

ECM Enterprise Planning Workshop Services



Overview

- Three levels of workshops that focus on helping you make the next set of decisions.
 - Establishes an ECM solution vision to address your content management needs and outlines a concrete help plan to successfully complete your implementation.
 - Provides the technical expertise to help reduce risk and mentor your staff at each stage of the process.
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Proven methodology and expert skills to help guide you through your ECM deployment

IBM® Software Services for Enterprise Content Management (ECM) has developed a field-tested methodology to help guide you through the successful planning and implementation of an IBM ECM solution. With IBM ECM Enterprise Planning Workshop services, we can provide your organization with the consulting you need to help you be confident that your ECM solution development is sound and progressing at the rate you need for a successful deployment.

The ECM Enterprise Planning Workshop program allows for multiple entry-points depending on your stage of deployment and is comprised of three levels of workshops:

- ECM Briefing Workshop
- ECM Roadmap Workshop
- ECM Enterprise Planning and Design Workshop

Each workshop can lead into standard services that assist with solution design and implementation, configuration or customization.

ECM Briefing Workshop

The ECM Briefing Workshop demonstrates the benefits of using ECM solutions and the components needed to help address your content management needs. This workshop, conducted during the sales process, reviews the various components of the ECM services portfolio and discusses which may be applicable to your situation.



ECM Roadmap Workshop

The ECM Roadmap Workshop begins with a visioning exercise and an assessment of where you are currently. A roadmap will be developed to map out a plan for implementing the overall solution.

ECM Enterprise Planning and Design

The ECM Enterprise Planning and Design Workshop helps you define how enterprise content management solutions can be deployed within your specific technical environment – with a focus on helping you plan and design an infrastructure to support your current and future business needs.

This workshop helps minimize the pressures and risks of implementing IBM ECM solutions across your enterprise by providing:

- Access to the most knowledgeable and experienced architects
- Best practices for enterprise rollouts of IBM ECM products
- High-level approaches for integrating the IBM ECM architecture into your existing enterprise architecture
- Answers to questions/issues arising from enterprise distributions of the IBM ECM products

Since enterprise architecture is such a broad concept, the workshop has been broken down into a base component with optional modules that can be added on depending on your needs.

Examples of topics covered include:

- Product Architecture
- Capabilities and Best Practices
- Integration and Development Standards
- Security Standards and Infrastructure Approach
- Data Management Standards and Approach
- Storage Management Standards and Approach
- System Management Standards and Approach

For more information

To learn more about these workshops or any of our services, please contact your ECM Service Sales Representative or visit our website at ibm.com/software/ecm/services.



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