

IBM Information Management Software Services Master Data Management Server Health Check Offering



that you are getting optimum benefits from your current MDM Server environment, consider an MDM Server Health Check.

This quality assurance review is ideal if you are using MDM Server in an environment that covers any of the following:

- Project and Product Documentation
- Roles and Responsibilities
- Mentorship and Training
- Data Model, User Interfaces
- Data Quality and SDP
- Usage
- Data Volume
- Transaction Volume
- Services
- Data Load and Extracts
- Customizations
- Hardware and Software Integration
- Performance
- Reports and Testing
- Value Proposition
- Other MDM Functionality

Highlights

- ***A quality assurance review for customers using MDM Server in a number of different environments***
- ***Ability to leverage new or under utilized product features***
- ***Performance assessment and recommendations for adopting best practices***

Over time, many clients make changes and enhancements to their Master Data Management (MDM) Server solutions, as well as increase data quantities. These changes may require tuning to maintain optimal MDM Server performance. To ensure that you are obtaining optimal performance from your solution environment, consider the MDM Server Health Check Offering from Information Management (IM) Software Services.

What is a Health Check?

Let the experts help you resolve issues, improve performance and adopt best practices through a Master Data Management Server Health Check. If you are considering growing your MDM solution and want an in-depth understanding of your current environment's state, if you are experiencing pain points with your current solution, or if you do not feel

How does IBM Approach this offering?

This offering uses a prescriptive approach to evaluate your MDM Solution's health, including standard templates and a quantitative methodology. IM Software Services has a wealth of knowledge relating to MDM and will guide you using our proven best practices.

Activities & Deliverables

Coordinate Health Check activities

- Collect & review documentation
- Organize workshops
- Consult with your business users
- Consult with your technical staff

Understand solution

- Review pain points
- Review documents
- Consult the implementation team

Identify gaps

- Consult customer support on existing issues

Propose potential solutions

- Brief Services engagement
- Upgrade to a newer version
- Solutions Assets
- Follow Best Practices

Deliverables

- Health Check Findings Report
- Recommendations for Next Steps

Benefits

This brief engagement refines and improves deployed MDM solutions. IM Software Services will also help you leverage new or under utilized product features to extract the most value out of your implementation. IBM may also recommend upgrading to the latest product version to take advantage of new and more robust product features.

Project Duration

The MDM Server Health Check Offering is targeted between 10-12 days, depending on the solution complexity.

For More Information

To obtain points of contact as well as more information regarding any of our other services offerings and packages, please visit the IBM Information Management Software Services Website:

ibm.com/software/data/services



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Software Group
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White Plains, NY 10604
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