

Information Management Software Services

IBM Initiate Foundation Services Offering for IBM Initiate Patient and IBM Initiate Provider



IBM Initiate Foundation Services for Initiate Patient and Initiate Provider follows proven healthcare best practices to quickly take you from Planning through to Deployment while delivering the foundational functionality of the Initiate Patient and Initiate Provider solutions. In addition, this offering includes key knowledge transfer activities and recommendations for specific education courses with respect to the IBM Initiate solution.

Highlights

- **Maximize your IBM Initiate Patient and IBM Initiate Provider Software investment**
- **Accelerate your time to value with a quick, cost-effective and comprehensive end-to-end implementation**
- **Leverage best practices and benefit from implementation expertise gained from more than 10 years of patient data management experience**
- **Establish a solution foundation with flexibility and scalability to extend as your business needs change**

In many cases the value Healthcare Organizations are getting from their existing Patient and Provider software solutions is minimal. They introduce operational risk and are overall much more costly than they need to be. The need to implement a new EMPI (Enterprise Master Patient Index) or Provider Registry is critical. With tight budgets and stretched resources, Healthcare Organizations today do not have the time or money to build specialized teams within their organizations to implement the EMPI or Provider Registry Solutions they desperately need.

The need to implement a new IBM Initiate Patient or IBM Initiate Provider solution is critical, and the approach to implementation has to be efficient and cost effective.

Evolving from this initial Foundation Service you can grow your solution over time to deploy customized configurations to meet your specific requirements and evolving business roadmap requirements.

Activities & Deliverables

Through each phase of the deployment, this Services Offering provides valuable deliverables and quickly achieves results. Typical scope will include the installation of the software, configuration of the data model and matching and linking algorithm, bulk load jobs and real-time broker interfaces, testing support, production load, and training.



Individual Phase activities include:

Planning and Analysis

- Our IBM Project Manager will work with you to develop a detailed plan for implementation success
- Planning will also include a review of system dependencies, business requirements and process flows, as well as preparation of data extracts

Configuration

- The information gathered during the Planning and Analysis phase is used to configure the IBM Initiate software
- During configuration, the matching and linking algorithm is iteratively refined and tested to ensure completeness to specification

Verification

- Verification of the solution is done within a test environment
- Testing includes the integration of the various components in order to validate them from a functional and system integration perspective

Deployment and Transition

- Immediately after User Approval Testing the IBM Initiate software is installed and configured within the production environment and brought online
- IBM Initiate technical experts will work with your team to transfer critical product knowledge and oversee a smooth transition to our robust support model
- In addition to the knowledge transfer our technical experts will help you determine the courses required to provide you with the foundational knowledge you require

Your independence is our greatest success

That is the underlying theme to our delivery approach for this offering. We believe that nothing is more important than transferring our knowledge to your organization. This provides you with long-term self-sufficiency through our mentored and parallel working approaches.

Engage Today

With a world-wide team of highly trained services professionals, the Information Management Software Services teams can help build your solution with confidence while assuring that the business needs and expectations of your organization are met. Our experts are ready to assist your organization with:

- Establishing project goals, expectations
- Maximizing the return on your investment
- Reducing project delivery times, complexity and risk through the delivery of proven offerings
- Reducing total cost of ownership

Available for whatever the delivery approach your business requires, the IBM Information Management Software Services team will produce results quickly, and will help to put your project on the road to success.

For More Information

For more information regarding this or any services offerings, please visit the IBM Information Management website at:

ibm.com/software/data/services

© Copyright IBM Corporation 2010

IBM Corporation
Software Group
1133 Westchester Avenue
White Plains, NY 10604
U.S.A.

Published in Canada
12-10
All Rights Reserved

The IBM, the IBM logo and e-business software are trademarks or registered trademarks of International Business Machines Corporation in the United States, other countries, or both.

Other company, product, and service names may be trademarks or service marks of others.

References in this publication to IBM products or services do not imply that IBM intends to make them available in all countries in which IBM operates.