

# IBM Information Management Software Services

## Enterprise Education Assessment Offering



(Source: IDC survey “Impact of Training on Project Success”)

Our commitment to your success is the reason we have created the IBM Enterprise Education Assessment offering. Whether your Enterprise is implementing a single Information Management product or integrating multiple products within your solution set, we want to increase your Enterprise’s success by ensuring you have the right Education Enablement Roadmap for your team.

### Highlights

- *Delivers an Enterprise Enablement roadmap to ensure successful integration of your Enterprise’s specific IBM Information Management suite of products and solutions*
- *Identifies required roles & responsibilities involved in the implementation of the specific Information Management suite of products being integrated, based on IBM’s proven standard practices*
- *Identifies skill gaps based on the skills assessment completed for your Enterprise’s resources*
- *Provides your Enterprise with a comprehensive, tailored list of education offerings and venues that best fit your needs (Instructor Led Onsite (ILO), FlexLearning, Self Paced Virtual Classes (SPVC) and Mentored Workshops)*
- *Develops customization of classroom curricula based on your Enterprise’s implementation needs and goals*

Several IT industry studies have recognized that providing your team members training can increase your project success. Companies that provided their team members with as little as 40% more training found that their projects completed more of their business objectives successfully and finished their projects on time. Also, well-trained teams tend to focus on higher value-added activities, like planning and process improvement.

These same IT studies have shown that team skills often go overlooked as the critical factor in an IT project’s success. An IT organization’s level of skill will affect project outcome regardless of technology or its complexity. These studies suggest the likelihood of a project’s success is directly related to the skill level of the team working on it.

### Overview

Partnering with you, our Education experts will develop a baseline skills & skill gap assessment. The end result of the assessment is a customized **Enterprise Enablement Roadmap** that includes recommendations on:

1. Required roles and skills
2. Education path for each role
3. Customized curricula
4. Appropriate mentored workshops

### Activities

- Determine your Enterprise’s Information Management product suite/solution implementation and skill competency goals (short-term and long-term)
- Identify roles involved in your Information Management solution implementation
- Map your Enterprise’s roles to IBM product roles and enablement specific offerings

- Conduct current skills competency assessment via discussion workshops (People, Process, and Technology)
- Customize classroom curricula based on your Enterprise's implementation needs and goals

### **Deliverables:**

- Mapping of your roles, skills, & responsibilities to IBM Information Management product roles, skills, and responsibilities
- Initial skills baseline assessment of your resources
- An education path for each of these identified roles and responsibilities
- Identification of the appropriate *"Mentored Integration Workshops"* for the integration enablement of your Enterprise's resources
- A customized **Enterprise Enablement Roadmap** tailored to your specific needs and goals spanning the implementation life-cycle

Our IBM Education experts will partner with your Enterprise to understand your Information Management product & technology solution goals. We assess your resource skills and competencies and gain an understanding of your short and long term solution objectives. Based on the information gathered, we will provide you with recommendations on the best way forward to enable your Enterprise with the knowledge and skills you require for success.

Your specific Enterprise Enablement Roadmap will be reviewed with you. This will provide a solid foundation for the discussion of your next steps.

## **Your independence is our greatest success**

That is the underlying theme to our delivery approach for the Enterprise Education Assessment Offering. We believe that nothing is more important than transferring our knowledge to your organization. This provides you with long-term self-sufficiency through our mentored and parallel working approaches.

### **Engage today**

With a world-wide team of highly trained services professionals, the IBM Information Management Software Services team can help build your solution with confidence while assuring that the business needs and expectations of your organization are met.

### **Our experts are ready to assist your organization with:**

- Establishing project goals and expectations
- Maximizing the return on your investment
- Reducing project delivery times, complexity and risk through the delivery of proven offerings
- Reducing total cost of ownership

Available for whatever the delivery approach your business requires, the IBM Information Management Software Services team will produce results quickly, and will help to put your project on the road to success.

### **For more information**

- Visit the IM Services Web site at: **[ibm.com/software/data/services](http://ibm.com/software/data/services)**
- Find us on Facebook: **[on.fb.me/IMSKILLS](https://www.facebook.com/on.fb.me/IMSKILLS)**



© Copyright IBM Corporation 2012

IBM Corporation  
Software Group  
1133 Westchester Avenue  
White Plains, NY 10604  
U.S.A.

Produced in the United States of America

**January 31, 2012**

All Rights Reserved

The IBM logo and e-business software are trademarks or registered trademarks of International Business Machines Corporation in the United States, other countries, or both.

Other company, product, and service names may be trademarks or service marks of others.

References in this publication to IBM products or services do not imply that IBM intends to make them available in all countries in which IBM operates.