

FileNet Report Manager to Content Manager OnDemand Transition Services



Overview

- Four-phased conversion process to assess your current system, implement IBM software, convert data, and deploy new solution.
- Approach minimizes impact to content and users during the conversion process.
- Staging area and dedicated conversion facilities enable data validation and lowers risk.
- No requirement to “freeze” the production of your existing system.

Four-phased conversion approach that minimizes risk and ensures data integrity

IBM® Content Manager OnDemand (CMOD) is a comprehensive enterprise report management and electronic statement presentation solution that can deliver critical business information across your organization—where and when it is needed.

Transitioning from your existing IBM® FileNet Report Manager system to CMOD can present unique challenges, potential production system impacts, and data integrity risks. Let IBM® Software Services for Enterprise Content Management (ECM) help you lower those risks and minimize impact to your business.

ECM Software Services has developed a propriety method and set of best practices that address the challenges surrounding transitioning to CMOD. Our team is uniquely qualified to deliver your CMOD conversion having performed many successful conversions on systems with extremely large volumes of data (up to 76TB). Our transition methodology is a well-defined and delivery-proven process.

The conversion process is divided into four phases.

Phase 1: Conversion Assessment

All CMOD conversions begin with the Conversion Questionnaire which captures the details of your current system, data, and IBM Report Manager queries.

Working with your team, ECM Software Services will review the questionnaire, evaluate your possible conversion options, and define a high-level conversion covering activities, roles and responsibilities.



At the completion of the Conversion Assessment, you receive a detailed report documenting:

- Conversion recommendations and service descriptions
- Preliminary conversion analysis activities and recommendations
- Report and statement conversion and historical data conversion approach
- CMOD conversion to production implementation recommendations

Phase 2: Software Implementation

Armed with the Conversion Assessment results, you are ready to implement your IBM Content Manager OnDemand systems. Working together, your staff and IBM consultants install your CMOD environments, including all optional features and clients.

Phase 3: Conversion

With your CMOD systems in place, it is now time to convert your data. Depending on the amount of data to be converted and your security requirements, data conversion will take place either onsite or at IBM's secure Conversion Lab. The Conversion Lab allows for the quickest transition using policies, procedures, and facilities to protect your data at every stage of the conversion. No matter where your data is converted, IBM is committed to the accuracy and success of converting all your data.

The conversion phase includes:

- Report and statement conversion
- Historical data conversion
- Customization and modifications of Toolkit, Exits and Interfaces
- Security implementation
- Conversion results testing and acceptance
- IBM Content Manager OnDemand Capture implementation via Production Control
- Administration and support skills mentoring

At the completion of the conversion, you will have a fully functioning CMOD system ready for production deployment.

Phase 4: Deploy to Production

Now that the metadata is converted, ECM Software Services transfers the data model definition to the production system and ingests all historical data. This enables you for day-forward production use.

For more information

To learn more about this offering or any of our services, please contact your ECM Service Sales Representative or visit our website at ibm.com/software/ecm/services.



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