center view. In the Process Center view, you will see the tabs across the top.



If you do not see this then you are in the Process Designer view. In the upper right corner of the window, **if you see a Process Center icon, click it** to switch to the Process Center view.



4. Import existing process application into and open in Process Designer

a. On the right side task menu select **Import Process App** and click **Browse**



- __ b. Navigate to C:\Labfiles75 and select Request Application—Iteration 02.71.twx. Click Open
- __ c. Once you return to the **Import Process App**, verify the right address is listed in the test box and click **Next**



__ d. The next dialog verifies your selection to import **Request Application – Iteration 02**. Click **Next**.

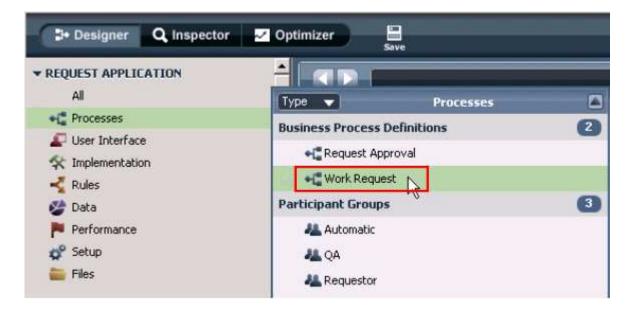


__ e. Verify you can see **Request Application (JKSREQ**) in the list of available process applications. Select **Open in Designer**.

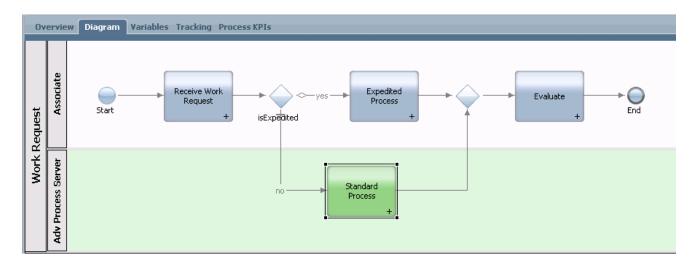


NOTE: These previous steps walked you through the steps for importing an existing process application into the **Process Designer** environment. The process application that you imported was initially created in WebSphere Lombardi Edition V7.1.

- ____ 5. Open **Work Request** business process definition (BPD)
 - __ a. In the navigation tree of the **Designer** view, click the **Processes** category. In the menu that shows up, double click **Business Process Definitions** → **Work Request** to open it in the main canvas.



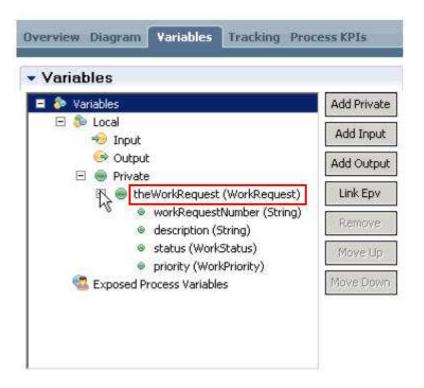
After you double click Work Request, the process flow opens on the main canvas as shown below



- 6. Each business process requires variables to capture the business data that is passed from step to step in the process. The **Work Request BPD** has a complex variable called **theWorkRequest**. It is a complex variable of type **WorkRequest**. This complex type holds information about the WorkRequest, such as the number, description, status, and priority. Open the variable **theWorkRequest** to review this.
 - __ a. Click the **Variables** tab above the main canvas. This will open a dialog for creating and managing variables for the current process.

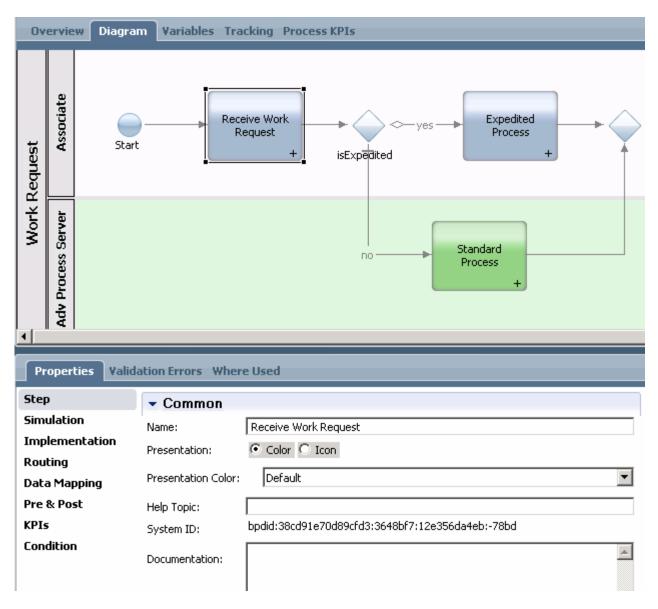


__ b. Expand **theWorkRequest** variable to see its constituent parameters and their specific types. This variable has a private scope to this business process.

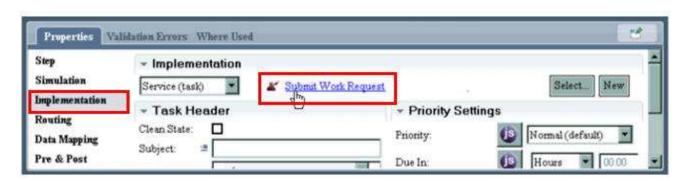


NOTE: While modeling processes in **Process Designer**, it is recommended to only model variables that hold business data needed by the process. This keeps the process more manageable. For example, in this lab you do not create a very extensive data schema and only define variables that are needed by the **Work Request** business process.

