



---

July 25, 2008

Dear Valued IMS Customer,

It is my pleasure to invite you to participate in one of several upcoming IMS Regional User Group kick-off meetings! With the continued corporate focus on Enterprise Integration, Application Modernization, and SOA, we have seen a surge in interest in IMS and a need for more IMS technical education. We also understand that with cost and time constraints, many of our IMS users cannot attend as many technical conferences as they did in the past. However, the need for current technical information on IMS is as great as ever. IBM is committed to supporting local user group activities. Through these kick-off meetings, IBM is hoping to start more IMS regional user groups, thereby bringing IMS technical updates closer to our customers on a regular basis.

The kick-off meeting for our *Toronto Customers* will be held on **October 14, 2008**.

The meeting will be held at:

IBM  
Room 701  
3600 Steeles Avenue East  
Markham, Ontario, Canada

There is no fee to attend this meeting. Complimentary breakfast and lunch will be served. See agenda details below. We have an all-star lineup of IMS experts as speakers, so don't miss this opportunity to meet with them!

To sign-up to attend this meeting, simply send an email to:

[IMS\\_user\\_groups-subscribe@yahogroups.com](mailto:IMS_user_groups-subscribe@yahogroups.com)

In your email, indicate that you plan to attend the Toronto meeting. For a list of all IMS user groups, please go to [www.ibm.com/ims](http://www.ibm.com/ims) and look for 'IMS User Groups'.

Finally, feel free to contact me if you have any questions about this new IMS Regional User Group, or if you would like to create a user group in another area. We look forward to seeing you at the meeting!

Ann Sheridan  
IMS SOA Program Manager  
[eashered@us.ibm.com](mailto:eashered@us.ibm.com) 408-463-2511  
IBM Silicon Valley Laboratory  
San Jose, California 95141

**IBM IMS Regional User Groups**  
**Kick-Off Meeting Agenda**  
*For Toronto*

Time	Topic	Speaker
8:30 – 9:00	Breakfast and Registration	
9:00 – 9:30	<b>IMS User Group Discussion</b> Charter and Guidelines, Steering Committee, Website, Frequency and location of meetings, Vendor participation, etc.	IBM Host Sandy Sherrill
9:30 – 10:15	<b>IMS Update</b>	Deepak Kohli IBM
10:15 – 10:30	Break	
10:30 – 12:00	<b>IMS Security Using RACF</b> An overview of IMS security with SMU conversion details and things an IMS specialist needs to know about RACF. Hints, tips and practical experiences to help you avoid some common pitfalls.	Maida Snapper IBM
12:00 – 12:30	Lunch – Provided by IBM	
12:30 – 2:30	<b>Resolving IMS Problems Quickly</b> This presentation will highlight some of the things you can do to make it easier to resolve IMS problems more quickly.	Gary Wicks IBM
2:30 – 2:45	Break	
2:45 – 4:45	<b>IMS Performance Hot Topics</b> A discussion of more recent performance issues observed over the past year or so, how to diagnose them, and how to avoid having them become an issue at your installation. Any and all areas of IMS will be covered and open for discussion. Bring your questions and experiences along to share.	Dave Viguers IBM
4:45 – 5:00	<b>Meeting Close</b> (and Possible Steering Committee Meeting afterwards)	All