

A Business Partner Solution for the Public Sector

Fully Integrated Solution Suite Automating all Aspects of Health Plan Administration and Claims Management

RAM Technologies, Inc HEALTHsuite and eHealthsuite



Business Challenge

As the healthcare industry continues to struggle with double-digit increases, healthcare payer organizations are faced with the challenge of a marketplace that demands superior service at a competitive price. Many alternatives have been promoted but none more beneficial than the investment in information technology to reduce costs through improved operational efficiencies.

Solution Description

RAM Technologies offers two products to health plans and benefit administrators: HEALTHsuite and eHealthsuite.

HEALTHsuite is a Java™-based administrative system enabling health care organizations to control costs and improve productivity. HEALTHsuite is a core health care and claims processing system with a complement of functions necessary to administer health benefits across the enterprise.

eHealthsuite is an Internet “self-service” application providing access for the health plan’s members, providers, employer groups and brokers. With eHealthsuite, constituents of the health plan can perform real-time transactions from their offices or homes.

Value Proposition

Health plans can improve operational efficiencies and reduce cost of operations through the implementation of the advanced solutions HEALTHsuite and eHealthsuite. The automated work flow and Internet architecture of HEALTHsuite enable health plans to streamline business processes, providing tangible, cost-saving benefits. The self-service functions of eHealthsuite reduce demands on company personnel while increasing user satisfaction and improving customer retention.

Company Description

RAM Technologies has been providing innovative software solutions to the payer segment of the healthcare industry for over 26 years. Their advanced applications HEALTHsuite and eHealthsuite have been implemented at healthcare organizations throughout the country, meeting the complex needs of health plans serving the Medicare, Medicaid, commercial, consumer-directed and federal health programs.

IBM Segment

- Data Management

Business Function

- Plan Administration
- Claims Management

Target Industry

- Health Plans

For more information, contact:

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