

Jörg Wargowske / 2016-06-15

PHOENIX CONTACT Scout – Eine Präsentations-App auf Basis WCM



Agenda

- Vorstellung PHOENIX CONTACT
- Motivation und Start
- Projektziele, Randbedingungen und Ablauf
- Stand heute und live demo
- Lessons learned und Ausblick



Vorstellung PHOENIX CONTACT

Familienunternehmen und weltweiter Marktführer



Headquarters
Blomberg/Germany



Group Center of Competence, Harrisburg/USA



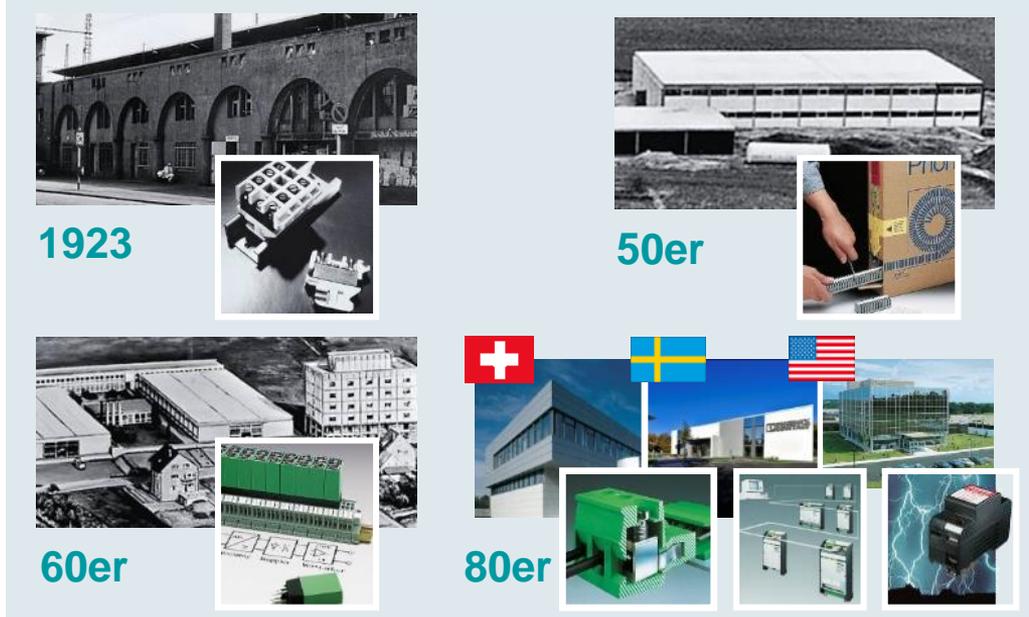
Innovation Center Electronics, Bad Pyrmont/Germany



