

Information Management, Analytics & Optimization Services IMS Application Health Check Service Offering



Highlights

- ***Service from the IMS Laboratory Technical Specialist group***
- ***Get to know the applications running in the production IMS environments***
- ***Review IMS applications resiliency, scalability, reliability availability and recoverability characteristics***
- ***Prepare your IMS environment for growth and service enabling***
- ***Findings delivered as paper report including management summary***

The IMS Application Health Check is a special service offering from the IMS laboratory Technical Specialist group. This offering is related to those Clients who are interested in a review of their IMS applications resiliency, scalability, reliability, availability, and recoverability characteristics, in their production IMS environments.

Implementation Approach and Deliverables

The engagement consists of a five to ten day on-site review with the Client, and ten additional days spent off-site performing the analysis of the information gathered on-site, and preparing a detailed written report of the findings. The report will include discussions regarding Applications Overview, Applications Architecture, issues identified, recommendations, and possible enhancements to

consider. The final written report is delivered two to three weeks after the conclusion of the on-site visit.

Review of the IMS Applications Environment

During this focused review, the following areas could be analyzed, based on Client requirements:

- Overview of the your environment, including the IMS systems, IMS applications and databases chosen to the review
- Discussion of the applications architecture being used
- Discussion of the database architectures being used
- Identification of issues arising from the applications and database review
- List the alternatives available to rectify the issues identified
- Recommended action plan
- Follow-up review

Duration: 40 to 120 hours, depending on the requested scope.

Requested involvement from the client

It would be expected that representatives from a relevant subset of the following groups be available during certain periods of the study:

- IMS application team leaders for identified applications of interest

- IMS DBAs
- IMS System Programmers
- Lead problem and change control coordinators
- IMS System Programmers as required
- Capacity planners
- Operation team leads
- Automation team leads
- Lead problem and change control coordinators

Next Steps

Your first step is to get your initial project up and running and quickly document the current IMS environment in the IMS area.

This will then be the basis for your companies growth and possible service enablement, where it is key to know what the applications are doing and how to break them into the right service pieces.

For more information

To learn more about IBM Software Services and this service offering, please contact your local IBM sales representative or send an e-mail to jhook@us.ibm.com.

The manager of the IMS Laboratory Technical Specialist Group will be happy to help.

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