Information Management software

Information Management Software Services
IBM Informix HealthCheck Service

Highlights

- **Increase business-critical productivity and competitiveness by achieving maximum performance with Informix**

- **Get expert advice from the top Informix experts in the industry on how to best harness the features of Informix**

- **Review the current database system design using IBM database best practices and make recommendations to improve it**

- **Work with IBM's expert database consultants to mentor your staff**

What's Involved
When engaging IBM Software Services, you are working with the industry's leading Informix experts to give you the best advice on how to maximize the use of Informix in your current environment.

Data Server consultants from IBM Software Services will assist you by conducting a comprehensive review of your current Informix database environment, especially the installation and configuration of Informix. The Data Server consultants will work closely with the administrators of your database systems to analyze the system, determine and troubleshoot the key issues and identify opportunities for improvement. A series of interviews and system and database checks will be conducted to identify any operating system and Informix configuration issues that may be a

potential choke point for performance.

The latest release of IBM Informix provides the ultimate performance, scalability, reliability, availability, and security all in a cost-effective platform that is open and flexible and supports key industry standards. Additionally, improved integration with key development platforms makes application developers even more productive than ever.

This offering will help your organization get the maximum benefit from your Informix environment by getting the recommendations to keep the Informix database system running smoothly and avoid potentially costly issues in the future. The Informix HealthCheck offering offers excellent value and provides a good starting foundation for companies in achieving their Informix performance objectives. The Informix HealthCheck will take advantage of the latest improvements to Informix and the consolidated lessons learned from Informix consulting field experience to propel your Informix database to better performance.

The primary activities undertaken in this services offering are:

Informix Engagement Objectives and Scope Setting
- Identify and set the scope/objectives of the Informix engagement

Informix Environment Assessment

- Review and document the current state of the Informix installation
- If necessary, install Informix server and client software
- Review performance reports on the operating system and Informix
- Review and document Informix server hardware
- Review and document operating system level on Informix servers
- Review and document Informix configuration
- Review and document Informix database layout
- Review operating system backup and recovery procedures on Informix servers
- Review Informix backup and recovery procedures
- Review operating system error logs on Informix servers and Informix error logs
- Review and document incidence of recent Informix outages and the corresponding action taken

Infomix Recommendations

- Submit or present Informix environment assessment
- Identify and document changes to operating system and Informix parameters that can improve or enhance Informix performance and stability
- Identify and document changes to customer operating procedures that can improve or enhance Informix performance and stability
- Identify the use of cost-effective Informix techniques, tools and features that can improve or enhance Informix performance and stability
- Submit or present short-term and long-term recommendations to improve Informix environment
- Identify and document the next steps needed to implement Informix recommendations
- Submit findings and recommendations in an engagement report

Your independence is our greatest success

That is the underlying theme to our delivery approach for the Informix HealthCheck. We believe that nothing is more important than transferring our knowledge to your organization. This provides you with long-term self-sufficiency through our mentored and parallel working approaches.

Engage Today

With a world-wide team of highly trained services professionals, the IBM Information Management Software Services team can help build your solution with confidence while assuring that the business needs and expectations of your organization are met. Our experts are ready to assist your organization with:

- Establishing project goals, expectations
- Maximizing the return on your investment
- Reducing project delivery times, complexity and risk through the delivery of proven offerings
- Reducing total cost of ownership

Available for whatever the delivery approach your business requires, the IBM Information Management Software Services team will produce results quickly, and will help to put your project on the road to success.

For More Information

For more information regarding this or any services offerings, please visit the IBM Information Management Software Services website at
ibm.com/software/data/services