- _____ 7. Return to the main canvas by clicking the **Diagram** tab next to the **Variables** tab.
- 8. The activity steps for the business process **Work Request** have already been defined. Take a look at the implementation of each activity, starting with the first activity called **Receive Work Request**
 - __ a. Select the **Receive Work Request** activity box on the main canvas and click the **Properties** tab below



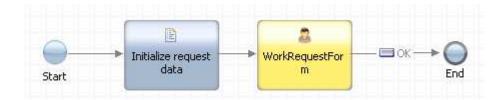
__ b. Click the Implementation tab to reveal the associated implementation for the activity. Receive Work Request activity has been implemented as a human service called Submit Work Request.



The man icon next to **Submit Work Request** signifies that this is a human service.

NOTE: Submit Work Request has already been implemented for this lab as a human service with a custom user interface to take the input of the work request from the user. Click it to review this implementation.

_ 9. Review the implementation of the **Submit Work Request** human service.



- __ a. Select the **Initialize request data** activity and then the **Implementation** tab in the properties below.
- **___ b.** All complex business objects must be instantiated before they can be used. This includes the nested complex business objects also. In this **Server Script** the complex business objects are instantiated and then default values are assigned to all the variables so that when the coach is invoked, the fields will be pre-populated.

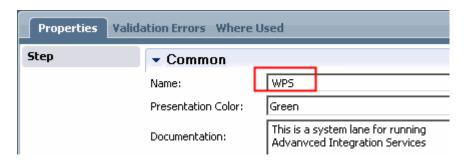
__ c. To return to the main diagram you can close this diagram or keep it open and navigate back to using the arrows or the drop down box.



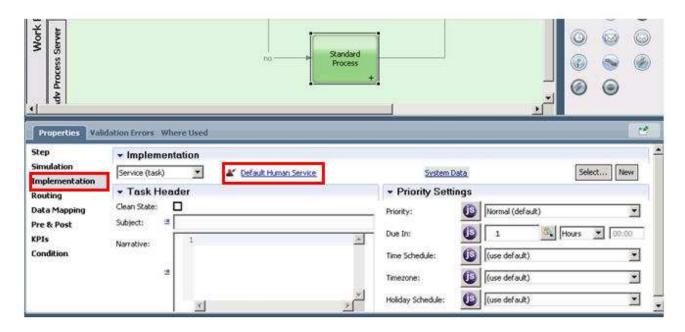
- **10.** Customize the **Swim Lanes**.
 - __ a. By default there are always two swim lanes created, **Participant** and **System**. The swim lanes represent the user roles that are responsible for the activities contained in them. You can create additional lanes as needed, change the names and the background color.
 - __ **b.** The **System** lane is a special swim lane where activities that are implemented as automatic services are placed. It is the responsibility of 'the system' to run and manage them. Select the lane and take a look at the **Behavior** section in the properties.



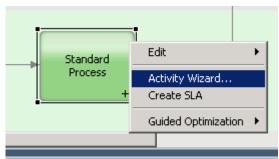
- __ c. The original developer changed the name of the default participant lane to **Associate**, changed the color of the system lane to green and renamed it to WPS. The name for the Associate lane is still appropriate but the name of the system lane needs to be changed to **Adv Process Server**, to indicate that the activities therein will be run and managed by the advanced process server component.
- __ **d.** To change the name of the WebSphere Process Server system lane to **Adv Process**Server, select the lane, the background, or the name, and then in the **Common** section of the properties below, change the name.



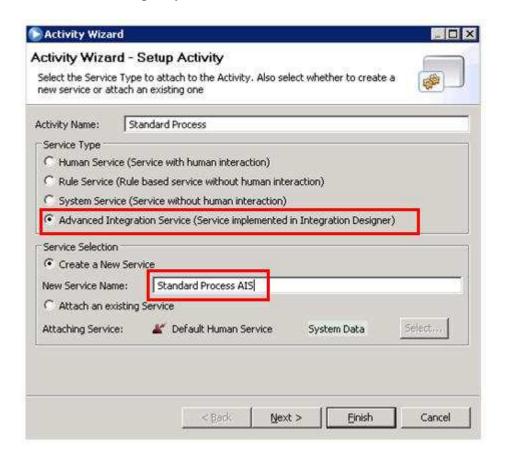
- _____ 11. Next you will define the implementation for the **Standard Process** activity.
 - __ a. Select the **Standard Process** activity box and open the **Properties** → **Implementation** tab. The activity by default is implemented as a **Default Human Service**.



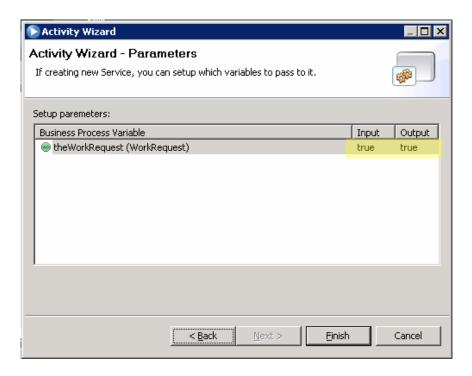
__ b. Right click the **Standard Process** activity box and select **Activity Wizard**



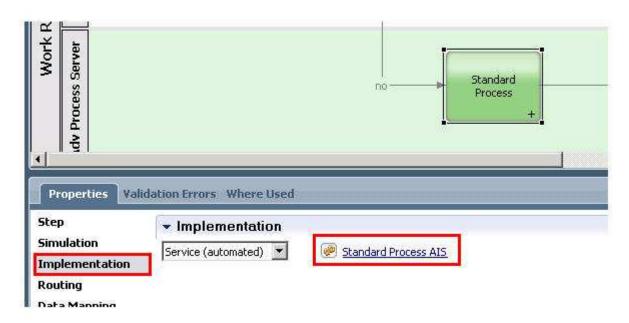
__ c. In the **Activity Wizard** dialog under **Service Type**, select **Advanced Integration Service** and specify the name 'Standard Process AIS' for **New Service Name**



