Information Management Software Services
IBM Informix Upgrade Services

Informix provides the ultimate in performance, scalability, continuous availability, compatibility, ease of administration, and security — all in a cost-effective platform that is open and flexible and supports key industry standards.

This service specifically addresses:
- Database installation
- Review and migration of the existing databases
- Basic performance tuning
- New feature education

Highlights

- *Leverage the industry's premier database experts and seamlessly upgrade with minimal downtime*

- *Take advantage of the power of Informix and optimize your database for future growth*

- *Gain Informix skills quickly and efficiently with expert advice and knowledge transfer directly from our consultants*

Today's leading organizations require more from their database environments to accommodate their growing infrastructures and capitalize on new market opportunities. Getting up and running quickly with new technology is essential to business success. Thousands of customers leverage IBM Software Services, the industry's premier database experts, to seamlessly make the move to IBM® Informix® with minimal downtime.

What is an Upgrade Service?
The IBM Upgrade Service provides on-site expertise to take advantage of the power of Informix and optimize your database environment for future growth. Our consultants help your staff install and configure Informix in your organization's existing Informix environment, including the migration of the existing databases.

What's Involved
When engaging IBM Software Services, you can be confident that you are working with the industry's leading experts. Our Data Server consultants will work closely with your database administration staff to identify and address all elements in the existing system prior to the upgrade process. Gain Informix skills quickly and efficiently with expert advice and knowledge transfer directly from our consultants.

Our consulting team will deliver a custom report detailing the pre-upgrade process for your specific environment, configuration modifications made to the default database settings, and specific operational processes required to administer your unique database system.

The primary activities in this services offering:

- Physical layout and database design review
- Configuration
- Basic Performance Tuning
- Identify and implement with staff new IDS 11 technology and how to exploit them effectively

Once you have upgraded to the newest Informix you can enhance your environment by taking advantage of these additional optional components:

Application Enablement

Once Informix is installed and configured and the database(s) migrated, a sampling of existing applications will be relinked or recompiled with new Informix client libraries if any. The consultant will confirm that the applications can connect and query databases.

Performance Tuning

The Software Services consultant will provide configuration and tuning assistance for the databases after the new version of the product is installed. The focus of the tuning will be in areas specific to the new version of the database. If in-depth performance tuning is required, this should be requested at the time of purchasing this offering.

Education on New Features

Our Data Server consultants will review the new features offered in Informix with your staff, and discuss how they can be exploited and implemented in your newly migrated environment.

Your independence is our greatest success

That is the underlying theme to our delivery approach for the IBM Informix Upgrade Services offering. We believe that nothing is more important than transferring our knowledge to your organization and supporting your objective to become self-sufficient.

Engage Today

With a world-wide team of highly trained services professionals, the IBM Information Management Services team can help build your solution with confidence while assuring that the business needs and expectations of your organization are met. Our experts are ready to assist your organization with:

- Establishing project goals, expectations
- Maximizing the return on your investment
- Reducing project delivery times, complexity and risk through the delivery of proven offerings
- Reducing total cost of ownership

Available for whatever the delivery approach your business requires, the IBM Information Management Software Services team will produce results quickly, and will help to put your project on the road to success.

For More Information

For more information regarding this or any services offerings, please visit the IBM Information Management website at:
ibm.com/software/data/services