

# ECM Transition Services



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## Overview

- State-of-the-art facility using high-speed RAM cache and proven methodology to migrate data in the fastest and most secure manner.
  - Conversion Services team with nearly 20 years of experience with most non-IBM image and data formats
  - Media Migration experts experienced with all of the popular storage configurations in use today
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*Experience and expertise to help you plan and execute system and data conversions and migrations*

Changing your Enterprise Content Management (ECM) environment can be driven by a number of reasons – from the need to adhere to new enterprise standards, the availability of more robust technology solutions, global demands that drive expansion, or the opportunity to realize significant cost savings by eliminating redundant or older technology.

Regardless of the catalyst, successfully transitioning from your existing environment requires a trusted and experienced advisor who understands your business needs and can successfully move you to your desired environment as efficiently as possible while minimizing both risk and the impact to your client community.

IBM® Software Services for Enterprise Content Management can provide the leadership needed to help you successfully transition your ECM environment. Our team brings a combination of experience, time-tested tools, and proven methodology to help your organization realize its vision for lasting change.

IBM Software Services offers services that address your specific needs during the planning, implementation and conversion stages of your transition process.

## Transition Planning Services

Transition Planning Services provide expert resources to assist you in planning the transition from your existing system architecture to a new IBM ECM environment. This service assists you with the many decisions that need to be made to help ensure your organization fully maximizes the benefits of your new IBM ECM solution.



## Platform Conversion Services

IBM Software Services has performed significant numbers of Platform Conversions including operating system conversions, database conversions, directory system migrations, system merges, system splits, and more. Using data integrity verification checking, our experienced Platform Conversion specialists will help ensure that your transition is done in a cost effective and risk free manner.

## System Conversion Services

If you are currently using a non-IBM content management solution or an IBM ECM legacy system and your business needs would be better served using a newer IBM solution, then our System Conversion Services are the right solution.

We extract the content and metadata from your existing environment and convert them to the new IBM format in the safety and security of our Conversion Services lab. This 24 x 7 secure environment can quickly convert even multiple terabytes of data so that you can begin seeing the benefits of your new system in the shortest possible time and with no impact to your existing business environment.

## Data Migration Services

There has been a recent explosion in the area of new types of storage systems – from Network Attached Storage (NAS) to various types of protected storage systems and a variety of RAID environments all designed to meet the changing needs and budgets of ECM users. The challenge is how to easily and cost effectively migrate to a new storage environment so that the benefits of these new technologies can be realized. Data Migration Services from IBM Software Services are designed to help you do just that.

Using the same 24 x 7 lab environment where our System Conversions take place, we quickly migrate your ECM content and metadata from older storage medium to your new storage system of choice. Our team of Media Migration experts have a wealth of experience with all of the popular storage configurations and our state-of-the-art facility uses high-speed RAM cache and proven methodology to migrate your data quickly and securely.

## For more information

To learn more about these or any of our services, please contact your ECM Service Sales Representative or visit our website at [ibm.com/software/ecm/services](http://ibm.com/software/ecm/services).



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3565 Harbor Boulevard  
Costa Mesa, CA 92626-1420  
U.S.A.

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September 2011  
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