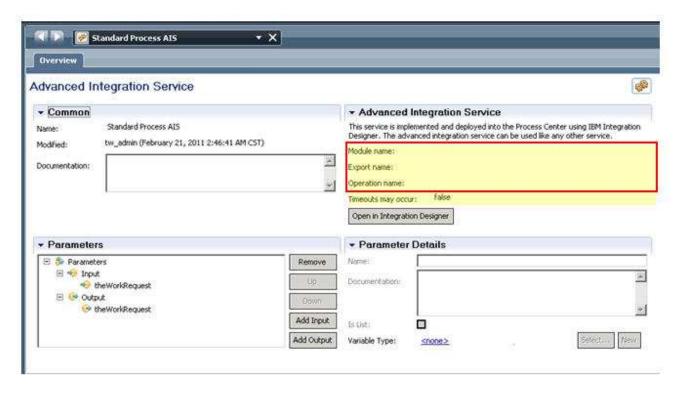
- d. Click Next
- __ e. In the **Activity Wizard Parameters** dialog notice that **theWorkRequest** variable will automatically be defined as the input and output process variables for **Standard Process AIS** service.



- __ f. Click Finish
- __ g. In the **Properties** → **Implementation** dialog for **Standard Process** activity the implementation service will change to **Standard Process AIS**.

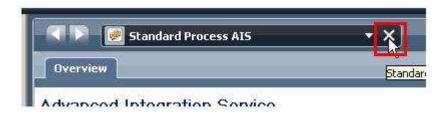


_ h. Select **Standard Process AIS** service. This will open the configuration dialog for **Standard Process AIS**.

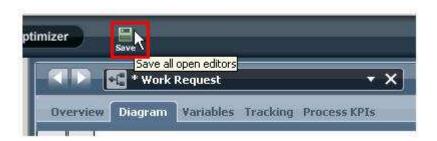


Notice the Advance Integration Service properties are blank at this time. These will be filled once this service has been implemented in **Integration Designer** and published. Also notice, that the input and output variables have been defined as per the activity wizard. These can be managed and changed from this dialog.

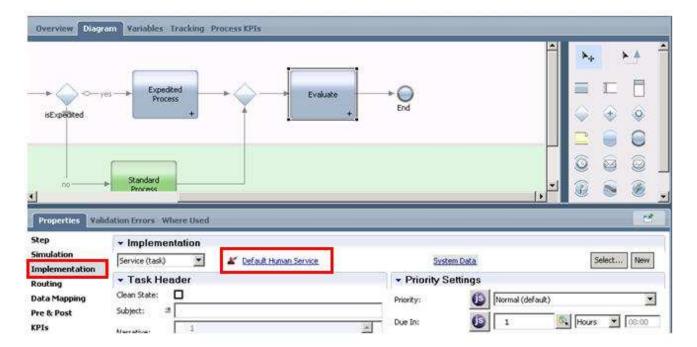
__ i. Click the **X** next to **Standard Process AIS** to close this overview dialog and return to Work Request process flow.



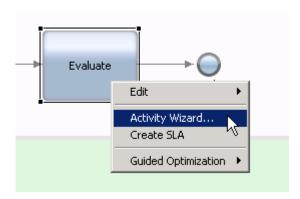
_____ 12. The * next to **Work Request** signifies that there are pending changes to be saved. Click **Save**, to save all open editors.



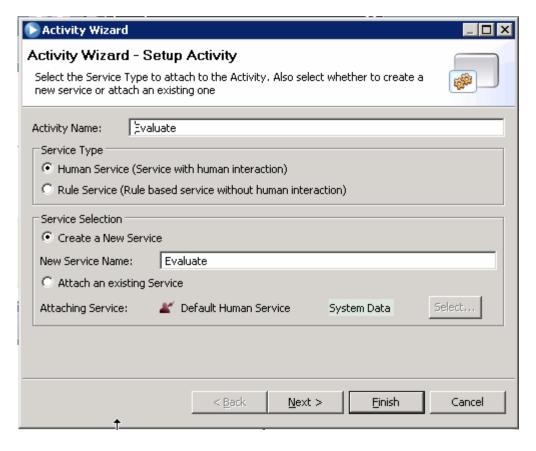
- **_ 13.** Next implement the **Evaluate** activity in the **Associate** swim lane.
 - __ a. Select the **Evaluate** activity box and open the **Properties** → **Implementation** tab. The activity by default is implemented as a **Default Human Service**.



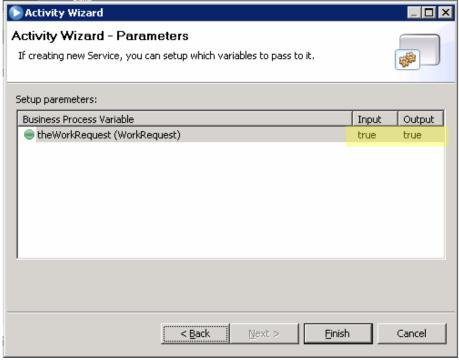
_ b. Right click the **Evaluate** activity box and select **Activity Wizard**



