Vega ECM Solutions
Case Management Widgets

IBM

Solution Description

In the ever evolving world of business process case management solutions, IBM FileNet P8 products have moved customers from thick client solutions (FileNet Visual Workflow) to customized web-based services (IBM FileNet eProcess) to configurable frameworks (IBM FileNet Business Process Framework). Each evolution has introduced an added measure of functionality, speed to deployment, and end-user satisfaction. The latest step forward is into the world of widgets -- highly specialized content-aware software components that function as building blocks when linked together in IBM WebSphere Business Space containers.

Vega ECM Solutions has leveraged years of extensive experience with IBM FileNet Business Process Framework (BPF) and created the next generation of case management widgets. Each widget is built according to IBM's iWidget specification, and designed to be deployed in a "mashable" environment. This design feature allows the widgets to be event-wired so that data entered or selected within one widget triggers corresponding data to display in other widgets on the same screen. Leveraging the power and ease of use of IBM Web-Sphere's Business Space, these widgets can be rapidly deployed and arranged to form a fully functional case management application.

Features & Benefits

- Case Inbasket view – lists inbaskets for a given role
- Case List – lists cases for a given inbasket
- Case View – shows case, history, comments and form data
- Case Tools and Actions – lists case tools and possible user actions
- Case Attachments – shows case attachments, including folders
- Case Form – shows case in a form (eForm, Lotus) view
- Case History & Comments – shows the list of case events and comments chronologically
- Case Search – allows searching for case objects
- Role Mapping – maps IBM FileNet Business Process Manager roles to IBM WebSphere Business Space roles

Value Proposition

Vega ECM Solutions has taken the core functionality of the IBM FileNet Business Process Framework and repurposed the key features as case management widgets. Imagine taking your current business process framework application, recreating it as a widget-based deployment, and adding other commercially available widgets to further enhance the end user's experience. Even more exciting is the prospect of creating a robust, fully featured widget-based solution in less than half the time to deploy an older technology. Prototypes come together virtually effortlessly, event-wiring widgets together is a snap, and much can be done without extensive programming knowledge.

Company Description

Vega ECM Solutions (Vega) was founded to serve the Enterprise Content Management (ECM) market, primarily by providing services expertise to customers who have made software investments in the IBM ECM suite of products. Since its inception, Vega has built software applications for customers, provided high value consulting and mentoring, conducted training, and created add-on products to fill ECM product gaps and/or provide more robust solutions for customer needs.

IBM Segment
- Enterprise Content Management

Business Function
- Case Management

Target Industry
- Cross Industry

For more information, contact:

Peter Hodsdon
+1 949 502 0090 x843
phodsdon@vegaecm.com
www.vegaecm.com

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