

eResource, Inc.
enfoDex Emergency Notification Hub



Business Challenge

To provide a multi-channel mass-notification system to employees, customers, and students in emergency situations.

Solution Description

The enfoDex Emergency Notification Hub provides emergency management and notification services to create and manage notifications in emergency and nonemergency situations. The solution is modular so that the customer can implement what is needed, and grow as time and events demand.

Based on WebSphere Application Server, the enfoDex solution integrates with multiple e-mail, SMS, and IVR/VRU systems to provide multi-channel notifications.

Value Proposition

The enfoDex solution is a unique multi-channel, networkable, modular solution which works as an on-premise and hosted solution, providing emergency management and emergency notifications for cross-industry installations.

Company Description

At eResource, our business is providing solutions to your business problems. Specializing in contact-center voice, self-service, and unified communication, eResource provides end-to-end solutions from consulting to packaged VoiceXML solutions and custom development.

IBM Segment

- Data Management

Business Function

- Emergency Management and Notification

Target Industry

- Cross Industry

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