

InfoSphere Optim HealthCheck Package

Fixed scope, fixed price services



Deliverables:

- Health Check Requirements Checklist
- Presentation for Client Executive Team
- Recommendations and Findings Report
- Health Check Completed Checklist

What is a Package Offering?

Information Management Implementation Packages are fixed scope, fixed price services to help IBM clients ensure that they have a technically sound and functional system framework necessary for the successful development and deployment of their IBM Information Management solution.

The InfoSphere Optim Health Check Service includes the analysis of one InfoSphere Optim instance, one InfoSphere Optim Directory and one InfoSphere Optim DB alias. IBM will have an initial interview with InfoSphere Optim end users and IT Staff. IBM will review information about the InfoSphere Optim environment as specified in the Health Check Requirement Checklist. After an in-depth analysis of the information, IBM will provide a recommendation and findings report of the results of this analysis and will conduct an executive review. This package does not include Travel and Living expenses.

Tasks Involved

T1. Kickoff Meeting

- Review the HealthCheck requirements checklist
- Review the services description
- Define/review project plan

T2. Conduct initial interview

T3. Perform environment review and analysis

T4. Compile Recommendations and Findings

T5. Presentation to Client Executive Team

T6. Recommendations and Findings Report

T7. Provide a completed InfoSphere Optim Health Check Checklist



Purpose

To Provide independent assessment of the configuration and usage of the InfoSphere Optim environment. Identify exposures in the configuration and use of InfoSphere Optim that could potentially cause extended processing or recovery times. Identify opportunities for achieving improved performance, availability and scalability of the InfoSphere Optim system.

Opportunity to:

- Receive skills transfer
- Learn proven practices based on leading edge experience
- Reflect on the current status of InfoSphere Optim usage, potential issues and the right priorities going forward

Your independence is our greatest success

Nothing is more important than transferring IBM expert knowledge to your organization. This provides long-term self-sufficiency through a mentored approach.

Engage today

With a world-wide team of highly trained professionals, the IBM Information Management Software Services team can help build your solution with confidence while assuring that the business needs and expectations of your organization are met.

Our experts are ready to assist your organization with:

- Establishing project goals and expectations
- Maximizing the return on your investment
- Reducing project delivery times, complexity and risk through the delivery of proven offerings
- Reducing total cost of ownership
- Information sharing through our mentoring approach

Available for any delivery approach, the IBM Information Management Software Services team will produce results quickly, and will help to put your project on the road to success.

■ For more information

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