Group Center of Competence, Nanjing/China

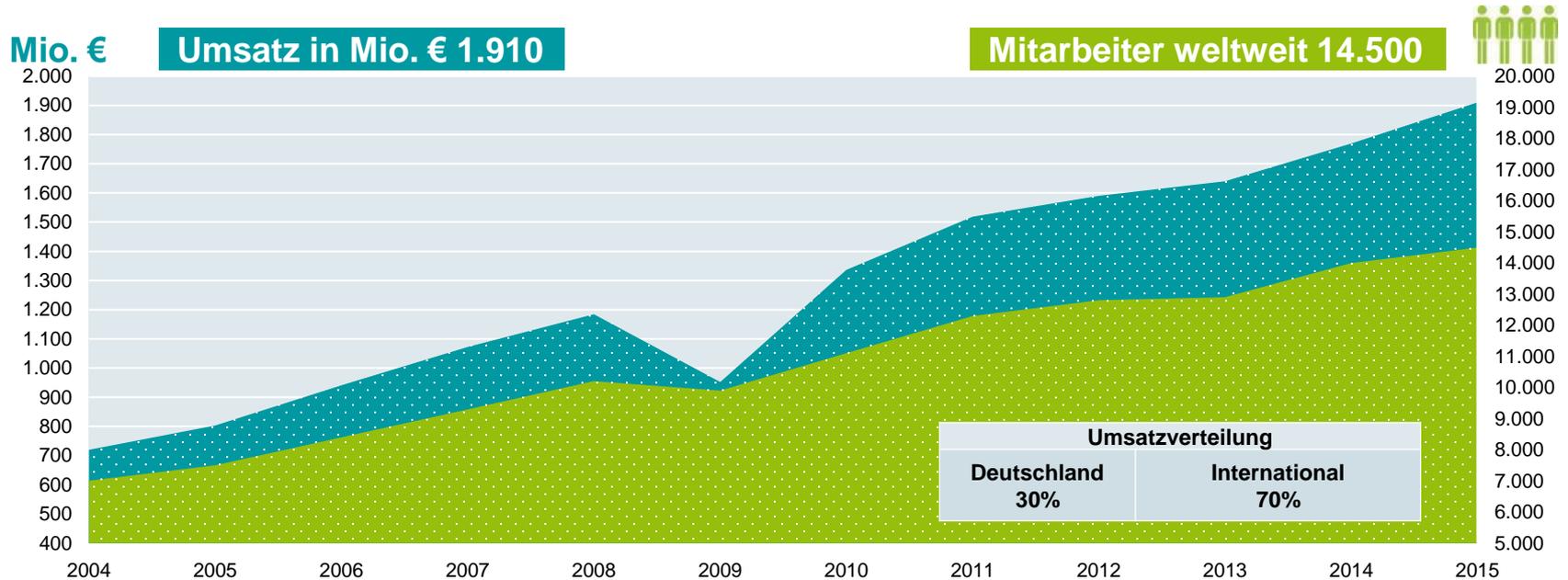
Vorstellung PHOENIX CONTACT

Entwicklung von 1923 bis heute



Vorstellung PHOENIX CONTACT

Mitarbeiter/Umsatz-Entwicklung



Vorstellung PHOENIX CONTACT

Innovative Produktvielfalt



Vorstellung PHOENIX CONTACT

Produkte, Dienstleistungen, Systeme und Lösungen



Geräteanschluss-
technik



Automatisierungs- und
Verbindungstechnik



Branchen- und
Industrielösungen

Gemeinsam mit unseren Kunden finden wir die richtige Lösung

Vorstellung PHOENIX CONTACT

Märkte



Energie-
versorgung



Prozessindustrie



Automobil



Windindustrie



Tele-
kommunikation



Bahnindustrie



Wasserwirtschaft



Maschinenbau



Industrieelektronik

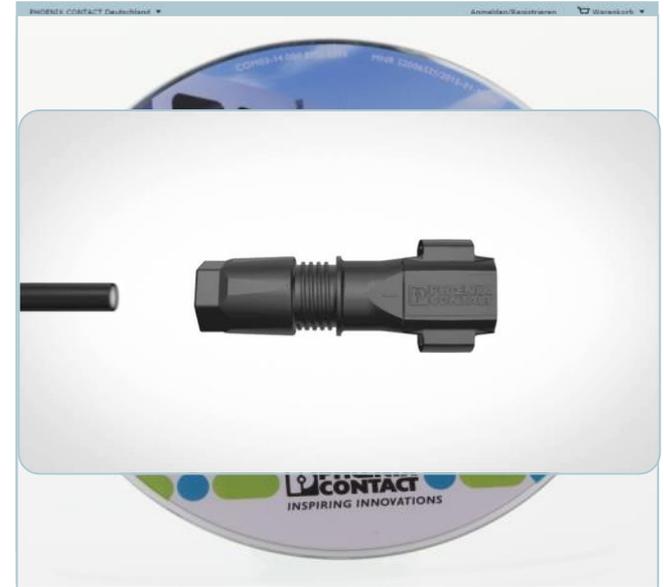


Gebäude-
automation

Motivation und Start

Informationen für den vertrieblichen Einsatz

- Webseite
- Broschüren
- Animationen / Videos
- Powerpoint-Präsentationen
- Phoenix Contact Salesnet
- Corporate Presentations DVD

