



A Partner Solution for Cross Industry

A Fully Integrated Work Management Framework and User Interface Built on IBM FileNet P8

IBM **Information Management** software

# Ovations OvaFlo

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## Partner Solution

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### ■ **Target Industry**

*Cross Industry*

### ■ **Business Applications**

*Business Process Management*

*Case Management*

*Electronic Document & Records*

*Management*

### ■ **IBM FileNet Products**

*IBM FileNet Business Process*

*Analyzer*

*IBM FileNet Business Process*

*Manager*

*IBM FileNet Capture*

*IBM FileNet Content Manager*

*IBM FileNet Forms Manager*

*IBM FileNet Image Manager*

*IBM InfoSphere Enterprise Records*

## **Business Challenge**

In order to achieve a fully integrated work management system, organizations need to ensure that their system meets necessary criteria. The system must ensure that it standardizes, integrates, automates and centralizes all end user functionality and experience for business process management (BPM), enterprise content management (ECM) and related line of business systems using a common interface and implementation methodology. Such challenging business requirements can be effectively addressed using Ovations OvaFlo.

## **Solution**

Ovations OvaFlo, a fully integrated work management framework and user interface built on the IBM Enterprise Content Management (ECM) suite of products, helps clients achieve operational excellence, drive down costs and improve customer service levels.

This flexible solution is an intuitive front-end to business processes. It supports roles-based workflow functionality in a secure framework that can be deployed across a corporate enterprise network and the web, while taking advantage of existing business process and content management infrastructure.

With a standard set of applications and functions required by typical business processes, OvaFlo provides an integrated user interface that offers users a consistent, function-rich perspective. OvaFlo has been built with open standards and can be extended via the OvaFlo framework so that custom components can be built and added to the system at key configurable points without changes to the base code structure of OvaFlo or the underlying business process.

OvaFlo unlocks value in organisations through the following key benefits:

- Rapid deployment ensures clients achieve a quick return on investment;
- A tried and tested implementation methodology leverages standard templates and configuration tools and minimizes the risks of and time needed for implementation;
- A high degree of out-of-the-box functionality supports a range of business processes and merely requires configuration. This reduces the time traditionally spent on process automation development, and negates the need for ongoing maintenance and technological updates;
- A familiar point-and-click interface offers users consistency across the entire business process management system;



- Real-time management information provides an accurate view of the state of work in an enterprise, including current, critical and overdue work items;
- A central point of access to a diverse range of case information stored in separate workflow engines and content stores empowers users to provide a consistently high level of customer service;
- The powerful search capability ensures the right content is retrieved quickly and efficiently, which reduces the time taken to process customer enquiries and improves customer service levels.



## Value Proposition

OvaFlo provides support to business operating divisions as they strive to meet continual challenges and ever increasing demands from executive management, internal operations, external suppliers and customers. The framework aims to enhance the end-user's experience while maximizing productivity.

OvaFlo is integrated with the IBM ECM suite of products, and enables customers to lower overhead costs by spending less time creating and managing business process management user interfaces, configurable framework and implementation methodology.

As the front-end to business processes, the web-based OvaFlo framework provides customers with an intuitive point-and-click user experience that supports full roles-based workflow functionality in a secured framework. The solution is completely deployable via the web, thereby simplifying complex processes and delivering long-term operational efficiency.

OvaFlo has been developed using an open adaptor approach to multiple repositories, is highly configurable and easily extensible without disrupting the base code structure. This ensures a scalable, flexible solution with a rapid deployment time.

Implementing OvaFlo as a work management framework produces tangible benefits that translate into a sound return on investment, reduced total cost of ownership and improved service levels.

## Company Description

Ovations is a business transformation solutions provider that helps organisations maximise organisational efficiencies and realize improved business results. We have a unique understanding of the ways that people, processes and technology intersect to create business value. Unlike most consulting firms, we offer an integrated solution that aligns people, processes and technology with business strategy. We have a track record built on proven methodologies, tailored solutions, exceptional skills and best practices that work in the real world.

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