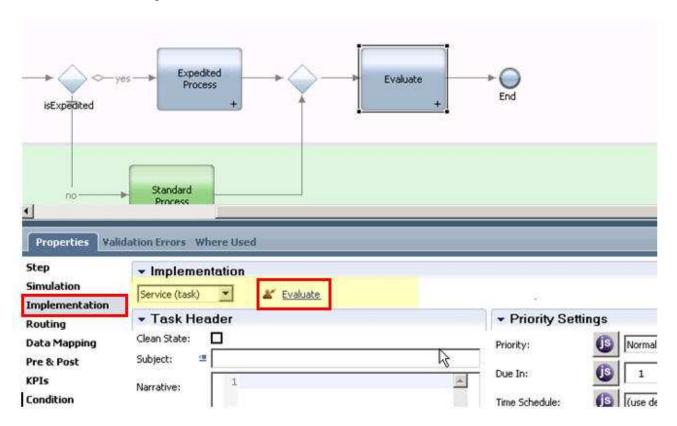
__ c. In the **Activity Wizard** leave the default selections - **Service Type** as **Human Service** and **New Service Name** as **Evaluate.**



- __ d. Click **Next**
- __ e. In the **Activity Wizard Parameters** dialog, notice that **theWorkRequest** variable will automatically be defined as the input and output process variables for **Evaluate** service.



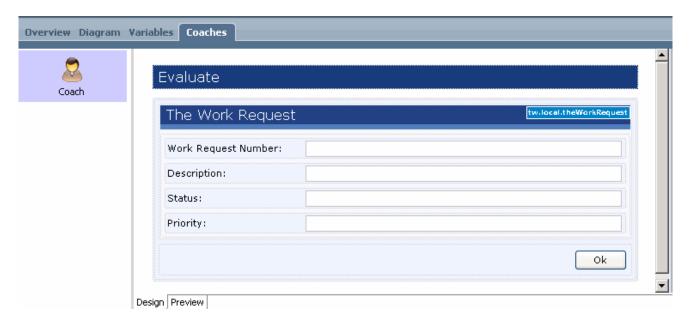
- __ f. Click Finish
- __ g. In the **Properties** → **Implementation** dialog for **Evaluate** activity the implementation service will change to **Evaluate**.



- __ h. In the **Properties** → **Implementation** select **Evaluate**. This will open the configuration dialog to define and configure **Evaluate** service.
- __ i. Click the **Coaches** tab to review the auto generated user interface base on the settings in the activity wizard.



NOTE: The Coach Editor may also be opened by double clicking the Coach activity on the main canvas.



Notice that this coach page has been setup based on **theWorkRequest** variable set in the activity wizard.

NOTE: In this example the default coach is all that is needed. The palette on the right provides many tools to help customize and configure the interface if needed.

_____14. Close **Evaluate** service editor by clicking on **X** next it name and return to **Work Request** process flow diagram.



- _____15. The Work Request process flow is now completely implemented. The last step is to verify that the data mappings between each activity step are mapped correctly.
 - __ a. In the main canvas select **Evaluate** activity box and navigate to **Properties** → **Data Mapping**.
 - __ b. If the mapping is empty, click the double arrow icon for both **Input Mapping** and **Output Mapping** to make the assignments.



NOTES:

- 1. The double arrow icon auto-maps input/output properties with variables from service
- 2. The mapping can be assigned manually also through the select variable button
 - __ c. In the main canvas, select **Receive Work Request** activity box and navigate to **Properties** → **Data Mapping**.
 - __ d. If the mapping is empty, click the double arrow icon for **Output Mapping** to make the assignments.



- __ e. In the main canvas select **Standard Process** activity box and navigate to **Properties** → **Data Mapping**.
- __ f. If the mapping is empty, click the double arrow icon output Mapping and Output Mapping to make the assignments.



____ 16. Save all your changes by entering Ctrl + S

At this point you are ready to implement the Advance Integration Service in the IBM Integration Designer in Part 2

Part 2: Integration Designer - Implementing the Advanced Integration Service

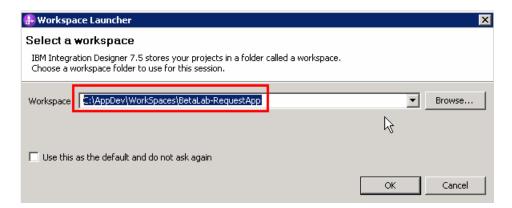
In this section, your role will be changing from the Process Developer role to the Integration Developer role. You will use Integration Designer to implement the Advance Integration Service (Standard Process AIS) created in Part 1 as a Java component. You will then publish the implemented service back to the Process Center repository to test in Part 3.

NOTE: Leave Process Designer open while you work here in Integration Designer for speed of finishing this lab (if current machine or image's memory allows).

- ____ 1. Start Integration Designer
 - __ a. Start Integration Designer in a new workspace by clicking on the Integration Designer from the Windows *Start* menu.



b. In the Workspace Launcher dialog, enter C:\AppDev\WorkSpaces\Tutorials-RequestApp for the workspace location.



Upon opening a new workspace, Integration Designer will initially open to the default Business Integration perspective but quickly switch to the Process Center perspective in order to login to the Process Center. Logging into the Process Center first is important because you will need to connect to the Process Center in order to open and work on the Advanced Integration Service you created in Process Designer.

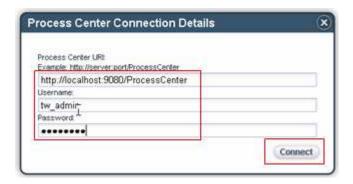
NOTE: The Process Center perspective in the Integration Designer is the 'integration developers' interface to the Process Center. When a process application is opened in the Integration Designer workspace, it is represented from the implementation point of view.

This is different than the process application representation which is shown when the process application is opened from the Process Designer.