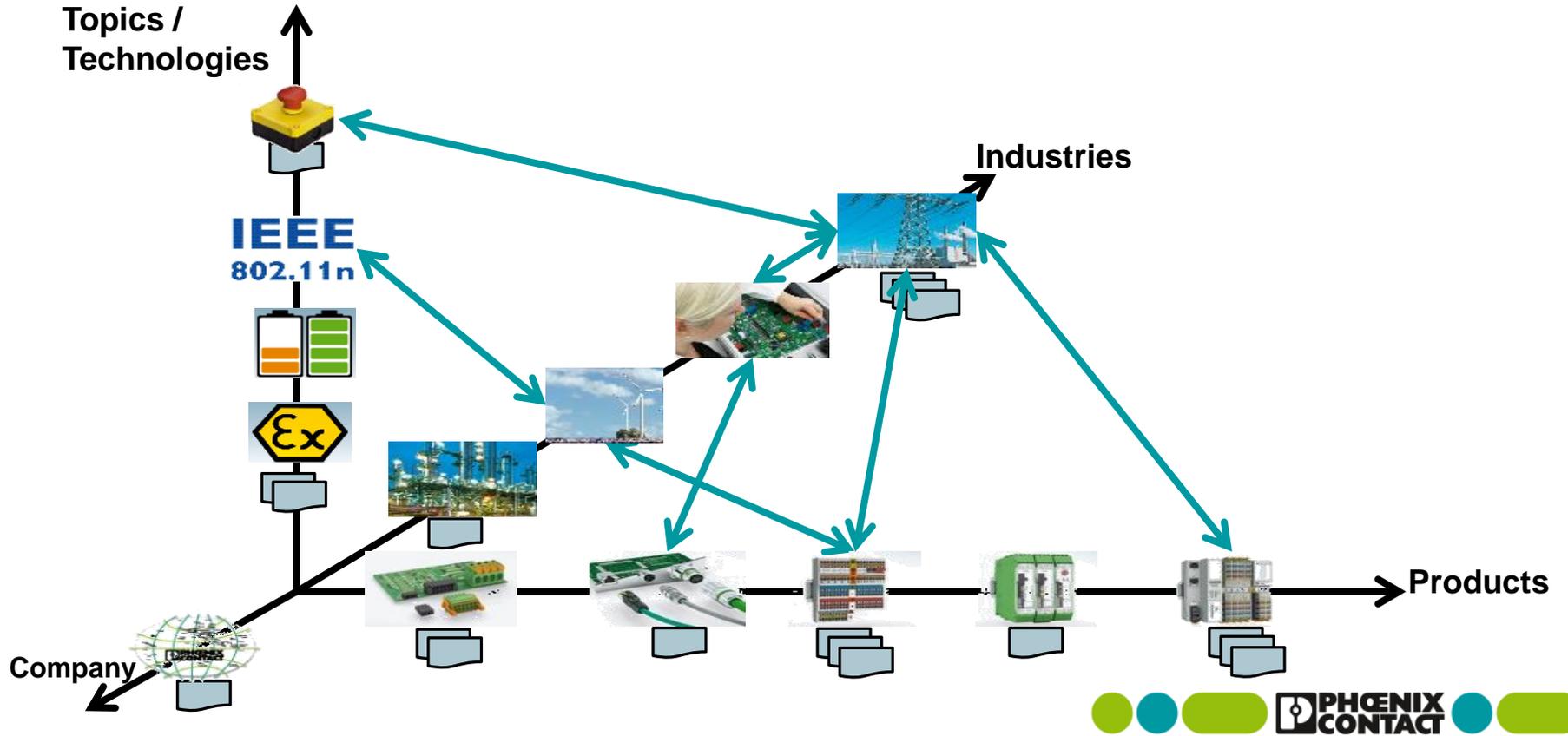


Motivation und Start

Schwachpunkte der bisherigen Lösungen

- Begrenztes Sprachangebot (→ DE, EN)
- Release-Zyklen (2x / Jahr)
- Lokal erstellte (Standard-)Präsentationen bergen Risiken zu Lasten
 - Vollständigkeit
 - Durchgängigkeit in Qualität und Stil
 - Ressourceneffizienz
- i.d.R. definierte Abfolge der Folien

Dynamischer Verlauf von Kundengesprächen



Motivation und Start

Weitere Überlegungen und Aspekte

- Lösung für Mobile Endgeräte?
- Verbreitung der Präsentations-App "Toolbox" von PHOENIX CONTACT UK
- Übersetzung der ppt-Folien in weitere Sprachen?

- The sum of all capabilities of a product is not necessarily the value of the product. It is the value of the product that determines the price. The value of the product is determined by the customer's perception of the product's benefits and the customer's willingness to pay for those benefits. The value of the product is determined by the customer's perception of the product's benefits and the customer's willingness to pay for those benefits. The value of the product is determined by the customer's perception of the product's benefits and the customer's willingness to pay for those benefits.

