

## Information Management Software Services Deployment Readiness Offering Bundle



### Highlights

- Easy procurement of Information Management Services to ensure deployment readiness
- Increase self sufficiency with your Information Management solution
- Foster problem avoidance via access to expertise
- Early internal skills investment in staff
- Efficient use of IBM technology to avoid missteps
- Use IBM expertise to avoid pitfalls before & after implementation

Deploying any software solution can be challenging and complex, and to maximize the Return on Investment of your purchase, it is critical to have the right Services and expertise at your fingertips in order to be successful. The Deployment Readiness Offering is a flexible bundle of **IM Software Services**, **Education**, and the **IBM Software Accelerated Value Program**, each of which can be leveraged at anytime pre-implementation, during implementation, or post-implementation. This bundled service offering is not meant to replace the implementation services needed to deploy an Information Management solution, rather to augment them ensuring you are positioned for deployment success.

### What's Included?

IBM experts will assist you in expanding your knowledge of our products, obtaining solution guidance and support for your customized solution, and obtaining heightened product support. The following outlines the specifics for each Service:

- **IM Software Services**
  - Delivered via our On Demand Consulting (ODC): a manned consulting hotline and a safety net to mitigate solution risk
  - Provides assistance with any customized solution needs - during or post implementation
  - Services delivered either remotely or on site
- **Education**
  - Education Packs which can be applied to either public or on-site classes, instructor-led online classes, or self-paced virtual classes
  - Education Planning Workshop included at no additional charge for your entire organization
- **IBM Software Accelerated Value Program**
  - Assistance with deployment & long-term usage of IBM software
  - Proactive guidance
  - Personalized attention for product support

Our Services bundle comes in three different sizes to better align with the level of Services you require to support your implementation. The IM Software Deployment Readiness Offering Bundle is an IBM best practice to help ensure you can expedite time to deployment, become self-sufficient, lower your total cost of ownership, and maximize success with your solution.

## **Your independence is our greatest success:**

That is the underlying theme to our delivery approach for the Deployment Readiness Offering. We believe that nothing is more important than transferring our knowledge to your organization. This provides you with long-term self-sufficiency through our mentored and parallel working approaches.

## **For more information:**

For more information regarding this offering or any of our Services, please contact your Information Management Sales Representative or visit our website at [ibm.com/software/data/services](http://ibm.com/software/data/services)



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