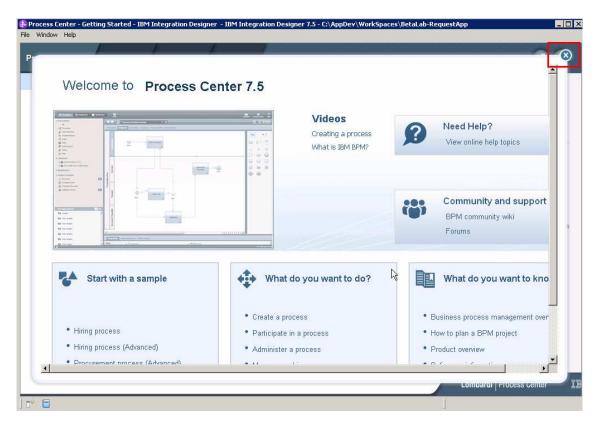
__ c. **Type these credentials** into the Process Center Connection Details prompt and **click Connect**:

Process Center URL: http://localhost:9080/ProcessCenter

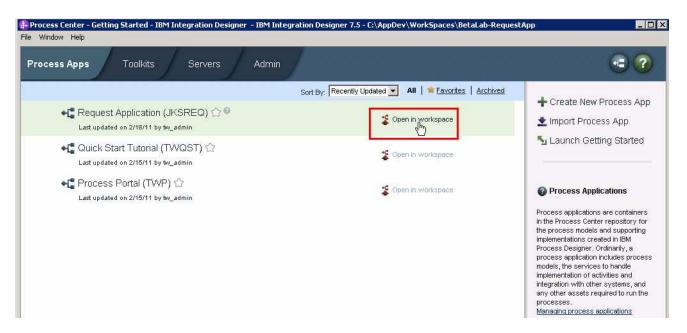
User Name: <your user ID> (default administrative user is tw_admin)
Password: <your password> (default administrative password is tw_admin)



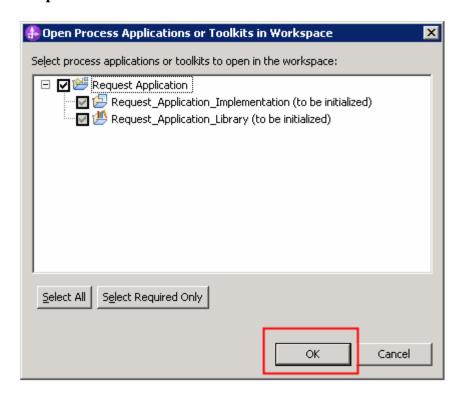
__ d. Click the X on the welcome dialog in the Process Center perspective to close the welcome dialog.



2. Click the "Open in workspace" link in the same row as the Request Application (JKSREQ) process application. This action will import the unimplemented service and any necessary schema needed to implement the Advanced Integration Service.



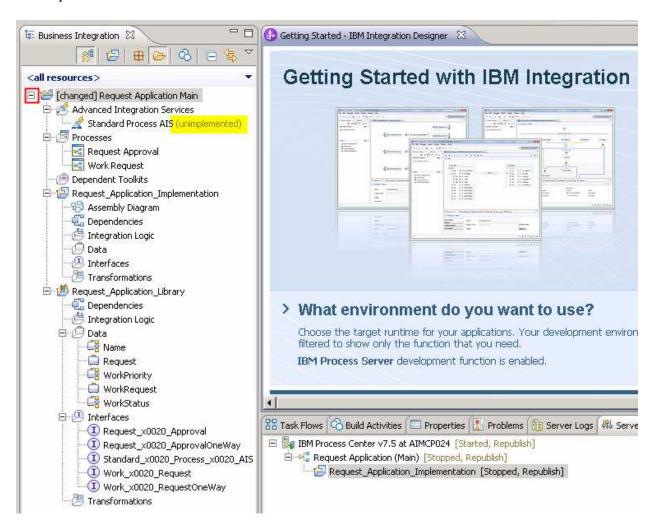
3. You will be prompted to choose which Process Applications or Toolkits associated with the Request Application process app you want to open in the workspace.
Keep defaults and click OK button.



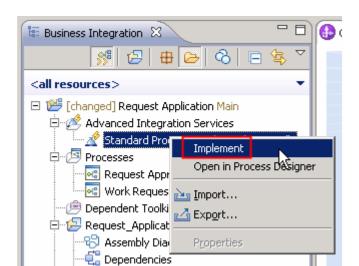
When you click the OK button, the process application that contains your unimplemented "Standard Process AIS" is opened in the Business Integration perspective. The process application is the top-level scope/folder created to hold SCA modules. In this case, there are two - the implementation module (where the work will be done) and the library module (where business objects and interfaces artifacts used by the implementation will be stored).

4. Click the + signs on all artifacts in the business integration view to fully expand what was imported from the Process Center repository into Integration Designer; the implementation and library modules to support the process application.

Notice the artifacts in the modules. It is the responsibility of the integration developer role to implement the Advanced Integration Service using these artifacts given by the process developer.



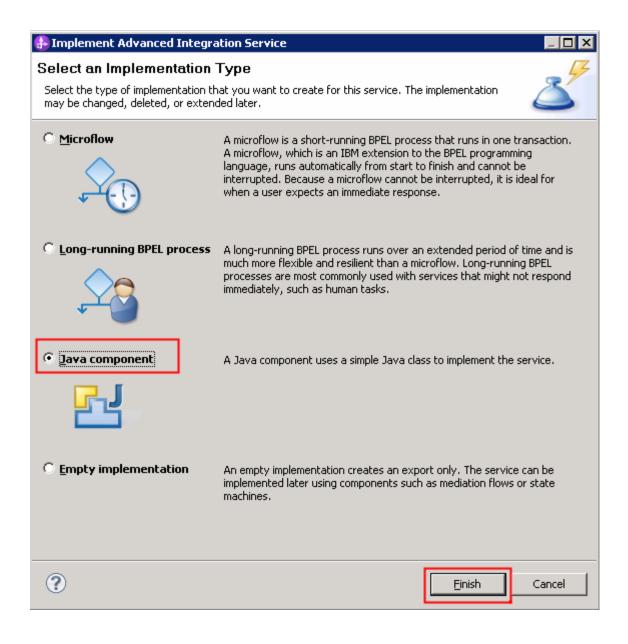
_ 5. **Right click the Standard Process AIS** under Advanced Integration Services in the business integration view.