Motivation und Start

Der „Klick“-Moment

„... dann müsst ihr Bild und Text trennen – so wie im Web“

- Durchgängiges Design ✓
- Übersetzung ✓
- Verteilung ✓
- Redaktioneller Workflow ✓ inkl.
 - angepassten Autorentools ✓
 - Kow-how bei Autoren ✓

The screenshot displays a content management system interface. At the top, there is a 'Headline of Module' field with a character count of 70. Below it is a 'Text' field containing several paragraphs of text. The preview area shows the rendered content, including a headline, a sub-headline, and a main text block. The text in the preview is: 'Protection of intelligent power supplies – with FL MGUARD', 'Modern IT technology is conquering more and more sectors of modern society. This is also true in the case of energy and power supply infrastructure with the implementation of the intelligent network – Smart Grid.', 'In the case of uninterruptible power supply, a balance must be maintained between demand and supply – regardless of the time of day and weather conditions.', 'In order adapt power supply accordingly, installations such as offshore wind farms, conventional power stations or private PV systems communicate via a shared network.', 'Digital networking opens up new technical possibilities. However, at the same time there is also more opportunity for potential attacks. Entire power supply infrastructures can be jeopardized by IT manipulation.', and 'Large power generating units in particular require protection, as it is very difficult for other network installations to compensate for them in the event of an unplanned failure. Experience has shown that'. At the bottom, there is an 'Image URL' field with a value, an 'AR Tag' field with the value 'Effective protection', and a row of buttons: 'Upload', 'Edit', 'Access Cumulus', 'Apply Image', 'Remove Image', and 'Distribute globally'.

Projektziele, Randbedingungen und Ablauf

Projektbeschreibung in drei Sätzen

- What

Mobile app to support sales and marketing activities, especially customer presentations, as possible with the involvement of existing tools and processes

Projektziele, Randbedingungen und Ablauf

Projektbeschreibung in drei Sätzen

- How

For all dimensions of information - products, industry solutions and technologies - basic content is provided and presented standardized.

An essential element is cross-linking, which is the ability to refer to further information and jump off.

Perspectively basic information is offered in local language as well as local amendments can be added.

Projektziele, Randbedingungen und Ablauf

Projektbeschreibung in drei Sätzen

- Why

By providing standardized content the information quality is assured in terms of scope, illustration and completeness.

Multiple / Parallel creation or preparation the same or similar information is avoided, so company resources can be saved to a considerable extent.

The presentation on a mobile device (or touch screen) generates a presentation experience that corresponds the claims of the company and the customer expectation in terms of technology and innovation.

Projektziele, Randbedingungen und Ablauf

Content-Architektur



IBM Web
Content
Manager

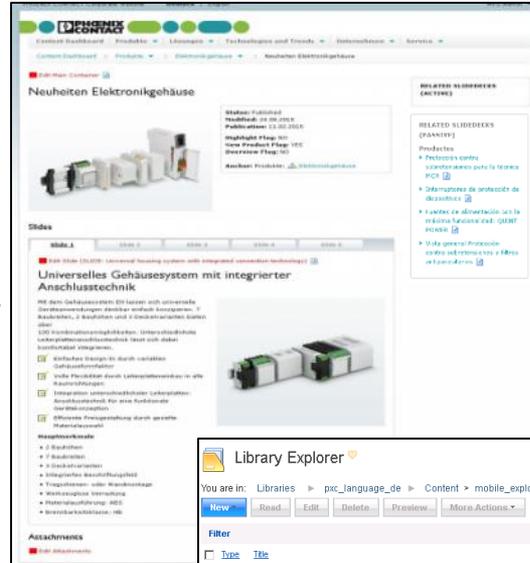
XML Packaging



WCM Authoring



Redakteure



- Scout:**
- 1 Portal Page
 - 5 Presentation Templates
 - 15 Functional Service PTs
 - 10 Authoring Templates
 - 200 WCM Components
 - 7 Rendering Plugins
 - 2 Workflows

Library Explorer

You are in: Libraries > pxc_language_de > Content > mobile_explorer > slidesdecks > Tracking systems (DEFAULT: Tracking systems)

