

# Services for IBM Integrated Analytics System



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## Highlights:

- Migration services
- Quick Start services
- Performance analysis and Health Check services
- Accelerated Value Program
- Secure Support via US Citizen

*Assistance to get you started and keep you going*

IBM Integrated Analytics System is the next generation of purpose-built solutions that combine hardware and software in an optimized, easy to deploy and manage offering for complex analytics, data science and data warehouse activities.

## Overview

To help you get started and to ensure optimal operation of your IBM Integrated Analytics System, IBM Analytics Services offers an array of services options. Simply choose the services you need, when you need them.

## What we offer

We have developed the following services offerings to accelerate your success with IBM Integrated Analytics Systems:

### Migration services:

These offerings are available in three packages to provide options suitable for all your needs:

- **Migration launch** provides a high-level assessment and technical plan for migrating from an existing system like PureData® for Analytics and includes consulting and mentoring to assist in addressing any challenges. To complement a migration launch, you will have the opportunity to purchase:
- **Migration assistance** which are blocks of hours for IBM's help with some or all of the migration tasks. Alternatively you can request:
- **Custom scoped migration services** which will tailor services to your unique environment and needs.

### Quick Start services:

This offering provides consulting and enablement to deliver rapid time-to-value with your new IBM Integrated Analytics System. A review of all aspects of the application planned for deployment will be conducted and you will be provided with an expected system allocation resource utilization report. Your team will also receive system enablement and guidance on best practices.



## Performance analysis and Health Check services:

These services help ensure your system is configured and operating for optimum performance. Services include: Physical architecture and infrastructure review, system performance and capacity review, configuration reviews of firmware/software, storage, operating system, network & security, review of current database metrics, configuration and performance monitoring results and much more.

## Accelerated Value Program:

This program provides a trusted advisor to derive maximum value for your IBM solutions by anticipating needs, advising solutions, and acting in the interest of your business' success, delivered on a 12-month contract.

## Secure Support via US Citizen:

This offering provides standard appliance support services delivered exclusively by U.S. citizens who are located in the United States. Data analysis and call data will be contained in an isolated network within a Secure Support facility.

Additional services related to IBM Integrated Analytics System are also available. Please contact your local services representative to outline any needs you may have.

## About IBM Analytics Services

The Analytics Services organization provides expert services exclusively focused on the IBM Analytics product portfolio. Our depth of experience and extensive best practices help our clients mitigate risks, raise the quality of their implementations and build valuable skills. We have provided guidance, advice, reviews, assessments and assistance to thousands of clients around the world enabling them to maximize the return on investment for both their on premise and cloud based analytics solutions.

## Engage

Reach out to the IBM Analytics Services team to get started or for more information on our services offerings. Simply complete our [online contact form](#) and a member of our team will contact you to discuss your business needs.

## For more information

- Contact us:  
[ibm.biz/AnalyticsServicesContactForm](http://ibm.biz/AnalyticsServicesContactForm)
- Visit our Services Web site:  
[ibm.com/analytics/us/en/services](http://ibm.com/analytics/us/en/services)



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