From the pop-up menu, select "Implement".

_____6. The Implement wizard asks you which of the four types you want to use for this Advanced Integration Service. You have the choice of a microflow, a long-running BPEL, a Java component, or an empty implementation.

Click the radio button for "Java component" in order to generate a Java implementation skeleton for the Advanced Integration Service. The implementation skeleton will be based on the inputs and outputs the business process developer specified when creating the *Advanced Integration Service* in the Process Designer. Click **Finish**



_ 7. **Click the** + **signs on all artifacts in the business integration view** to fully expand what was automatically generated for you.

Notice the "unimplemented" text next to Standard Process AIS disappeared after generation to signify that the Advanced Integration Service wizard has been run. Notice the Java integration logic in the implementation module.



Notice that the Java editor automatically opens on the Java implementation skeleton.

8. Scroll down to the bottom of the skeleton Java code that was generated for you, till you see method, DataObject invoke(DataObject theWorkRequest).

```
🚯 Getting Started - IBM Integratio
                                                      🚺 StandardProcessAIS_JavaImpleme 🛛 🖾
                          Request_Application_Implementati
        @SuppressWarnings("unused")
                                                                                       ▲
       private Object getMyService() {
            return (Object) ServiceManager.INSTANCE.locateService("self");
         * Method generated to support implementation of operation "invoke" defined f
         * named "StandardProcessAIS".
         * The presence of commonj.sdo.DataObject as the return type and/or as a pars
         * type conveys that it is a complex type. Please refer to the WSDL Definition
         * on the type of input, output and fault(s).
       public DataObject invoke(DataObject theWorkRequest) {
           // To get or set attributes for DataObject theWorkRequest, use the APIs s
           // To set a string attribute in theWorkRequest, use theWorkRequest.setStr
           // To get a string attribute in theWorkRequest, use theWorkRequest.getStr
           // To set a dataObject attribute in theWorkRequest, use theWorkRequest.se
           // To get a dataObject attribute in theWorkRequest, use theWorkRequest.ge
           return null;
```

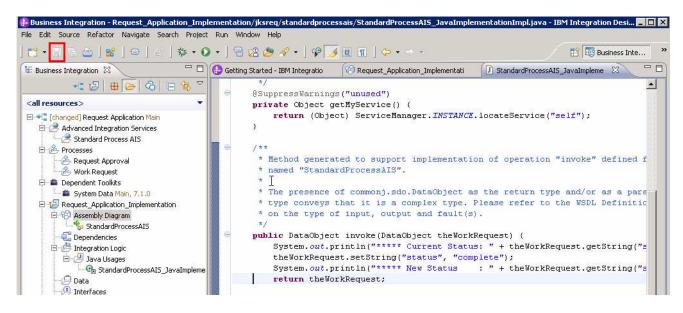
__ a. Replace the return null with the following code. (cut and paste)

```
System.out.println("***** Current Status: " + theWorkRequest.getString("status")); theWorkRequest.setString("status", "complete"); System.out.println("***** New Status : " + theWorkRequest.getString("status")); return theWorkRequest;
```

b. 😭 Request_Application_Implementati 🚯 Getting Started - IBM Integratio • @SuppressWarnings("unused") private Object getMyService() { return (Object) ServiceManager.INSTANCE.locateService("self"); * Method generated to support implementation of operation "invoke" defined f * named "StandardProcessAIS". * The presence of commonj.sdo.DataObject as the return type and/or as a para * type conveys that it is a complex type. Please refer to the WSDL Definition * on the type of input, output and fault(s). #/ public DataObject invoke(DataObject theWorkRequest) { System.out.println("***** Current Status: " + theWorkRequest.getString("s theWorkRequest.setString("status", "complete"); System.out.println("***** New Status return theWorkRequest;

What this code does is print the current status to the standard out log, changes the status to "complete", prints the new status to the standard out log, and returns the data object.

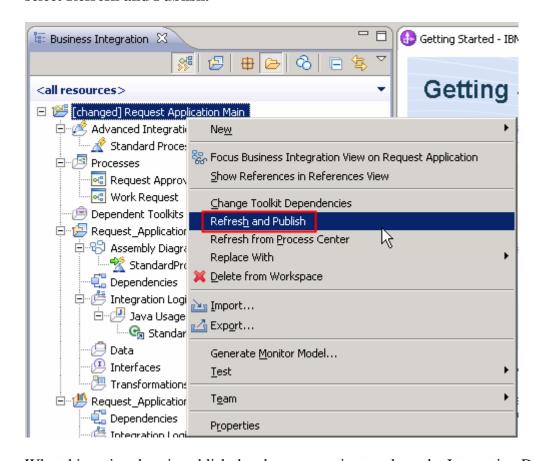
__ 9. **Save the Java implementation file** with Ctrl + S or by clicking the Save icon highlighted below. It is always a good practice to close the window when done.



Notice * symbol in the StandardProcessAIS_JavaImplementation tab disappeared after saving.

__ 10. Publish implemented Advanced Integration Service back to the Process Center repository.

Right-clicking on the top-level process application "Request Application Main" and select Refresh and Publish.



What this action does is publish the changes you just made as the Integration Developer role back into the Process Center repository. If other changes had been made to this process application while you were editing in Integration Designer, you would have received a prompt to compare and merge your changes and whatever else was changed between the time you imported, made your changes, and published.