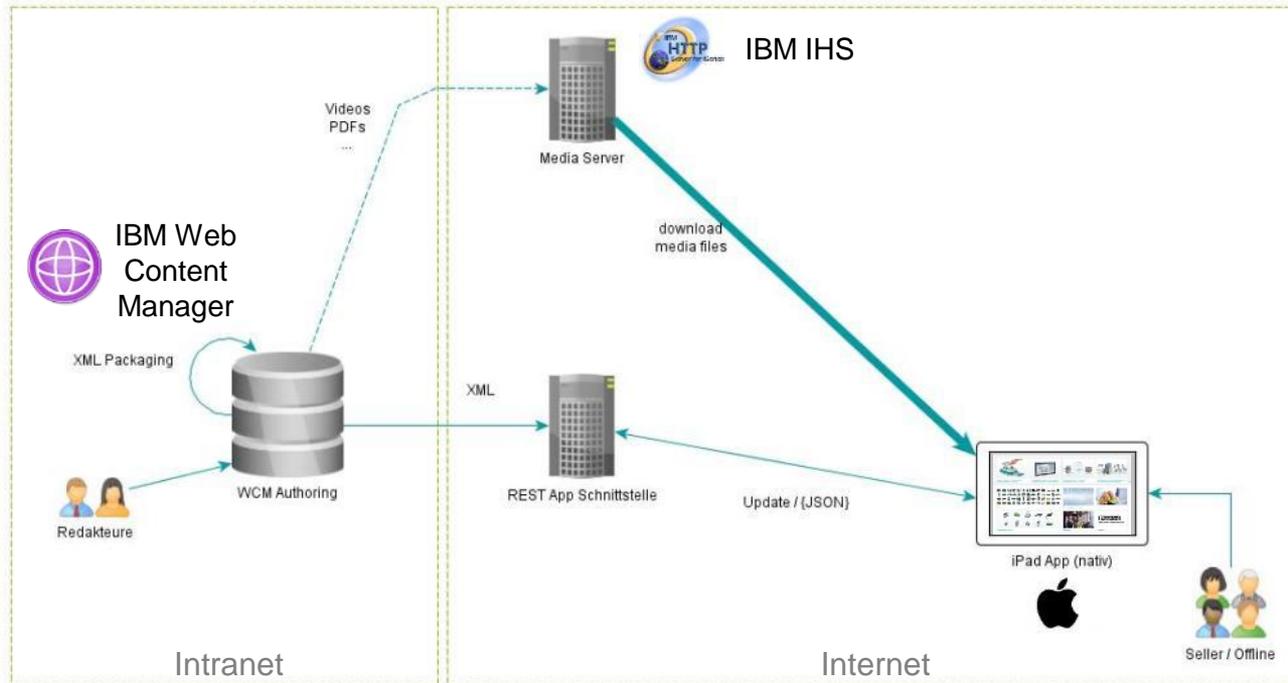
Filter

Type	Title	Status	Last Saved
<input type="checkbox"/>	Tracking-Systeme (DEFAULT: Tracking systems)	Published	4/7/16 7:07:14 AM GMT+02:00
<input type="checkbox"/>	SLIDE: Tracking systems	Published	3/22/16 3:19:51 PM GMT+01:00
<input type="checkbox"/>	SLIDE: Tracking systems	Published	3/22/16 3:20:00 PM GMT+01:00
<input type="checkbox"/>	SLIDE: Tracction control	Published	3/22/16 3:20:09 PM GMT+01:00
<input type="checkbox"/>	SLIDE: Tracking	Published	3/22/16 3:20:18 PM GMT+01:00
<input type="checkbox"/>	SLIDE: Control and regulate tracking systems...	Published	3/22/16 3:21:49 PM GMT+01:00
<input type="checkbox"/>	0.37/0.56 (HOTSPOT: Tracking systems)	Published	3/22/16 3:20:40 PM GMT+01:00
<input type="checkbox"/>	SLIDE: Function block libraries	Published	3/22/16 3:20:27 PM GMT+01:00

