

IBM Jump Start and Accelerator Services Parts



Highlights:

- Easy to add services to a SaaS order
 - All services are delivered remotely
 - Coaching and guided assistance from Services experts
 - Purchase advice and guidance using Jump Start parts
 - Purchase scoped consulting services using Accelerator parts
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Backed by world class Analytics services experts

Jump Start and Accelerator Services Parts are remote services that provide clients with expert guidance for setup activities to quickly gain productive use of one or more SaaS offerings. Using these parts, clients can easily obtain expert assistance to get up and running.

Although these part numbers make it more convenient for clients to purchase IBM Analytics services, it is still possible to use a traditional statement of work to purchase the services desired. IBM Analytics services sales specialists are available to work with clients to investigate requirements, create a proposal tailored specifically to those requirements, and make the services available through a time and materials statement of work.

Jump Start services

This set-up service provides up to 50 hours of remote advice and guidance for startup activities including:

- (1) Assistance with use cases
- (2) Coaching on proven practices for reports, dashboards and other systems tooling
- (3) Guided assistance and advice on preparation, execution and validation for initial data loading
- (4) Other administrative and configuration topics of interest

Services are purchased per engagement. Services expire 90 days from the date of purchase entitlement for this remote service or from the date the client is notified by IBM that access to the IBM SaaS is available, whichever is later, regardless of whether all hours have been used.

Accelerator services

This set-up service provides up to 50 hours of remote consulting expertise to be used for scoped startup activities and projects, such as data movement use cases in support of a one-time, point-in-time data movement. If one of the pre-scoped offerings does not meet your needs, a scoping assessment must be completed. The quantity of parts purchased is determined by the scoping assessment or defined by the pre-scoped offering. Services are purchased per engagement and expire 12 months from the date of purchase of entitlement for this remotely delivered set-up service or on the last day of the initial IBM SaaS subscription term, whichever is earliest, regardless of whether all hours have been used.



Availability

Currently Jump Start and Accelerator Services Parts are available for:

- Analytics for Apache Spark
- BigInsights® on Cloud
- Cloudant®
- Cognos® Analytics on Cloud
- dashDB™
- DataStage® on Cloud
- DB2® on Cloud
- Information Governance Catalog on Cloud
- Information Server on Cloud Enterprise Edition
- Information Server on Cloud Data Quality
- Informix® on Cloud
- Master Data Management on Cloud
- Watson Analytics™
- Watson Analytics™ for Social Media

About IBM Analytics Services

The Analytics Services organization provides expert services exclusively focused on the IBM Analytics product portfolio. Our depth of experience and extensive proven practices help clients mitigate risks, raise the quality of their implementations and build valuable skills. We have provided guidance, advice, reviews, assessments and assistance to thousands of clients around the world enabling them to maximize the return on investment for both their on premise and cloud based analytics solutions.

Engage

Reach out to the IBM Analytics Services team to get started or for more information on our services offerings. Simply complete our [online contact form](#) and a member of our team will contact you to discuss your business needs.

For more information

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