11. You have completed your part as the integration developer. The Request Application has been published to the Process Center repository with your additions. It is now up to the process developer to test and verify your work.

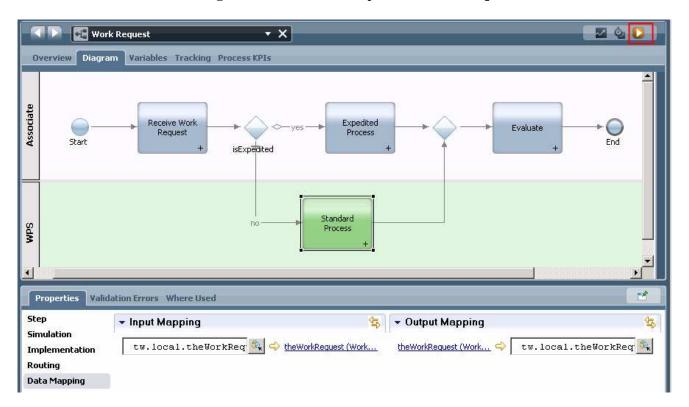
If you like you can safely delete the Request Application Main from you workspace. The latest version can always be retrieved from the Process Center repository.

At this point you are ready to test the business process in the Process Designer's Inspector for Part 3.

Part 3: Process Designer - Test work request business process

In this section, your role will be changing from the Integration Developer role to the Process Developer. You will use **Process Designer** to step through the Work Request business process and test the newly created **Standard Process AIS** *implementation* in the context of the business process flow.

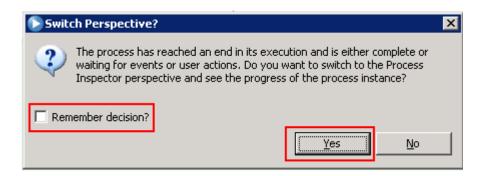
_____ 1. Switch back to **Process Designer** from **Part 1** and open the **Work Request** BPD.



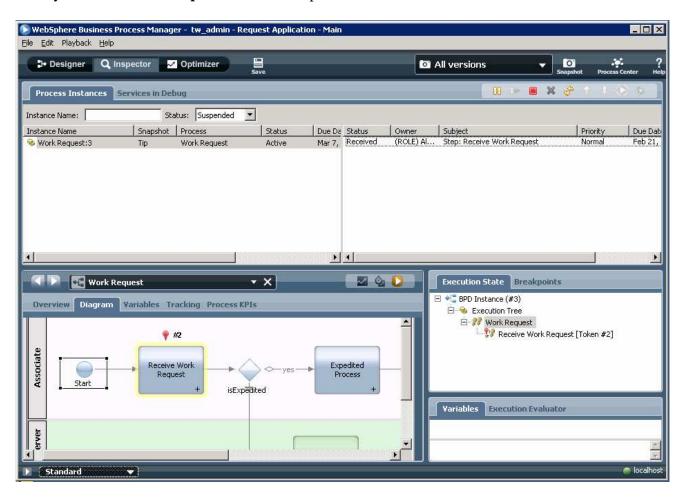
- ___ 2. Execute and run **Work Request** business process definition in the **Inspector** view of **Process Designer**
 - __ a. In top right corner click the **Run Process** button



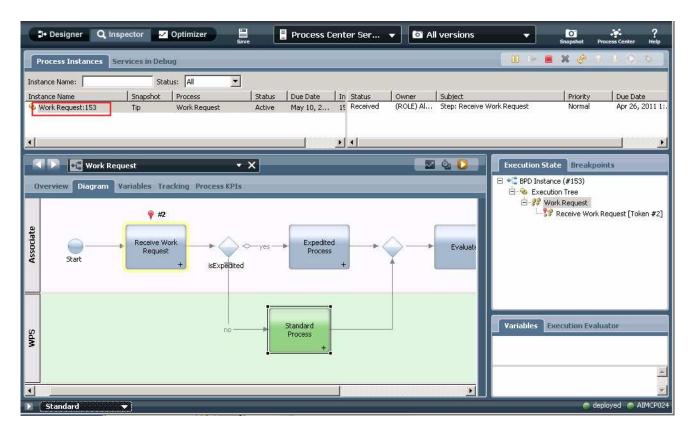
__ b. If you get a **Switch Perspective?** pop-up dialog, select **Yes.** You can also check **Remember decision?** if you want to switch to Inspector view for all BPD tests in the future.



After you click **Yes** the **Inspector** view will open

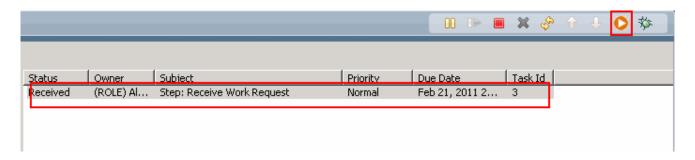


__ c. Select the **Work Request** process instance displayed under the **Process Instances** tab (for example, Work Request:153 in the screen capture below). The current task for the selected process instance is shown on the right side. You will also see a red token indicating which activity the current instance is on in the lower **Diagram** view.



The current task for the selected process instance in the image is **Receive Work Request** activity. This is also as indicated by the red token and the **Execution State** tab on the right.

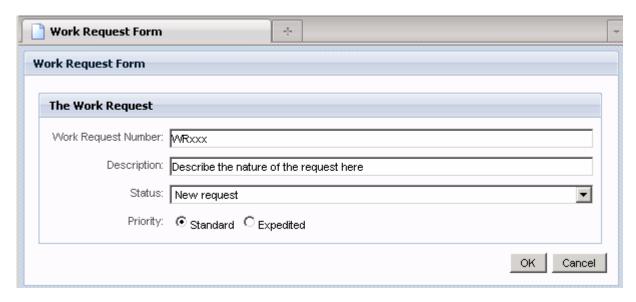
__ d. Under the task table select the **Receive Work Reques**t task and click **Run the selected** task icon.



