

Customers are Talking about IBM Software Accelerated Value Program

“...The [Software Accelerated Value] contract allows our company to get very good service from IBM. We get faster answers to our problems or questions, and quick information about new features or topics we need details on...”

industry = transportation

“...The [Software Accelerated Value] Program has proven to be of value to us and plays a key role in facilitating the achievement of our strategic objectives. The support we receive from our PSM, who understands the complexities of our environment and provides vital links into IBM, is a key feature of this Program...”

industry = technology

“...The [Software Accelerated Value] program has proven to be of value to us and plays a key role in facilitating the achievement of the organization's strategic objectives...”

industry = financial services

“...IBM [Software Accelerated Value] works with us in understanding our infrastructure needs and our business requirements. This proactive help ensures that we make smarter business decisions and operate effectively...”

industry = financial services

“...The TAM has enabled us to not only save money through proactive activities of our TAM, but the true value is in our relationship with IBM and enabling us to maximize our software investment. Our deployment of IBM software could not have been as successful without our [Software Accelerated Value] ...”

industry = government

“...With [Software Accelerated Value], we have priority access to the information we need as well as high-quality assistance. A privileged relationship with our premium support manager helps us to be successful in implementing changes...”

industry = retail

* Quotes were given under offering's legacy name of 'Premium Support'