

IMS Technical Specialist Team

General Information

The IMS Technical Specialist Team (*formally known as the IMS Advocate Team*) is part of the IMS labs at IBM's Silicon Valley Laboratories, based in many parts of the world.

Our team of international subject matter experts can provide a variety of valuable services for your IMS environment. For detailed information please refer to this

Web site:

ibm.com/software/data/services/imsofferings.html

Contact us

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Team Members:

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Mission Statement

The IMS Technical Specialist team consists of globally dispersed IMS specialists who are part of the IMS Development organization of the Silicon Valley Lab.

Our mission is devoted to insuring a high level of customer satisfaction and partnering through ongoing communication, counseling and coordination of customer IMS issues.

The team's focus is fostering collaboration across IMS communities, sharing strategies, new capabilities and directions of IMS. Benefits to the customer are direct contact with lab management and development to resolve business related activities from design requirements, education, hands on assistance and up to date communication on IMS and related technologies and directions.