

# IBM Lotusphere Paris 2009

Jeudi 26 mars, IBM Forum

En route vers une collaboration étendue

Alcatel-Lucent



IBM

Business  
Partner

TM

# My Instant Communicator for IBM Lotus Sametime

**Une expérience UC<sup>2</sup> encore plus complète et plus rapide à déployer**

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# Agenda

1. Alcatel-Lucent et Relations de partenariat avec IBM
2. My Instant Communicator
3. Les bénéfices de la solution combinée Alcatel-Lucent – IBM My Instant Communicator for IBM Lotus Sametime
4. Conclusion
5. Questions / Réponses



# Alcatel-Lucent in a nutshell



Presence in 130 countries, 77 000 employees , 17 B € Annual Revenues, 2.7 B€ R&D, 250 000 Clients



Leader of applications & communications technology for Carriers, Service providers and Enterprises



#1 Wireline telecom network, #3 Wireless telecom Network,  
#2 in Services for IP & Network Transformation,, Network Operation & Management  
,Multi-Vendor Maintenance  
#1 EMEA Enterprise Telephony, #1 contact Center Software



France #1 IPBX Supplier with +50% market share, #3 LAN Switching



# The capacity to deliver

## Management



## Securité



## Collaboration & Productivité



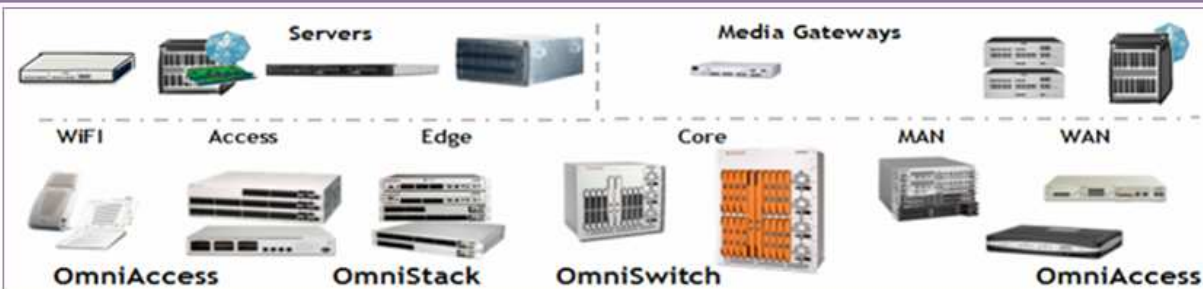
## Services de Communication



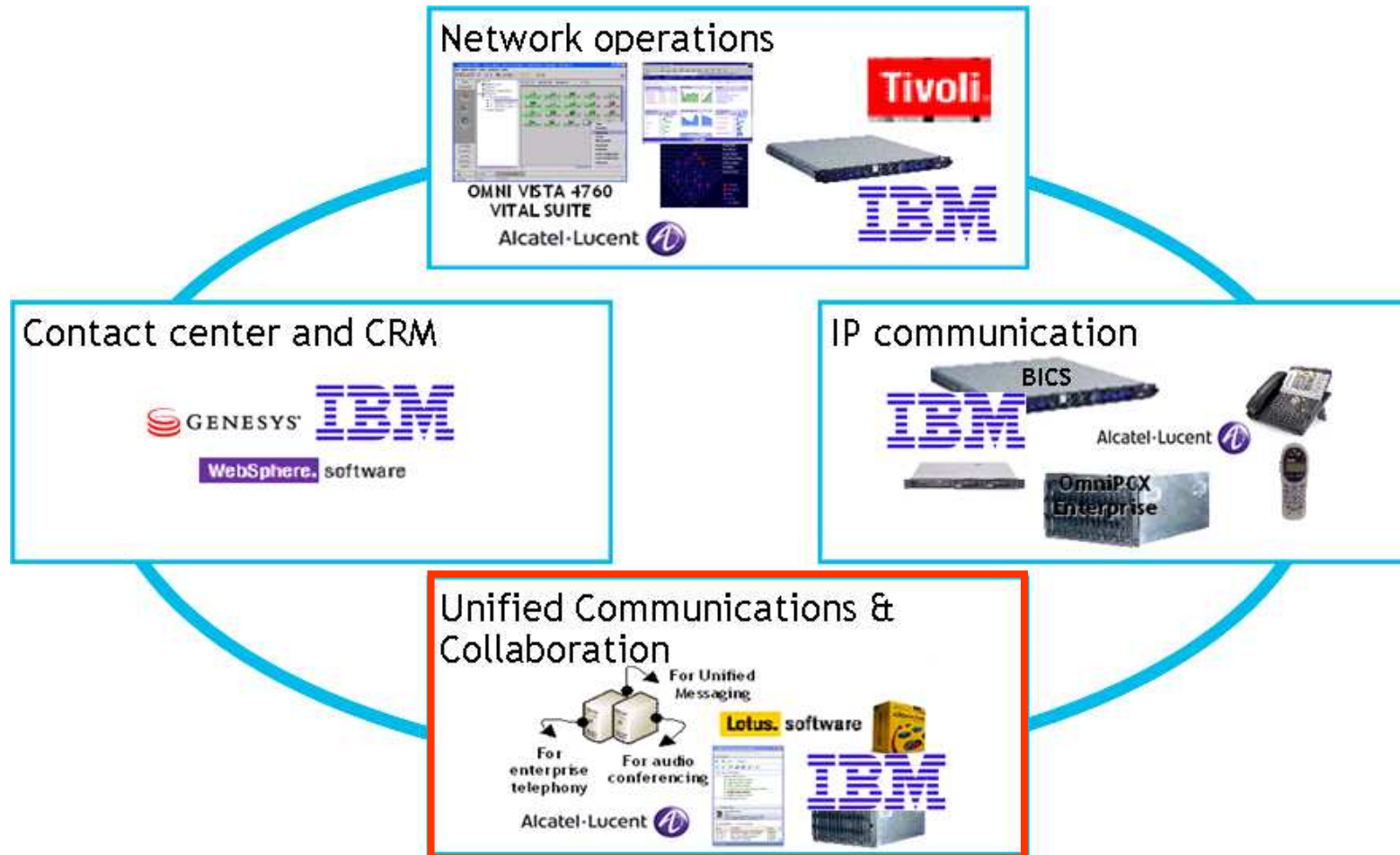
## Centre de Contact



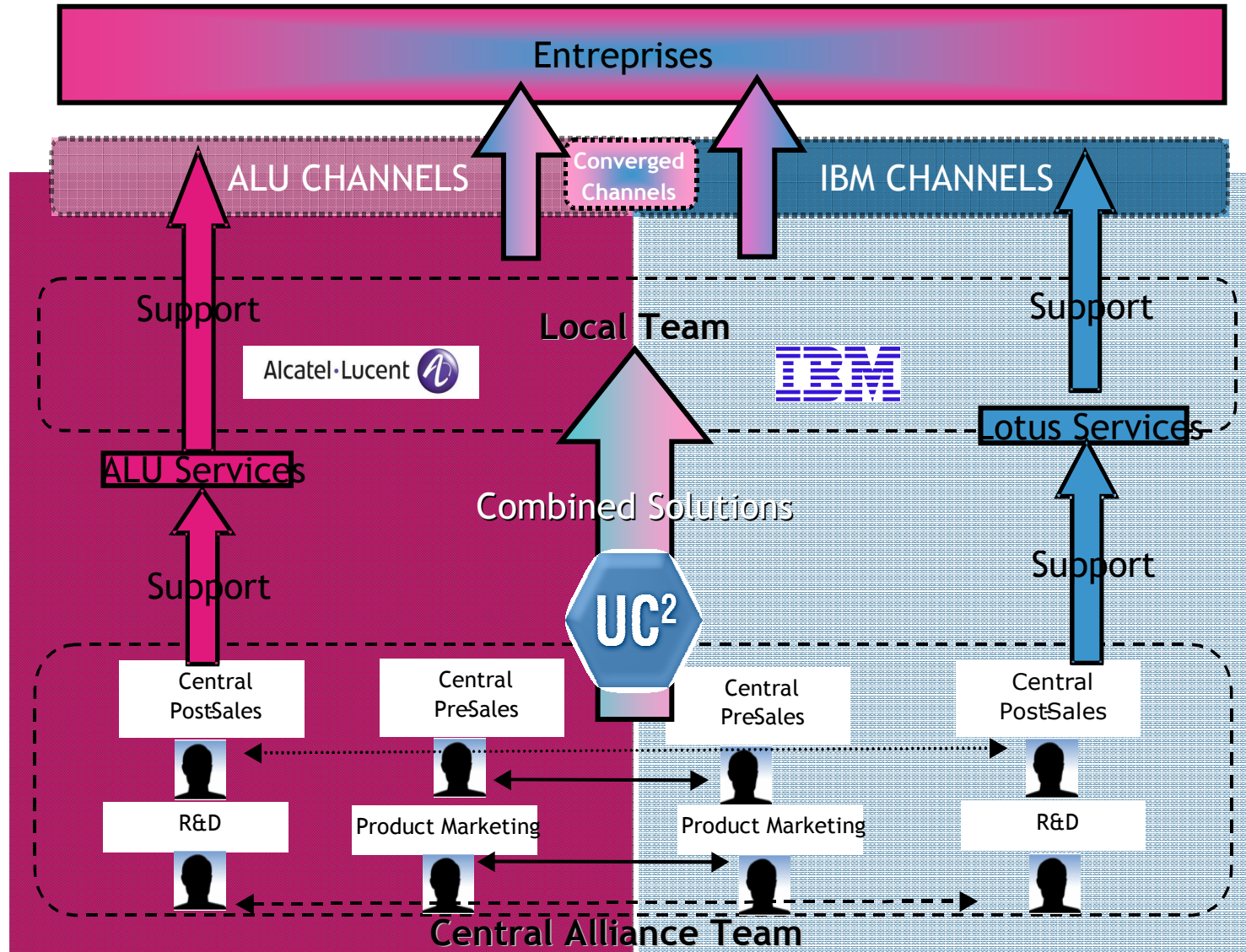
## Infrastructure IP



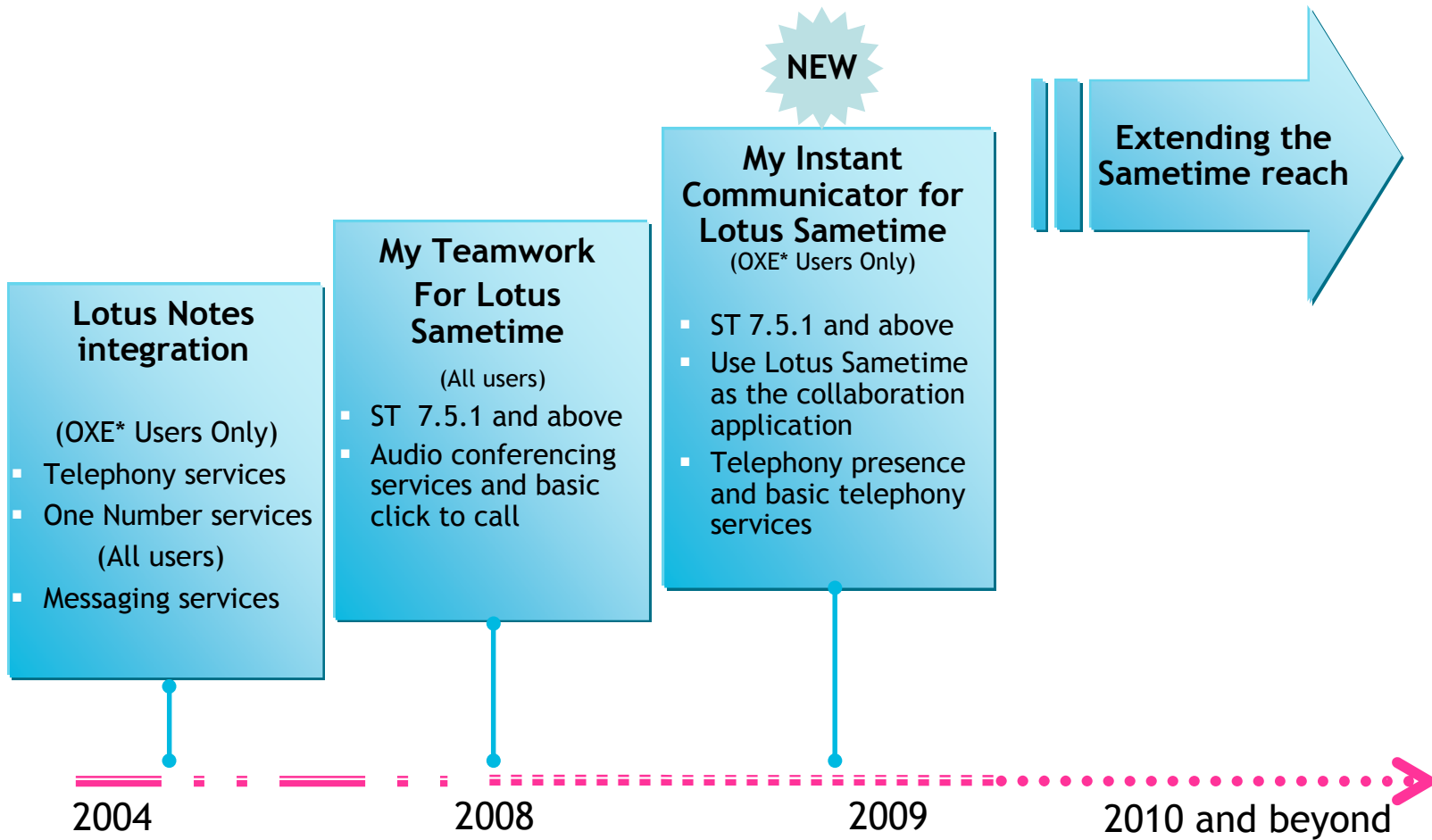
# 4 major domains of cooperation with IBM



# Support & engagement model for UC2



# IBM and Alcatel-Lucent UC2 Solution Story



\* OXE: Alcatel-Lucent OminPCX Enterprise



IBM Lotusphere Paris - 26 Mars 2009





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# My Instant Communicator : The enterprise real-time communications pillar

