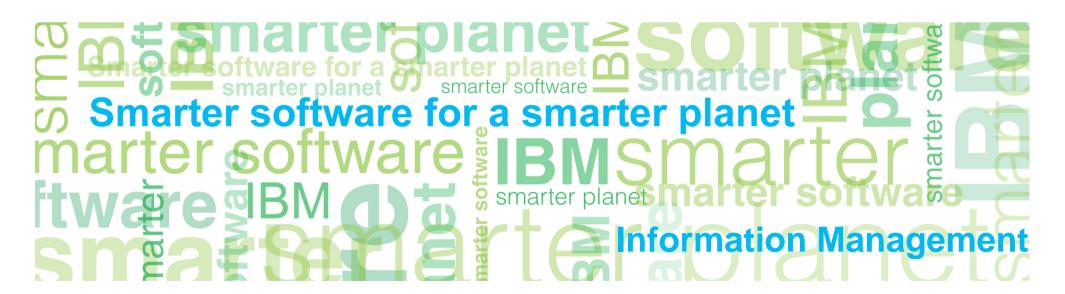




IBM InfoSphere Optim User Group Meeting

"Data Governance Framework"





Information Governance Creates Order out of Information Chaos

Information Governance is the exercise of decision rights to optimize, secure and leverage data as an enterprise asset.

- Orchestrate people, process and technology toward a common goal
 - Promotes collaboration
 - Derive maximum value from information

- Leverage data as an enterprise asset to drive opportunities
 - Ensure highest quality
 - Safeguards information
 - Manage it throughout lifecycle

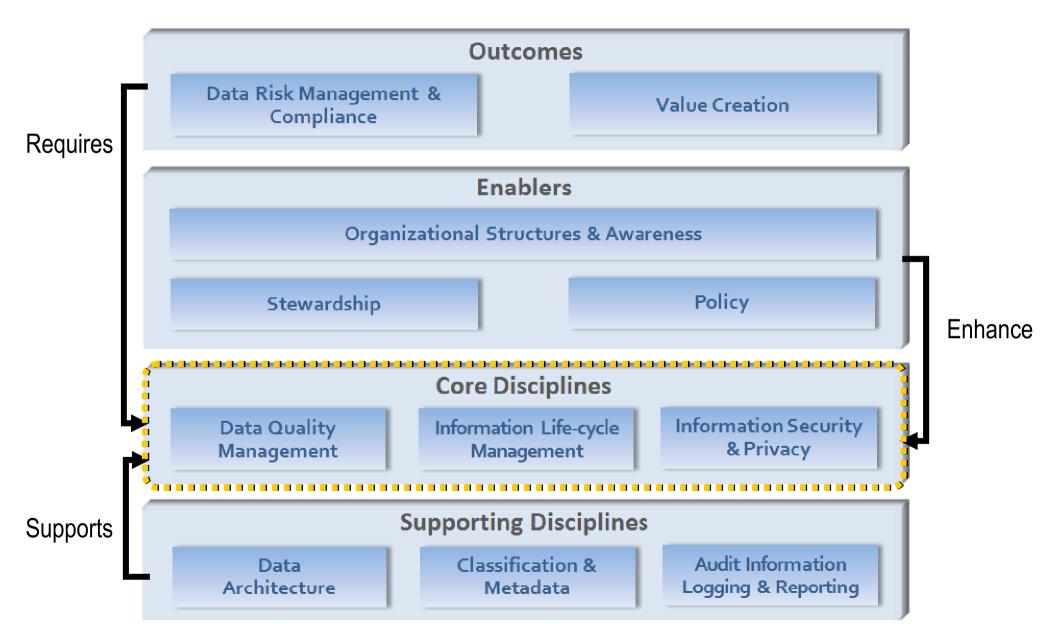


Governing the creation, management and usage of enterprise data is not an option any longer. It is:

Expected by your customers ◆ Demanded by the executives ◆ Enforced by regulators/auditors



