# Miria Systems
# Reporting and Fee Collection

## Partner Solution

- **Target Industries**
  *Government*

- **Business Application**
  *Regulation of Recycling and Waste Management Activities*

- **Products**
  *IBM FileNet Business Process Manager*
  *IBM FileNet Capture Professional*
  *IBM FileNet Content Manager*

### Business Challenge

State Department of Environmental Protection (DEP) agencies are responsible for tracking and monitoring the generation, transportation, treatment, storage and disposal of hazardous and non-hazardous waste.

State and Local Environmental Agencies share a common goal…

*To be stewards of the environment and to protect the public health, by providing information to the public, and ensuring compliance with environmental policy.*

Each year, DEPs collect thousands of reports, including manifests listing the type and quantity of waste being transported via public highways. Additionally, hazardous waste generators, transporters, storage/processing facilities and landfills may submit quarterly and biennial (residual) reports detailing waste handling procedures.

With waste management and recycling fees exceeding tens of millions of dollars annually, it is crucial that manifests and reports are processed efficiently and accurately, as even one mistake can present tremendous security and legal risks as well as significant revenue loss.

State DEPs are spending excessive time processing paperwork, calculating and collecting fees, and managing the deposits of these funds in to the appropriate accounts.

### Solution

Miria Systems has developed an environmental solution to help DEPs:

- Streamline the reporting process

- Speed up the review and approval process

- Eliminate unnecessary steps, making it easier to do business with the state

- Increase revenues through timely permit issuance and fee collection

Reporting and Fee Collection (RFC) is a waste management solution to help state environmental protection agencies manage the process of monitoring the creation, transportation, treatment, and disposal of hazardous materials. This solution streamlines the reconciliation of fees while providing the process improvement over the receipt, management, and reporting of manifests, quarterly, and biennial reports.

### Value Proposition

Miria's RFC solution is designed to help state DEPs increase operational

efficiencies and reduce operating expenses. Key elements of the solution include: streamlining the processing of manifests and the collection and processing of quarterly and biennial reports; managing fee collection and deposits; complying with government regulations, auditing procedures, and fraud detection protocols; supporting environmental trending and litigation; and improving customer service.

State DEPs deploying Miria's RFC solution have benefited from:

- **Accuracy** – automation eliminates data-entry errors and provides improved detection of inconsistent data and reporting violations

- **Efficiency** – improved workflow eliminates backlogs and replaces labor-intensive data entry and paper management processes

- **Timeliness** – automatic data capture, validation, and routing expedites the process

- **Improved Fund Management** – fees are reconciled faster to maximize liquidity & interest accrual

- **Communication** – automatic responses are generated from non-compliant reports, incorrect payments, or other business triggers

- **Reporting** – better access to information for better decision making

- **Compliance** – control of information enables better records ranagement

With Miria's RFC solution, state DEPs are able to focus resources on tracking and analyzing trends in environmental protection initiatives and improving their ability to respond to industry needs and mandates for the standardization of reporting.

DEPs deploying Miria's RFC solution also improve customer service by providing better access to information required by county recycling coordinators; county planning agencies; environmental consultants; other state DEPs; the United States Environmental Protection Agency (EPA); investment analysts; the waste industry; the recycling industry; environmental data firms; federal, state and locally-elected officials; DEP executive and regional staff; and other DEP constituents.

Miria's RFC solution enables DEPs to focus on improving their management of key processes that generate additional income for the state and ultimately help protect the environment.

## Company Description

Miria Systems has proven capabilities to automate, streamline, and improve business processes to help organizations drive productivity and maintain compliance. Solutions include enterprise content management (ECM) and business process management (BPM) for State and Municipal Governments, Asset Management for Manufacturing and Energy companies, and Managed$Pay™ for automating Accounts Payable processing. Miria Systems is an IBM Software ValueNet Business Partner, and uses this platform as the basis for custom and packaged solutions.

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