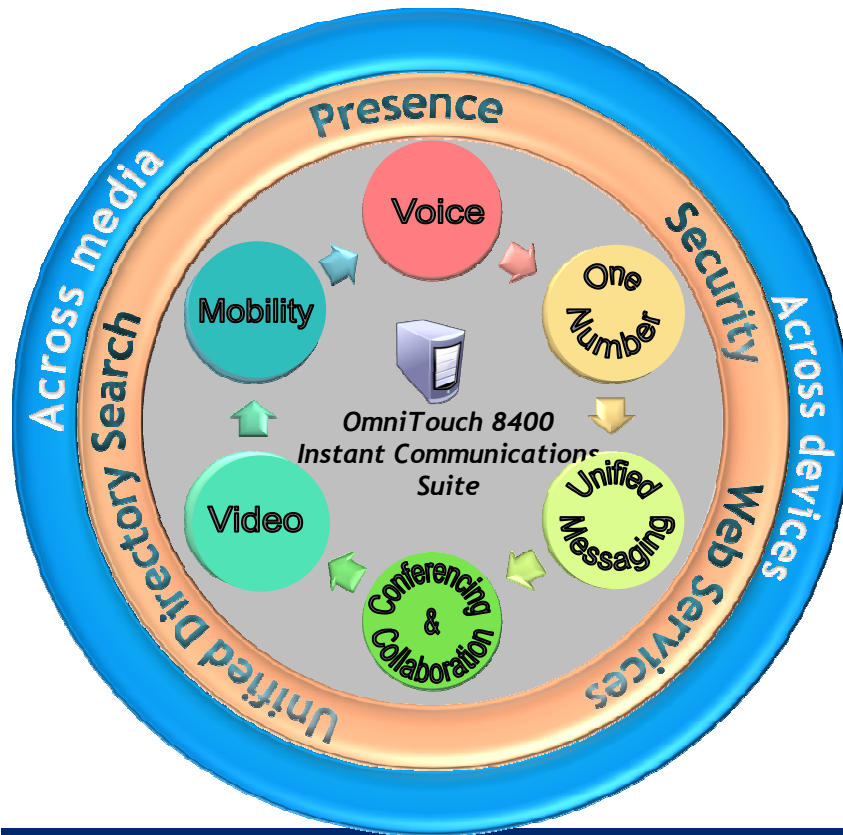
Innovative user experience



Consistent User Interface



Adaptive to your needs

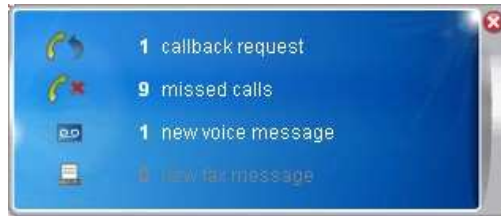


Adherent to your environment

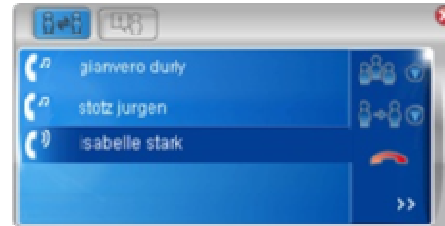


# An innovative user experience to manage any events and communications

## Events Notification



## Multi-session Appearance



My Instant Communicator  
Simplifies and improves  
people interactions with

- Non-intrusive real-time communications aggregator
- Media blending
- UC services for mobile users

## Initiate Outgoing Communication



## Handle Incoming Communication



# Full UC services even when on the move

Full advanced services are still available even when you're on the move inside or outside the company

Voice on multimedia PC



or

Voice on any phone



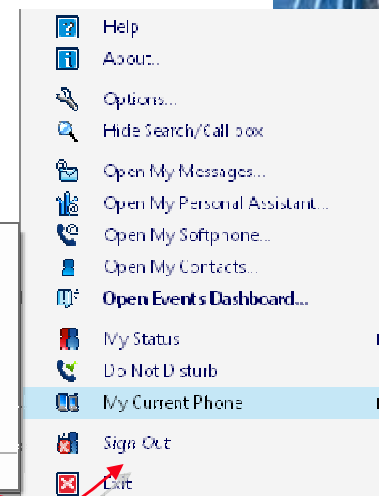
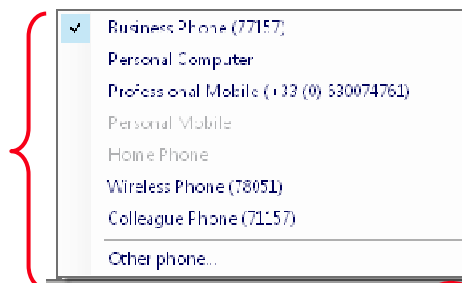
▪ Voice over:

- The multimedia PC with guaranteed QoS
- Any temporary telephone set (GSM, home phone or other fixed line)

