

Information Management, Analytics & Optimization Services IMS Operations Health Check Service Offering



The final written report is delivered two to three weeks after the conclusion of the on-site visit.

Review of the IMS Applications Environment

During this focused review, the following areas could be analyzed, based on Client requirements:

- Discussion on the existing environment associated with an IMS operations focus
- IMS system and database operational, automation, batch cycle reduction, and recovery procedures
- Review of tooling used to monitor and control the IMS production environment
- Capacity monitoring and planning
- Change management
- Problem management and Client readiness to obtain and review problem related documentation
- Review of recent IMS problems encountered

Highlights

- ***Service from the IMS Laboratory Technical Specialist group***
- ***Get to know the operations procedures in the production IMS environments***
- ***Review IMS operations***
- ***Prepare your IMS environment for high availability, growth and service enabling***
- ***Findings delivered as paper report including management summary***

The IMS Operations Health Check is a special service offering from the IMS laboratory Technical Specialist group. This offering is related to those Clients who are interested in a review of the operational components of their key IMS production environments with a focus on manageability, automation, and recoverability characteristics.

Implementation Approach and Deliverables

The engagement consists of a five to ten day on-site review with the Client, and ten additional days spent off-site performing the analysis of the information gathered on-site, and preparing a detailed written report of the findings. The report will include discussions regarding issues identified, recommendations, and possible enhancements to consider.

Duration

40 to 120 hours, depending on the requested scope.

Requested involvement from the client

It would be expected that representatives from a relevant subset of the following groups be available during certain periods of the study:

- IMS System Programmers
- z/OS System Programmers
as required
- Capacity planners
- Operation team leads
- Automation team leads
- Lead problem and change control coordinators

Next Steps

Your first step is to get your initial project up and running and quickly document the current IMS environment in the IMS area.

This will then be the basis for your companies growth and an healthy IMS environment for ease of operations.

For more information

To learn more about IBM Software Services and this service offering, please contact your local IBM sales representative or send an e-mail to jhook@us.ibm.com.

The manager of the IMS Laboratory Technical Specialist Group will be happy to help.

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