



CGI AMS Advantage

Partner Solution

■ **Target Industries**

*Government
Education*

■ **Business Applications**

*Accounts Payable
Accounts Receivable
Application Processing
Invoice Processing*

■ **Products**

*IBM DB2
IBM FileNet Content Manager
IBM FileNet Image Services*

Business Challenge

With the massive amounts of information that government agencies and educational institutions must manage on a daily basis, a lack of control over customary processes negatively impacts overall productivity and constituent satisfaction. Increased expectations and scrutiny from the public are forcing organizations to improve productivity by creating more efficient methods of accessing critical data, to enable better, faster decision making.

Employees, with specialized skill sets, who could be focused on customer service, typically must devote hours to managing enormous volumes of paperwork, including photocopying, faxing, filing and data entry. All of this information remains in disparate locations, stored on hard drives or in file cabinets across the organization. This makes it difficult to access information quickly, costly to store and nearly impossible to integrate into business processes.

Combined pressures to reduce operating costs, provide more timely information, comply with regulatory compliance, and reduce storage and processing costs associated with paper, are driving public sector organizations to seek a new approach. A system that

will keep pace with ongoing changes, reduce data entry costs through automated data acquisition, and protect against information loss during a disaster, is essential.

Solution

CGI presents AMS Advantage, a public sector-specific enterprise resource planning (ERP) solution that is combined with IBM's Enterprise Content Management (ECM) suite of products. Together, they seamlessly provide end-to-end automation of accounts payable, accounts receivable, invoice processing and application processing.

AMS Advantage combines the power of public sector-specific ERP software with the benefits of ECM. The results include increased productivity, access to information, and regulatory compliance by reducing operating, processing and storage costs associated with paper. Whether organizations are looking to automate data capture, or just move to electronic storage, CGI has the solution built specifically for the public sector.

A recent study estimated that \$19 billion is spent worldwide each year on manual data entry. Significantly minimizing data entry and its



associated expenses, AMS Advantage uses advanced capture and recognition for vital information, including Optical Character Recognition (OCR), to scan and capture a full range of data from any source: e-mail, word processing files, images, Web forms and other types of content. The information is then automatically classified, categorized and placed into centralized storage repositories, reducing the manual labor associated with document indexing.



Once the data has reached the AMS Advantage system, users with defined security are able to perform advanced searching, reporting and retrieval capabilities with “one-click” access to critical information. Auditable rules-based workflow processes ensure regulatory compliance, while optimizing performance and automating the flow of information and documents throughout operational processes.

Value Proposition

The integration of AMS Advantage ERP with ECM provides a structured approach to consistent, centralized, searchable and secure storage that enables state and local organizations and educational institutions to streamline processes, reduce costs and increase productivity. CGI has been instrumental in helping its clients to:

- Reduce invoice processing costs by more than 50 percent;
- Decrease average invoice processing time by more than 70 percent;
- Provide secure system access to the appropriate staff; and,
- Maintain the ability to scale for future growth.

Company Description

At CGI, we're in the business of satisfying clients. For more than 30 years, we've operated upon the principles of sharing in clients' challenges and delivering quality services to solve them. A leading IT and business process services provider, CGI has approximately 24,500 professionals operating in 100+ worldwide offices.

Through our leading ERP suite AMS Advantage, CGI helps 190+ state and local organizations better serve 90+ million citizens. Designed exclusively to support the business of government, CGI's AMS Advantage solution is enhanced by our Electronic Content Management solution, increasing productivity and reducing costs for our public sector clients.

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