▪ Single identity

- One number

Select the audio device

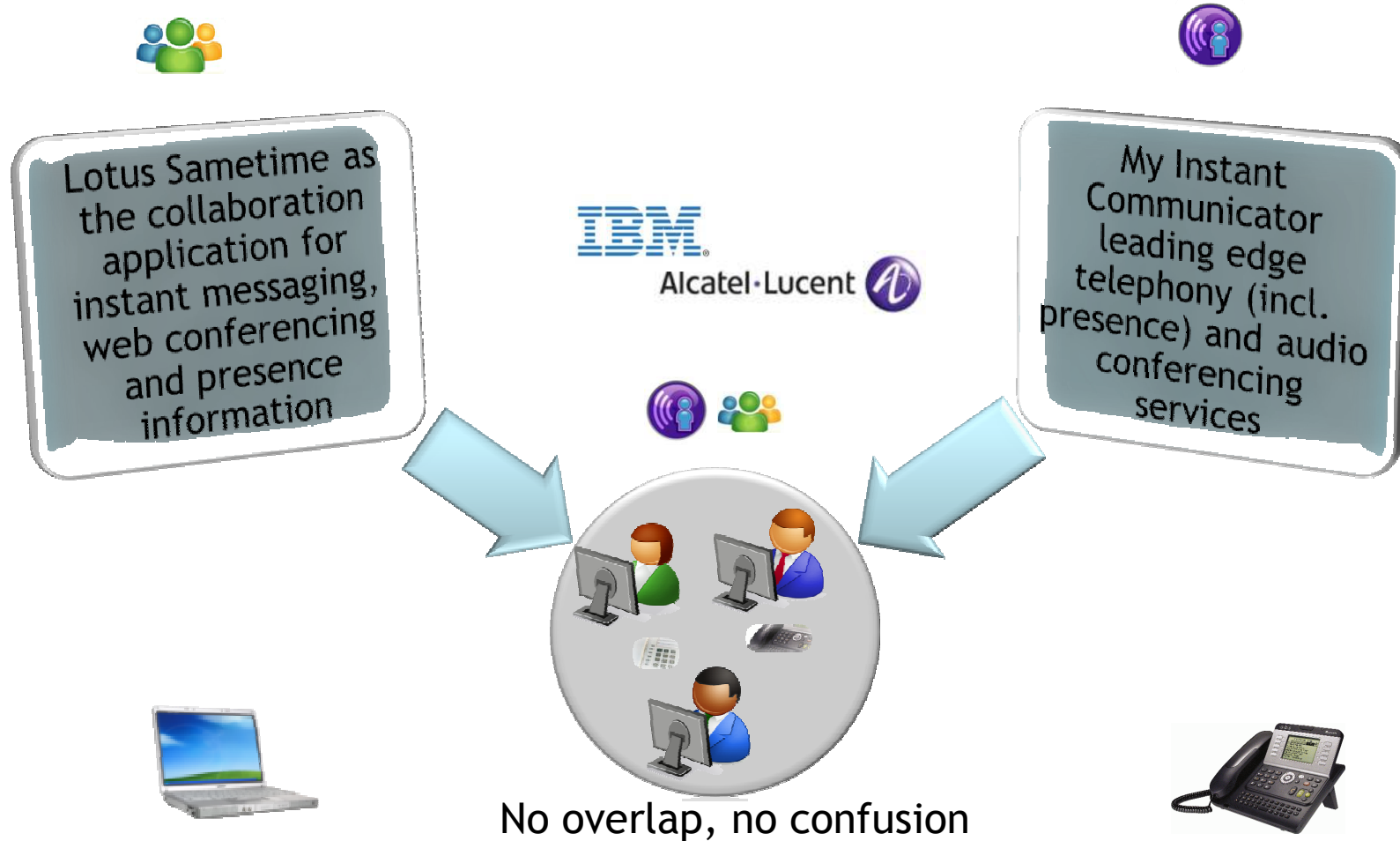


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# A combined solution

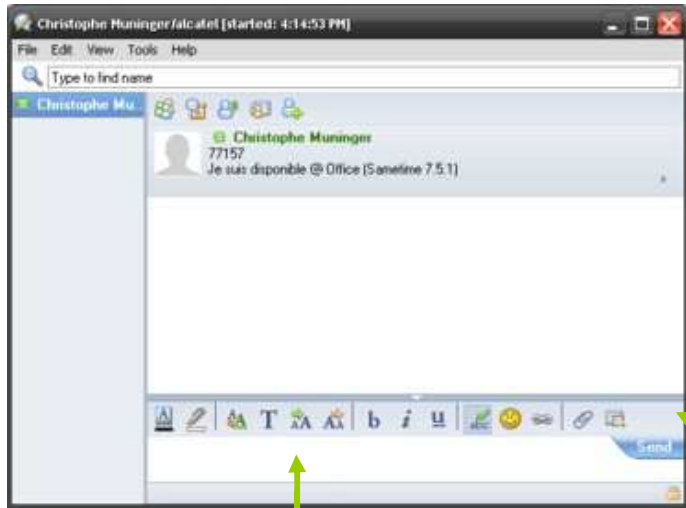


No overlap, no confusion

Use best in class unified communications capabilities from Alcatel-Lucent and IBM to transform your business processes and reach new levels of productivity



# My IC for Sametime : Send IM & add IM to Voice from the desktop and the business phone



Already engaged in a voice call



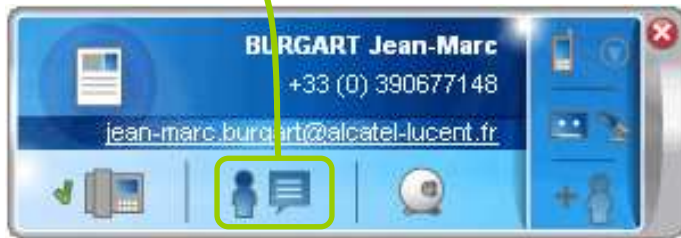
Add IM to share information

Answer with IM

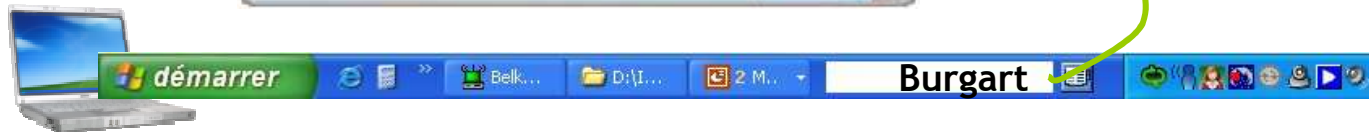
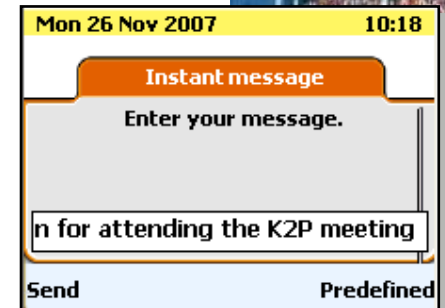
A voice call arrives



Reach your contact with IM



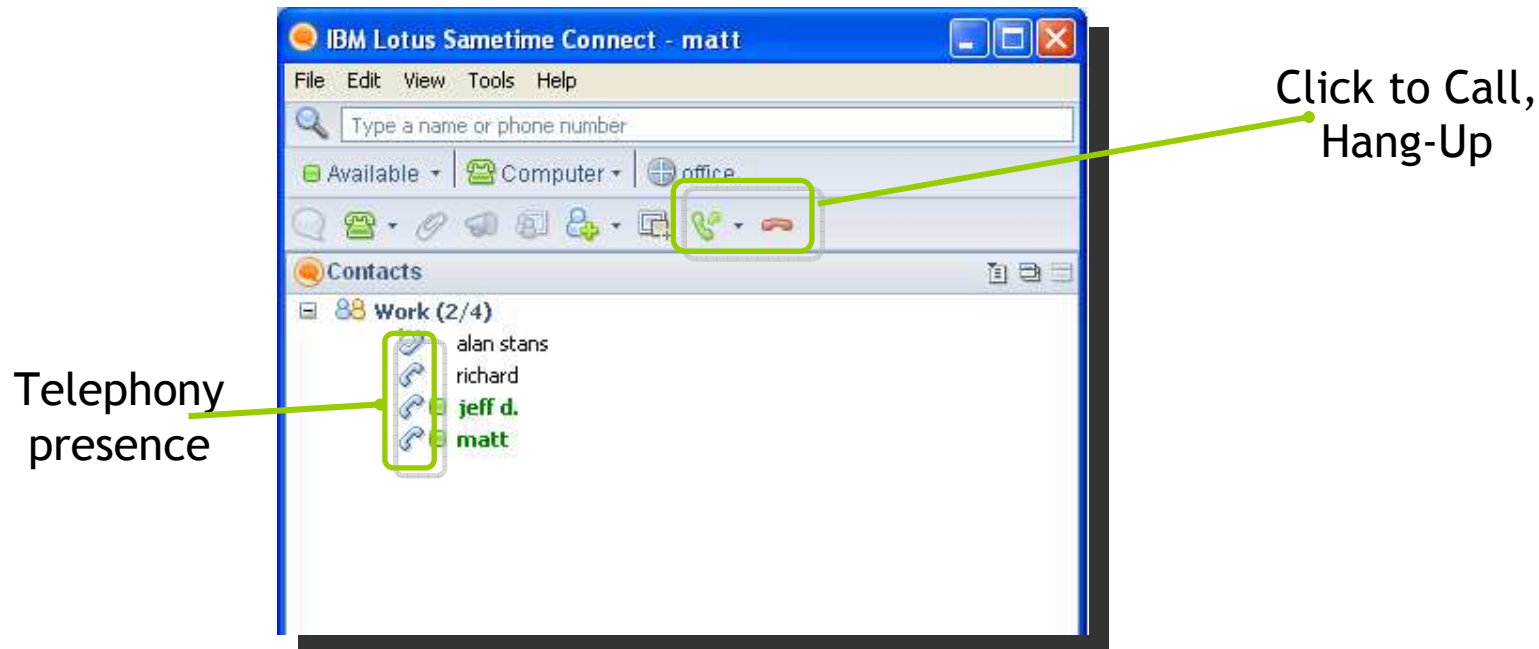
Search a contact in the directory



# Telephony presence and click-to-call from Lotus Sametime

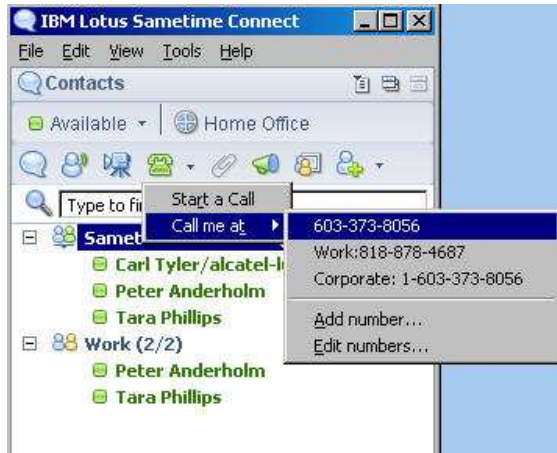
From the contacts list and from the chat window

