

Information Management, Analytics & Optimization Services

IMS Version to Version Migration Assistance Service Offering



workshop (1 to 2 days) to deliver a basic overview of the version of IMS that you are migrating to, and to assist in planning your migration. It includes:

- Overview of the features and business value of migrating to the next IMS version
- Understanding of pre-requisites, packaging, and ordering considerations
- Discussion of the migration process including a planning checklist, information on services available from IBM, and a sample project plan

Highlights

- ***Service from the IMS Laboratory Technical Specialist group***
- ***Migration Support in different tiers suit the customers needs***
- ***Prepare your IMS environment for growth and service enabling***

IMS Version to Version Migration Assistance is an offering from the IMS laboratory Technical Specialist group. This offering is related to those Clients who are interested in a selection of tiered levels of assistance to migrate to a new version of IMS, either from a previous version (version to version), or as a new installation.

Implementation Approach and Deliverables

The engagement consists of three different tiers which can be adjusted to the clients needs. vered two to three weeks after the conclusion of the on-site visit.

TIER1: IMS Migration Planning Workshop

The Migration Planning Workshop (MPW) is designed as an interactive

Duration: 8 to 16 hours, depending on the requested scope

TIER2: Detailed IMS Migration Assessment and Planning

The detailed assessment and planning service is offered at a very attractive price to encourage you to participate in this offering, and that your migration runs as smoothly as possible. This is similar to the Migration Planning Workshop (MPW) but includes a more detailed assessment of your current environment with recommendations on what features could improve IMS operations. It will also include planning out the migration.

Duration: Up to 15 days, depending on the requested scope

TIER3: Advanced IMS Migration Services

The offering period is in the range of 15 days or more. It is flexible, and is customer driven with dependencies on the size and complexity of your installation, and the amount and type of work that is requested. This tier of service includes:

- Provide knowledge transfer on best of breed IMS maintenance strategies
- Assessment and recommendations on the migration plan and resolution activities associated with any release incompatibilities
- On-site implementation support. This varies by customer, with a typical range of 10-15 days
- Additional onsite support for key migration milestones (example: when the new IMS version is implemented into production systems) with a minimum of 2 days per visit
- Remote site support available to assist with any 'how-to' questions following the migration, for up to 10 business days at no extra charge
- An IMS lab technician, who is usually the individual that performed the initial migration, will remain the focal point and will assist with any PMR (Problem Management Report) handling, to assist with questions going forward and to ensure any PMRs are expedited in a timely manner. This is a no-charge component of the offering

Duration: Duration varies by customer requirements and will be negotiated during startup

Requested involvement from the client

It would be expected that representatives from a relevant subset of the following groups be available during certain periods of the study:

- IMS application team leaders for identified applications of interest
- IMS DBAs
- IMS System Programmers
- z/OS System Programmers as required
- Operation team leads
- Automation team leads
- Lead problem and change control coordinators

Next Steps

Your first step is to get your initial project up and running and quickly document the current IMS environment in the IMS area.

This will then be the basis for your companies growth and possible service enablement, where it is key to know what the applications are doing and how to break them into the right service pieces.

For more information

To learn more about IBM Software Services and this service offering, please contact your local IBM sales representative or send an e-mail to jhook@us.ibm.com.

The manager of the IMS Laboratory Technical Specialist Group will be happy to help.

Visit our website at:

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