Information Governance Council Maturity Model



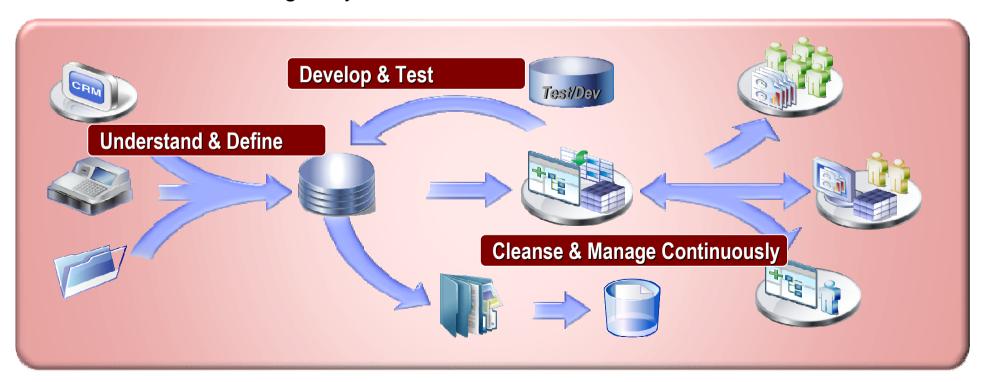


Managing & Maintaining Data Quality in the Information Supply Chain

Define what 'high quality' data means within your business

Data Quality Management

- Develop realistic and reusable test data which adheres to privacy policies
- Standardize and cleanse data to enable strategic initiatives
- Constantly monitor for data quality issues and understand how to deal with an exception when it occurs
- Understand the lineage of your data

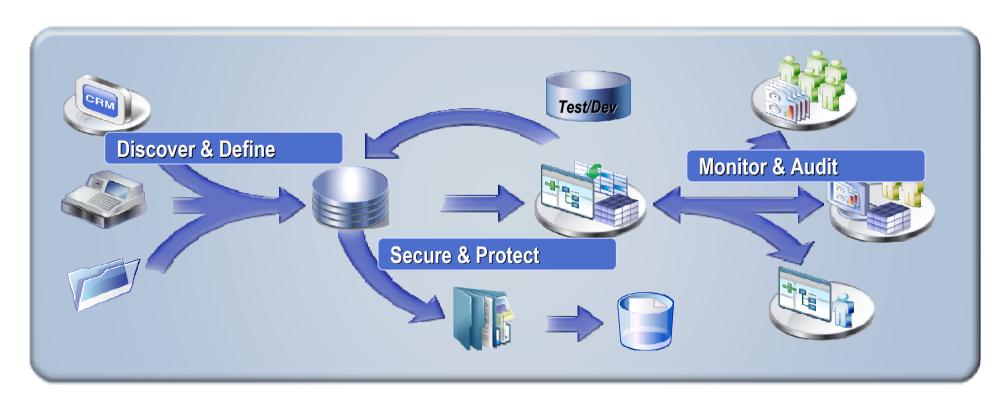




Securing and Protecting Data in the Information Supply Chain

Understanding the "what & where" of enterprise data

- Information Security & Privacy
- Protecting the data across the enterprise, both internal and external threats
- Knowing who's accessing your data when, how and why
- Monitoring and reporting on database access for audit purposes



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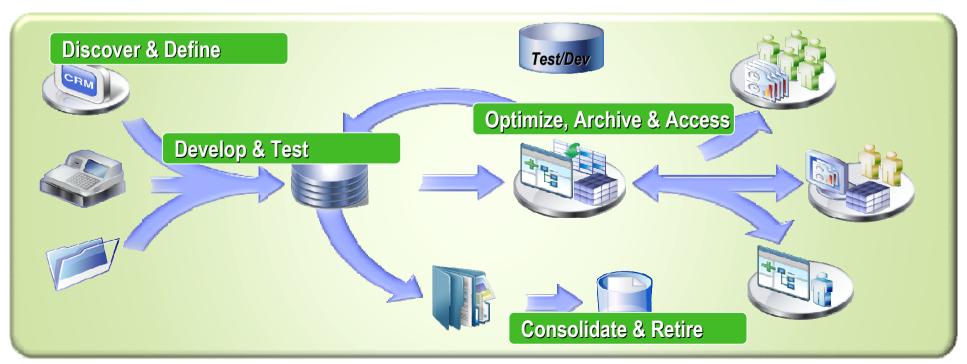


Managing the Lifecycle of Data in the Information Supply Chain

Understanding the "what & where" of enterprise data

Information Life-cycle Management

- Developing models and code to store and access enterprise data including configuration of data for test environments
- Optimizing the performance of applications through identification of bottlenecks and building the right strategy for managing data growth
- Implementing a consistent process for retiring or consolidating applications as their usage expires





Better governance can improve business results



Understanding Data

A major bank located 300,000 previously lost customers, gaining ability to up sell and accelerate revenue generation



Improve Data Quality

Best practices in data quality can boost revenue by 66%



Manage Data Lifecycle

Computer systems company reclaims \$350,000 of disk and improves performance by more than 40% through archiving



Protect Data and Comply

Monitoring database activity protects data, enables compliance and successful audits while providing 239% ROI