- See when someone is on the phone (telephony presence)
- Place voice call





# Audio conferencing capabilities from Lotus Sametime

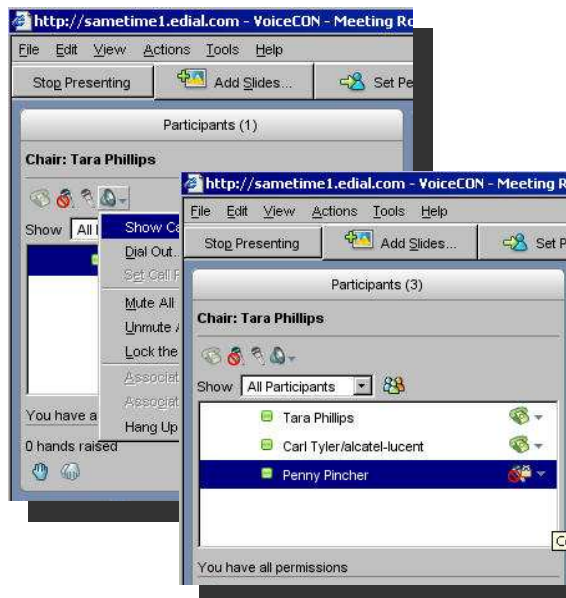


**Ad-hoc Click-to-conferences from Lotus Sametime contacts list, IBM Lotus Notes, Microsoft Outlook® and Microsoft Office® applications**

- with contact, group of contacts or phone numbers

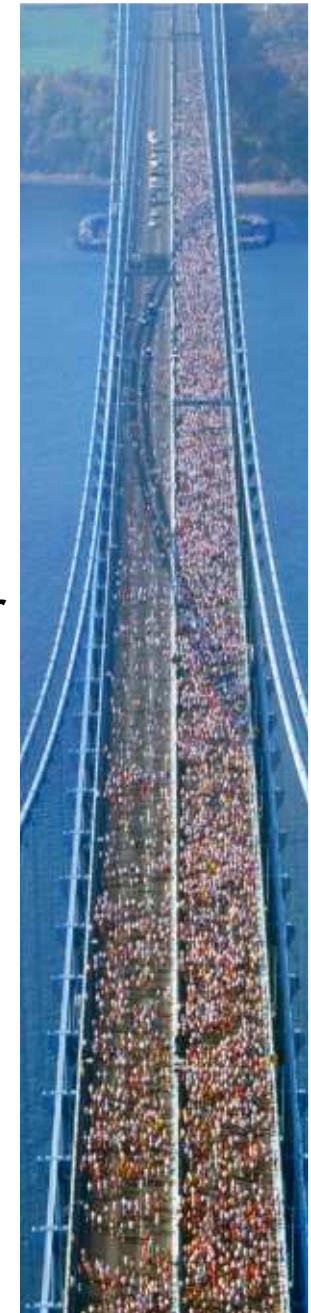
**Scheduled conferences from Meeting Center**

- Schedule, e-mail invitations with audio dial-in information, View-play-share recordings, ...

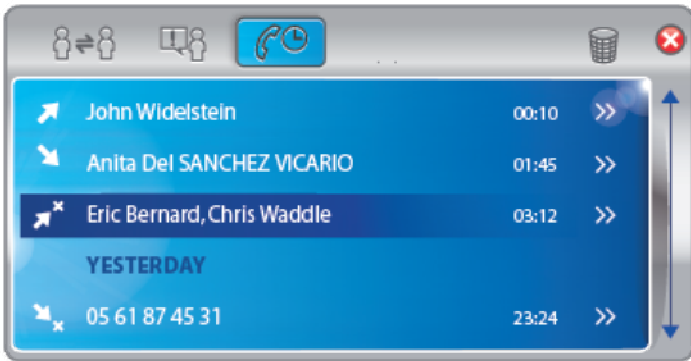


**Control conference from IBM Lotus conversation window**

- Add additional conference legs (contacts or phone numbers)
- Leader/Participant audio control (lock, drop participant, mute, record)



