IBM Information Management Software Services

ECM FileNet P8 Conversion Services

Overview

The IBM Enterprise Content Management (ECM) FileNet P8 platform offers an unmatched level of flexibility and control in managing critical information and processes. For FileNet Panagon customers considering FileNet P8, you have a choice when it comes to activating your content within FileNet P8: content federation or conversion.

Content federation allows you to bring your existing content together into a single, global catalog, so that you can get the benefit of IBM FileNet P8 without having to move your content.

Converting your content to IBM FileNet P8 results in a single content repository thereby allowing you to replace legacy technology as a way to simplify your operations and reduce costs.

IBM Information Management (IM) Lab Services is uniquely qualified to help you convert your content to IBM FileNet P8 due to years of experience converting legacy and non-IBM FileNet systems to newer IBM FileNet environments. IM Lab Services has performed hundreds of conversions for customers in a vast number of industries and technical landscapes. Our consultants are certified and work closely with IBM FileNet Engineering and product development experts resulting in unmatched product specific knowledge. This combination of experience and expertise results in successful conversion engagements and satisfied customers.

Proven Methodology

Our proven conversion methodology involves the analysis of content types, associated metadata, hardware architecture and security schemas. The method includes a series of logically integrated procedures with interactive reconciliation steps to deliver a quality conversion. These sophisticated procedures are designed to deal with exception situations such as incomplete databases, damaged content and legacy system issues.

We recognize that conversions could have a negative impact on your daily operations. That's why we never work directly on your production systems. Using data backups and dedicated hardware, we perform all conversion work offline so that you can focus on your business and users are not impacted. These procedures are specifically designed to significantly mitigate risk.

For IBM FileNet Content Services customers, we utilize staging servers during the conversion process. Using a copy of your current CS system, we develop automated scripts, validate data integrity and make necessary corrections on the staging server. When all issues are identified and resolved, the final conversion is scheduled and typically performed over a weekend. After testing and data validation is performed, users are simply redirected to the new system. This approach ensures that your data is protected and users are not impacted.

For IBM FileNet Image Services customers, we utilize our secure Migration Lab to extract and prepare your content for your IBM FileNet Content Manager repository. This multi-million dollar facility has dedicated and isolated hardware that ensures a safe and expedient conversion. After the data has been converted, our consultants then

import the data into your IBM FileNet P8 environment.

Advantages to IM Lab Services Methodology

Our primary objective is to deliver a complete conversion of your content, whether IBM FileNet Panagon or a Competitive system, in the most cost-effective, technically reliable and low-risk manner possible. We do this by using a project methodology that has been perfected through years of experience.

The benefits of our methodology include:

- The existing production system, its content and users are never directly impacted during the conversion process.
- The use of a staging server and dedicated conversion facilities allows automated procedures to be created ahead of the conversion resulting in better data validation and lower risk.
- Using proprietary tools results in conversion rates at exceptional speed.
- These conversion tools were developed in conjunction with the IBM FileNet Engineering team.
- There is no requirement to "freeze" the production of your existing system. Documents can be added right up until the date the final conversion begins.
- In more than 96 percent of our conversions, the deployment stage can be accomplished over a weekend so there is no production impact.

No other company is better suited to helping you transition to the IBM FileNet P8 platform. Our vast experience, best practices methodology and proven toolset ensure your success, minimize user impact and effectively manage project risk.

Contact

For more information regarding this offering or any of our Services, please contact your Information Management Sales Representative or visit our website at ibm.com/software/data/services