Trivium Health, Inc.
Trivium Government Rx

Partner Solution

■ **Target Industry**
   Government

■ **Business Application**
   Healthcare Transaction Processing

■ **Products**
   IBM FileNet Business Process Manager
   IBM FileNet Content Manager
   IBM FileNet System Monitor
   IBM InfoSphere Content Collector

T R I V I U M
H e a l t h

Business Challenge

State government agencies (Departments of Public Health) and public insurance programs that provide pharmacy benefits through Medicare, Medicaid or Workers' Compensation, must comply with a myriad of state-imposed requirements. The actions of these agencies are scrutinized and audited continually, with errors resulting in severe penalties and fines of up to $25,000 per error. With the enactment of Medicare Part D, these fines will continue to escalate.

Aside from compliance, these agencies are wrestling with changing laws and requirements by Medicaid in response to the higher costs of prescription drugs along with the increased demand for these formularies. New legislation focuses on altering the mix of drugs prescribed through broadened generic substitution and/or the creation of preferred drug lists, generic substitutions and prior authorizations. As a result, these new regulations are forcing state agencies to adopt new processes to respond to these changes and also maintain meticulous records to support drug utilization reviews.

Solution

To address the increasing compliance demands state agencies face in providing pharmacy benefits, Trivium has created an automated pharmacy processing solution. With Trivium Government Rx, built on the IBM Enterprise Content Management (ECM) suite of products, organizations can automate pharmacy processing via document management, automated workflows and communications, clinical guidelines management and a unique benefits-based rules engine in a user-friendly environment with easy click, drag-and-drop customization functionality. With Trivium Government Rx, agencies can effortlessly comply with HIPAA, CMS Medicare Part D and Medicaid standards by using the IBM ECM content repository as a single point of reference for all information.

Trivium Government Rx integrates easily with internal and external sources supporting information sharing with all necessary entities, creating a blotter of time-sensitive and relevant data, communication and decisions throughout the process. Information classified and categorized in the system includes patient, provider

and drug details; diagnosis; patient benefits; claims' history; clinical criteria; prescription details (days' supply, quantity and dosage) and all related documents.

While providing a solid foundation to uphold compliance regulations and prevent privacy breaches, Trivium Government Rx automates the processing of pharmacy authorizations with client-specific workflows. These workflows include the automated movement of in-process cases; generation of actions for collection of additional information in the event of invalid or missing information; management of denials; management of approvals and appropriate document creation and processing.

Value Proposition

Trivium Government Rx enables state agencies to comply with existing and new regulatory initiatives and respond quickly to audits by providing a pharmacy management solution that maintains all critical information in the process. Trivium Government Rx, typically installed in 120 days or less, delivers timely, cost-effective case management throughout the entire provider community, resulting in numerous benefits and operational efficiencies including:

- Improved speed and quality of information

- Increased consistency and accuracy of medical management decision-making

- Reduced administrative costs and ability to generate positive ROI

- Enhanced fraud, waste and abuse reporting

- Improved operational efficiencies

- Streamlined processes and procedures

- Decreased Medical Loss Ratio

- Increased member and provider satisfaction

- Continued compliance management on all information

Additionally, Trivium Government Rx helps customers avoid medication errors and monitors prescription misuse and pharmaceutical fraud, ultimately improving satisfaction for patients, providers, pharmacies, employers and regulators.

Company Description

Trivium Health, Inc. is a technological leader in medical and pharmacy management information systems. The foundation of its medical and pharmacy management systems has a robust architecture that couples Internet technology with proven object-oriented programming and relational databases, providing a revolutionary product with the speed and responsiveness to provide immediate benefits, and solutions with the flexibility and scalability.

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