# Easy access to event summary



## Events Notification

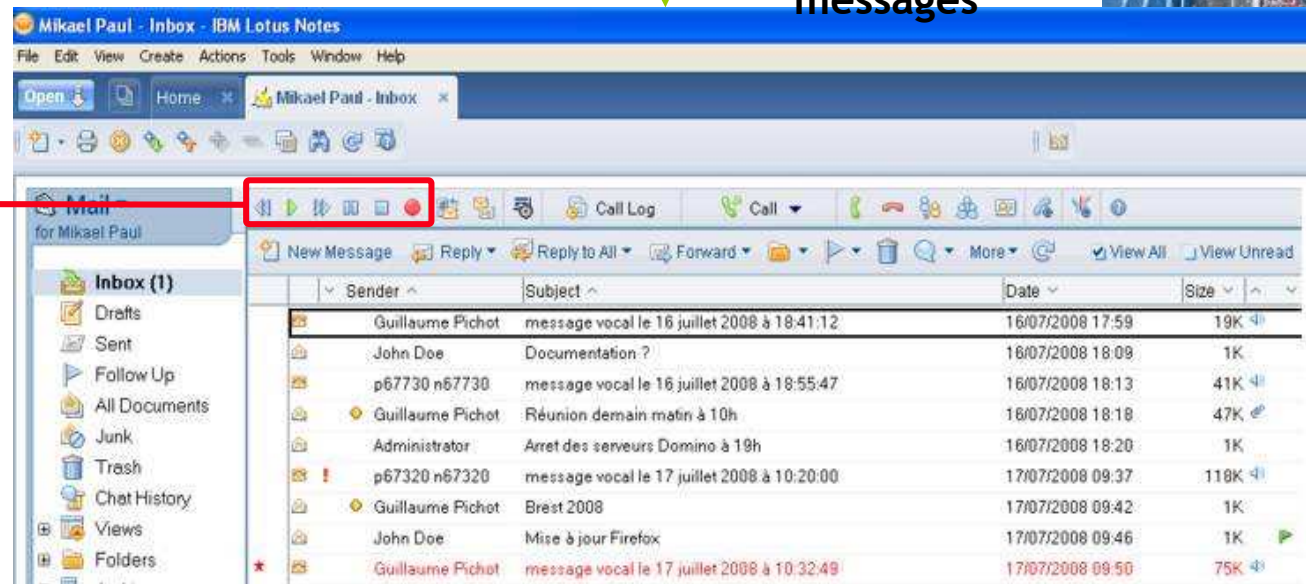


Open the call log details

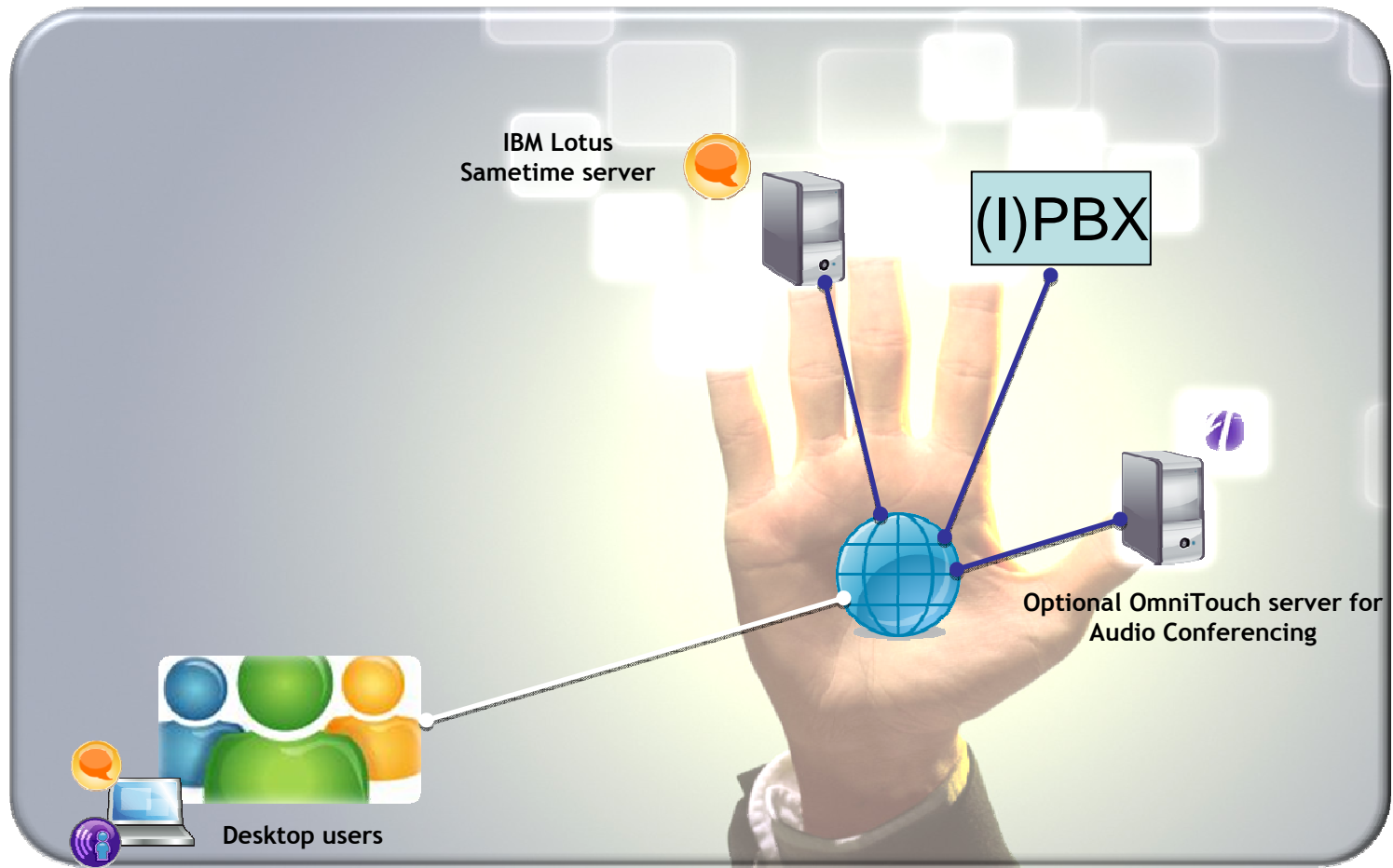
Open your IBM Lotus Notes e-mail client to consult your voice messages

Listen to voice message from the Lotus client Play, Pause, Stop, Record, Sender info, Alternate Phone

