



## IBM FileNet Remote Capture Services

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### Overview

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*IBM FileNet Remote Capture Services is a Web-based document import, index and verification solution designed for remote workers yet completely administered from a central location. It leverages all the proven production capabilities of IBM FileNet Capture Professional and integrates with IBM FileNet Image Manager Active Edition to provide a secure working environment.*

The recent trend toward creating a remote workforce provides an increased competitive edge for many companies. However, this also creates new challenges and costs associated with supporting the remote workers' desktops. IBM FileNet Remote Capture Services allows your organization to meet these challenges, while significantly reducing the costs of managing, installing and configuring remote workstations.

Remote Capture Services (RCS), a member of the IBM FileNet Capture family, is a highly secure and highly scalable document capture solution. It extends IBM FileNet Capture Professional's capabilities to enable remote and offshore workers to acquire, index and verify capture documents over the Internet or intranet. Its Web-based architecture integrates with IBM FileNet Image Manager Active Edition, providing an easy-to-use front end for Enterprise Content Management. It provides a user-friendly, Web interface that is simple to operate and administer.

### **Benefits of Remote Capture Services**

#### ***Lowers Costs of Dedicated WAN Resources***

Remote access to mission-critical information is key in today's progressively mobile business

environment. Increasing network availability and lowering bandwidth usage adds business value and improves reliability. Remote Capture Services enables remote sites, including offshore indexers, to perform tasks over the Internet, saving costly dedicated Wide Area Network connections, and ultimately increasing network availability.

#### ***Reduces Copying and Shipping Costs***

Today, businesses spend millions of dollars a year and waste valuable time copying and shipping documents from one location to another for processing. RCS reduces these costs by enabling field personnel to input documents at the point of origination.

#### ***Extends the Value of Centralized Capture***

Many businesses prefer a centralized scanning solution for high-volume, mission-critical applications. For this reason, FileNet designed RCS to work as a complementary product to Capture Professional, providing a simple way to perform operator and business tasks either remotely or centrally, while also providing system administrators with greater configuration flexibility. Therefore, the value of a centralized Capture Professional application can be easily extended to remote locations.

**Reduces Deployment,  
Customization, and Maintenance  
Costs**

RCS significantly reduces costs by enabling all deployment, customization and maintenance to be performed on the central server. Furthermore, since RCS adheres to interoperability standards (XML and SOAP), you can easily write applications on either Java or Microsoft platforms, reducing the cost of customization.

**Eliminates Security Concerns**

When sending mission-critical information over the Internet, it is vital that your information is secure at every point of information delivery. RCS provides multiple layers of security mechanisms for authentication and transmission. For authentication, RCS authenticates users using Image Manager Active Edition.

For transmission, at every point of information delivery, RCS leverages HTTPS and Secure Sockets Layer protocol for encrypted messaging. Additionally, RCS enforces DocClass security both during retrieval of work items and updates. You can be certain that your information is secure when you use RCS.

**General Features**

- Integration with IBM FileNet Image Manager Active Edition
- Integration with IBM FileNet Image Services
- Leverages IBM FileNet Capture Professional
  - Zonal OCR
  - Barcode recognition
  - Image enhancements
  - Inbound fax
  - OCR-2-PDF
  - High volume scan
  - Batch committal

- Centralized Administration
- User Authentication
- Encrypted Messaging
- Supports XML Web Services
- No Download Web Client
- TWAIN Scanner Support via Microsoft Office XP's Document Imaging
- Industry-Standard Development Environment
- User Focus
- Return Receipt
- Multi-value Fields
- Short Cut Keys
- File Import
- Index and Image Verification
- CVL Menus
- Field Arrangement
- Indexing Grids

**Technical Specifications**

**Works With**

- IBM FileNet Image Manager Active Edition
- IBM FileNet Image Services
- IBM FileNet Capture Professional

**Certification**

Database Servers

- SQL Server Application Server
- Microsoft XP Professional
- Microsoft Windows 2003 Server
- Microsoft IIS 6.0
- Microsoft .Net Framework 1.1 Client
- Internet Explorer 6.x
- Netscape 6.2.3
- Windows 2000
- Windows XP



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Costa Mesa, CA 92626-1420  
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Printed in the USA

07-07

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