__ e. Select the user that should execute this task. For the purposes of this lab, select **tw_admin** (or whatever role is appropriate for your installation) and **select OK.**

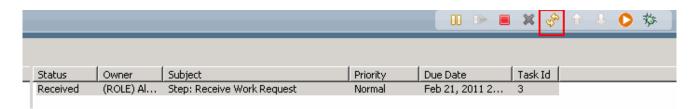


_ f. Once you click **OK**, your default local system browser will open to the coach within the **Receive Work Request** → **Submit Work Request** service

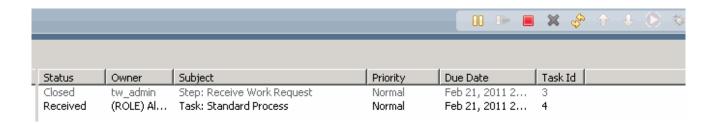


Notice that the fields are pre filled with default values as initialized in the **Submit Work Request** service. Also note the current value of **Status** is **New Request**.

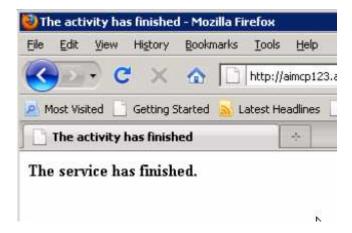
- __ g. Select **OK**.
- __ h. This completes the **Submit Work Request** service. Close the browser window and return to **Process Designer**
- __ i. Click the **Refresh** icon to see the next step in the **Work Request** process.



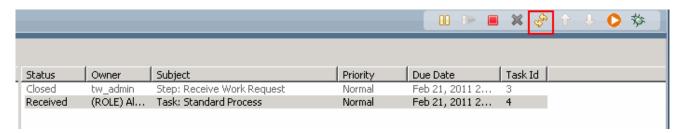
Notice after you click Refresh the status of **Receive Work Request** changes to **Closed** and a new task called **Task: Standard Process opens**.



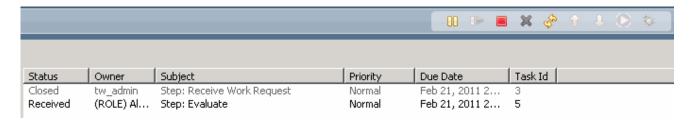
- __ j. Select **Task: Standard Process** and click the **Run the selected task** icon Again in the **Pick User From Role** dialog select user as **tw_admin** and select **OK.**
- __ k. Since there is no human intervention needed for this system task, it automatically completes. Upon completion a status message is displayed in a browser **The service** has finished.



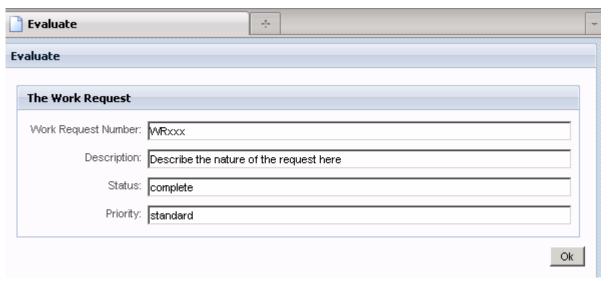
- __ l. Close the browser and return to **Process Designer** → **Inspector** view
- __ m. Again select the **Refresh** icon to see the next step in the **Work Request** process.



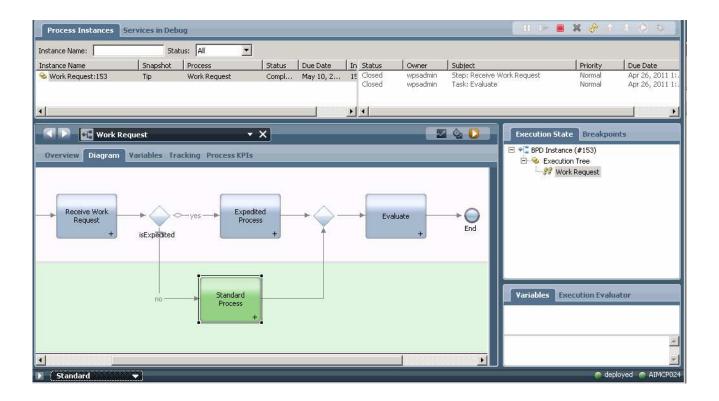
Notice after you click **Refresh** the status of **Task: Standard Process** is no longer in the list and the process moves to the next step called **Step: Evaluate**



- __ n. Select **Step: Evaluate** and click the **Run the selected task** icon Pick **User From Role** dialog select user as **tw_admin** and select **OK.**
- __ o. Verify that the process variable **Status** field has been updated by the advance integration service called **Standard Process AIS** to **complete.** Select **OK**



- __ p. This completes the **Evaluate** service. Close the browser window and return to **Process Designer**
- __ q. Above the task list, select the **Refresh** icon to see the complete execution of the **Work Request** process



You have successfully defined, implemented, and executed a top-down implementation of a business process integrated with an Advance Integration Service.

What you did in this exercise

In this lab you did the following:

- Imported an existing business process definition into the Process Center
- Defined an Advanced Integration Service in the Process Designer
- Configured the Integration Designer to connect to the Process Center
- Implemented the Advanced Integration Service using the Integration Designer
- Published and synchronized changes between the Integration Designer and the Process Center
- Tested a business process definition that uses an advanced integration service in Process Designer.