Show 10 | 25 | 50 | 100 Items per page

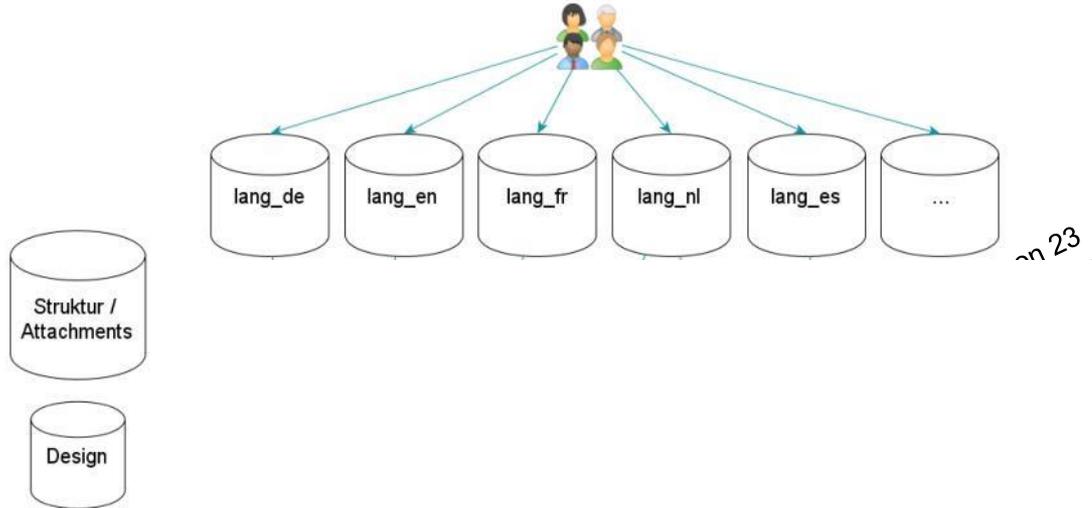
Projektziele, Randbedingungen und Ablauf

Lösungs-Architektur



Projektziele, Randbedingungen und Ablauf

Content Struktur und -Verteilung



→ Globale Content Erstellung

→ Content Verteilung

→ Content Übersetzung

Projektziele, Randbedingungen und Ablauf

Zeitlicher Ablauf

- Mrz 14 – Vorklärung, interne Abstimmung, Nutzerbefragung
- Jun 14 – Anforderungsbeschreibung und IT-Planung
- Aug / Sep 14 – Anbieterauswahl und -abstimmung, Start Implementierung
- Dez 14 – Aufbau initiale Inhalte
- Feb 15 – Bereitstellung DE / EN über MDM
- Dez 15 – Erste lokale Versionen NL, ES, BE

Projektziele, Randbedingungen und Ablauf

Device requirements

- → Phoenix Contact IT Standards → iOS / iPad only
- To use the app you need a

company registered iPad

Stand heute und live demo

„Da ist das Ding...“

PHOENIX CONTACT Scout

- is a mobile app to support sales and marketing activities, especially customer presentations
- provides numerous general presentations on products, technologies and industry solutions from Phoenix Contact
- offers with many presentations also additional brochures, videos and links to related websites as well as to related further presentations

The presentations, brochures and videos are part of the app and available offline!

Stand heute und live demo

Lokale Versionen

PHOENIX CONTACT Scout

08:03 81%

Мобильный термопечатающий принтер — маркировка, шаг шаг н...
Новое поколение промышленных ПК
Облачная система для PROFIBUS безграничная автоматизация

Издания
Новости 2016 года
Решения

Новости 2015 года — клеммы для печатных плат

Силовые клеммы для печатных плат для электроники до 232 А

Клеммы для печатных плат MKDSP 95 с возможностью крепления гайкой вошной припой обеспечивают под силу до 232 А непосредственно на плату. Провода с сечением до 95 мм² фиксируются простым способом при помощи обычной отвертки Tox.

- ✓ Незначительные затраты на монтаж благодаря возможности пайки вошной припой
- ✓ Высокая степень удобства при подключении благодаря винтовому захвату с натяжной гильзой
- ✓ Простое подсоединение при помощи обычной отвертки Tox
- ✓ Возможность применения с проводниками с наконечниками и без них

Основные характеристики

- Сила тока: до 232 А
- Напряжение: до 1000 В (600 В UL)
- Шаг: 20 мм
- Сечение проводов: от 16 до 95 мм²
- От 1 до 5 контактов (с фланцем)
- Встроенное тестовое гнездо

95 mm² | 232A

Новости 2015 года — разъемы для печатных плат

Многополюсные основные корпуса THR для пайки оплавлением

Новые многополюсные разъемы на плату THR с шагом 3,81 дополняют ассортимент исполнениями с количеством контактов от 13 до 20. В наличии модели с прямыми и расположенными под углом штифтами с фланцем и без него.

