

A Business Partner Solution for the Cross Industry Sector

Web-based Document Review Across the Enterprise

BPO Management Services (BPOMS)

eReview

Technology Description

BPO Management Services' (BPOMS) eReview addresses a number of key document review challenges that plague organizations today. Many key business processes involve multiple reviews, comments and approvals on in-process documents or files. To facilitate reviewing documents, staff and management need to view, mark-up and approve many different document types online, including spreadsheets, word-processor files, PDF documents, CAD drawings and images. eReview provides ECM users the integrated capability to easily view and mark-up in-process documents and drawings without the original software.

The eReview–IBM integration combines the document conferencing, view and mark-up capabilities of eReview with the power of IBM's ECM software. This integration provides IBM ECM users additional functionality to view, mark-up, redact, print, conference and collaborate in real time, as well as search, retrieve, manipulate, and annotate a diverse range of content. This integration is ideally suited for applications in government, financial services, insurance, manufacturing, engineering and construction project management and helps IBM customers solve any document review, approval and collaboration challenge. eReview works with IBM ECM products, such as IBM FileNet Image Services, IBM FileNet Content Services, IBM FileNet P8 Workplace, IBM Content Manager, and IBM FileNet Team Collaboration Manager.

Features & Benefits

- Superior viewing, mark-up, redaction and printing of scanned images (including support for IBM AFP and MO:DCA), office documents, PDF and CAD formats – over 200 file formats using one single user interface.
- A true co-view, co-markup, synchronous and asynchronous meeting-enabled solution for the ECM industry that considerably reduces the time and expense of reviewing and processing documents for various industries.
- Completely customizable user-interface accommodates very simple to sophisticated viewing requirements depending on the needs of the organization, the business processes or the individual user.



IBM Segment

- Enterprise Content Management

Business Function

- Content Authoring, Viewing, Editing

Target Industry

- Cross Industry



For more information, please contact:

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- Enables compliance with regulatory and government requirements.
- Out-of-the-box integration with numerous IBM solutions, has a rich set of APIs and easily allows for custom integrations.

Value Proposition

eReview is a Java-based universal viewer, markup, redaction, document assembly, publication and a great repository-based team collaboration and conferencing product. eReview is very tightly integrated with the IBM FileNet P8 and IBM Content Manager suite of products to facilitate document review process, whether for the purposes of processing healthcare or pension claims, supporting customer billing inquiries, approving a purchase order or improving the engineering change management during the design process. eReview provides an easy unified interface to view, review, markup, print, approve, redact, and publish a myriad of file formats from scanned images and other raster formats to office documents, PDF, print formats to CAD drawings. eReview not only saves the license costs of all the original software that created the documents but also maintains the sanctity of a workflow by not allowing the reviewers to change the base document, while allowing them to create markups as an overlay.

eReview also offers very powerful repository-based team collaboration where team members can set up and attend eReview meetings that allow co-view, co-markup of documents out of the IBM repositories, as well as chat, whiteboard and other online conferencing features of eReview. This enables organizations to become more agile by getting all the stakeholders together in one meeting where they can locate and collaborate on accurate information in real time easily. By hosting repository-based online meetings, organizations can significantly reduce travel costs. eReview also maintains an audit trail of all actions, iterations, and meetings done during the document approval process and tightly integrates with the workflow functionality of IBM ECM products, thus ensuring regulatory compliance.

Company Description

BPOMS provides a broad portfolio of business and technology solutions to help organizations make better decisions faster by managing the knowledge, content and processes that drive their business. Web4, now a part of BPOMS' ECM division, is the proud inventor of eReview, eReview has revolutionized the Web-based viewing and redlining, co-viewing and co-markup, document-centric collaboration and conferencing for ECM solutions and has a large install base in North America, Europe and Asia for both government and private enterprises. It also provides end-to-end ECM solutions to capture, manage and process documents and provide configurable integration and workflow solutions.



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