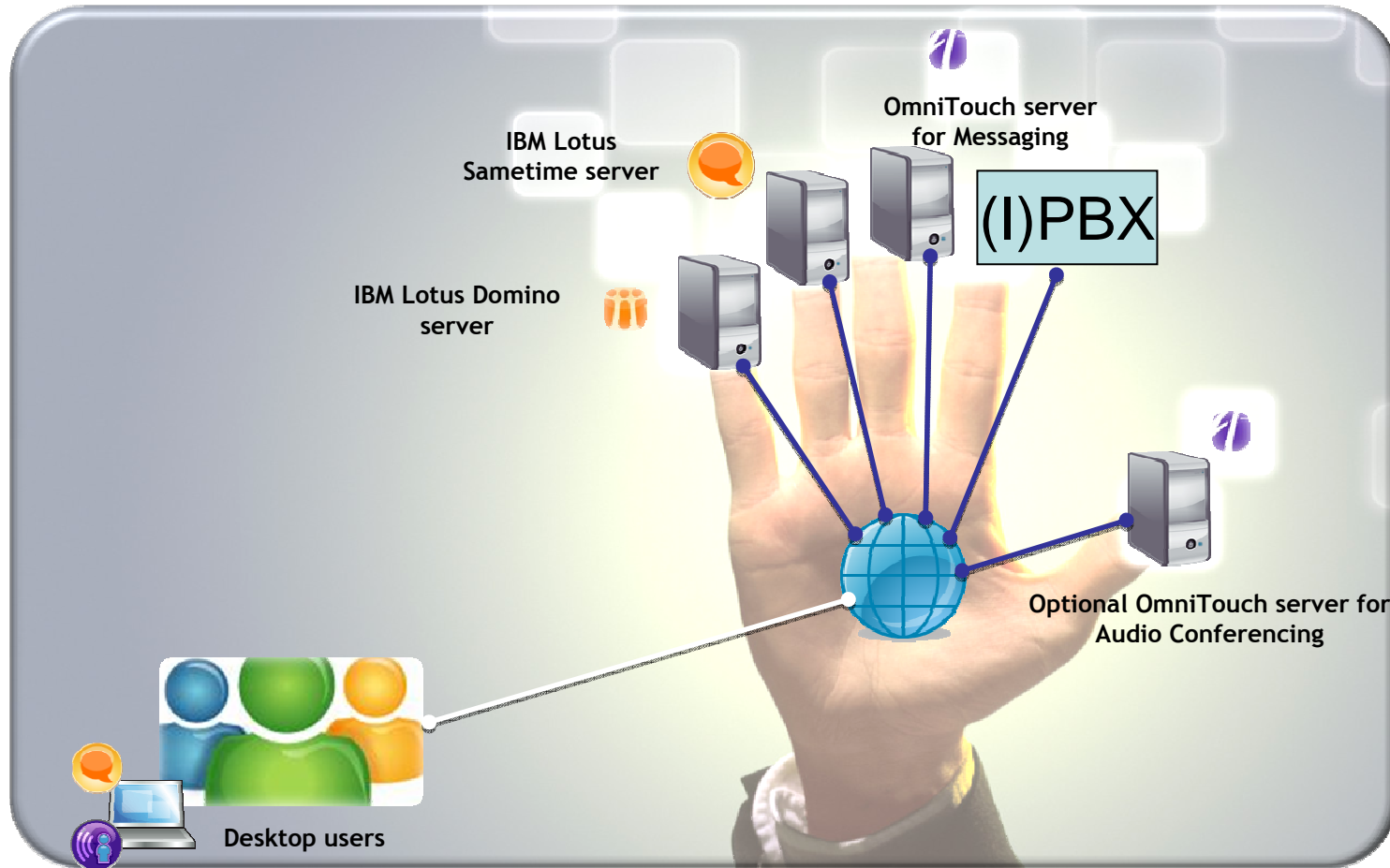
on any device



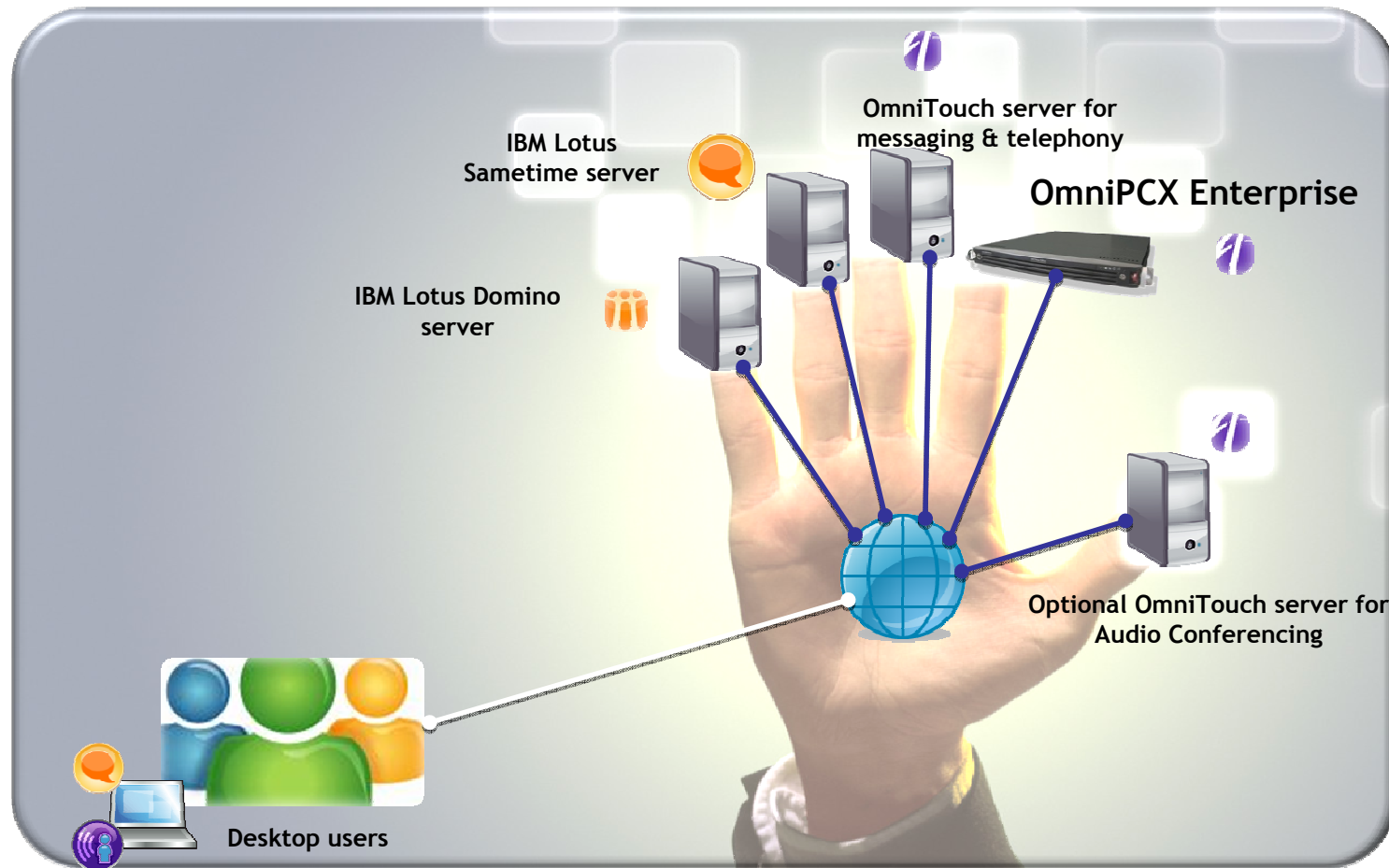
# Architecture for Audio Conferencing Services and basic “click to call” for any users (PBX independent)



# Architecture for Audio Conferencing Services, basic “click to call” and Unified Messaging for any users (PBX independent)