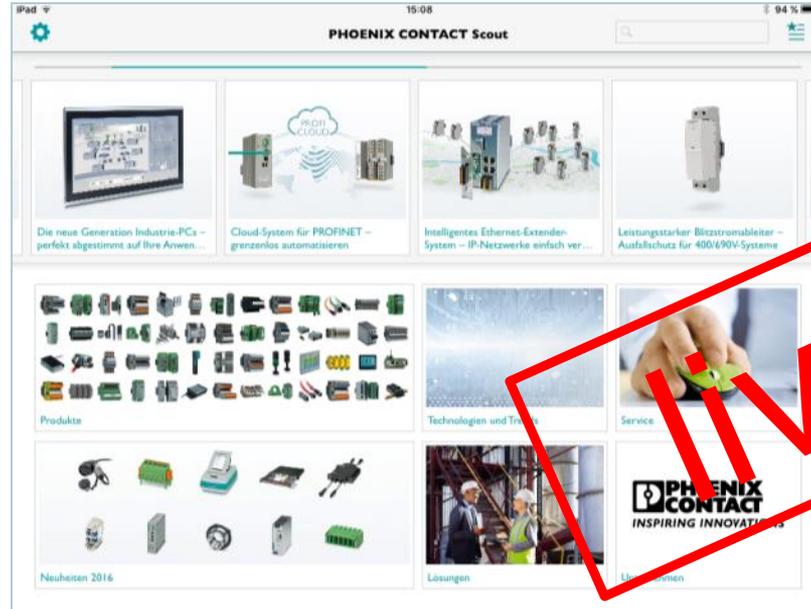
- ✓ Многополюсный колодка со штифтами THR для использования в процессах с пайкой оплавлением припой
- ✓ Стандартная длина штифта 2,0 мм, подходит и для пайки вошной припой
- ✓ Возможна установка в ленту для автоматизированного монтажа
- ✓ Высокая точность допусков расположения штифтов согласно МЭК 61760-3

Основные характеристики

- Сила тока: до 8 А
- Напряжение: до 160 В
- От 13 до 20 контактов
- Тип изоляционного материала LCP
- Шаг: 3,81 мм

Stand heute und live demo

PHOENIX CONTACT Scout



Stand heute und live demo

Mengengerüst

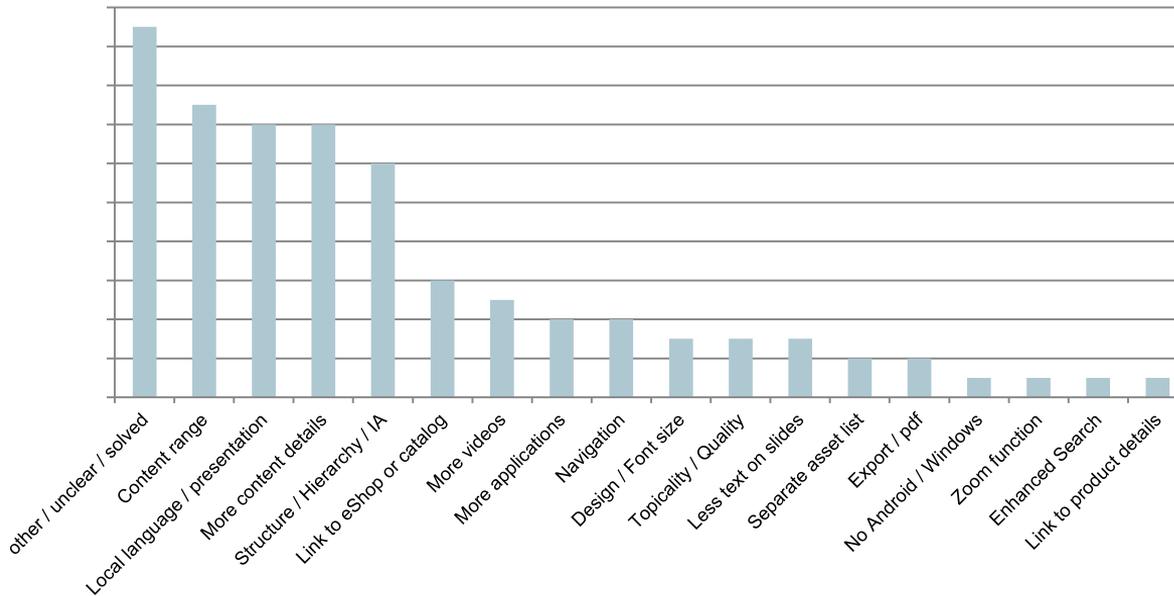
- ~ 5 GB gesamter Datenumfang
- ~ 3000 Dateien
- ~ 1700 Bilder
- ~ 250 Broschüren (pdf)
- ~ 350 Videos (mp4)

