

IBM Information Management Software Services

MDM SE Server Health Check Services Offering



execution of data minimizes the effect of data errors on downstream systems and lowers risk.

Overview

Our MDM Server SE Health Check Offering has been designed to help improve solution performance and resolve issues, known or unknown. Whether you are considering growing your current MDM solution or you require an in-depth assessment of your current environment, our experts will work with you to meet your needs.

Highlights

- *A quality assurance review for clients using MDM Server in a number of different environments*
- *Ability to leverage new or under utilized product features*
- *Performance assessment and recommendations for adopting best practices*

Over time, many of your day to day business needs may require you to make changes and enhance your MDM SE solution. These changes, along with ever increasing quantities of data make it necessary for you to periodically evaluate the health of your MDM SE implementation. Unchecked you cannot guarantee that your MDM SE implementation is performing optimally and providing you with the fastest performance or the correct “trusted” data you require.

These changes may require tuning to maintain optimal performance from your solution environment, consider the MDM Server Standard Edition Health Check Offering from Information Management Software Services.

This brief engagement refines and improves deployed MDM SE solutions. IM Software Services will also help you to leverage new or under utilized product features to extract the most value out of your software solution.

This quality assurance health check will cover the areas listed below, whether you are specifically experiencing them as pain points or not.

- Mentorship and training
- Roles and responsibilities
- Data model, user interfaces
- Data quality and entity analysis
- Usage
- Data volume
- Transaction volume
- Data load and extracts

- Customizations
- Hardware and software integration
- Performance
- Reports and testing other MDM SE functionality

Activities

This offering uses a prescriptive approach to evaluate your MDM SE Solution's health, including standard templates and a quantitative methodology.

Coordinate Health Check activities

- Collect & review documentation
- Organize workshops
- Consult with your business users
- Consult with your technical staff

Understand solution

- Review pain points
- Review documents
- Consult the implementation team

Identify gaps

- Consult customer support on existing issues

Propose potential solutions

- Brief Services engagement
- Upgrade to a newer version
- Solutoins assets
- Follow best practices

Deliverables

- Health Check findings report
- Recommendations for next steps

Your independence is our greatest success

That is the underlying theme to our delivery approach for the MDM SE Server Health Check Offering.

We believe that nothing is more important than transferring our knowledge to your organization. This provides you with long-term self-sufficiency through our mentored and parallel working approaches.

Engage today

With a world-wide team of highly trained services professionals, the IBM Information Management Software Services team can help build your solution with confidence while assuring that the business needs and expectations of your organization are met.

Our experts are ready to assist your organization with:

- Establishing project goals and expectations
- Maximizing the return on your investment
- Reducing project delivery times, complexity and risk through the delivery of proven offerings
- Reducing total cost of ownership

Available for whatever the delivery approach your business requires, the IBM Information Management Software Services team will produce results quickly, and will help to put your project on the road to success.

For more information

- Visit the IM Services Web site at: ibm.com/software/data/services
- Find us on Facebook: on.fb.me/IMSKILLS



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