# Architecture for full My Instant Communicator services for Omni PCX Enterprise Users (today)

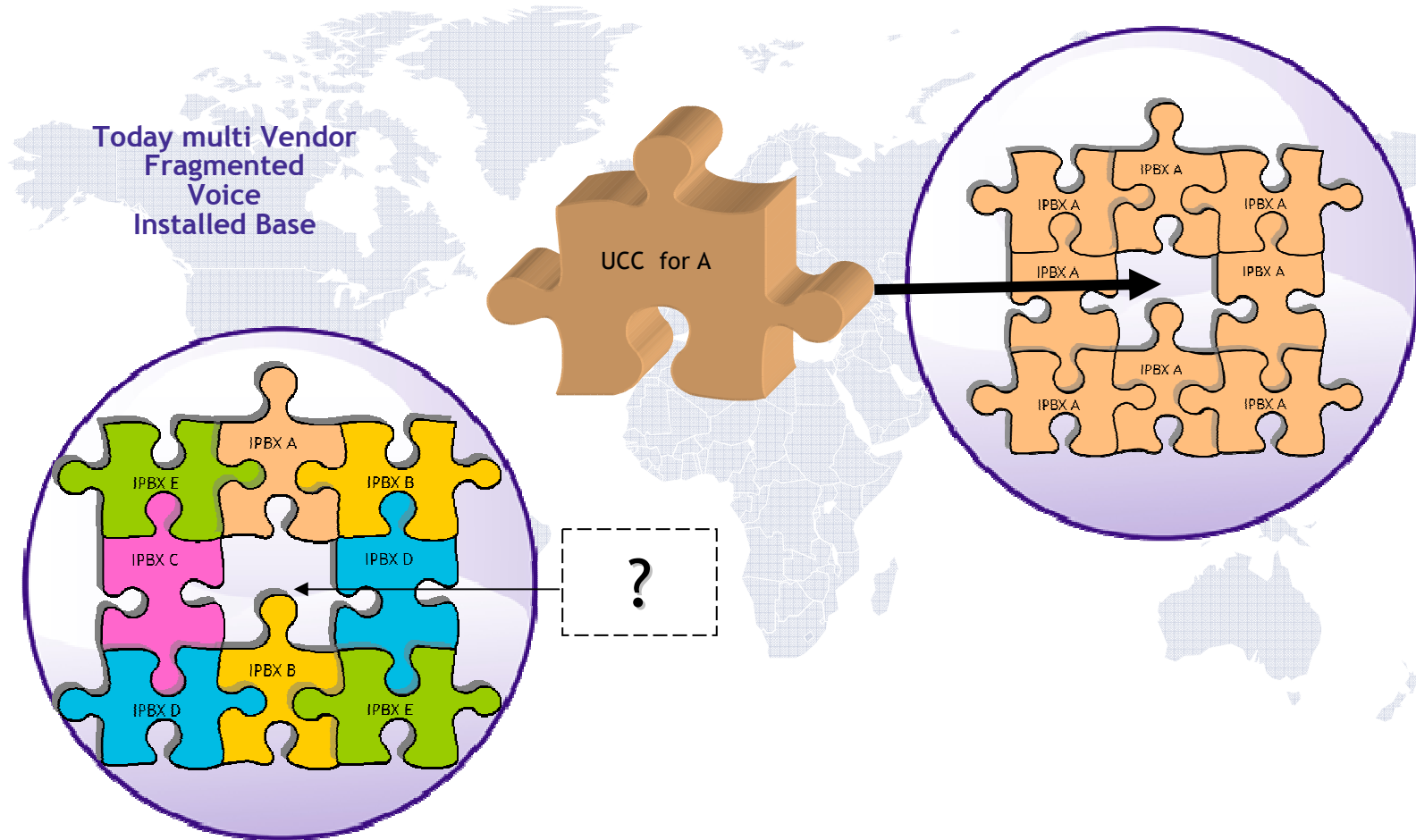


# Agenda

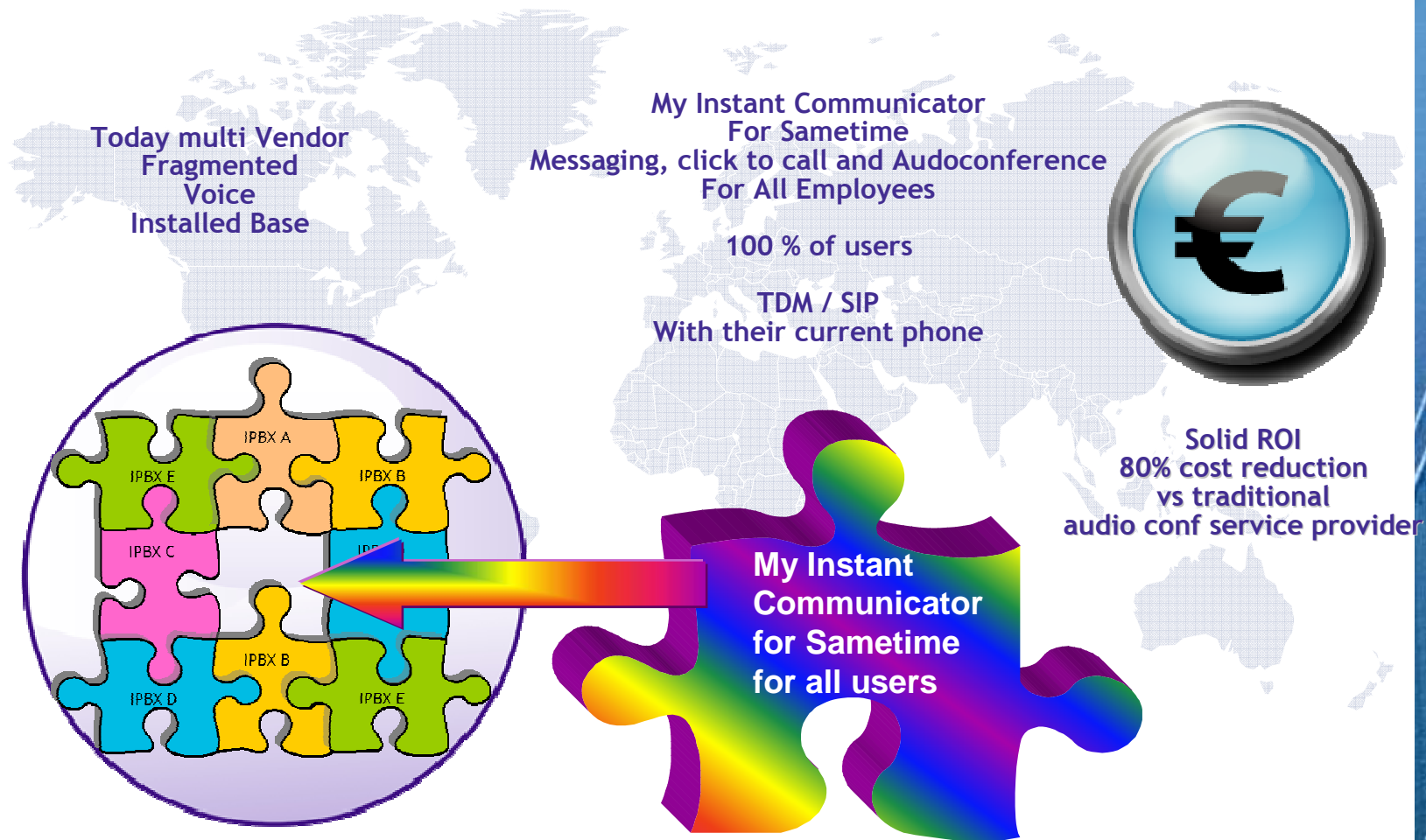
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# Traditional approach

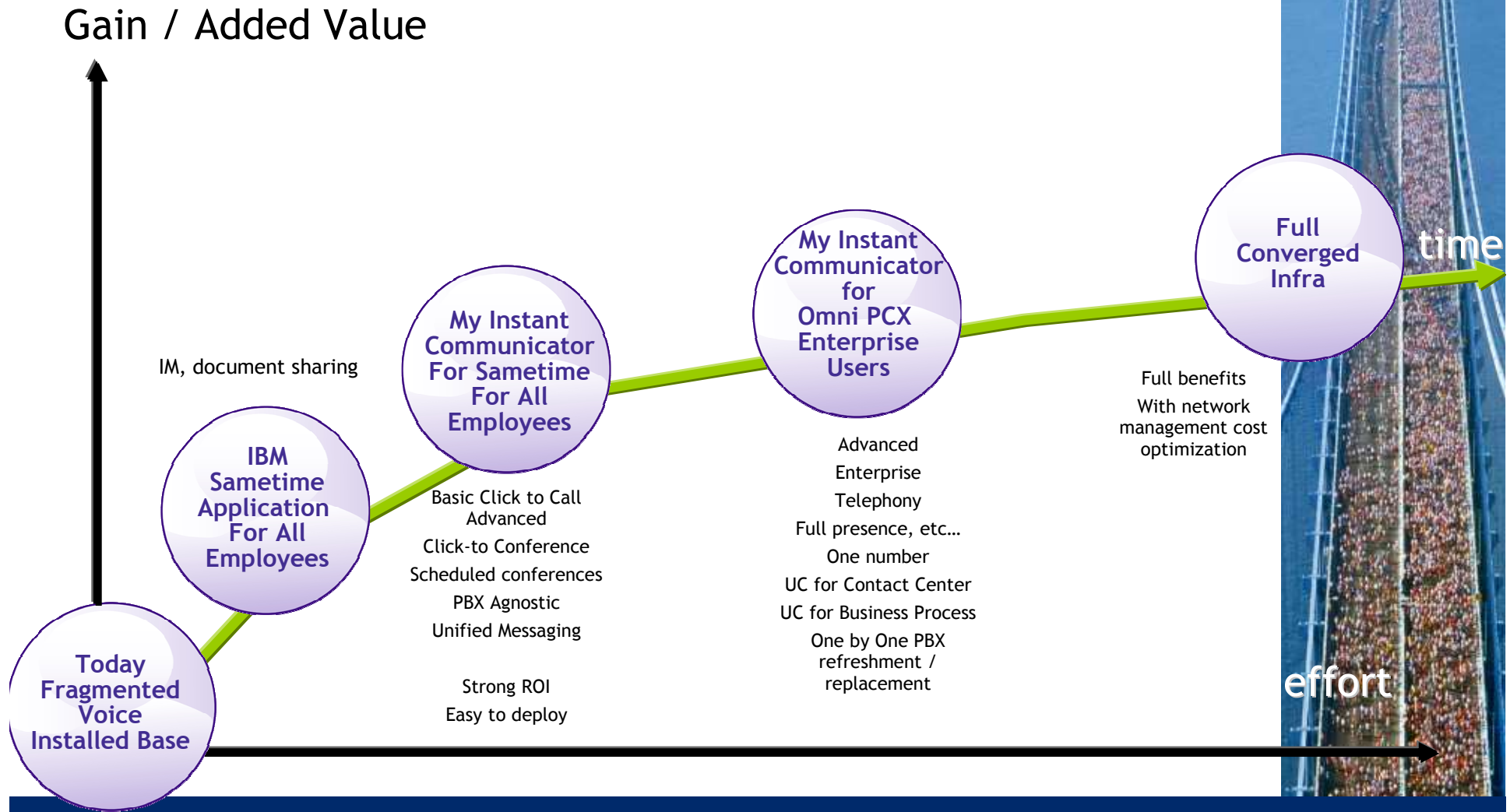


# With IBM and Alcatel-Lucent combined solution you can start immediately with really advanced features





# Achieving the fastest way to Unified Communications & Collaboration in Large Organization



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Alcatel-Lucent



**Merci**

**[www.alcatel-lucent.fr](http://www.alcatel-lucent.fr)**