- ~ 320 Installationen ww

Stand heute und live demo

Feedback / Ergebnis Nutzerumfragen

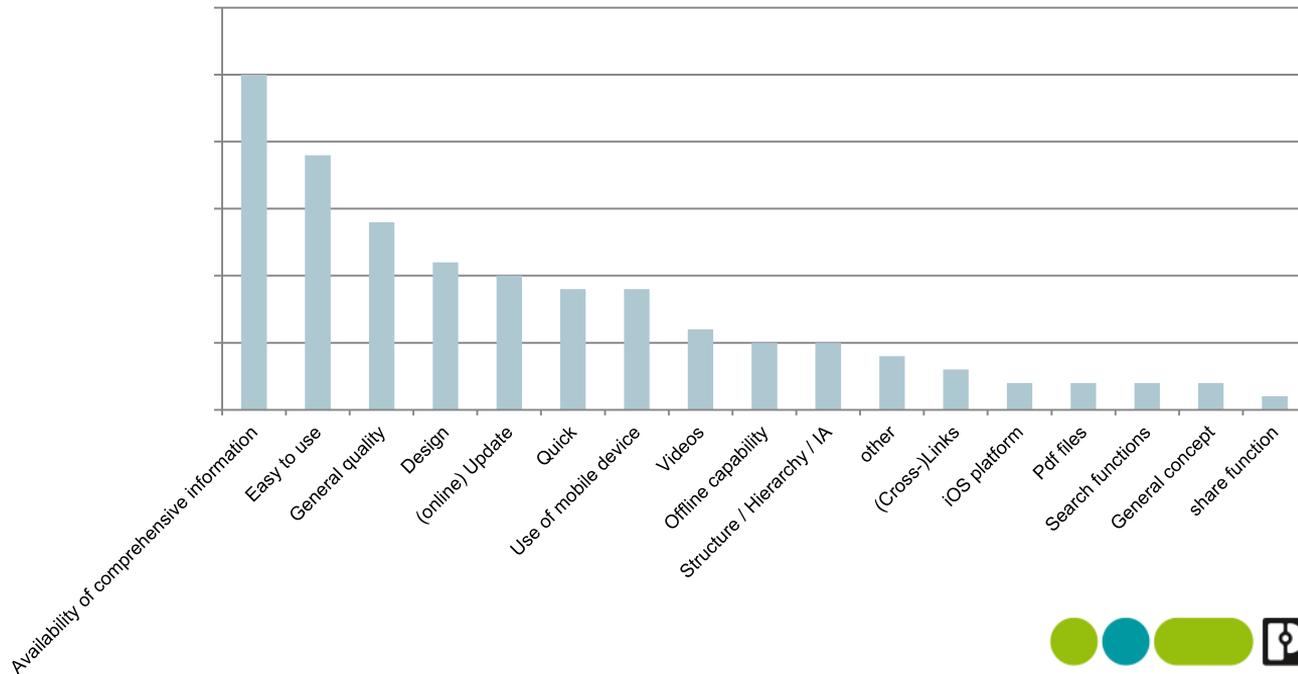
2. What are in your opinion the three main weaknesses?



Stand heute und live demo

Feedback / Ergebnis Nutzerumfragen

3. What are in your opinion the three main strengths?



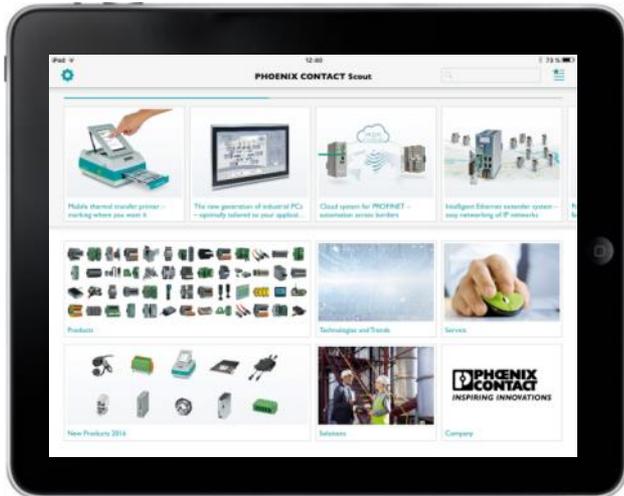
Lessons learned und Ausblick

Offene Punkte und Perspektive

- User Tracking
- Resource Management
- Cross Media Publishing (↔ Web-Inhalte)
- Wechselwirkung Mobile Approach

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Danke